

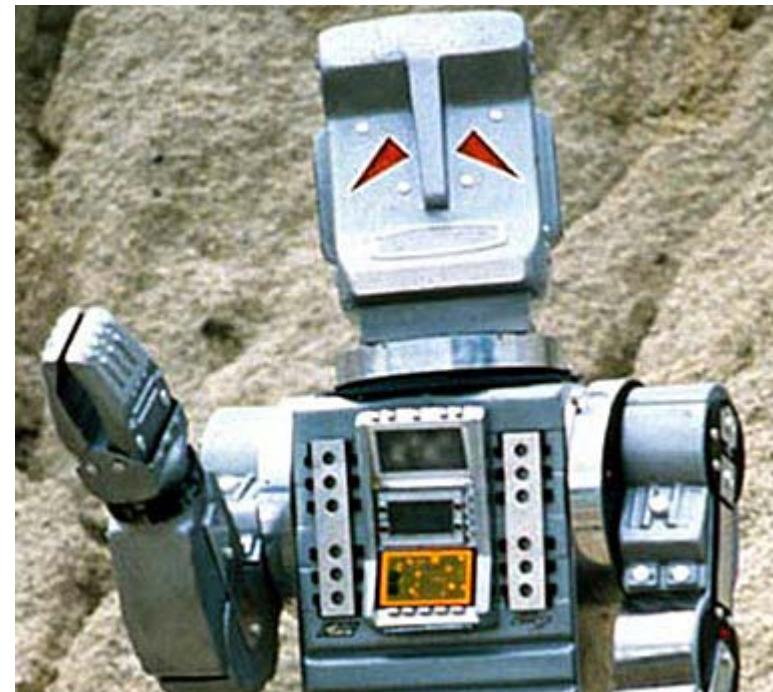
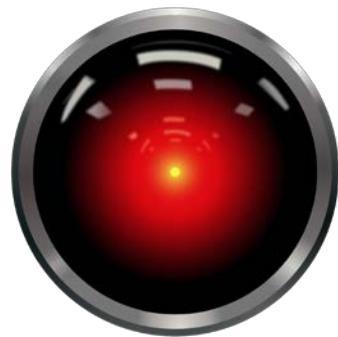


SOLUTIONS FOR COMPLEX SYSTEMS

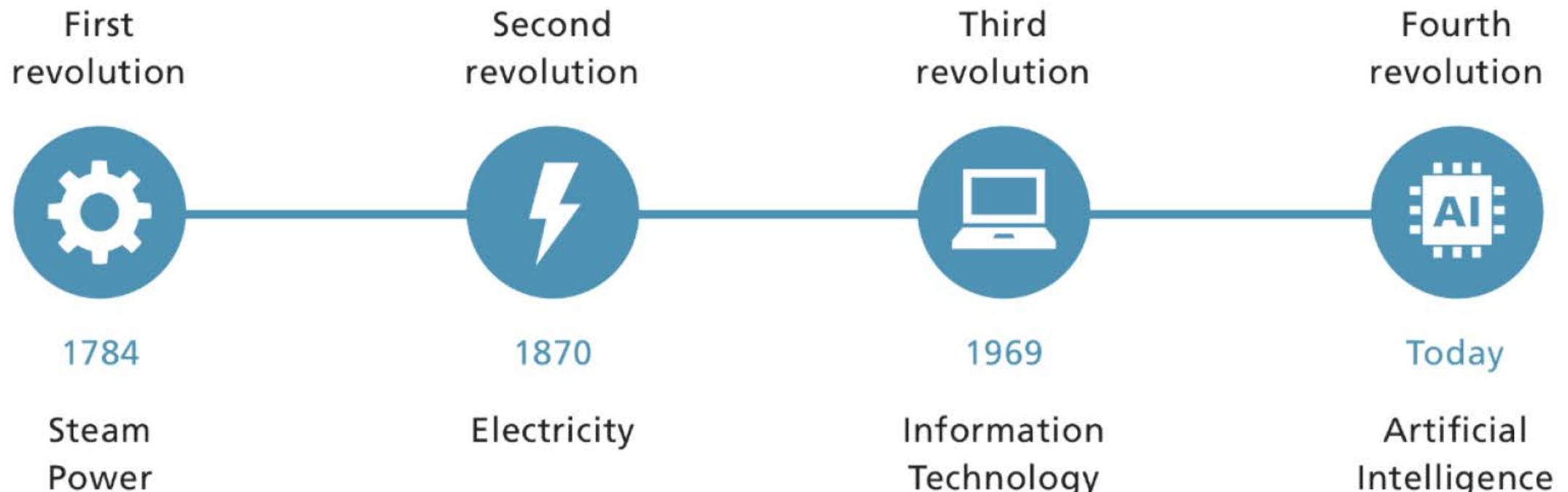
**GLRC 2018**

**Augmented Intelligence: Combining Model Based Systems  
Engineering with AI & Machine Learning**

Mark Petrotta  
SYSTEM STRATEGY, INC.  
Principal Engineer  
[mpetrotta@systemxi.com](mailto:mpetrotta@systemxi.com)







+ robotics, nanotechnology,  
quantum computing, biotechnology,  
IoT, 3D printing and autonomous  
vehicles.

But wait...

SSI



What is Toronto?

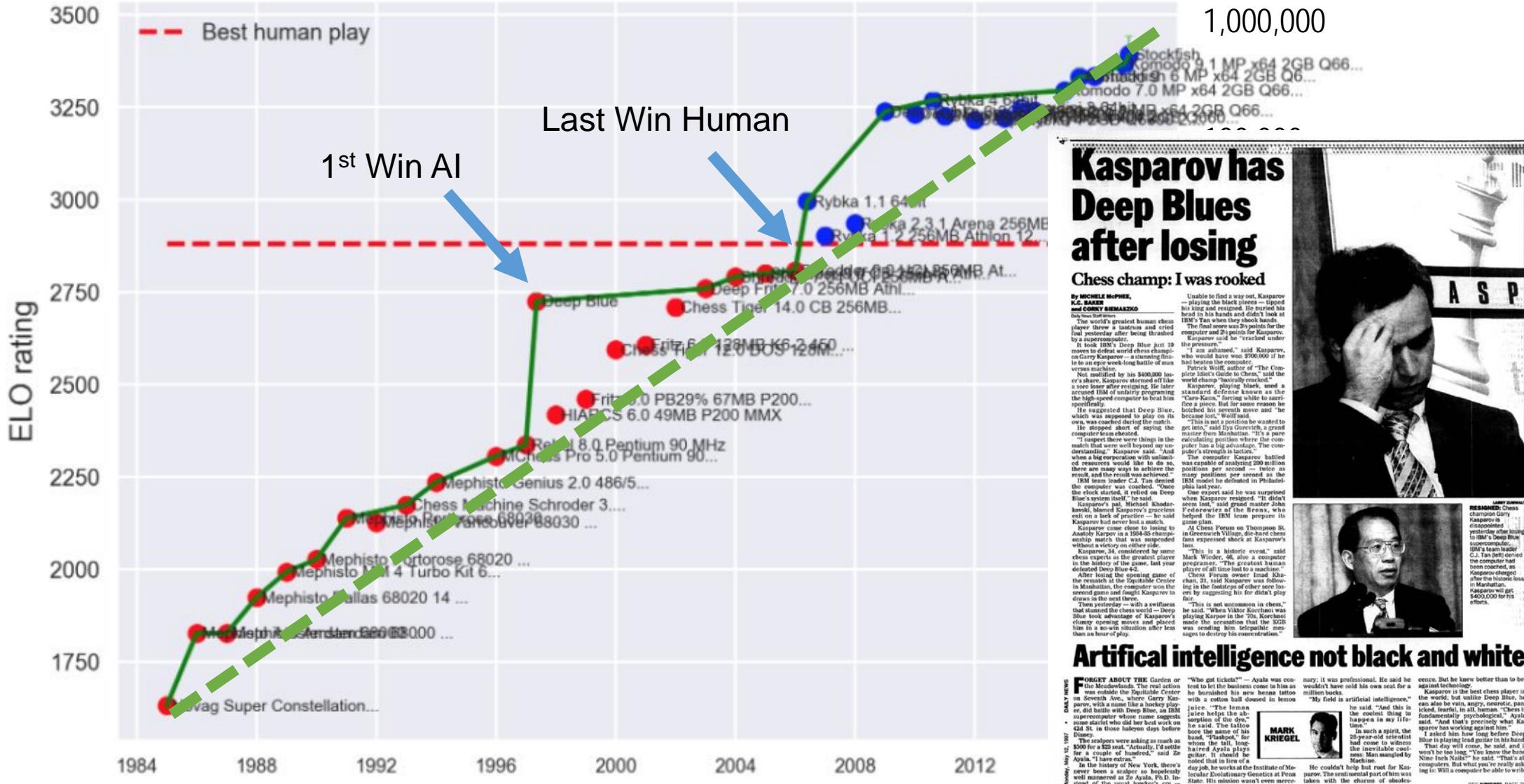
- INCOSE Challenge Team, Augmented Intelligence for Systems Engineering
  - Chartered 2018:

...further the understanding of how computational approaches, such as artificial intelligence, machine learning, and data science, can collaborate with human systems engineers to measurably improve the system engineering effort. The challenge team will seek out approaches that enhance human capabilities in systems engineering.

<http://www.omgwiki.org/MBSE/doku.php?id=mbse:augmented>

- Related
  - Digital Engineering / Digital Twin
  - Agile SE
  - MBSE
  - Software 2.0

## Computer Chess



## **Artificial intelligence not black and white**

**F**ORGET ABOUT THE *Garden* on the Meadowlands. The real action was outside the Equitable Center—on the streets of New York's Times Square, with a name like a hockey player, or did he have *Blue*, an all-American son star who did his best work on *Days of Our Lives*? The scalpers were asking as much as \$200 for a seat in the theater for a couple of hundred," said Ze Apala. "I have extra."

"I'm from New York," there's never been a scalper so hopelessly well mannered as Ze Apala. F.D. International, the company he runs, has never had to use its *blue* power to get him into the *Garden*. His mission wasn't even mere entertainment; it was a mission to change the world. The rest of the showman's charm was taken with the charms of obsolescence, but he could help but root for Karpis.

**MARK KRIESEL**

**WHO got ticked?** — Apala was content to let the business come to him as he watched his new tattoo artist do his thing. "I was in a tattoo parlor, with a name like a hockey player, or did he have *Blue*, an all-American son star who did his best work on *Days of Our Lives*? The scalpers were asking as much as \$200 for a seat in the theater for a couple of hundred," said Ze Apala. "I have extra."

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Karpis, the star, unlike chess player Garry Kasparov, is not a computer. He can be vain, angry, neurotic, paranoid, and even a little bit of a psychopath, but fundamentally psychological. Kasparov said, "That's precisely what Kasparov is: a computer." I asked if he was too long. "You know the name Nine Inch Nails?" "That's all I can say."

I asked if he was too long. "You know the name Nine Inch Nails?" "That's all I can say."

He could help but root for Karpis.

he knew better than to be

is the best chess player in

but unlike Deep Blue, he  
mainly shows no real interest

Want, angry, nervous, painful, in all, human. "Chess is

ally psychological." Ayala  
that's precisely what Ka-

him has long before. Dixie

and now long before I've  
ring lead guitar in his band

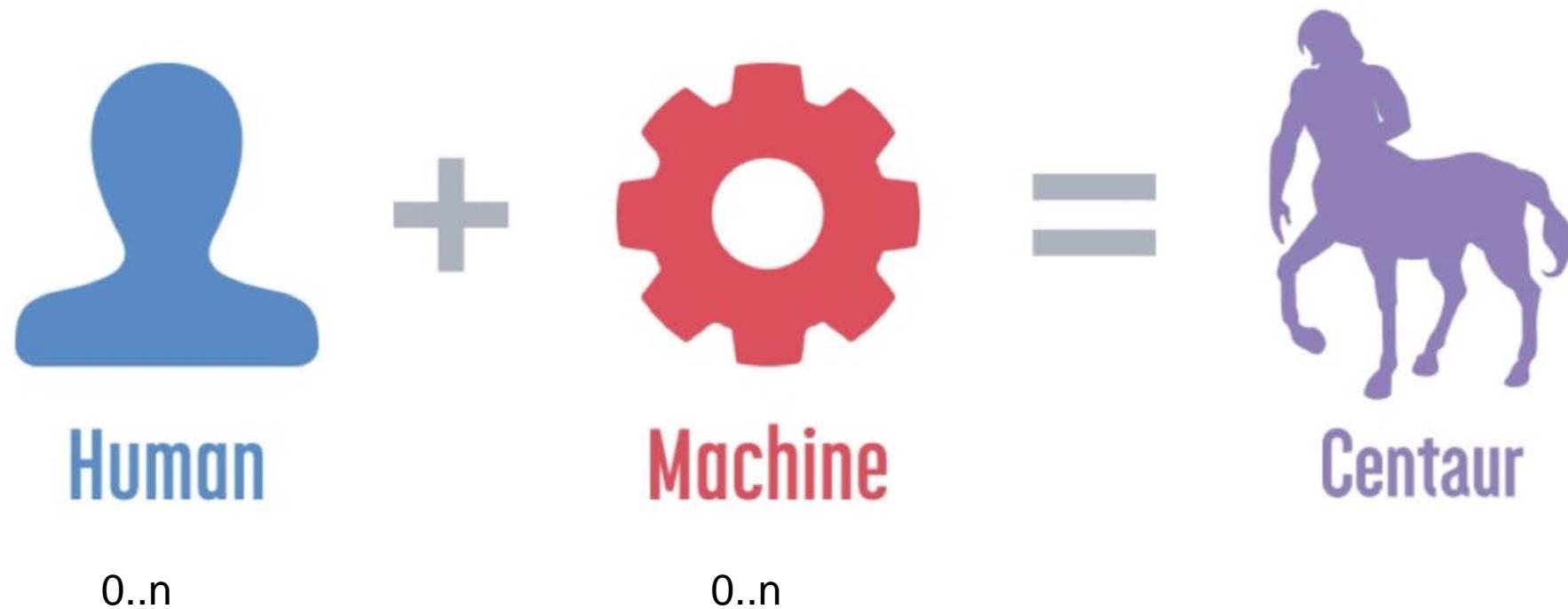
will come, he said, and it will be long. "You know the bar-

"Sails?" he said. "That's all

But what you're really asking is, can a computer be able to write?

880 NUMBER, PAGE 2

Rules: {}



## Dark horse ZackS wins Freestyle Chess Tournament

 [1 like it!](#) | [0 Comments](#)

6/19/2005 – The computer-assisted PAL/CSS Freestyle Chess Tournament, staged on Playchess.com, ended with a shock win by two amateurs: Steven Cramton, 1685 USCF and Zackary Stephen, 1398 USCF, using three computers for analysis, defeated teams of strong grandmasters all the way to victory in the finals. We bring you a first flash report with games and results.



GM + 

GM + 

GM + 

“ZackS”

Q: What makes for a great freestyle operator?

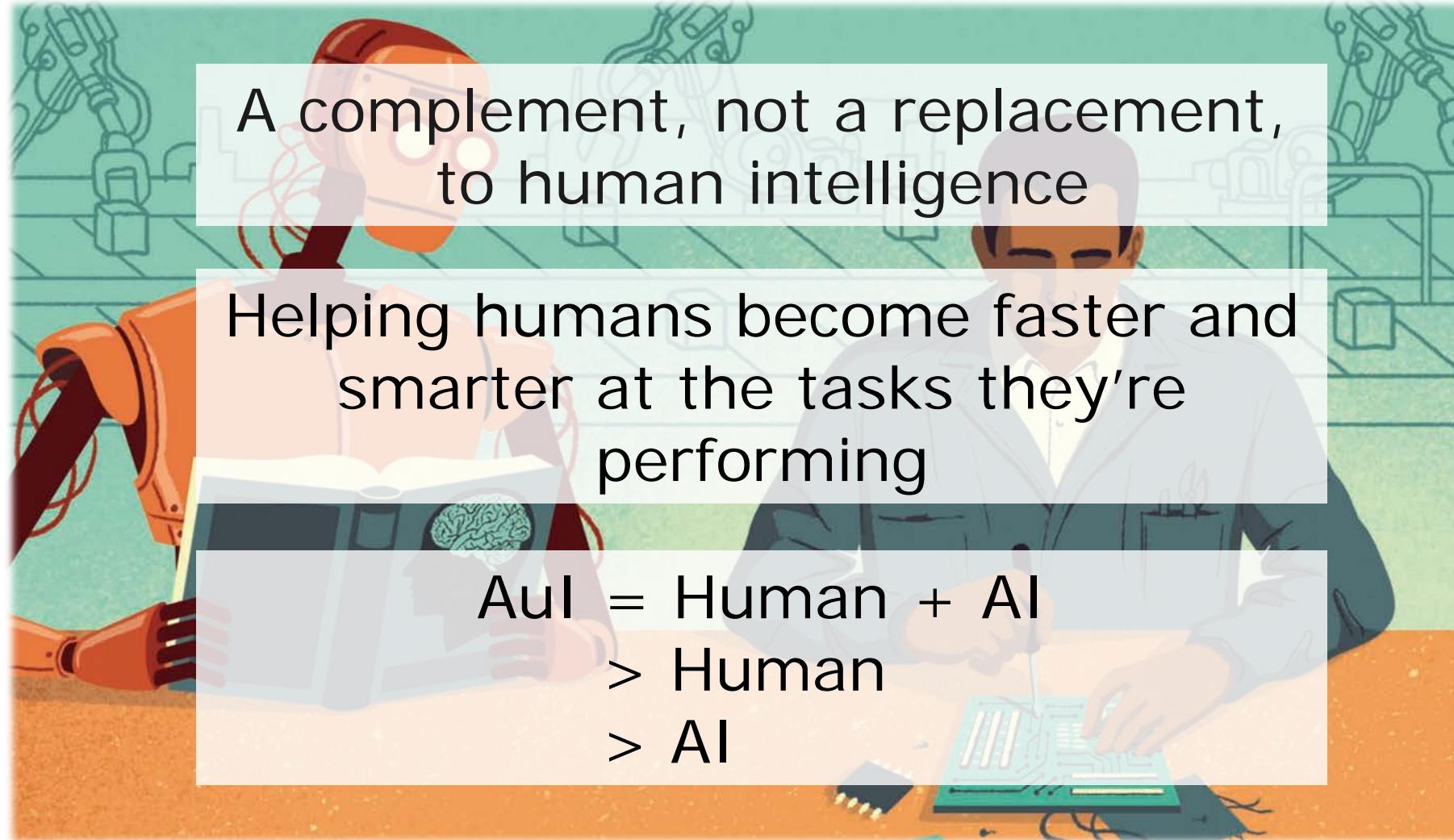
**KASPAROV:** Someone who can work out the most effective combination, bringing together human and machine skills. I reached the formulation that a weak human player plus machine plus a better process is superior, not only to a very powerful machine, but most remarkably, to a strong human player plus machine plus an inferior process.

## Kasperov's Law:

Weak Player + AI + Good Relationship  
*Outperforms*  
Strong Player + AI + Inferior Relationship

# Augmented Intelligence

## What is Augmented Intelligence?



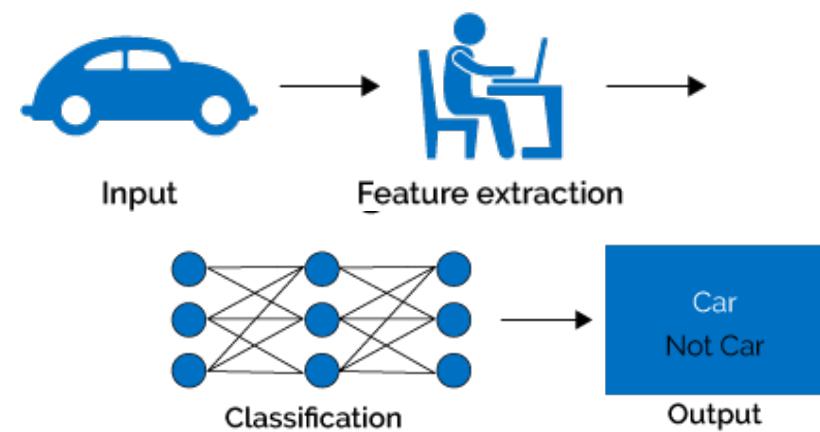
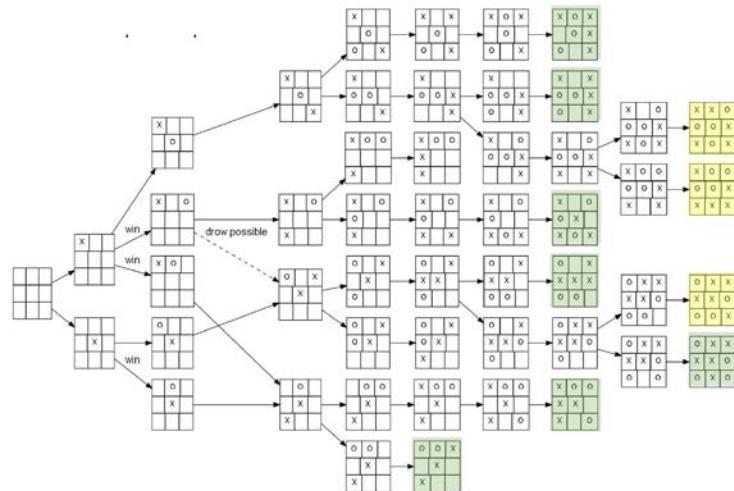
# What is Artificial Intelligence?

# Using computers to solve problems

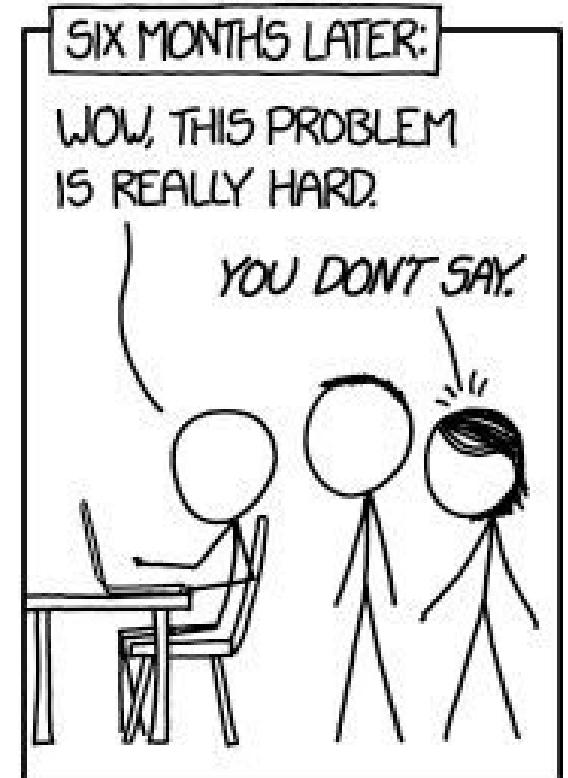
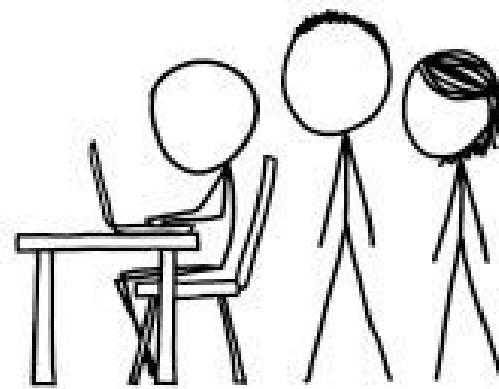
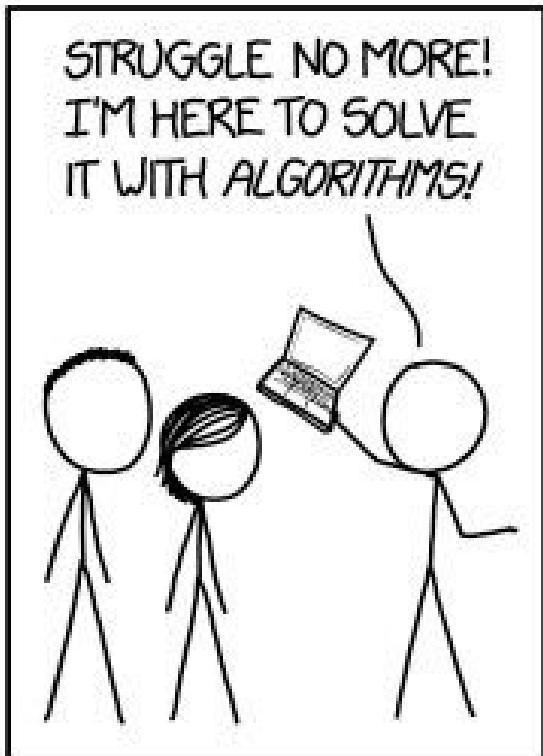
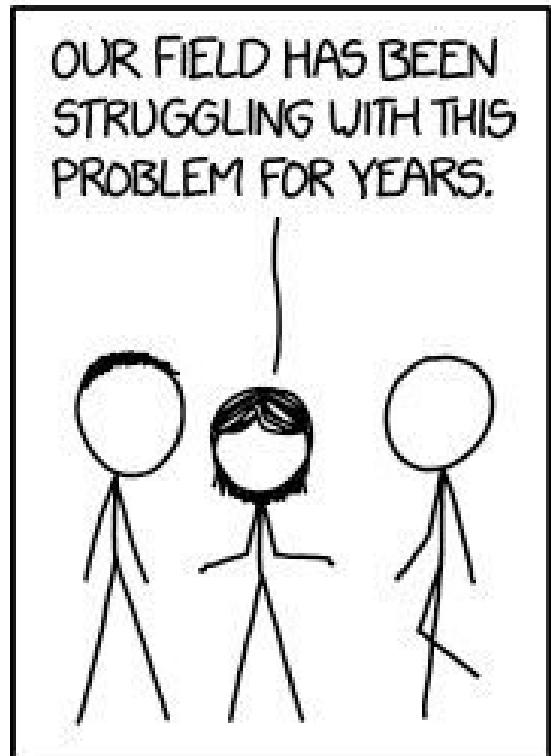
# “Human intelligence exhibited by machines”

“Any program can be considered AI if it does something that we would normally think of as intelligent in humans”

Categories	Techniques
<p><b>“Rules Based”</b> <b>Explicit Knowledge</b></p>  	<ul style="list-style-type: none"> <li>Expert Systems</li> <li>Bayesian</li> <li>NLP</li> <li>Genetic Algorithms</li> <li>Solvers</li> </ul>
<p><b>“Patterns Based”</b> <b>Tacit Knowledge</b></p>  	<ul style="list-style-type: none"> <li>Machine Learning</li> <li>Neural networks</li> <li>Deep Learning</li> <li>Support Vector Machines</li> </ul>

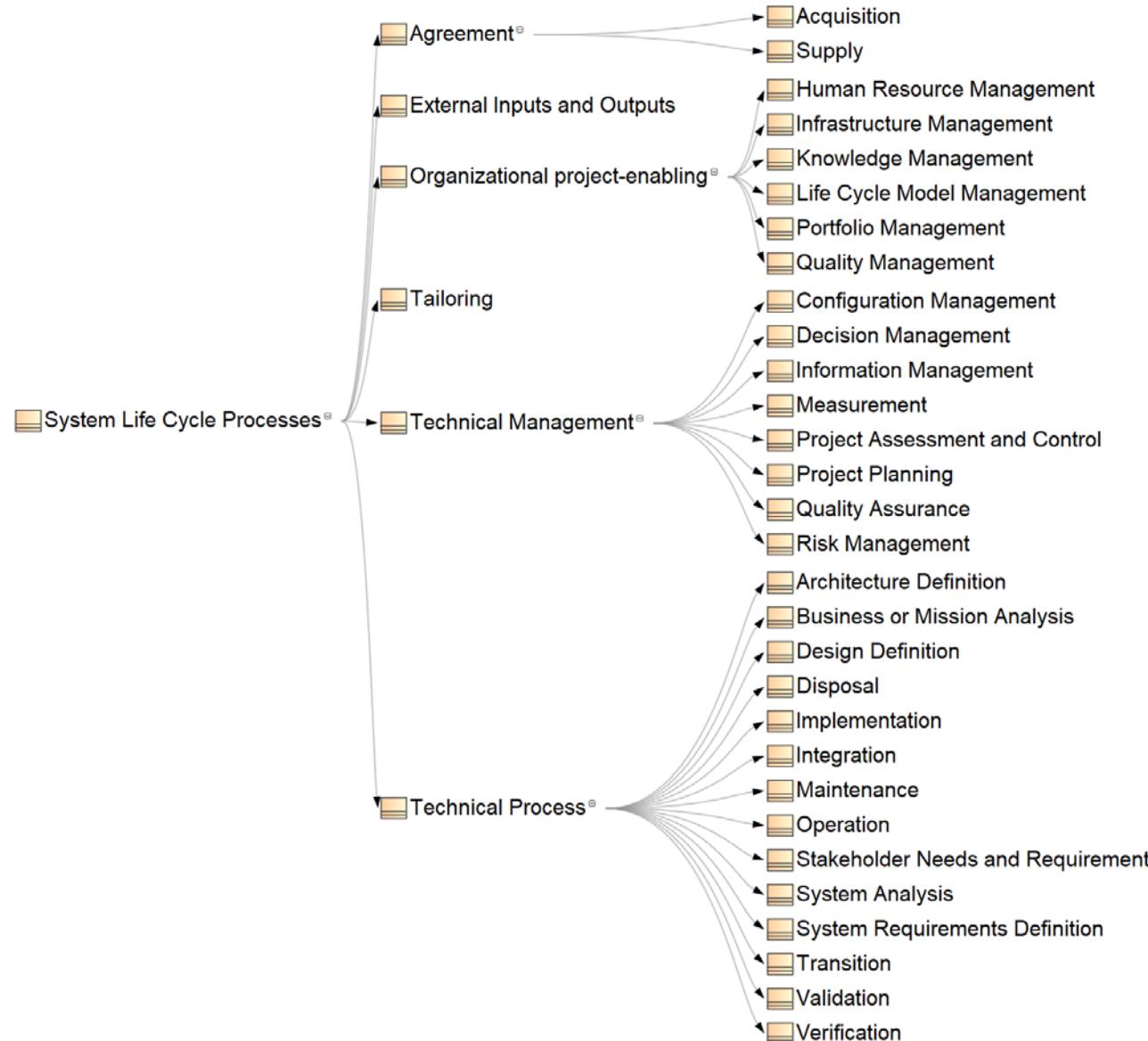


# Augmented Systems Engineering



XKCD: Here to Help, <https://xkcd.com/1831/>

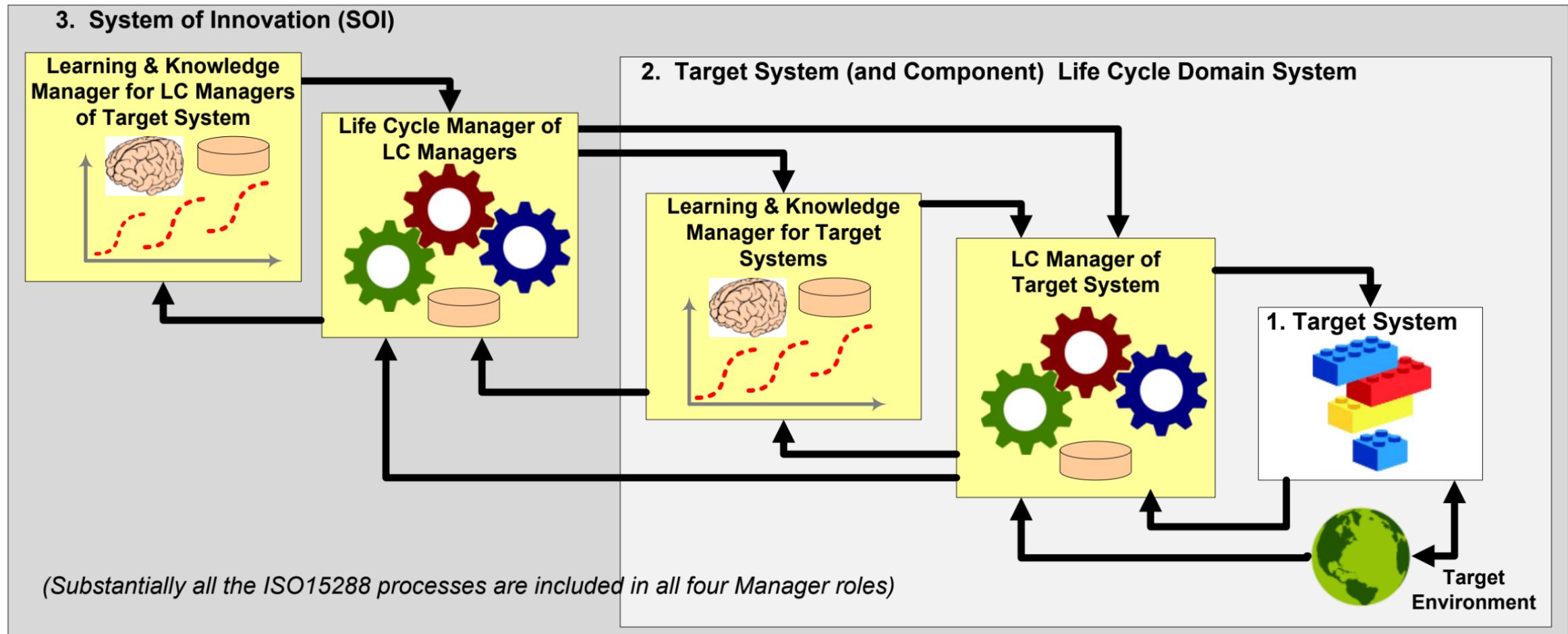
## ISO/IEC/IEEE 15288: “Systems and Software Engineering–System Life Cycle Processes”



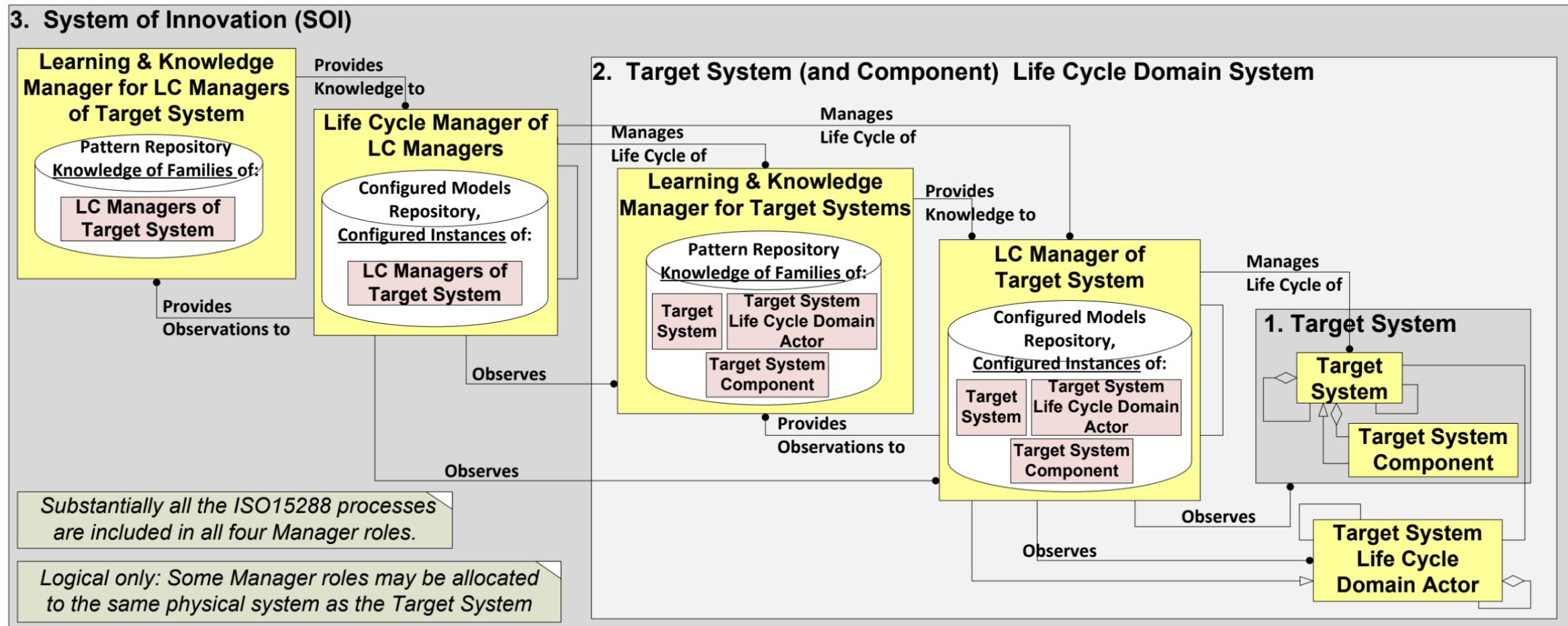
Establishes a common framework for describing the life cycle of a designed system

Defines a set of processes and associated terminology from an engineering viewpoint

Can be applied at any level within a system's hierarchy structure and along any stage of the system's life cycle

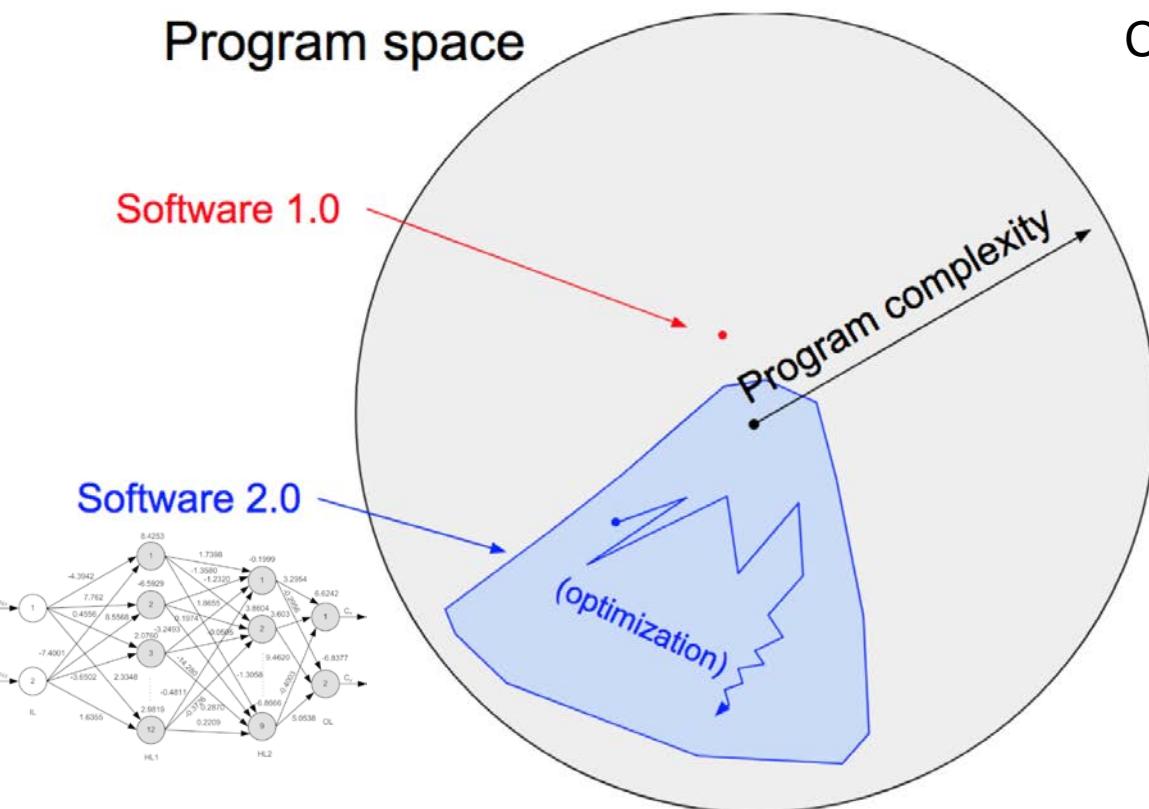


## Augmented SE: Build

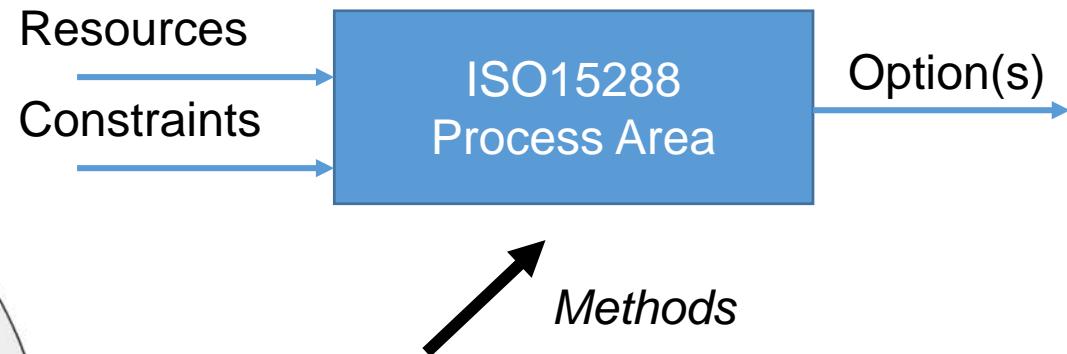


Source: INCOSE Agile Working Group

To specify some goal on the behavior of a desirable program:



Software 2.0, Andrew Karpathy  
<https://medium.com/@karpathy/software-2-0-a64152b37c35>



Software 1.0: Traditional design, code, compile, test  
 Software 2.0: Identify subset of program space to search, and use the computational resources at our disposal to search this space for a program that works.

#### Challenges:

- Transparency
- Explainability
- Biases
- Contextualization
- Trust
- ...

## **Corollary to Kasperov's Law:**

*Human-centered design* - a well-designed decision environment - is a necessary for both the creation and deployment of algorithms intended to improve expert judgment

The Algorithm should have:

## **Agency**

Reflect the information, goals, and constraints that the decision-maker tends to weigh when arriving at a decision

## **Perspective**

Analyze from a position of domain and institutional knowledge, and an understanding of the process that generated it

## **Relevancy**

Anticipate the realities of the environment in which it is to be used

## **Objectivity**

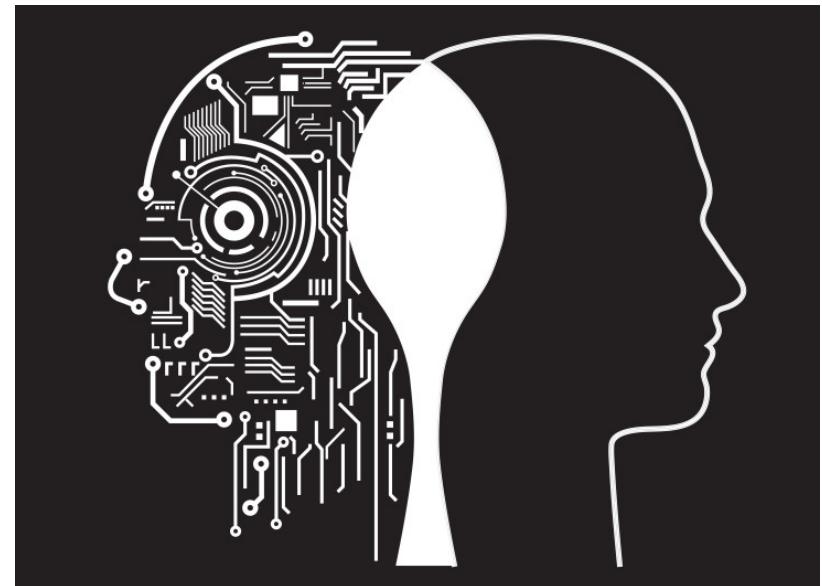
Avoid biased predictors

## **Transparency**

Be transparent, peer-reviewed or audited to ensure that unwanted biases have not inadvertently crept in

## **Candor**

Effectively present measures of confidence and “why” messages (ideally expressed in intuitive language) explaining why a certain algorithmic indication is what it is



Why artificial intelligence needs human-centered design - Deloitte Review, issue 22

The User Environment should have:

## **Clarity**

The algorithm's assumptions, limitations, and data features should be clearly communicated through information visualization

## **Intelligibility**

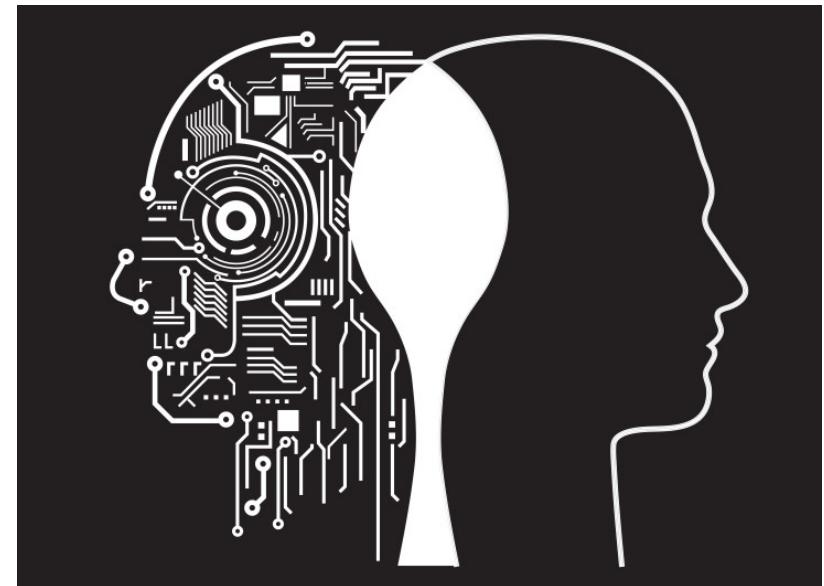
Algorithm end users should have a sufficiently detailed understanding of their tool to use it effectively

## **Methods**

Guidelines and business rules should be established to convert predictions into prescriptions

## **Responsibility**

Suggest when and how the end user might either override the algorithm



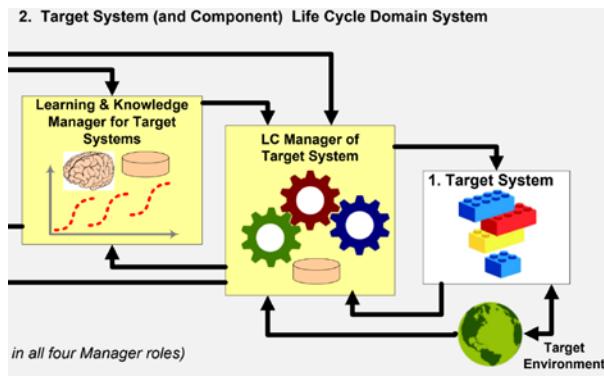
# Example – NLP Reconciliation of Model Elements



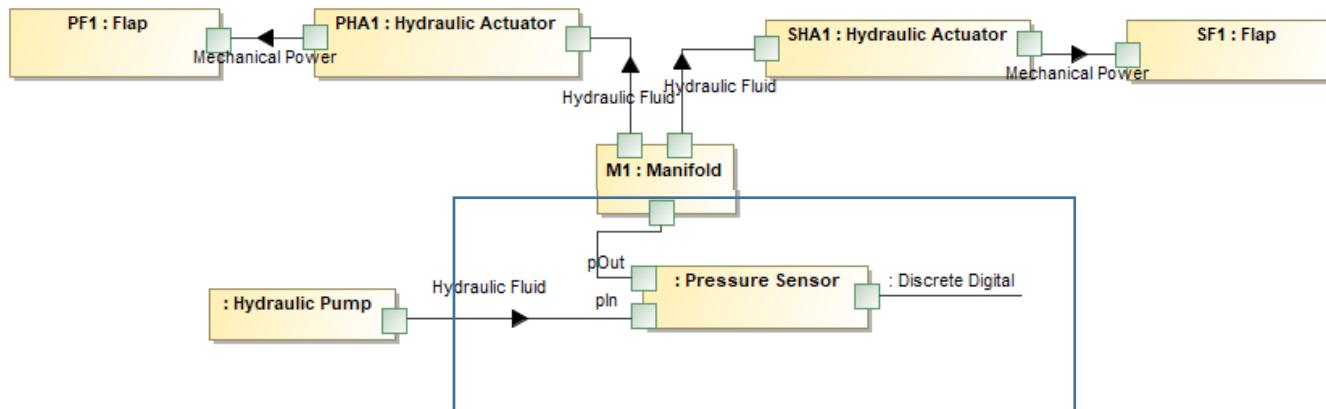
Model A	Model B
Verification Procedures	Verification Procedure
Quality Assurance Evaluation Results	Qualification Test Report
Quality Assurance Plan	Quality Management Plan
Configuration Record	Configuration Status Report
Survey	Service Plan
Complaints	Service Plan
Portfolio Evaluation Report	Evaluation Report
Needs Assessment	Product Need Assessment
Measurement Procedures	Measurement Procedure
Service Level Agreement	Service Management Plan
Use Case	Reuse Plan
Knowledge Management Records	Knowledge Management Record
Organizational Procedure	Operational Test Procedure
Project Life-Cycle Policies and Procedures	Life-Cycle Policy and Procedure
Other Plans	Service Plan
Operational Strategy	Operational Test Procedure
Test Procedure	Audit Procedure
Analysis of Metrics and Variations	Risk Management Policy and Plan
Test Procedures	Audit Procedure
Complaint	Contract
Release Records	Release Record
Organizational Procedure	Operational Test Procedure
Business Action Plan	Installation Plan
Quality Assurance Plan	Quality Management Plan
Disposal Records	Disposal Record
Measurement Results	Measurement Plan
Measurement Strategy	Measurement Procedure
Design Description	Database Design Description

...

Model A	Score	Model B
Knowledge Management Records	0.96	Knowledge Management Record
Verification Procedures	0.96	Verification Procedure
Measurement Procedures	0.95	Measurement Procedure
Measurement Procedures	0.95	Measurement Procedure
Maintenance Procedures	0.95	Maintenance Procedure
Validation Procedures	0.95	Validation Procedure
Disposal Records	0.94	Disposal Record
Release Records	0.93	Release Record
Assessment Report	0.88	Assessment Record
Assessment Report	0.88	Assessment Record
Release Report	0.86	Release Record
Customer Satisfaction Report	0.86	Customer Satisfaction Survey
Customer Satisfaction Report	0.86	Customer Satisfaction Survey
Customer Satisfaction Report	0.86	Customer Satisfaction Survey
Information Security Plan	0.85	Information Security Policy
Other System Requirements	0.85	System Requirements
Specification	0.85	Specification
System Design Descriptions	0.81	Software Design Description
System Design Description	0.81	Software Design Description
Knowledge Management Policy	0.81	Knowledge Management Record
Measurement Data	0.81	Measurement Plan
Measurement Data	0.81	Measurement Plan
...		
Survey	0.33	Service Plan
Budget	0.33	Audit Report
Standard	0.30	Audit Plan
Skills	0.26	Personnel Skills Record



## ISO15288: Tech Process : Maintenance



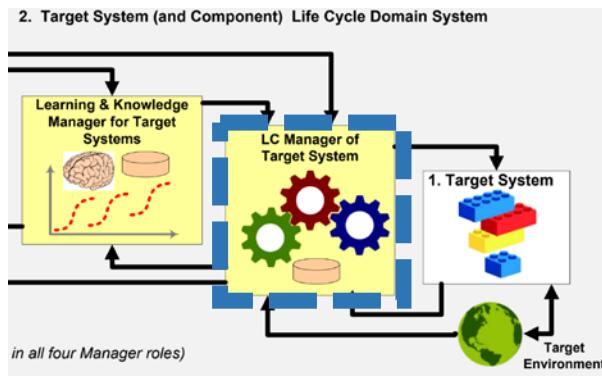
14% fault isolation

Performance requirement:  
Achieve > 90% fault isolation

Constraints:  
Sensors can be placed on  
hydraulic or mechanical  
connectors

# System 2 – Apply Maintenance Procedures

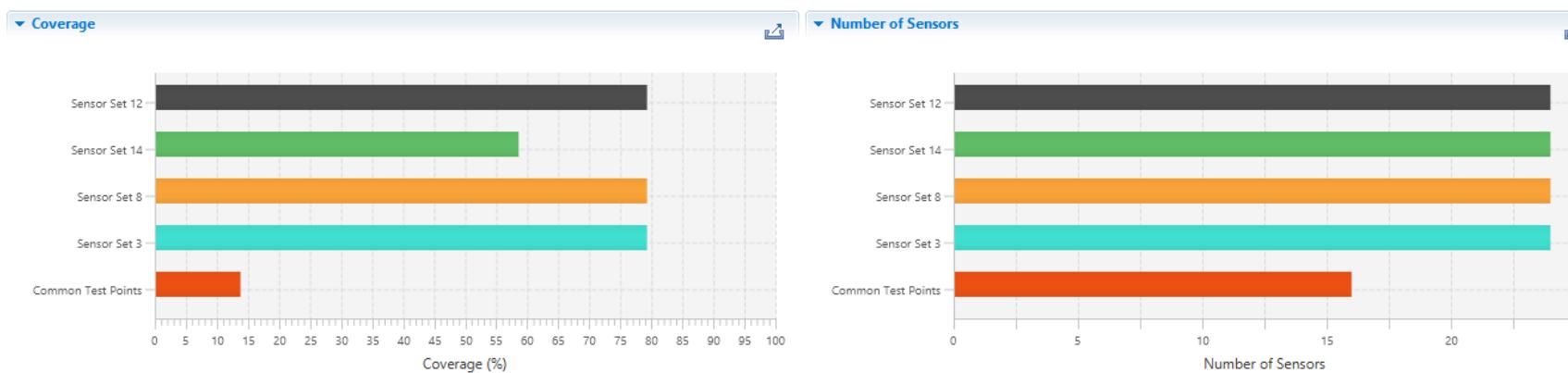
SSI



## ISO15288: Tech Process : Maintenance

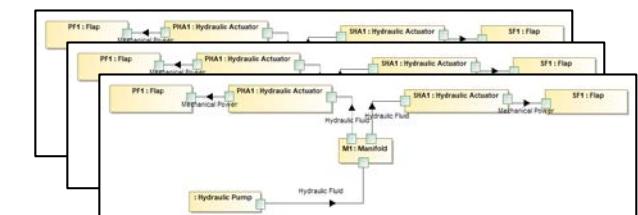
### Fault Isolation

User: compare sensor sets parameters (coverage, size, weight, cost)

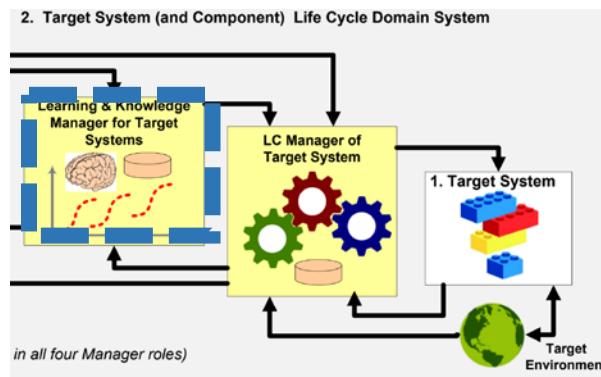


**Method: Genetic Algorithm**

### Apply Maintenance Design



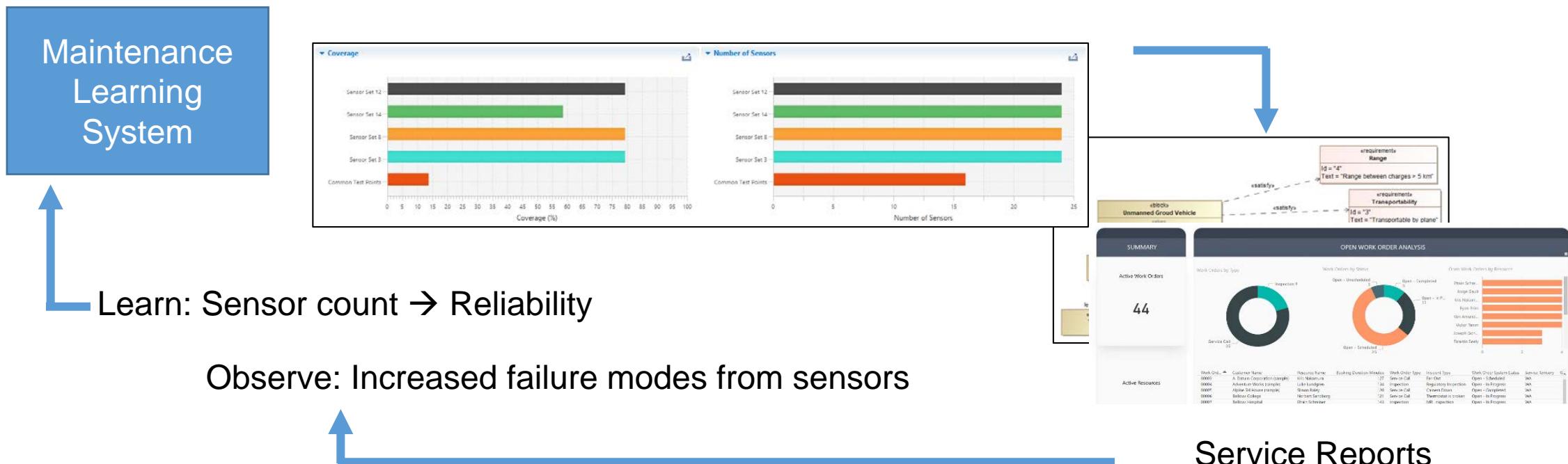
# System 2 – Learn Maintenance Procedures



## ISO15288: Tech Process : Maintenance

## Apply

User: compare sensor sets parameters (coverage, size, weight, cost, **reliability**)  $\rightarrow$  isolation %



<https://www.phmtechnology.com/made/what-made-does/case-studies/design-for-cbm.html>

- AI winning narrow intelligence, humans winning general intelligence
- Kasperov's Law = Relationship key to human machine performance
- Kasperov's Law has held in all domains tested
- Effective teaming is itself a difficult design problem
- What does MBSE look like in a teaming relationship?

Less:

- Direct modeling
- Qualitative assessments

More:

- Problem space & constraint definition
- Formalization of domain knowledge
- Use of patterns
- Visualization of state space
- Option sets
- ...

# Q&A

“Many jobs will continue to be lost to intelligent automation. But if you’re looking for a field that will be booming for many years, get into human-machine collaboration.” -Kasperov, Deep Thinking

A black and white photograph of the Detroit skyline at night, viewed from across a body of water. The city lights reflect on the water's surface. The skyline features several prominent skyscrapers, including the GM Renaissance Center and the Fisher Building.

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