### International Council on Systems Engineering INCOSE Hampton Roads Area Chapter

March 15, 2016 Presentation

SE Approach to Human Capital Management Issues in the Shipbuilding Industry

Hal M. Todd Manager of Engineering Material Control -Ingalls Shipbuilding

# Introduction

#### What you have to offer as a Systems Engineer

- What makes you special
- What drives the need for Systems Engineering
- Where can you apply Systems Engineering methodologies
- Example of "Drawing" the Line
  - Thesis Approach
  - Human Capital Management (HCM) Description
  - Stakeholder Analysis
  - Gap Analysis
  - Functional Analysis
  - Overall Measure of Effectiveness Model (OMOE)
  - Your part in your career path
- Questions & Answers

# What makes you special



Systems Engineering is an interdisciplinary approach and means to enable the realization of successful systems. - INCOSE

# What drives the need for Systems Engineering







# Where can you apply Systems Engineering methodologies - You draw the Line



### "Example of Drawing the Line"

A Systems Engineering Approach to Address Human Capital Management Issues in the Shipbuilding Industry

by:

Douglas S. Parten Hal M. Todd

24 September 2008 PD-21 Thesis Presentation

# **Thesis Approach**

#### Systems Engineering Approach

- Define the Problem
  - Decrease in Engineering/Science Talent in Department of Defense (DoD) Shipbuilding industry
  - No means to stop the "brain drain"
- Identify current DoD/Shipbuilding HCM strategies
- Identify and Classify Stakeholders
- Determine Gaps in HCM strategies
- Close Gaps using Functional Analysis
- Develop tool to evaluate effectiveness of proposed DoD/Shipbuilding HCM architectures

## **Define the Problem**



Figure 1. U.S. University Trends in Defense-Related Science and Engineering (From OUSD AT&L, 2006)

# **HCM** Description

#### What is Human Capital?

- Critical Knowledge, Skills, and Abilities (KSAs)
- ROI of Investment for human capital is greater than for conventional capital
- What is Human Capital

#### Management?

- People are assets to develop, not costs to be minimized
- HCM structures should be tied to strategic goals of the organization
- Effective HCM gives organizations competitive advantage

High		
Capital Uniqueness of Human H	Quadrant 4: Alliance/Partnership Arrangements Employment mode: Alliance Employment relationship: Partnership HR Configuration: Collaborative	Quadrant 1: Knowledge-Based Employment Employment mode: Internal Development Employment relationship: Organization Focused HR Configuration: Commitment
	Quadrant 3: Contractual Work Arrangements Employment mode: Contracting Employment relationship: Transactional HR Configuration: Compliance	Quadrant 2: Job-Based Employment Employment mode: Acquisition Employment relationship: Symbiotic HR Configuration: Market Based
Low Value of Human Capital Hig		

### **Stakeholder Analysis**

#### Process steps

- Identify Potential Stakeholders
  - Brainstorming and Scenarios
- Classify Potential Stakeholders
  - Set boundaries
- Determine Stakeholder Relationships
  - Worth Activation Function
- Determine Key System Stakeholders
  - Primary, Secondary & Tertiary
- Define Stakeholders Needs and Requirements



### Gap Analysis

- Gaps are a perception of the difference between what we have and what we desire
- Gap Analysis is viewed through an Enterprise Framework
  - Defines gaps in terms of threats, vulnerabilities, risk, and worth
  - Changes in threat, vulnerability, and worth determine difference between states, and thus the gap

#### Shipbuilding Industry Threats

- Military Transformation
- Inconsistent Work Flow
- Shipbuilding Industry Vulnerabilities
  - Difficulty attracting talent
  - Developing/Retaining Critical Skills



### **Functional Analysis**



- Notional architecture based on input from:
  - Stakeholder Analysis
  - Gap Analysis
- Defined global functions
  - Close Gaps
  - Meets Stakeholder Needs and Requirements
- Can be used as a baseline to develop organization specific functions

## Overall Measure of Effectiveness (OMOE) Model

- Used to determine effectiveness of proposed system configuration based on stakeholder preferences
  - Value Hierarchy
  - Analytic Hierarchy Process
  - Quality Function
    Deployment
- Created notional model as tool for assessment of alternate tailored HCM architectures



# Your part in your career path

- Follow your Passion
- Home your "Brand"
- Build Trust

Questions?