Foundations Work Stream

Overall Documentation IW Working Sessions

Oli de Weck
FuSE Foundations Lead

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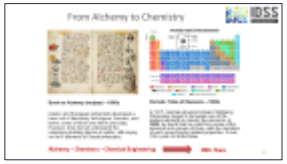
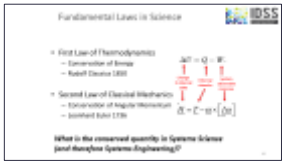
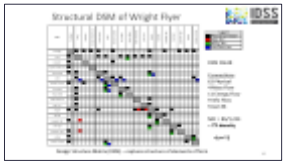
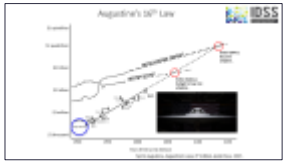
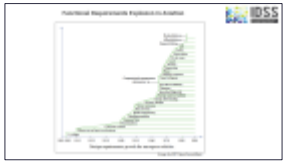
Keynote “Law of Complexity Conservation” at a Glance

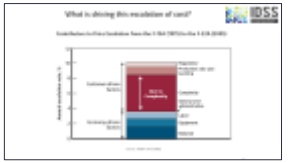


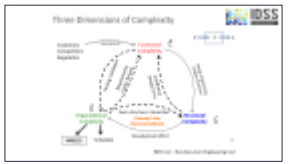


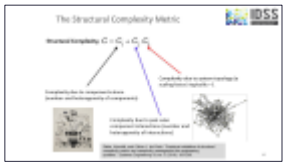


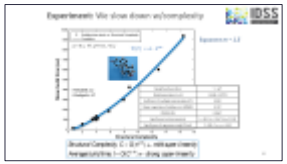


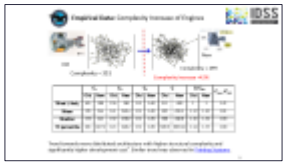


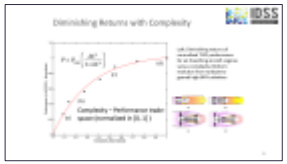


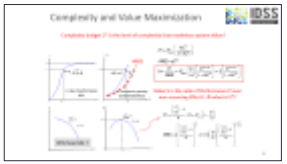


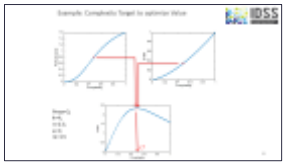


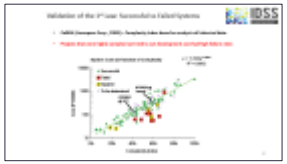


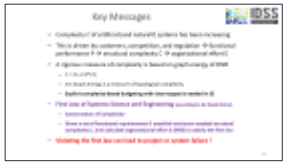






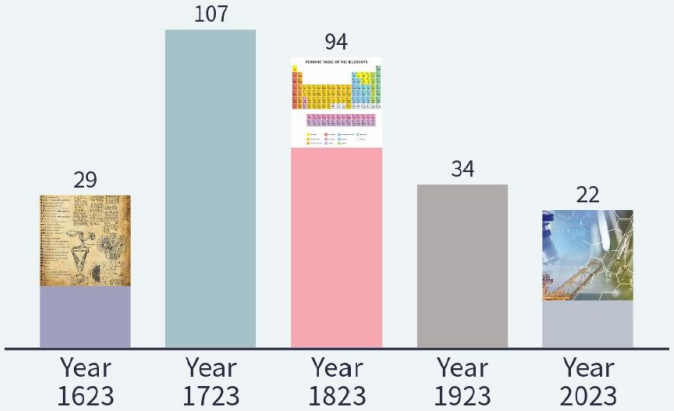






Audience survey result “Where are we on our SE journey?”

From Alchemy to Chemical Engineering: How mature is Systems Engineering today?



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Test the (proposed) 1st Law of Systems Science & Engineering

Conservation of Complexity:

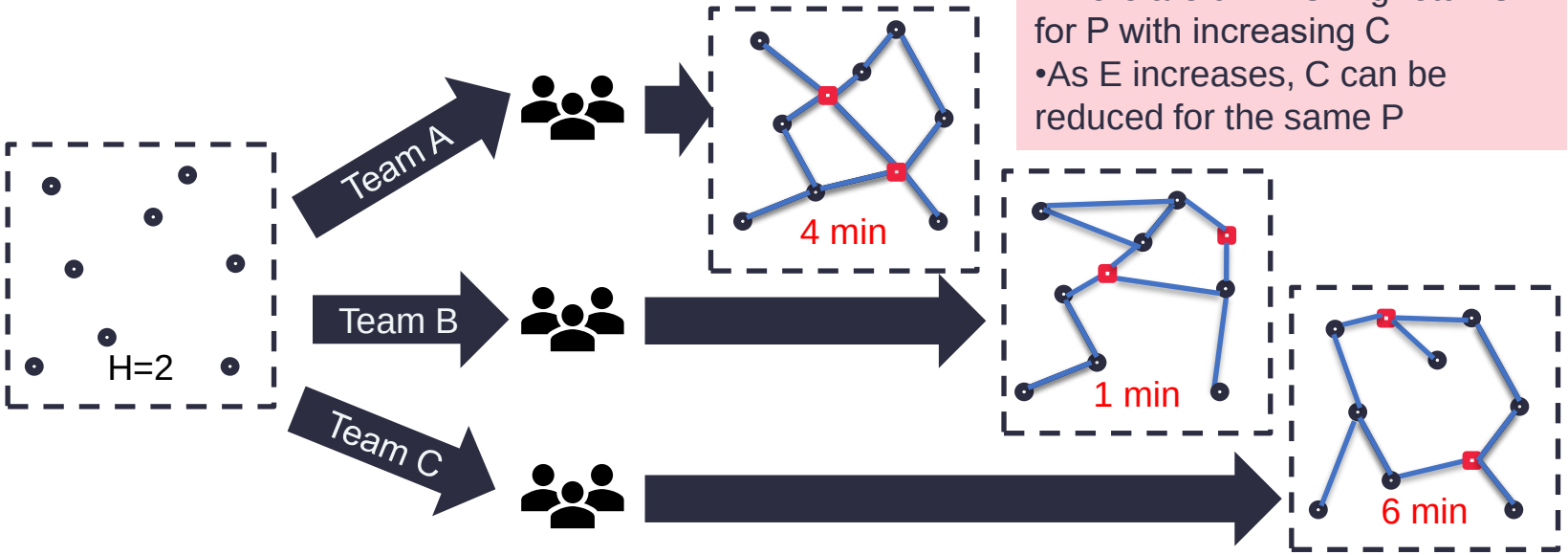
The change in complexity C of the system is equal to a proportional change in expected performance P minus the change in effort E expended by the enterprise

$$\Delta C = \mu \Delta P - \varepsilon \Delta E$$

Hypotheses tested:

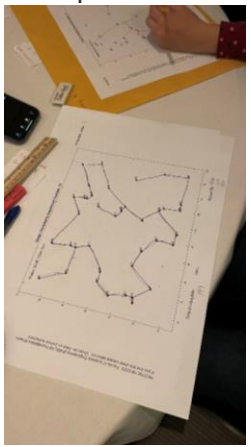
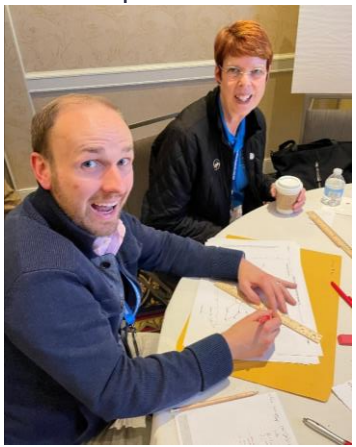
- Effort E (time) increases super-linearly with Complexity (C)
- The more effort a team spends the better the solution will be (P)
- There are diminishing returns for P with increasing C
- As E increases, C can be reduced for the same P

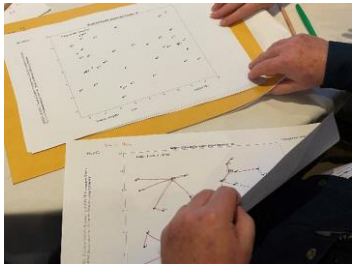
Designing a new transport system for a city.



Impressions on “Complexity Experiment”

60 participants. Session A: 40 Participants. Session B: 20 Participants.

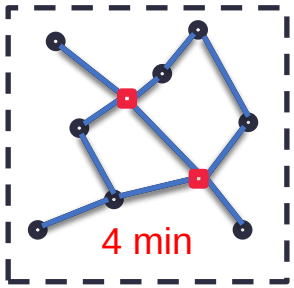




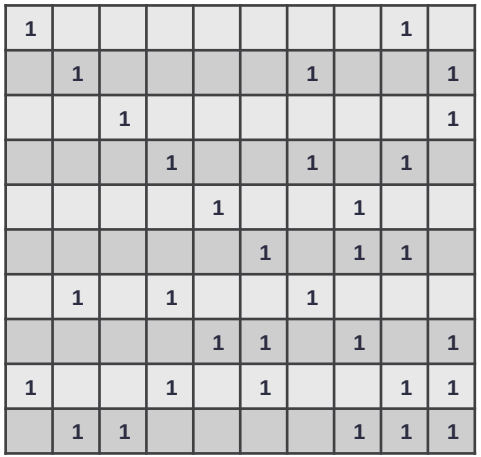




Details from “Complexity” Experiment

- **Observations** from the experiment:
  - Teams used **different approaches** which used more/less Effort E (time)
  - Teams produced **different designs** for each node network using more/less Effort
  - Teams developed **different heuristics** on their initial designs that they used in later sheets

- **Post Processing** to be done at MIT:





Performance P

- minimum average path length

Complexity C

- normalized graph energy of network

Effort

- Time spent designing the system

Details from “Complexity” Experiment

Feedback and Suggested Improvements

- Making the experiment more realistic to real SE tasks:
  - Make the task **more complex**
  - More **constraints**: e.g Time limits
  - **Add uncertainty** by mid task: Introduce/Eliminate new nodes, Change team members, Change requirements, Pass partial solution to new team.
  - **Team adjustments**: Larger team sizes, Peer review, Assigned roles in teams.
  - **Focused** on **defined SE tasks** e.g. Requirements Analysis.
  - Introduce **legacy**: Existing network to modify
  - **Learning**: Get a score after each submission
  - **Tools**: Provide/Don't Provide support tools and compare benefits

Details from “Complexity” Experiment

Feedback and Suggested Improvements

- Some **difficulty understanding** the **task**. Especially what a success looks like. Improve instructions (perhaps printed and distributed to the team):
  - Show examples of optimal solution (minimum spanning tree) and worst solution (fully connected)
  - Walk through an example to start with
- Don't provide all the sheets at start. Once a sheet is complete, submit and collect a new one.
- Record abilities of participants before starting the task

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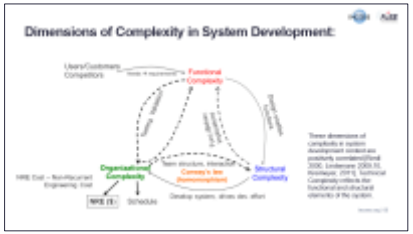
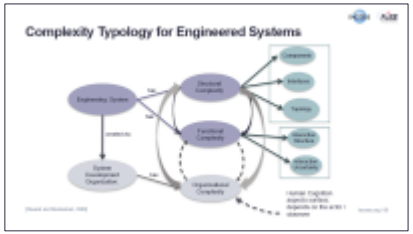
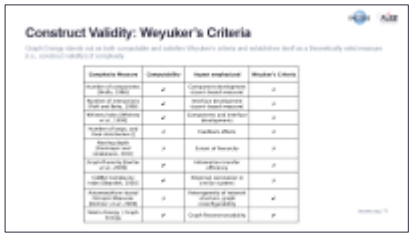
Takeaways from Case Study on “Technical Complexity”

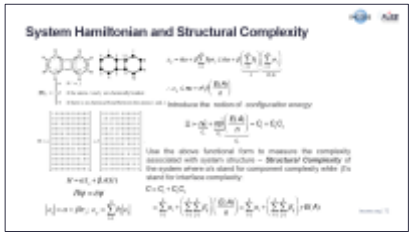
- Approx. 60 participants in 6 groups
- Shared case study on Aviation Engines and evolution of their technical complexity
- Discussed proposed definition of “technical complexity”, **key aspects being confirmed** (e.g. #nodes, #interactions), and **additional aspects** (e.g. predicatibility, context, characteristics of nodes) **to consider** within definition **being proposed**
- Identified **areas for case studies** to generate **additional data** on the evolution of technical complexity **to verify or falsify** the definition of technical complexity

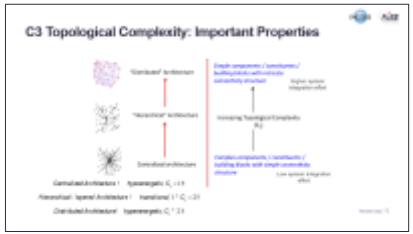
Key note 1 on “Technical Complexity” at a Glance

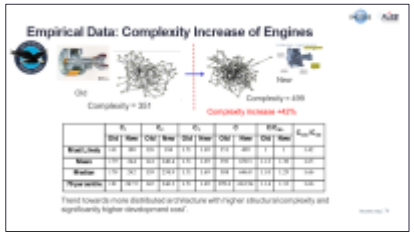












Results on “Technical Complexity” - Group breakout 1

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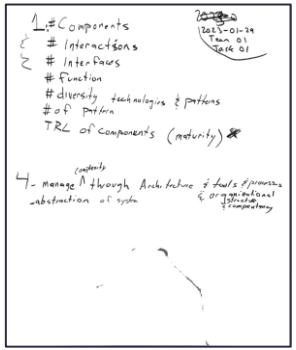

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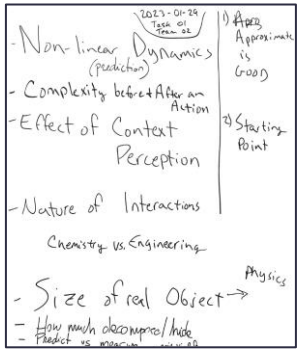

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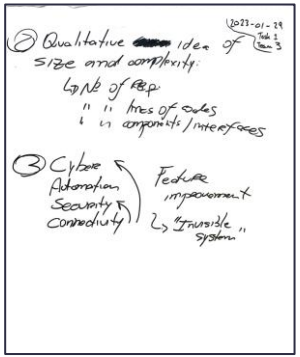

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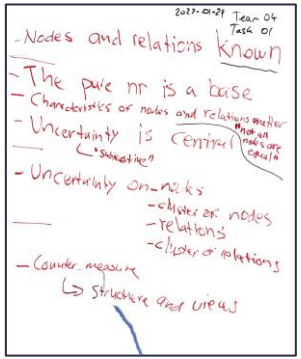

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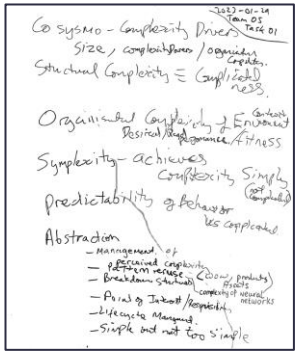

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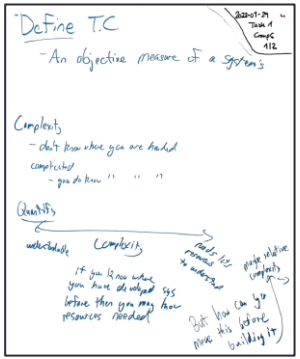
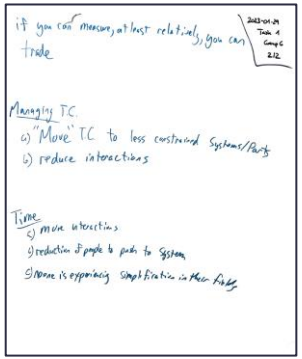




Some details on “Technical Complexity” - Group breakout 1

Group feedback **confirming** key aspects of proposed definition of technical complexity…

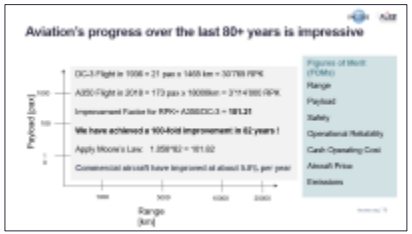
- # of components, interactions, and functions
- # of diversity of patterns
- # of nodes and relations known as a base

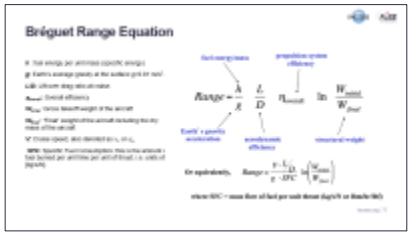
Term "simplexity“ discussed, defined as “achievement of complexity but simple”

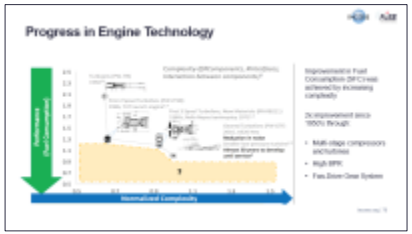
Group feedback **indicating aspects to be considered** within definition of technical complexity

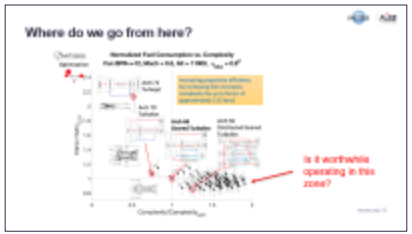
- predictability and non-linearity
- effect of context and perception
  - person looking at system
  - context the system is put into
- size of system
- characteristics of nodes and relationships (e.g. uncertainty on nodes, nature of interactions)
- maturity level of system, system elements

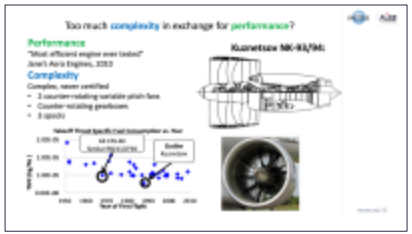
Key note 2 on “Technical Complexity” at a Glance

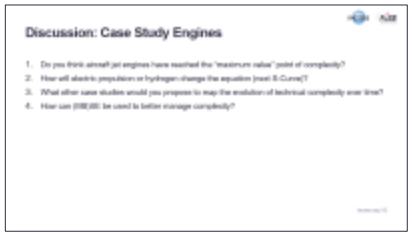












Results on “Technical Complexity” - Group breakout 2

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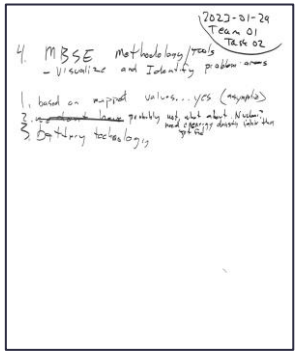

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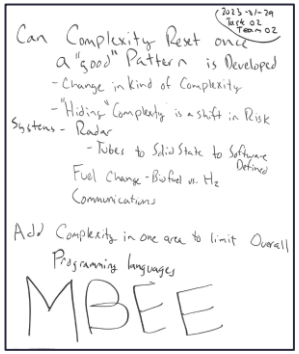

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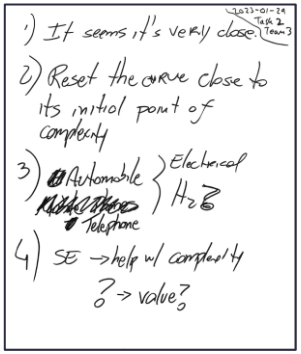

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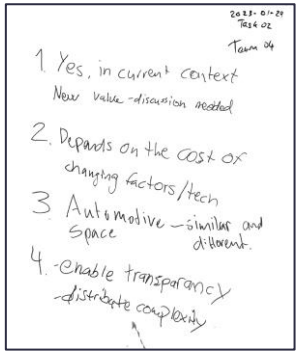
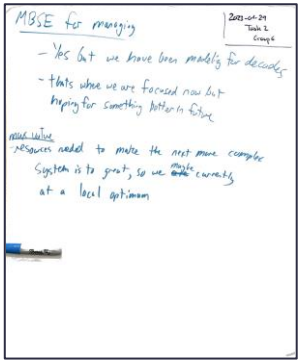


T5

T6



Some details on “Technical Complexity” - Group breakout 2

Potential areas to look at for **additional case studies** to generate data on evolution of technical complexity being useful to **verify or falsify** the proposed definition of technical complexity

- Radar
- Radio
- Programming languages
- Mobile Phones
- Automotive
- Space
- Telecom
- Power Systems
- Internet
- …

Impressions on “Technical Complexity”

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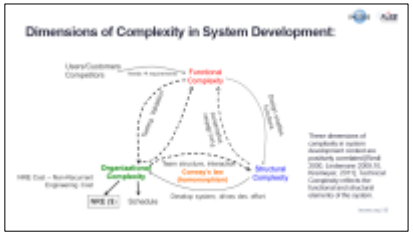
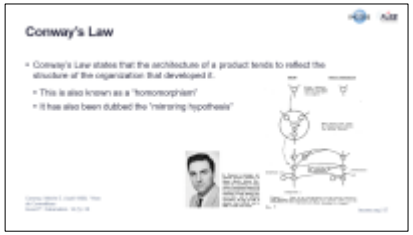
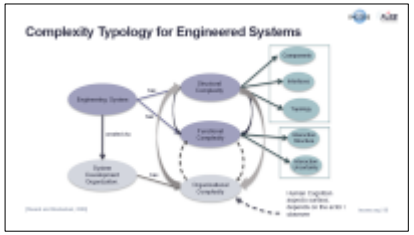
Takeaways from Case Study on “Org Complexity”

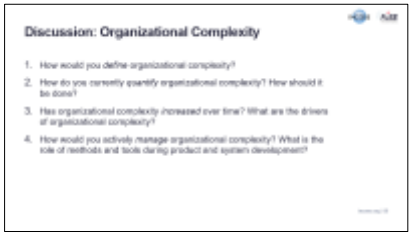
- Approx. 50 participants in 6 groups
- Shared **update of Systems Science WG** on current state of their work
- Shared case study on **SLS vs. Space X Falcon 9** regarding their org complexity
- Generated **potential drivers** of “org complexity” during group breakout discussion, key aspects being e.g. #people, #roles, #channels of interaction, etc. …
- … but also admitting **challenges** in measuring org complexity due to its fuzziness, people being in multiple roles, and individual agendas
- Discussed drives for **increased org complexity** and potential **levers to manage**
- Identified **virtues** and **demerits** of strong vertical org integration

Key note 1 on “Organizational Complexity” at a Glance



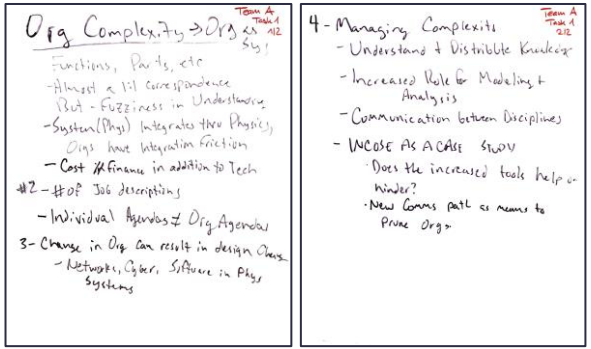






Results on “Organizational Complexity” - Group breakout 1

B



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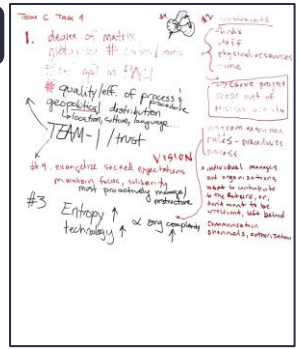

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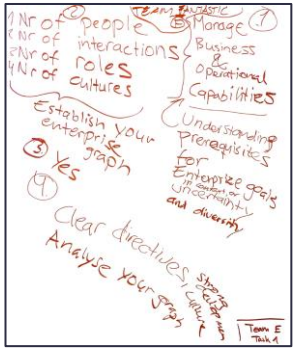

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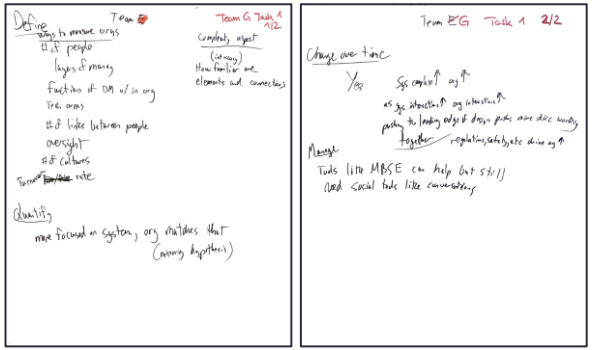

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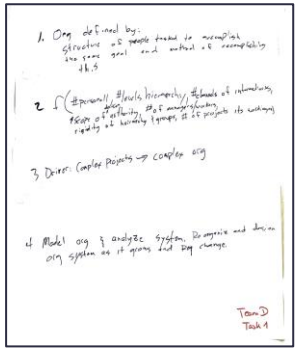

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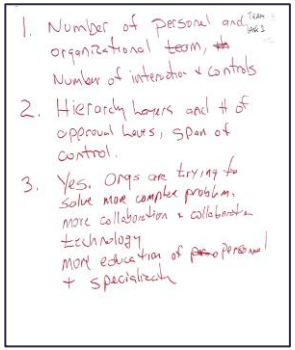
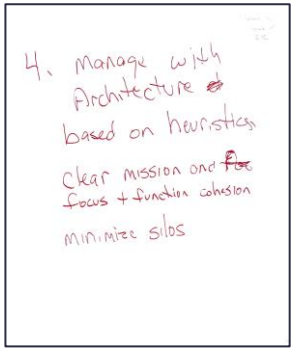




How to define and quantify “organizational complexity”?

Basically the same way as technical complexity, i.e. # nodes, # interactions, etc.

What are **potential drivers** to consider:

- # people
- # roles / job descriptions
- # channels of interaction
- # levels of hierarchy / approval
- # scope of authority (for roles / for teams)
- # cultures
- # span of controls
- # transactional cost

Challenges in measuring organizational complexity

- much more fuzziness
- individual agendas don’t line up with organizational agenda
- many people in multiple roles
- end up with much more emergence

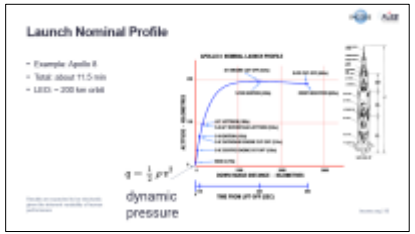
What are drivers for increased “organizational complexity”?

- more complex problems to solve
- culture shift how we work
- grown educational level
- grown specialization
- increase of collaboration tools
- grown formality, e.g. reviews, etc., working on artifacts that are not solving the problem
- increased agency complexity

What are levers to manage “organizational complexity”?

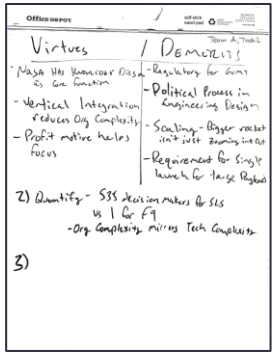
- w/ clarity on vision, mission, and focus
- w/ communication btw disciplines and new comm paths as means to prune organization
- w/ architecture, i.e. functional cohesion, minimization of silos
- w/ knowledge, i.e. understand & distribute knowledge
- w/ MBSE, is like using a bulldozer, i.e. more powerful, but brings own complexity

Key note 2 on “Organizational Complexity” at a Glance



Results on “Organizational Complexity” - Group breakout 2

T1



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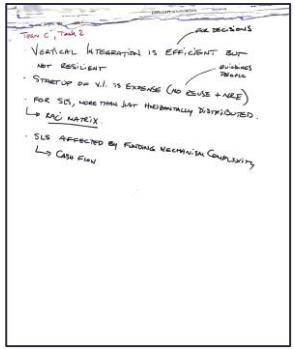

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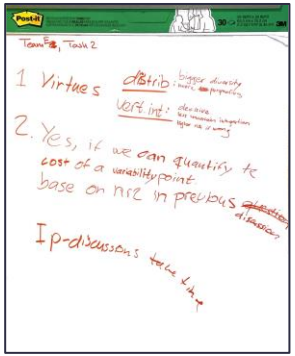

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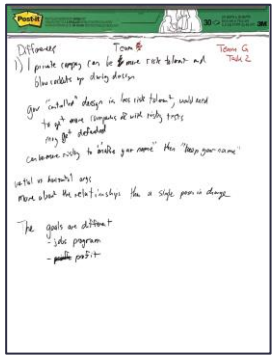

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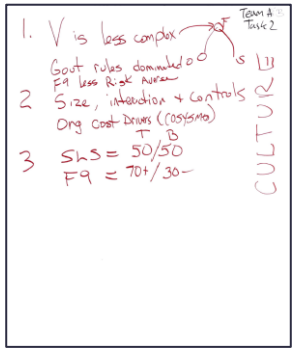

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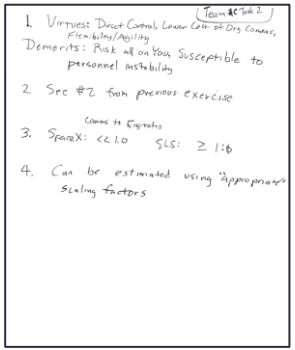


What are virtues and demerits of vertical integration?

Virtues of vertical integration

- NASA has knowledge dissemination as core function
- Vertical integration reduces org complexity
- Profit motive helps focus
- Is efficient for decisions, is decisive
- Less uncertain integration
- Private company can be more risk tolerant
- Direct control and lower cost of org comm
- Flexibility / Agility

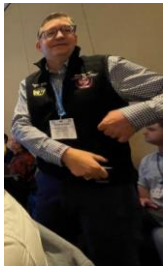
Demerits of vertical integration

- Regulatory for government
- Political process in engineering design
- Scaling bigger rocket isn’t just zooming in out
- Requirements for single launch for large payload
- Is not resilient
- SLS affected by funding mechanism complexity
- SLS is not just horizontally distributed
- Higher risk if wrong, risk all on yours
- Less perspectives, less diversity
- Susceptible to personnel instability

How to compare organizational complexity of SLS vs. F9?

- Number of decision makers
- Cost of a variability point
- Size, interaction and controls
- Org cost drivers (COSYSMO)

Impressions on “Organizational Complexity”



Let's connect.

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