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# Stakeholders Harmonization of Hydrogen Supply Business: An UAF Approach to System Dynamics in Enterprise Architecture and Product Service Systems

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## Global Challenge

- **Paris Agreement:** Keep global temperature rise below 2°C
- **Japan's commitment:** Carbon neutrality by 2050
- Japan needs **1,000 hydrogen station by 2030.**



## MHI's Mission NET ZERO

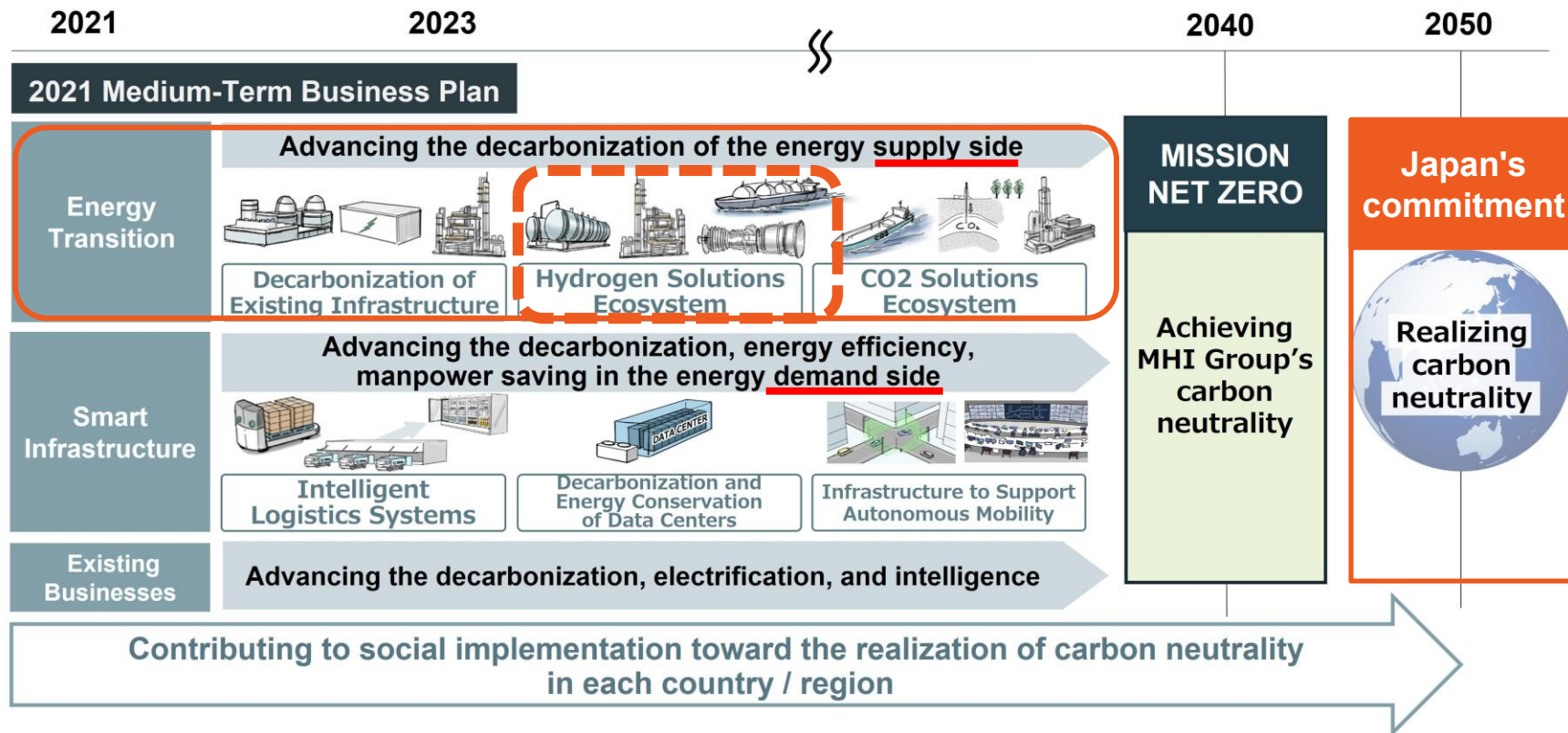
- Net zero CO<sub>2</sub> emissions **by 2040** across operations and value chain
- Focus on **Energy Transition** & Smart Infrastructure
- High-pressure liquid hydrogen pumps for hydrogen station as a part of solution.



## Research Objective

Develop an SE approach to evaluate and improve hydrogen supply business using **UAF**, **System Dynamics**, and **Product Service Systems** to support consensus building among multiple stakeholders

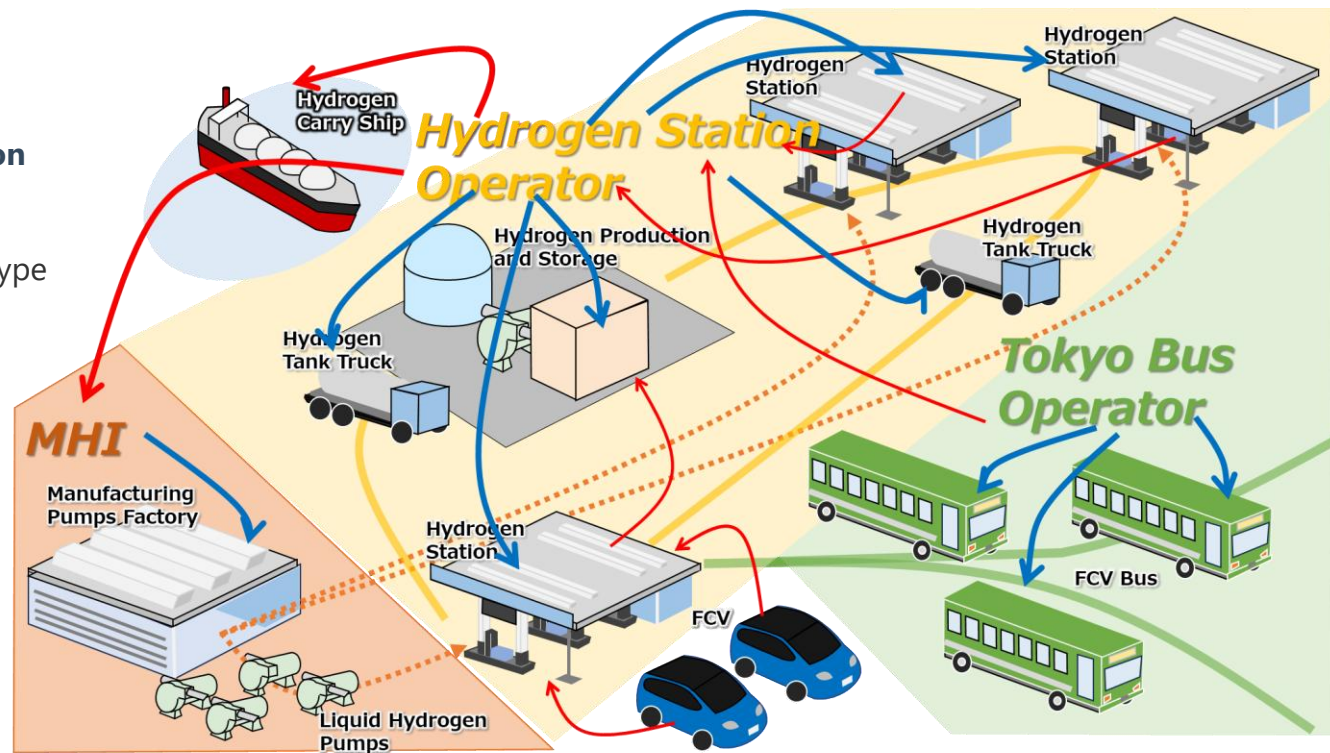
MHI business growth will contribute to achieve Net Zero (MHI web-page, 2024)



MHI contributes to hydrogen stations for Tokyo FCV Bus operator by supplying efficient liquid hydrogen solution and helps their operational improvement.

⚡ **MHI's Liquid Hydrogen Solution**

- 3x hydrogen supply capacity
- 1/4 energy consumption vs gas-type
- Significant space & cost savings





Japanese government indicated targets for hydrogen station(ST) businesses. The challenges are complex and it is difficult to make investment decisions.

	Today	2030	Future
Amount	2 mega ton	3 mega ton	12 mega ton (2040)
Cost	100 Yen/ Nm <sup>3</sup>	30 Yen/ Nm <sup>3</sup>	< 20 Yen/ Nm <sup>3</sup>
Stations	168	1,000	-
FCV Bus	120	1,200	-

## Business Expectation:

- Growing hydrogen market
- Increasing hydrogen stations.

## Business Issues:

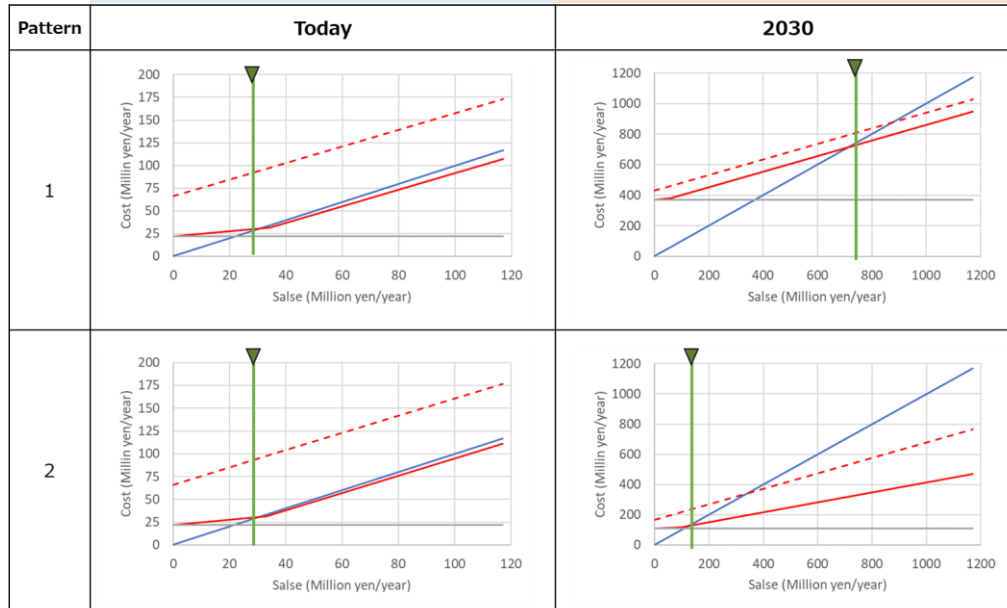
- Hydrogen supply cost is expensive
- Hydrogen vehicles has not increased
- Highly depending on subsidies.



MHI's liquid hydrogen solution shows superior break-even characteristics when the market scales.

Heavily dependent on government subsidies

10x demand increase + hydrogen price reduction to 1/3



— Sales — Hydrogen Supply Cost - - - Hydrogen Supply Cost (without Subsidy)  
 — CAPEX/Depreciation Period ▼ Break-Even Point

### EA Pattern 1 (Gas-Type) Results

- High CAPEX and OPEX
- Lower efficiency per station grid
- **Limited profitability**

### EA Pattern 2 (MHI Liquid-Type) Results

- Fewer grids required
- Superior flow rate efficiency
- Significantly improved break-even point
- **Strong future profitability potential**

CAPEX: Capital Expenditure  
 OPEX: Operating Expenditure



Stakeholders have individual **concerns** but they need to agree on common goals



## Government

- Achieve carbon neutrality in Japan
- Expand hydrogen network infrastructure



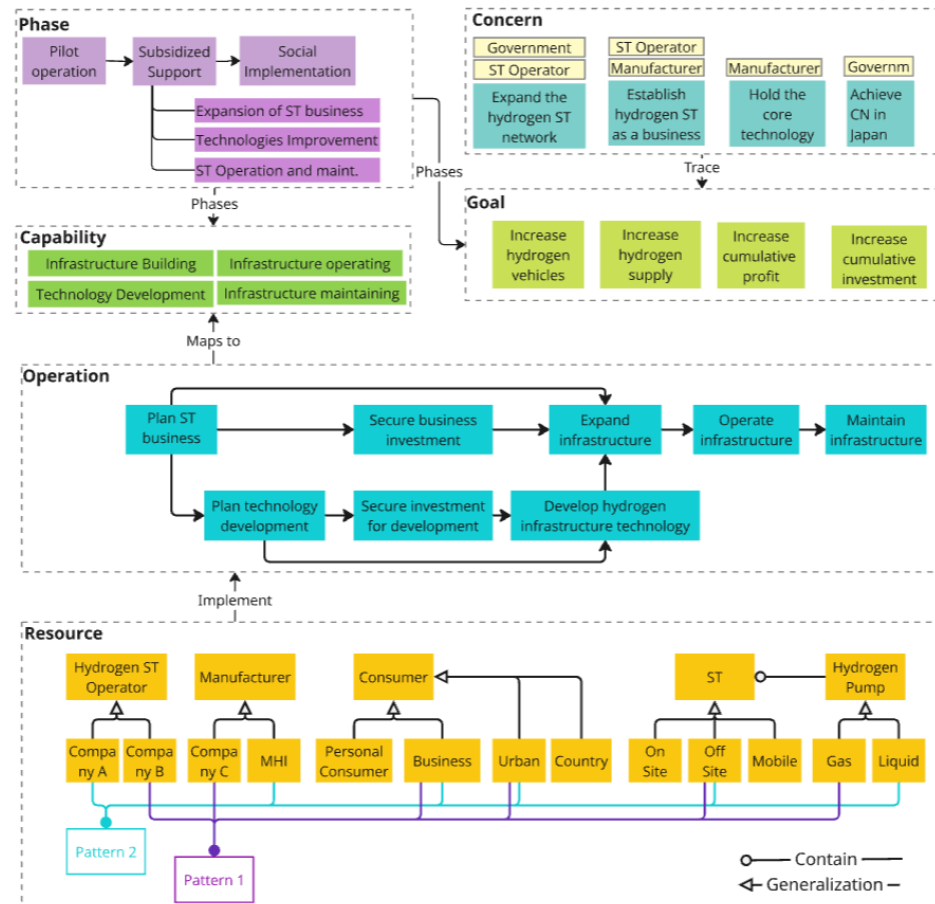
## Hydrogen Station Operators

- Establish hydrogen ST as profitable business
- Expand hydrogen ST network efficiently
- Optimize operational performance



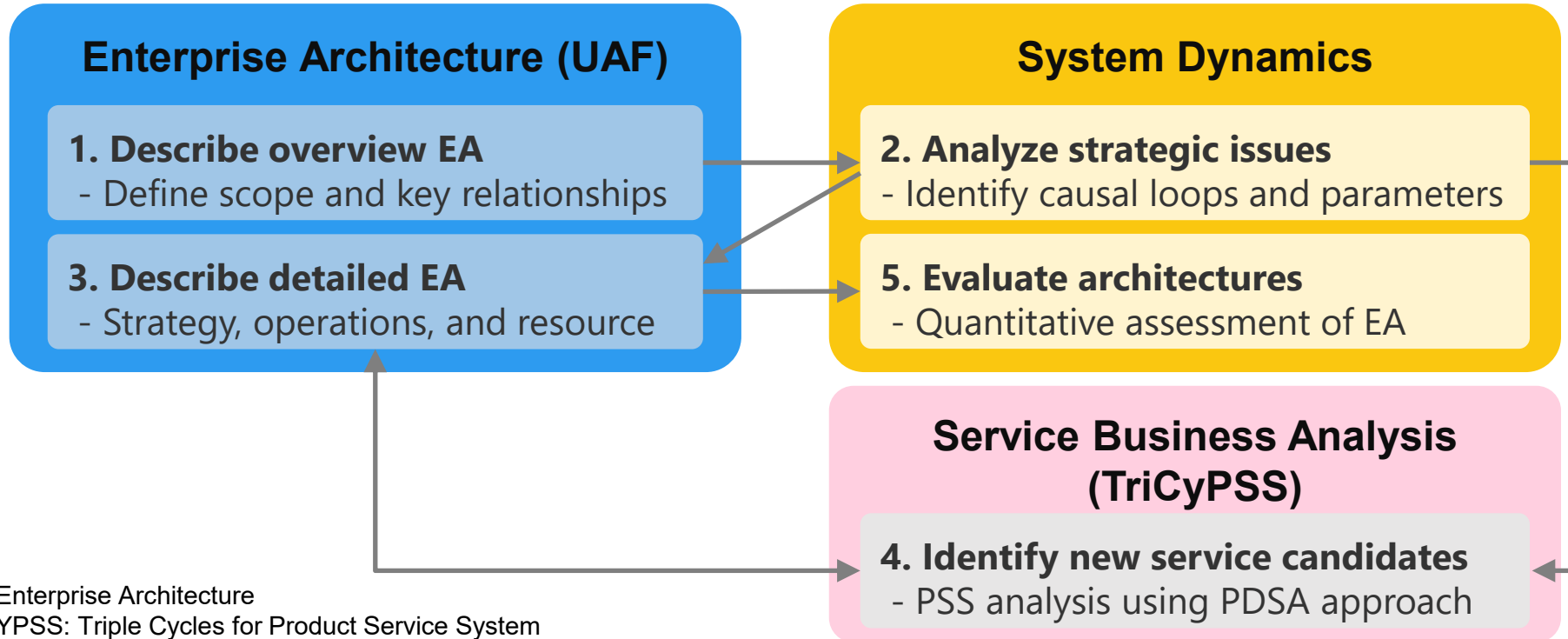
## Equipment Manufacturers

- Advance core hydrogen technologies
- Expand equipment market presence
- Contribute to carbon neutrality





Integrated method of UAF, System Dynamics, and Service Business Analysis to harmonize stakeholder concerns and support consensus building is proposed.

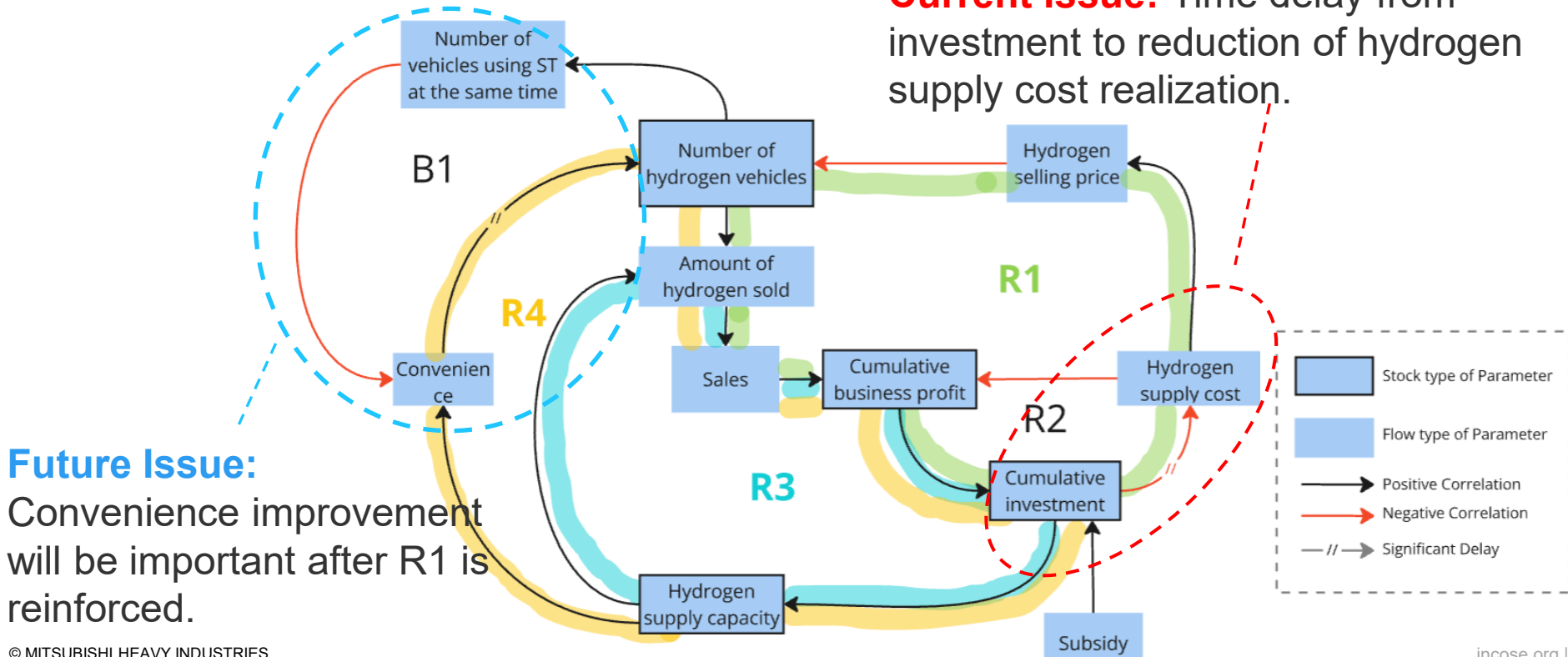


EA: Enterprise Architecture  
TriCyPSS: Triple Cycles for Product Service System  
PDSA: Plan Do Study and Action



- Causal loops are made based on the overview EA.
- Identify current and future business issues on causal loops.

**Current Issue:** Time delay from investment to reduction of hydrogen supply cost realization.

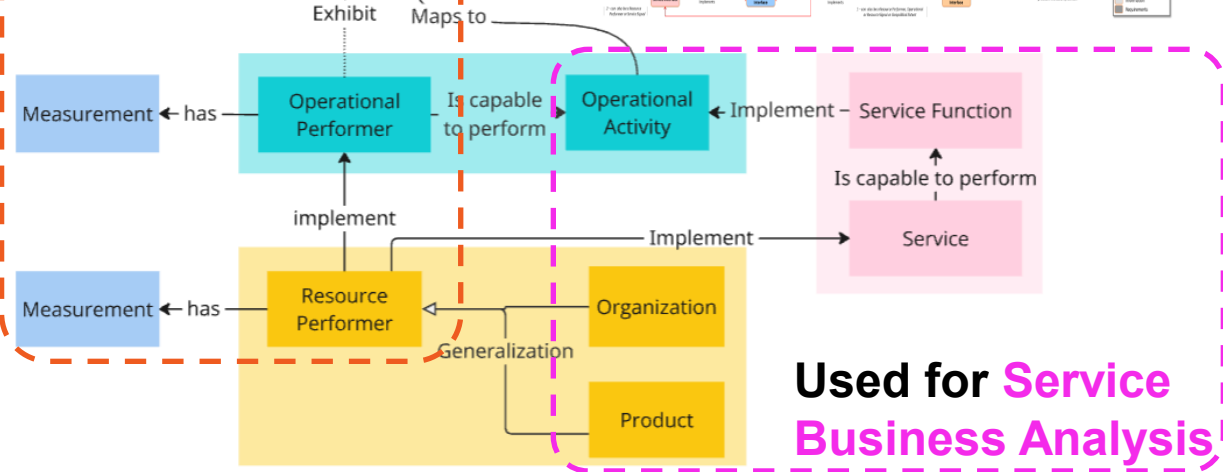
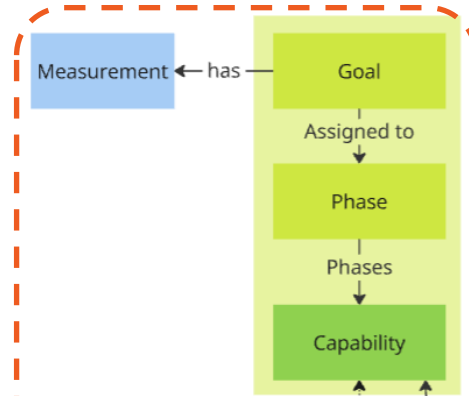


# INCOSE Ontology (conceptual schema) of EA Description

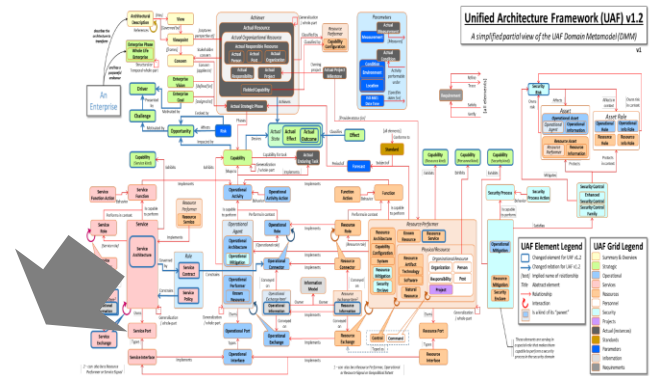


- A part of UAF conceptual schema is used.
- The EA is for revenue evaluation and service business analysis.

Used for  
**Revenue  
Evaluation**



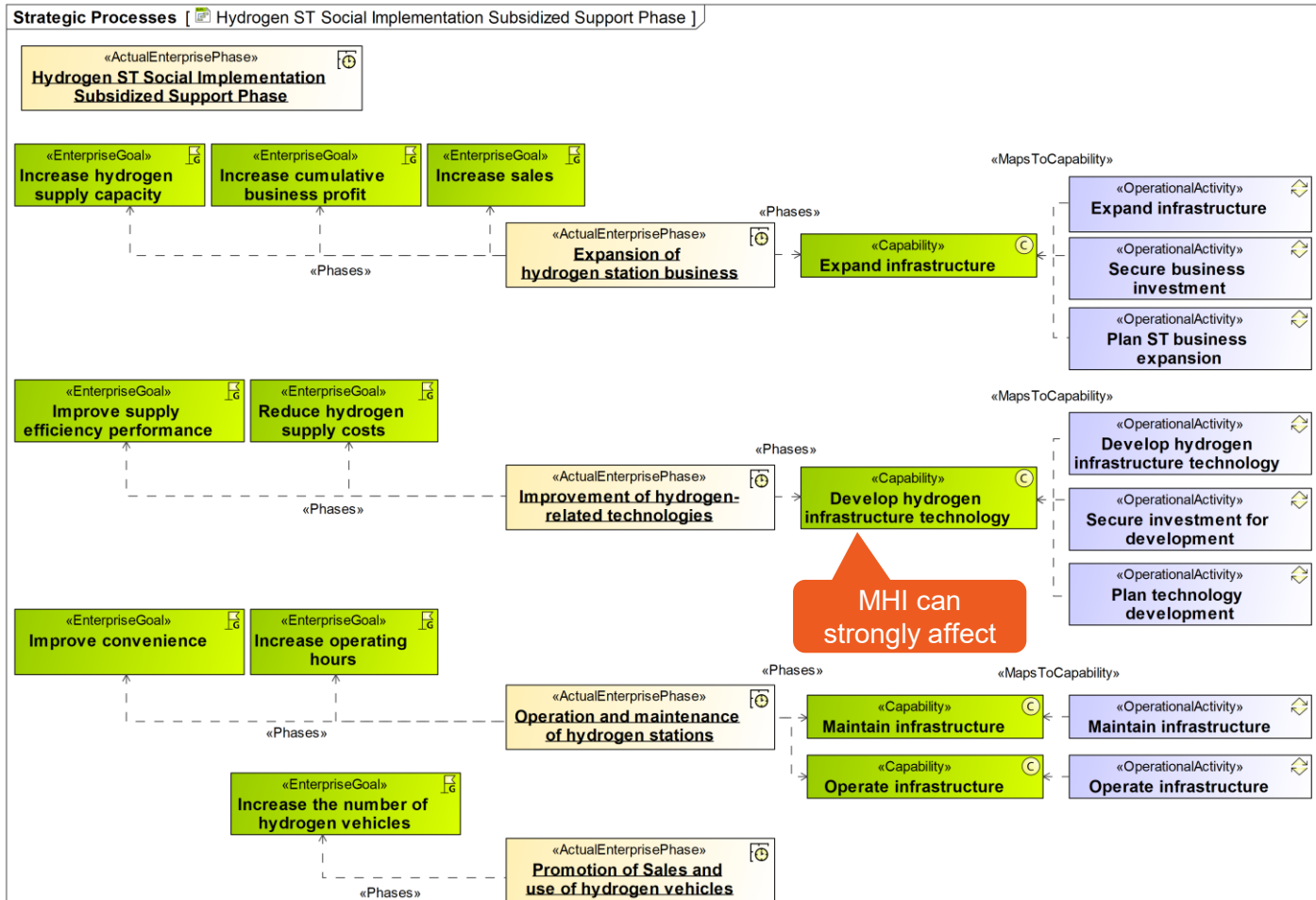
## UAF Conceptual Schema



Used for **Service  
Business Analysis**

















- 4 detailed phases.
- Each phase has individual goals and capabilities.
- High level operational activities are mapped

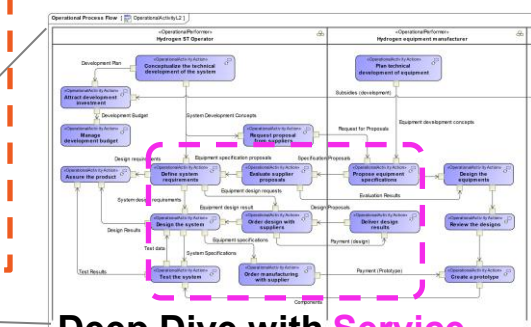
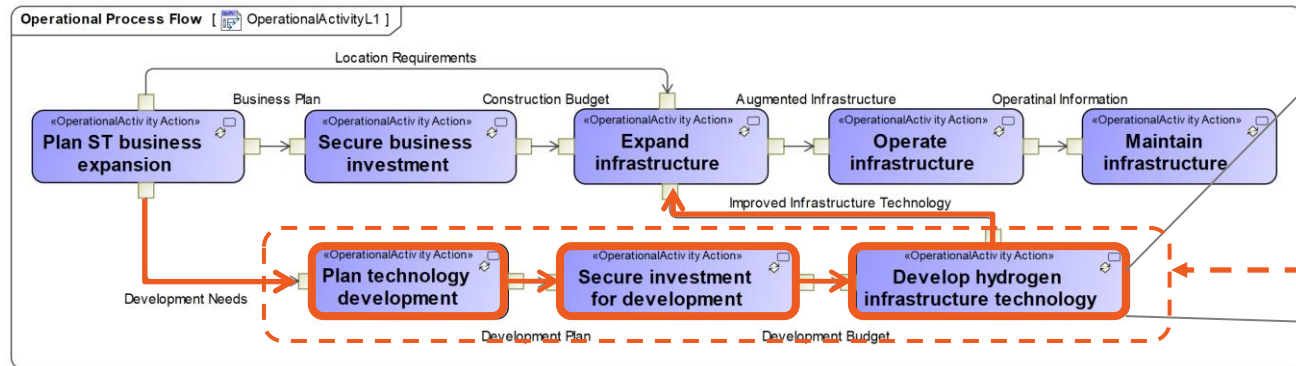


- Critical operational activities are identified from the captured current issue.
- Operational activities, that MHI relates strongly, are detailed.
- Critical path is analyzed.

**Extracted operational activities from the measurement defined in the causal loops.**

Measurement	Value Item	Enterprise Goal	Actual Enterprise Phase	Capability	Operational Activity
Hydrogen supply cost	 Hydrogen supply cost	 EG15 Reduce hydrogen supply costs	 Improve hydrogen-related technologies : Strategy::Strategic Processes::Improve hydrogen-related technologies	 Develop hydrogen infrastructure technology	 Plan technology development  Secure investment for development  Develop hydrogen infrastructure technology
Increase cumulative business profit of hydrogen equipment manufacturers	 Cumulative business profit	 EG2 Increase cumulative business profit	 Expansion of hydrogen station business : Strategy::Strategic Processes::Expansion of hydrogen station business	 Expand infrastructure	 Plan ST business expansion  Secure business investment  Expand infrastructure

**Capture the Current Issue:**  
Time delay from investment to  
hydrogen supply cost reduction  
realization.



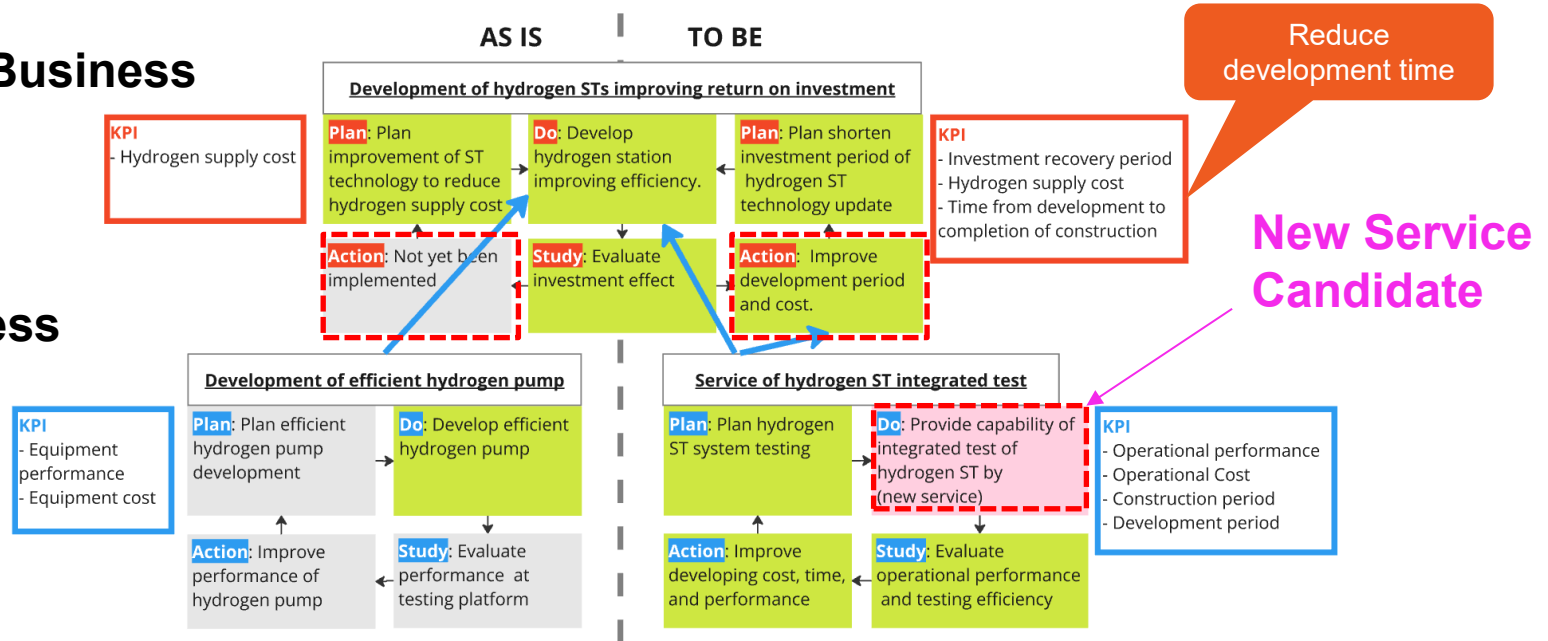
## Deep Dive with Service Business Analysis



**New MHI service candidate has been identified by analyzing PDSA cycles:**  
Enhancing existing MHI test platform to verify the entire hydrogen ST operation to reduce development period.

## Customer Business

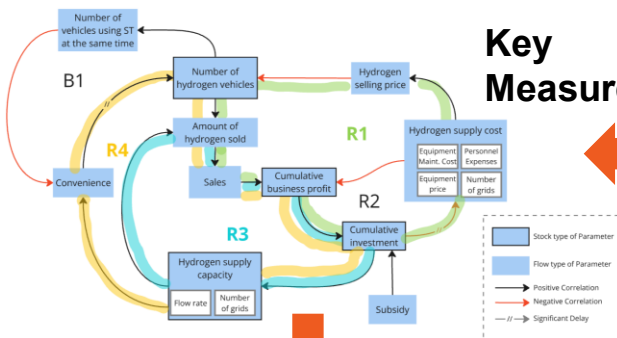
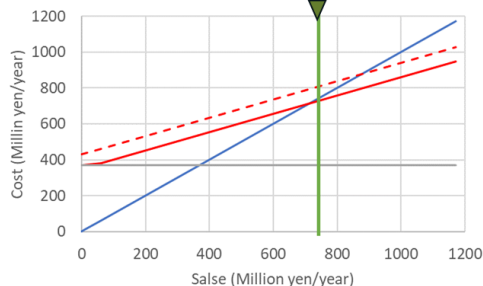
## MHI Business



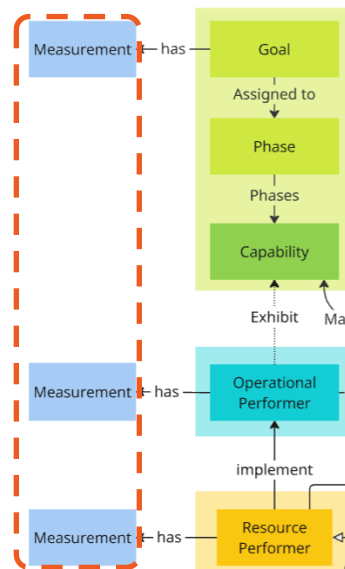


- Measurements relationships are shown as causal loops.
- Causal loops are translated into formulation.
- Actual values of resources are used for evaluation

## EA Evaluation Result (Break Even Point)



## Key Measurements



## Formulation of Revenue Eval.

$$CBP = SA - HSC$$

$$OPEX = OC + PC$$

$$SA = HSP \times FR \times NG \times OT$$

$$OC = EMC + PE + EC$$

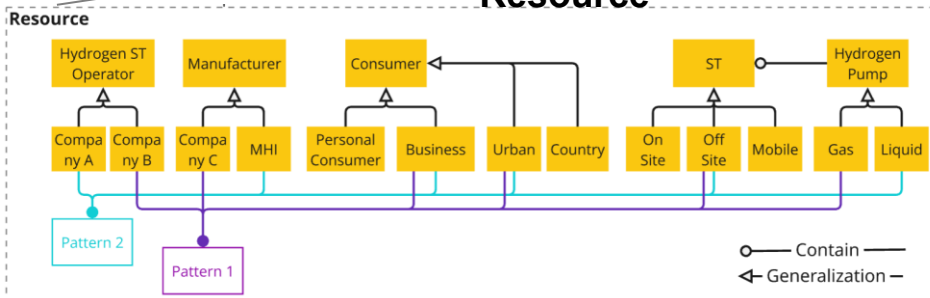
$$HSC = OPEX - SUB_0 + \frac{CAPEX}{DP}$$

$$PC = HP \times HCV$$

$$CAPEX = DC + CC + LC - SUB_C$$

## Actual Values

## Patterns of Resource







## 1. Methodology

- ✓ UAF is applied to hydrogen energy sector and EAs are quantitatively evaluated.

## 2. Business Value

- ✓ MHI liquid hydrogen solution shows superior scaling characteristics.

## 3. Future Impact

- ✓ Proposed method can be used for more complex energy infrastructure architecture.



### Why MHI Uses UAF:

- Common language and Integrated decision across hundreds of projects.
- Find optimized combination of MHI' Solutions

**MOVE THE WORLD FORWARD**

**MITSUBISHI  
HEAVY  
INDUSTRIES  
GROUP**

