

## 2016 Socorro Systems Summit - Feedback

48 participants, feedback form had 31 responders (5 of them students).

- Glad they came question averaged 4.68 out of 5, all 5s and 4s except one 3.
- Do it again question averaged 4.77 out of 5, all 5s and 4s.
- Doing it in October won over August by large margin – 87% vs. 48% (doesn't add to 100% because some said either)

**What you liked:** Good place for both ABQ and UTEP. The basic format is interesting. Efficient for the purpose. Like the concept of giving results to Working Groups. See if can get more faculty and students from NMT. Dinner Friday night was good, both theme and food.

**What you didn't like:** Started too early. 9 am??

**To make it more effective:** Any chance of single cost for use of dorm room and event and food in cafeteria?

Attendee  Student  Moderator

**What you liked:** Good discussion and feedback. The participants were interested and involved.

**What you didn't like:** (No comment)

**To make it more effective:** (No comment)

Attendee  Student  Moderator

**What you liked:** From our internal post audit in the SoS team: Wide ranging; Framing up SoS Challenge area; Concrete steps to engagement.

**What you didn't like:** Starting early in day. Loose structure challenged engagement. Some people who suggested issues didn't come back Saturday. Topic winnowing.

**To make it more effective:** Solve this problem. Maps. Schedule accuracy.

Attendee  Student  Moderator

**What you liked:** Survey to select topics.

**What you didn't like:** Too many per session.

**To make it more effective:** Cross review, i.e. multiple sessions on a single topic with different participants.

Attendee  Student  Moderator

**What you liked:** The content and overall informal structure of presentation/discussions.

**What you didn't like:** Too short talking about subject.

**To make it more effective:** (No comment)

Attendee  Student  Moderator

**What you liked:** Relevant topics

**What you didn't like:** (No comment)

**To make it more effective:** More advertisement

Attendee  Student  Moderator

**What you liked:** Discussions that led to actionable items. Meeting new people.

**What you didn't like:** Lack of caffeine (tea) on Sat. afternoon. Running out of hot water of Friday afternoon. Too cold in rooms, especially on Friday.

**To make it more effective:** Hold it Thurs-Fri. next time. Open ended format needs trained facilitators.

Attendee  Student  Moderator

**What you liked:** Focus on discussion rather than presentations was a strong positive factor.

**What you didn't like:** The sessions on the first day should have been shorter so that I could attend more of them. 45 minutes should be sufficient.

**To make it more effective:** (No comment)

Attendee  Student  Moderator

**What you liked:** It was well organized, with a format that allowed us to first get an overview of the topic and if interested, come back for more detailed discussion.

**What you didn't like:** Long sessions the 2<sup>nd</sup> day, some without breaks. Lack of diversity.

**To make it more effective:** Some moderators should be able to accept different points of view and be more inclusive.

Attendee \_\_\_ Student \_\_\_ Moderator \_\_\_ (No entry)

**What you liked:** Very interesting discussions. Opportunity to interact with "real" SE's!

**What you didn't like:** Being compelled to choose between follow-up sessions was unfortunate – my top choices all ended up in the same time slot.

**To make it more effective:** (No comment)

Attendee  X  Student \_\_\_ Moderator \_\_\_

**What you liked:** 1. Topics. 2. Meeting passionate and committed people. 3. Student participation. 4. Location in Southwest. 5. Woman in SE event.

**What you didn't like:** First day room layout.

**To make it more effective:** Better info or profiles of participants. Some kind of private real time sharing on a blog.

Attendee  X  Student \_\_\_ Moderator \_\_\_

**What you liked:** Interaction with new and established colleagues. Meeting and hearing from students and faculties.

**What you didn't like:** (No comment)

**To make it more effective:** Create a share space (SharePoint) site for sharing files. Presentations, outcomes, references. The file management was cumbersome.

Attendee  X  Student \_\_\_ Moderator \_\_\_

**What you liked:** Venue was great. Food was very good. Reception nicely done. Topic discussions were productively done. Like the structure. Collaborative discussions were fun to participate in. Out of state participants. Student help and participation.

**What you didn't like:** Lack of internet access on occasion. Can be dealt with if notified ahead of time, so hotspots can be brought. Lack of in-state participants.

**To make it more effective:** First of all: Having the schedule on the name card is very convenient (great) idea. Not sure its possible, but maybe have another page with room assignments. Or maybe a space to write the room assignment in.

Attendee  X  Student \_\_\_ Moderator \_\_\_

**What you liked:** Great exposure to various industries' points of view.

**What you didn't like:** Opportunity to attend more topics.

**To make it more effective:** A moderator to limit time participation of attendees during sessions and workshops. Limit the number of attendees per workshop, some had only 5 while others had 12.

Attendee \_\_\_ Student  X  Moderator \_\_\_

**What you liked:** Great experience! We are very thankful for your invitation and support. We really like the integration of the topics and how the attendees discussed them. We also liked the Saturday workshops. Very helpful in making them more particular.

**What you didn't like:** You may want to include other industry sectors other than government agencies or government defense related industry.

**To make it more effective:** Probably if you choose another location you can attract more attendees.

Attendee \_\_\_ Student  X  Moderator \_\_\_

**What you liked:** The topics you covered and the speakers you invited. The hospitality of the refreshments were good. Keep continuing this good cause.

**What you didn't like:** Due to half on half session I missed few sessions. Interesting topics were scheduled at the same time. Second day was still challenging as I can attend only two for long time.

**To make it more effective:** Instead of having intro on first and brief session on second covering nearly 3:30 hours which find to be very lengthy and sometimes tends to get deviated.

Attendee \_\_\_ Student  Moderator \_\_\_

**What you liked:** The networking opportunity. Having the opportunity to hear other ideas. The gala dinner.

**What you didn't like:** In one section, the description of the topic and the initial presentation was not aligned to the work done during the section. On the second day, there was no coffee.

**To make it more effective:** You may consider having session on a topic where people come to share ideas and techniques as well as lessons learned. Start at 8:30 or 9:00, have two 15 minute breaks within sections. Have one hour to eat. On second day select topics to work with and the order based on participant's interest and backgrounds. Have a break before General Section?

Attendee  Student \_\_\_ Moderator \_\_\_

**What you liked:** Size and location.

**What you didn't like:** Time. Too time driven; suggest split; extend to 4 days.

**To make it more effective:** (No comment)

Attendee  Student \_\_\_ Moderator \_\_\_

**What you liked:** Most individuals were really open minded; I loved the lovely (seasonal) low-key campus environment; I REALLY LOVED having a mix of backgrounds (legacy industry to students).

**What you didn't like:** It was quite a bit to pack into 2 days; perhaps only 4-6 topics next time? The outcomes of these scrums were very open ended, which provided a lot of freedom but also provided a large window (in some cases) for "railroading" discussions. I would have personally preferred a little more structure around the topics and expected outcomes.

**To make it more effective:** Involve/recruit even more individuals from more varied backgrounds (private sectors; new-in-career, etc).

Attendee  Student \_\_\_ Moderator \_\_\_

**What you liked:** Size and location.

**What you didn't like:** No concerns.

**To make it more effective:** (No comment)

Attendee  Student \_\_\_ Moderator \_\_\_

**What you liked:** Meeting people, learning, lots of discussion, being in Socorro, Friday night social and dinner, hearing about 2 regional opportunities, idea for HPT summit. Fail Fast & Recover early path forward/proposal to capture learning.

**What you didn't like:** Timing of sessions didn't allow for breaks.

**To make it more effective:** Better advertising; tourist event before or after event or maybe field trip during.

Attendee \_\_\_ Student \_\_\_ Moderator

**What you liked:** Interaction with folks from a variety of backgrounds.

**What you didn't like:** (No comment)

**To make it more effective:** (No comment)

Attendee  Student \_\_\_ Moderator \_\_\_

**What you liked:** Need Fall semester time for student pre-preparation. Interactive format.

**What you didn't like:** New format.

**To make it more effective:** (No comment)

Attendee  Student \_\_\_ Moderator \_\_\_

**What you liked:** Topics. Participation from attendees. I liked that each session had student to help capture information on computers. This workshop offered an environment to express issues and frustrations.

**What you didn't like:** Student desks in classroom were uncomfortable.

**To make it more effective:** Better planning in creating the session output. Brief outs could be structured better (maybe have a template). Need more time spent on defining session objectives.

Attendee  Student  Moderator

**What you liked:** Balance of learning and taking action on the learning in the form of possibilities.

**What you didn't like:** Would like to have connectivity available. Would like to have more white board availability and encourage more collaborative discussions using them. After all we are a very visual people!

**To make it more effective:** Encourage participants to bring real examples. In every session, participants that used examples, the sessions had more robust discussions and engagement.

Attendee  Student  Moderator

**What you liked:** Discussions and networking. Nice venue. Good topics.

**What you didn't like:** Days too long. Scheduled breaks and some tweaks to the format of sessions/discussions.

**To make it more effective:** Add social/team activity.

Attendee  Student  Moderator

**What you liked:** The topics were interesting and relevant for the Systems Engineers and community necessities. The organization was excellent. Brilliant people.

**What you didn't like:** The time for each topic was really short.

**To make it more effective:** (No comment)

Attendee  Student  Moderator

**What you liked:** All the knowledge gathered in 1 room is impressive. Tons of experiences and most, if not all, of the people are willing to share them and all of what they've learned.

**What you didn't like:** is not that much time for 8 different topics. Either combine the topics (because some topics were very similar) or subtract some of the topics presented. Maybe have the summit twice yearly.

**To make it more effective:** More time and maybe presentations done with more time. Possibility of getting contacts information.

Attendee  Student  Moderator

**What you liked:** Attendees were wanted to hear from each other in even-handed way. This made some sessions very stimulating and worth the whole time.

**What you didn't like:** Some sessions were a bit disjunctive or disordered, in the sense of inhibiting engagement. This is relatively common in most, not unique to this event, but we would all benefit from some learning about more effective workshop sessions and facilitators that encourage engagement.

**To make it more effective:** See last sentence above.

Attendee  Student  Moderator

**What you liked:** (No comment)

**What you didn't like:** (No comment)

**To make it more effective:** This was a for a high level experienced SE and the group I came with is just getting involved in SE so this was not at our level. I am still glad I came to learn, but maybe provide some information to those that are not at the same level.

Attendee  Student  Moderator

**What you liked:** There was a lot of information covered. The speakers provided good information with examples.

**What you didn't like:** Most of the information is for full system engineers. It is complicated enough that someone that is just starting will be overwhelmed.

**To make it more effective:** Provide some basic classes so that starting SE can learn the basics.

Attendee  Student  Moderator