

Cleveland-Northern Ohio Chapter Meeting

The Cook-Rasmussen System Performance Model - with the Fuller interpretation

INCOSE Chapter Meeting

International Council on Systems Engineering • Cleveland-Northern Ohio Chapter

Tuesday
January
20th

Member Meeting • All Welcome

Who: INCOSE Cleveland-Northern Ohio Chapter

What: Presentation on The Cook-Rasmussen System Performance Model - with the Fuller interpretation

When: Tuesday, January 20th, 2014, 5:30 PM to 8:00 PM (EST)

Where: [Moosehead Hoof and Ladder](#)

<http://www.mooseheadrestaurant.com/hoof-and-ladder-olmsted-falls/>

7989 Columbia Rd, Olmsted Falls, OH 44138

Presenter: David Fuller, NASA Glenn Research Center

Registration Requested: See Eventbrite link in email announcement or at

<http://www.incose.org/cleveland/>

Description: Please join us as David Fuller, Operations and Systems Engineer at NASA Glenn Research Center provides his interpretation of the Rasmussen and Cook System Performance Model.

Jens Rasmussen and Richard Cook have developed a model of system performance that graphically illustrates the organizational and behavioral forces at work in system operations. This presentation will help the system engineer understand the interaction of these forces and the concept of normalization of deviance that can lead to system failure.

The meeting is **free** and **open** to the public. For those in attendance, food and beverage purchases may be made.

<http://www.INCOSE.org/Cleveland>

