

### Bricks for a Lean Systems Engineering Yellow Brick Road

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#### Yellow Brick Road



- A "Yellow Brick Road" is a fabled path to a promised land
  - Yellow bricks highlight the road
  - Road signage supports assessment of progress
- In the systems engineering (SE) world, achieving this fabled path of meeting the intended mission using
  - common SE framework implemented at the appropriate level of rigor
  - facilitates monitoring and achievement of a quality product





#### Bricks for Lean SE Yellow Brick Road



- Common framework that integrates SE, project management, and quality management
- Right sizing project implementation of this framework
- Applying the framework as early as possible
- Further right sizing tailoring and waiving
- Using project archetypes to inherit MA artifacts
- Providing a repository that contains reusable processes, plans, templates, examples, ...



#### Background



- Sandia National Laboratories (SNL) is a governmentowned, contractor operated facility
- Defense Systems and Assessments (DS&A) Strategic Management Unit (SMU) within SNL
  - Provides technological solutions for global security
  - Focused on engineering and integrating advanced science and technology
  - Work spans from basic research to operational system development and operations
  - Customers demanding a higher level of quality assurance and discipline



### What is Mission Assurance? DoD's Definition



An activity that "exploits multiple overlapping programs that operate cohesively to ensure organizational processes are performed in accordance with the intended purposes or plans. It includes activities and measures taken to increase resiliency of essential capabilities and supporting infrastructure required for the DoD to carry out the National Military Strategy."

<sup>1</sup>US Department of Defense. 2013. "What is Defense Critical Infrastructure Program?" Accessed 1 March. <a href="http://dcip.dtic.mil/whatlsDCIP.html">http://dcip.dtic.mil/whatlsDCIP.html</a>



### What is Mission Assurance? DS&A SMU's Definition



The DS&A SMU's definition of Mission Assurance (MA) is consistent with DoD's MA goal of successful mission support, but provides more specificity

- MA is the disciplined integrated application of program/project management (PM), quality management (QM) and systems engineering (SE) for the purposes of
  - delivering quality products and services to our customers to achieve mission success, and
  - provide management clear insight into the health of the project



Integration of PM, SE and QM is Key PM focus = Philadelphia, PA June 24-27, 2013 Health of the **Project** Project Reporting **Project** Schedule Management Management Materials Management Project Organization Systems

Quality
Management
Qualification Planning

Qualification Planning

Systems
Systems
Organization
Requirements
Management
SE

Nonconformity Records

Continuous Improvement

SE/QM focus
= Health of the
Product

Configuration Management

Integration Leads to Increased Assurance of Mission Success





#### A Common MA Framework



- A consistent MA approach, tools and expertise
- Implementation flexibility
- Based on
  - Industry-standard techniques
  - Lessons learned/causal analyses and assessments



#### DS&A SMU MA Framework

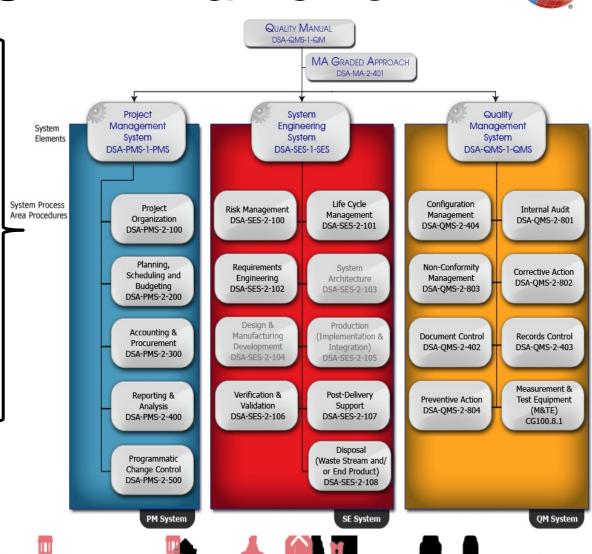


### Mission Assurance System based on applicable Industry Standards

- PM System based on ANSI 748 and PMBOK
- Quality System based on AS9100C
- Systems Engineering based on ISO 15288
  - DoD Defense Acquisition University (DAU) Life Cycle

#### **AND**

- SNL Corporate
   Governance/Corporate Policies
- DOE O 414.1D





### Right Sizing Project Implementation of the MA Framework

Philadelphia, PA June 24-27, 2013

- The graded approach
  - Level of rigor determination template "project categorization"
    - 10 questions
    - 4 levels of rigor
    - Risk informed
    - Project intrinsic characteristics
    - Useful at any point in the project's life cycle
  - Recommend multi-disciplinary team (PM, technical lead) fill out template
  - Project manager signoff
  - Project MA Plan template for each level of rigor
  - Level of rigor attributes
    - Timing
    - Scope
- Formality



# Apply the MA FrameWork As Possible Philadelphia, PA June 24-27, 2013

- PM, QM and SE activities are
  - Considered
  - Negotiated
  - Communicated
  - Planned
  - Budgeted
- Support informed decision making and communication of the project's MA requirements
  - Provides a means for projects to document their program/project requirements.
  - Provides management with a means of tracking and evaluating progress





#### Further Right Sizing



- Waive and tailor to fit business needs
- Core MA requirements cannot be waived
  - Follow MA framework graded approach
  - Project charter
  - Milestone list
  - WBS
  - Budget
  - Change order log
  - Requirements management approach
  - Risk management approach
  - Configuration management approach





#### Further Leaning Project Archetypes



- Archetypes form basis for sharing MA artifacts
  - Project MA Plan, which includes generic processes and templates
- If a new project is "similar enough" to an archetype → inherit MA artifacts
  - Similarity is based on level of rigor determination template
- Projects may change archetypes during their life cycle



#### Project Archetypes



Decreasing #s of projects

Operational System

Pathfinder System

Modeling & Simulation

Lower levels inform or form the basis for higher levels

R&D, Study

#### **Project Archetypes Benefits**



- Simplifies level of rigor determination and MA planning
- Facilitates tracking of core MA requirements completion
- Foundation for sharing processes and tools





#### Yellow Pages Repository



- Contents
  - Processes
  - Templates
  - Examples
  - Tool registry
  - Services
  - SMEs
- Navigable, searchable
  - Support different views via metadata and "roadmaps"
    - SE "V", process area, project, level of rigor



### Monitoring and Continuous Improvement



- Core MA requirements implementation status tracked for new projects
- Efficiency of project archetypes use
  - time to implement MA requirements with and without archetype usage
- Set of archetypes tracked for relevancy
- MA Community of Practice
- Best practices reflected in Yellow Pages





# Bricks Make "the *right* thing to do the *easier* thing"

- Philadelphia, PA June 24-27, 2013
- Common framework that integrates SE, project management, and quality management
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#### Will We Get to Emerald City?



- Yes and No
  - Yes: The journey is made easier by leaning
     SE, PM and QM
  - No: Continuous improvement of the MA framework is a journey, not a destination



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#### Questions?





#### Survey



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