Prometric Cancellation Policy

1. For cancelling 30 or more days before scheduled test date, there is no cancellation or rescheduling fee.

2. Cancelling 5-29 days before scheduled test date will require a $35 cancellation fee.

3. Cancelling less than 5 days, failure to appear for exam, or arrive to exam 15 minutes late, the candidate is responsible for re-registering for exam at full testing fee pricing. Please note pricing varies by Country.