

# Foundations Work Stream

**Overall Documentation IW Working Sessions**

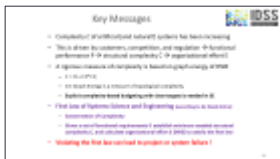
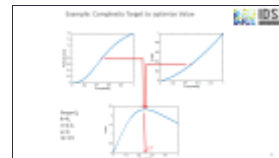
Oli de Weck  
FuSE Foundations Lead

# Table of Contents.

- Keynote “*1<sup>st</sup> Law on System Science and Engineering*” at a Glance
- Takeaways from “*Complexity*” Experiment
- Takeaways from Case Study on “*Technical Complexity*”
- Takeaways from Case Study on “*Organizational Complexity*”

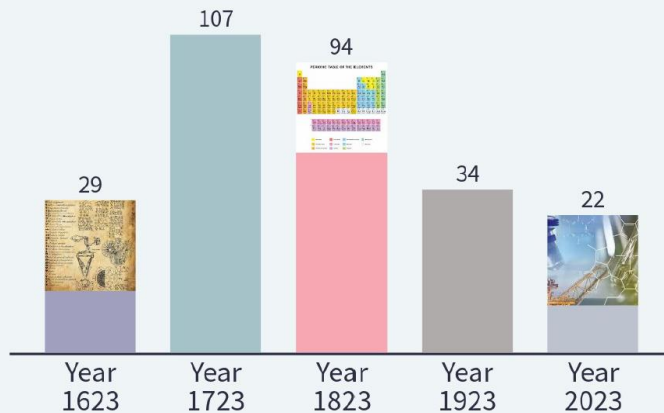
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# Audience survey result “Where are we on our SE journey?”

From Alchemy to Chemical Engineering: How mature is Systems Engineering today?



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- Keynote “*1<sup>st</sup> Law on System Science and Engineering*” on SAT at a Glance
- **Takeaways from “Complexity” Experiment on SAT**
- Takeaways from Case Study on “*Technical Complexity*” on SUN
- Takeaways from Case Study on “*Organizational Complexity*” on MON

# Test the (proposed) 1st Law of Systems Science & Engineering

## Conservation of Complexity:

The change in complexity  $C$  of the system is equal to a proportional change in expected performance  $P$  minus the change in effort  $E$  expended by the enterprise

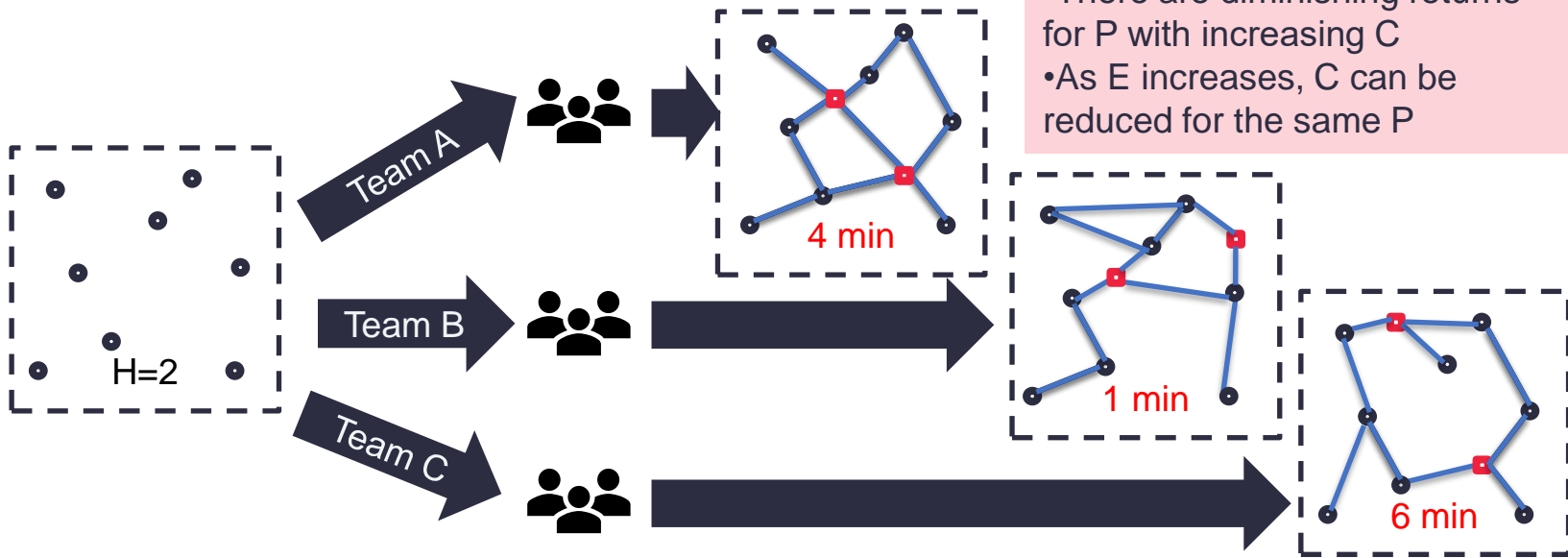


$$\Delta C = \mu \Delta P - \varepsilon \Delta E$$

## Hypotheses tested:

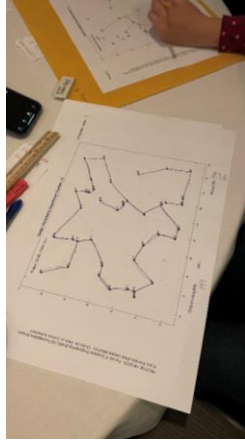
- Effort  $E$  (time) increases super-linearly with Complexity ( $C$ )
- The more effort a team spends the better the solution will be ( $P$ )
- There are diminishing returns for  $P$  with increasing  $C$
- As  $E$  increases,  $C$  can be reduced for the same  $P$

Designing a new transport system for a city.



# Impressions on “Complexity Experiment”

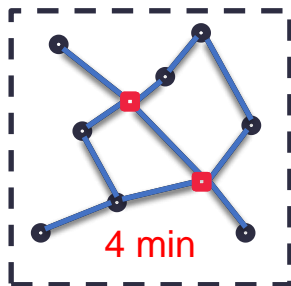
60 participants. Session A: 40 Participants. Session B: 20 Participants.





# Details from “Complexity” Experiment

- **Observations** from the experiment:
  - Teams used **different approaches** which used more/less Effort E (time)
  - Teams produced **different designs** for each node network using more/less Effort
  - Teams developed **different heuristics** on their initial designs that they used in later sheets
- **Post Processing** to be done at MIT:



1								1	
	1						1		1
		1							1
			1			1		1	
				1			1		
					1		1	1	
	1		1			1			
				1	1		1		1
1			1		1			1	1
	1	1					1	1	1



## Performance P

- minimum average path length

## Complexity C

- normalized graph energy of network

## Effort

- Time spent designing the system

# Details from “Complexity” Experiment

## Feedback and Suggested Improvements

- Making the experiment more realistic to real SE tasks:
  - Make the task **more complex**
  - More **constraints**: e.g Time limits
  - **Add uncertainty** by mid task: Introduce/Eliminate new nodes, Change team members, Change requirements, Pass partial solution to new team.
  - **Team adjustments**: Larger team sizes, Peer review, Assigned roles in teams.
  - **Focused on defined SE tasks** e.g. Requirements Analysis.
  - Introduce **legacy**: Existing network to modify
  - **Learning**: Get a score after each submission
  - **Tools**: Provide/Don't Provide support tools and compare benefits

# Details from “Complexity” Experiment

## Feedback and Suggested Improvements

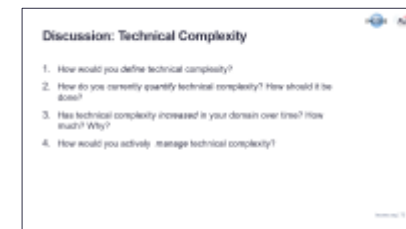
- Some **difficulty understanding** the **task**. Especially what a success looks like. Improve instructions (perhaps printed and distributed to the team):
  - Show examples of optimal solution (minimum spanning tree) and worst solution (fully connected)
  - Walk through an example to start with
- Don't provide all the sheets at start. Once a sheet is complete, submit and collect a new one.
- Record abilities of participants before starting the task

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- **Takeaways from Case Study on “Technical Complexity”**
- Takeaways from Case Study on “*Organizational Complexity*”

# Takeaways from Case Study on “Technical Complexity”

- Approx. 60 participants in 6 groups
- Shared case study on Aviation Engines and evolution of their technical complexity
- Discussed proposed definition of “technical complexity”, **key aspects being confirmed** (e.g. #nodes, #interactions), and **additional aspects** (e.g. predicatibility, context, characteristics of nodes) **to consider** within definition **being proposed**
- Identified **areas for case studies** to generate **additional data** on the evolution of technical complexity **to verify or falsify** the definition of technical complexity



# Results on “Technical Complexity” - Group breakout 1

**T1**

2023-01-28  
Task 01  
Team 01

- 1. # Components
- 2. # Interactions
- 3. # Inter-Divers
- 4. # Function
- 5. # diversity, technologies & patterns
- 6. # of patterns
- 7. TRC of Components (maturity)

4. Manage it through Arch. Future & future of systems & organizational abstraction of system

**T2**

2023-01-28  
Task 01  
Team 01

- Non-linear Dynamics (pushdown)
- Complexity before After an Action
- Effect of Context Perception
- Nature of Interactions
- Chemistry vs. Engineering
- Size of real Object → Physics
- How much decomposed/hide
- Product vs. process

1) Approx. Approximate is Good

2) Starting Point

**T3**

2023-01-28  
Task 01  
Team 01

- ① Qualitative idea of size and complexity
- ↳ Look of Rep
- ↳ lines of codes
- ↳ in components/interfaces
- ② Cyber Automation Security & connectivity
- ↳ Feature improvement
- ↳ "Swiss cheese" system

**T4**

2023-01-28  
Task 01  
Team 01

- Nodes and relations known
- The pure nr is a base
- Characteristics of nodes and relations matter
- Uncertainty is central
- Uncertainty on nodes
- cluster on nodes
- relations
- cluster on relations
- Counter measure
- ↳ Structure and view

**T5**

2023-01-28  
Task 01  
Team 01

- Co system - Complexity Driven
- Size / complexity / organization
- Structural Complexity = (Simplified) needs
- Organizational Complexity = (Simplified) needs
- Resilience / Performance / Fitness
- Symmetry - achieves Complexity Simply
- Predictability of Behavior
- Abstraction
- Management of
- perceived complexity
- Breakdown structure
- Physical & Technical / Functional
- Lifecycle Management
- Simple and not too simple

**T6**

2023-01-28  
Task 01  
Team 01

Define T.C

- An objective measure of a system's

Complexity

- don't know where you are headed
- complicated
- you don't know

Quantity

Qualitative

Complexity

if you know where you have all what you know then you may have resources needed

But you can't build it

Qualitative

Complexity

if you know where you have all what you know then you may have resources needed

But you can't build it

**T7**

2023-01-28  
Task 01  
Team 01

if you can't measure, at least relatively, you can trade

Planning T.C.

- a) Move T.C. to less constrained Systems/Parts
- b) reduce interactions

Time

- a) more interactions
- b) reduction of people to push to system
- c) there is experience Simplification in this field

# Some details on “Technical Complexity” - Group breakout 1

Group feedback **confirming** key aspects of proposed definition of technical complexity...

- # of components, interactions, and functions
- # of diversity of patterns
- # of nodes and relations known as a base

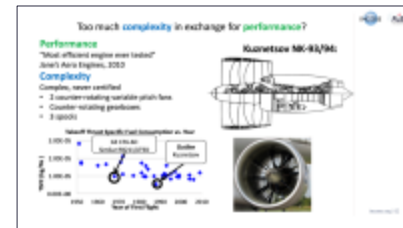
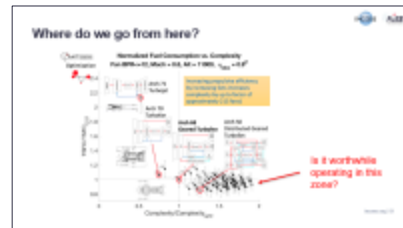
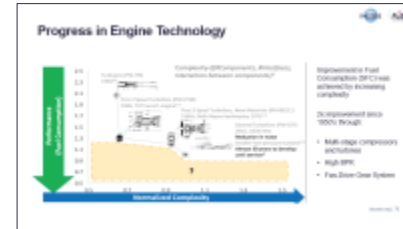
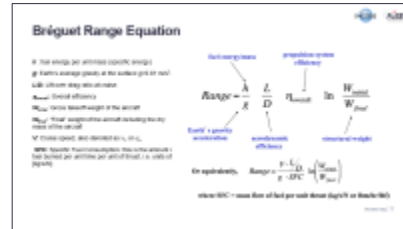
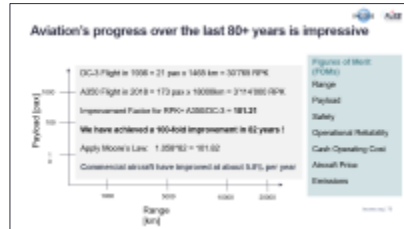
Term "simplicity" discussed, defined as "achievement of complexity but simple"

Group feedback **indicating aspects to be considered** within definition of technical complexity

- predictability and non-linearity
- effect of context and perception
  - person looking at system
  - context the system is put into
- size of system
- characteristics of nodes and relationships (e.g. uncertainty on nodes, nature of interactions)
- maturity level of system, system elements



# Key note 2 on “Technical Complexity” at a Glance



# Results on “Technical Complexity” - Group breakout 2

**T1** 2023-01-24  
Task 01  
Team 02

4. MBSE Methodology/Tools  
- Visualize and Identify problem areas

1. based on input values... yes (examples)
2. input values... probably not, but what? Not sure
3. Engineering technology, and system design into the system

**T2** 2023-01-24  
Task 01  
Team 02

Can Complexity Rest once  
a “good” Pattern is Developed  
- Change in kind of Complexity  
- “Hiding” Complexity is a shift in Risk  
Systems - Radar  
- Tubes to Solid State to Software Defined  
Fuel Change - Buffet in Hz  
Communications

Add Complexity in one area to limit Overall  
Programming languages

MBEE

**T3** 2023-01-24  
Task 2  
Team 3

- 1) It seems it's very close
- 2) Reset the curve close to its initial point of complexity
- 3) ~~Automobile~~ } Electrical  
~~Automobile~~ } Hz  
Telephone
- 4) SE → help w/ complexity  
? → value?

**T4** 2023-01-24  
Task 02  
Team 04

1. Yes, in current context  
New value-dimension needed
2. Depends on the cost of changing factors/tech
3. Automotive - similar and different
4. Enable transparency  
distribute complexity

**T5** 2023-01-24  
Task 02  
Team 05

1. YES! COMPLEXITY OF PROBLEM AND COMPLEXITY OF SOLUTION!
2. NEW ARCHITECTURES!  
- NOT SIMPLY NEW DESIGN  
- SAME CHANGING TECH.  
- HIGH LEVELS - IN EXAMPLE  
- NO PROBLEMS - THEN RECOGNITION AND REDESIGN
3. CAR? POWER SYSTEMS  
TELECOMS - ANALOG → DIGITAL  
INTERNET / FLIGHT  
K-22'S  
TECHNICAL MANAGEMENT
4. MODELING CAPABILITY TO DEAL WITH COMPLEXITY  
CONFIGURATION / COLLABORATION  
ADJUST / SHARED / SHARED / SHARED  
DIGITAL EEE, PROCESS TUNING  
SE FIRST THEN MODELING

**T6** 2023-01-24  
Task 2  
Group 6

MBSE for merging

- Yes but we have been ready for decades
- That's where we are focused now but trying for something better to follow

Need more resources needed to make the next more complex system is to go, so we are currently at a local optimum

# Some details on “Technical Complexity” - Group breakout 2

**Potential areas** to look at for **additional case studies** to generate data on evolution of technical complexity being useful to **verify or falsify** the proposed definition of technical complexity

- Radar
- Radio
- Programming languages
- Mobile Phones
- Automotive
- Space
- Telecom
- Power Systems
- Internet
- ...

# Impressions on “Technical Complexity”



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# Takeaways from Case Study on “Org Complexity”

- Approx. 50 participants in 6 groups
- Shared **update of Systems Science WG** on current state of their work
- Shared case study on **SLS vs. Space X Falcon 9** regarding their org complexity
- Generated **potential drivers** of “org complexity” during group breakout discussion, key aspects being e.g. #people, #roles, #channels of interaction, etc. ...
- ... but also admitting **challenges** in measuring org complexity due to its fuzziness, people being in multiple roles, and individual agendas
- Discussed drives for **increased org complexity** and potential **levers to manage**
- Identified **virtues** and **demerits** of strong vertical org integration

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Org Complexity  $\rightarrow$  Org <sup>Team A</sup> <sup>Table 1</sup> <sup>112</sup>  
Sy!

- 4- Managing Complexity

- D

- G**



# How to define and quantify “organizational complexity”?

Basically the same way as technical complexity, i.e. # nodes, # interactions, etc.

What are **potential drivers** to consider:

- # people
- # roles / job descriptions
- # channels of interaction
- # levels of hierarchy / approval
- # scope of authority (for roles / for teams)
- # cultures
- # span of controls
- # transactional cost

**Challenges** in measuring organizational complexity

- much more fuzziness
- individual agendas don't line up with organizational agenda
- many people in multiple roles
- end up with much more emergence

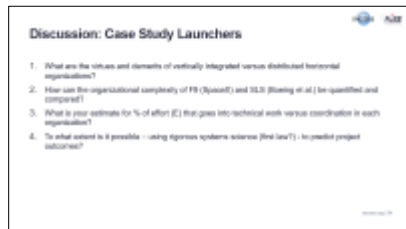
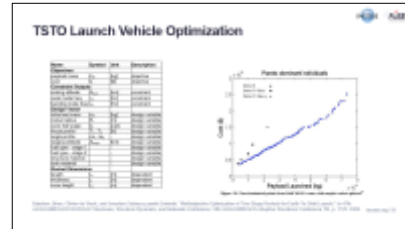
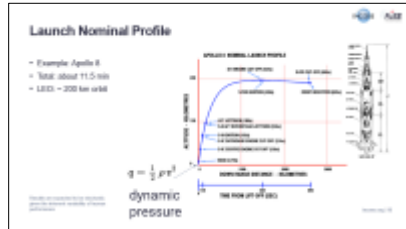
# What are drivers for increased “organizational complexity”?

- more complex problems to solve
- culture shift how we work
- grown educational level
- grown specialization
- increase of collaboration tools
- grown formality, e.g. reviews, etc., working on artifacts that are not solving the problem
- increased agency complexity

# What are levers to manage “organizational complexity”?

- w/ clarity on vision, mission, and focus
- w/ communication btw disciplines and new comm paths as means to prune organization
- w/ architecture, i.e. functional cohesion, minimization of silos
- w/ knowledge, i.e. understand & distribute knowledge
- w/ MBSE, is like using a bulldozer, i.e. more powerful, but brings own complexity

# Key note 2 on “Organizational Complexity” at a Glance



# Results on “Organizational Complexity” - Group breakout 2

T1

Office memo

**Virtues / Demerits**

Team A, Task 1

- Mega Sys Knowledge Dist. to the function
- Vertical Integration reduces Org Complexity
- Profit motive hinders focus
- Regulatory for Govt
- Political Process in Engineering Design
- Scaling - Higher level not just zooming in to focus
- Requirement for Single launch for large Regd

2) Quantity - SSS decision makers for SSS vs 1 for F9

- Org Complexity mirrors Tech Complexity

3)

T2

Team C, Task 2

Vertical Integration is efficient but not sufficient

Start-up on V.I. is expensive (no reuse + risk)

For SSS, more than just hierarchically distributed.

→ RAC MATRIX

SSS AFFECTED BY FACING NEIGHBORING COMPLEXITY

→ CASE FIRM

T3

Team B, Task 2

1. Virtues *distib* bigger diversity, more properties

2. Yes, if we can quantify the cost of a variability point base on nre in previous

↑ discussions *the more integration after the coming*

T4

Team B

1) private company can be more risk tolerant and more capable to doing design

Govt "contract" design in less risk tolerant, will need to get more resources to work today trends may be stretched

Customer ready to "break your name" like "Nasa" your name

not in demand any

More about the self-structure than a single point change

The goals are different

side program

public position

T5

Team A, Task 2

1. V is less complex

Govt rules dominated

F9 less Risk Aware

2. Size, interaction + controls

Org cost Drives (costs)

3. SSS = 50/50

F9 = 70+/30-

CULTURE

T6

Team A, Task 2

1. Virtues Drive Control, Lower Cost of Org Control, Flexibility/Adaptability

Demerits: Risk all on You, Susceptible to personnel instability

2. See #2 from previous exercise

3. SSS: < 1.0 SSS: ≥ 1.0

4. Can be estimated using appropriate Scaling Factors

# What are virtues and demerits of vertical integration?

## **Virtues** of vertical integration

- NASA has knowledge dissemination as core function
- Vertical integration reduces org complexity
- Profit motive helps focus
- Is efficient for decisions, is decisive
- Less uncertain integration
- Private company can be more risk tolerant
- Direct control and lower cost of org comm
- Flexibility / Agility

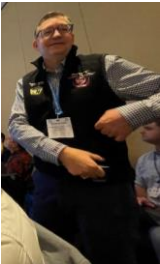
## **Demerits** of vertical integration

- Regulatory for government
- Political process in engineering design
- Scaling bigger rocket isn't just zooming in out
- Requirements for single launch for large payload
- Is not resilient
- SLS affected by funding mechanism complexity
- SLS is not just horizontally distributed
- Higher risk if wrong, risk all on yours
- Less perspectives, less diversity
- Susceptible to personnel instability

# How to compare organizational complexity of SLS vs. F9?

- Number of decision makers
- Cost of a variability point
- Size, interaction and controls
- Org cost drivers (COSYSMO)

# Impressions on “Organizational Complexity”





# Let's connect.

Or find us on  
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Vision: Inspire the global community to realize the SE Vision

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Roadmaps**



**Foundations**



**Methodologies**



**Application  
Extensions**

