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# **Sizing SE Activity Levels To Optimize ROI**

**INCOSE Symposium 2011**

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- ***Honourcode, Inc.***
- ***DASI (Univ of South Australia)***



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# Agenda

- **SE-ROI Project**
  - **Motivation: How much is enough?**
  - **Primary results 2010**
- **Using Program Characterization Parameters**
  - **Improving the correlation by using program characterization**
- **SE Activity Levels**
  - **Eight SE activities with improved correlation**
  - **“Should-Be” levels based on program characterization**

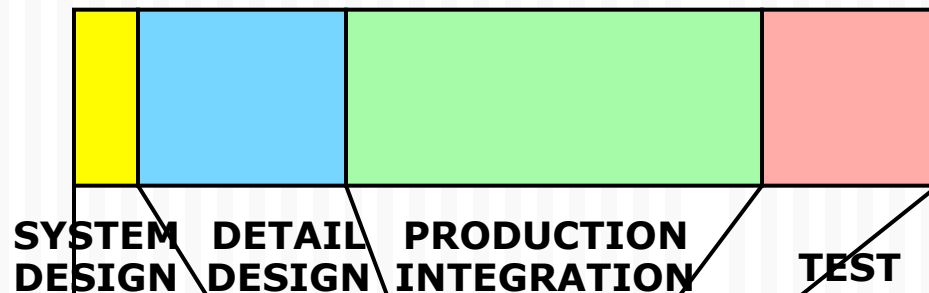
*\*Cost compliance, schedule compliance,  
stakeholder acceptance, technical quality*



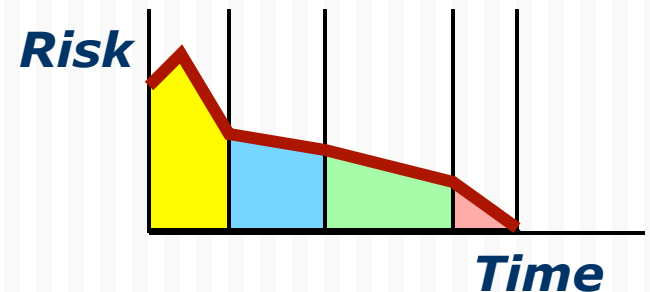
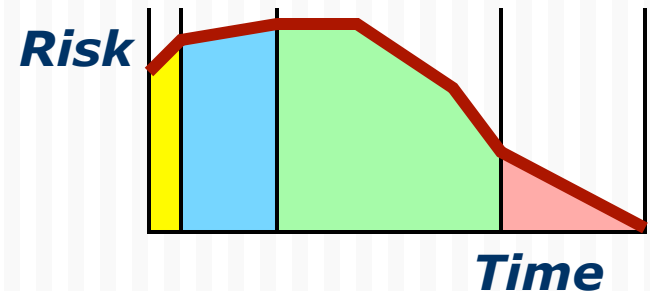
# Heuristic Claim of SE

- Better systems engineering leads to
  - Better system quality/value
  - Lower cost
  - Shorter schedule

## *Traditional Design*



## *"System Thinking" Design*



***Need to Know: How Much Is Enough?***

# Bottom Line

- **SE-ROI project has proven that**
  - **SE activities correlate well with cost control, schedule control, stakeholder acceptance**
- **Outside factors can be characterized to improve the correlation**
  - **Correlation factors increase from  $\sim 10\%$  to as much as  $\sim 80\%$**
- **Results can be used to determine “should-be” levels of SE activities**





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# **SE-ROI Project**

**Methodology**  
**Primary results**



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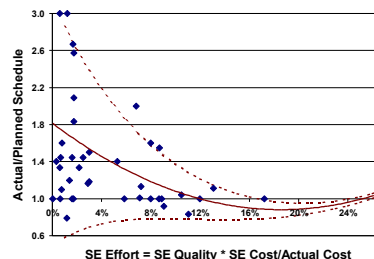
# SE-ROI Project

## Interviews

- Just-completed programs
- Key PM/SE/Admin
- Translate program data into project structure

- *Program characterization*
- *Program success data*
- *SE data (hours, quality, methods)*

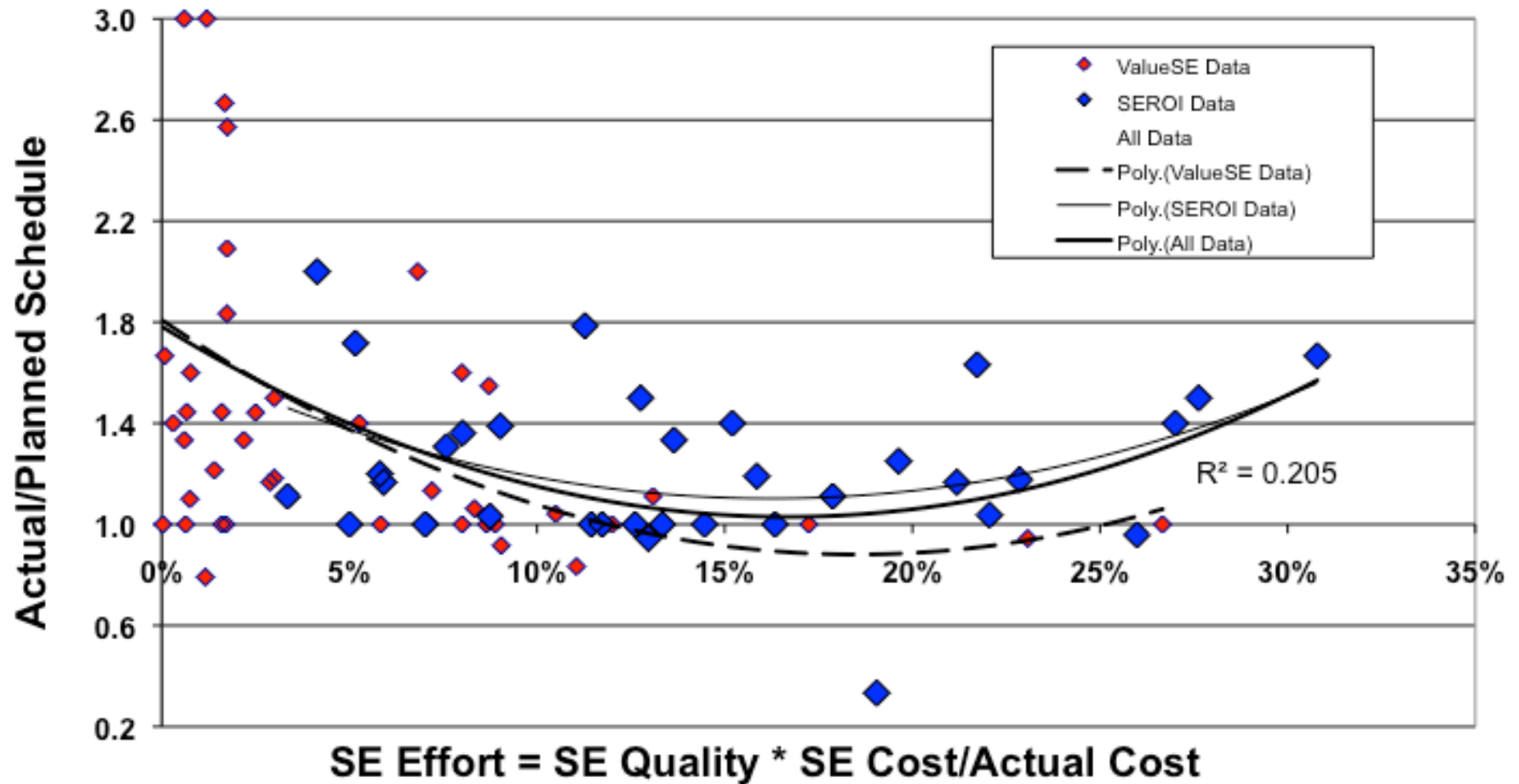
## Statistical correlation



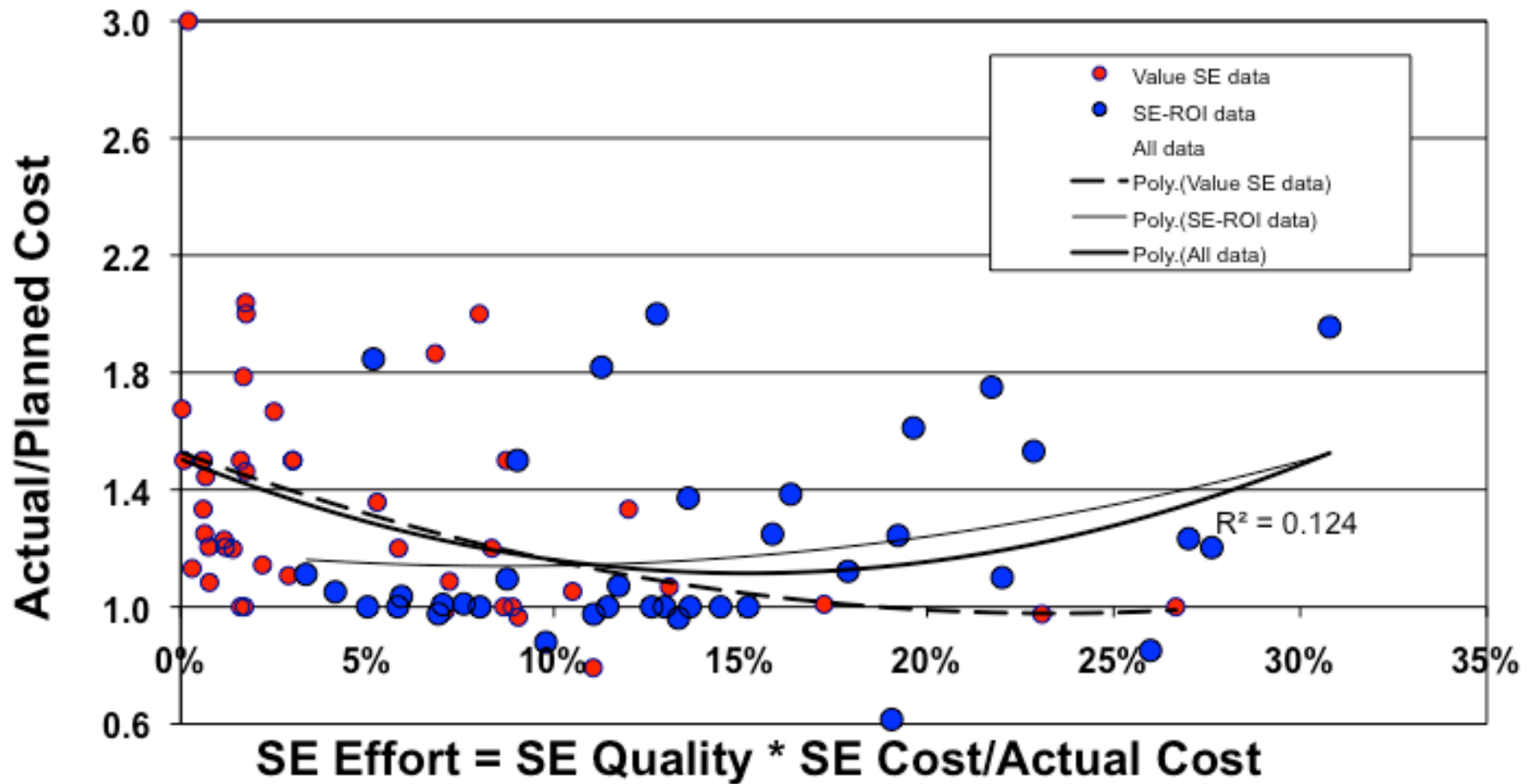
## Desired Results

1. **Statistical correlation of SE practices with project success**
2. **Leading indicators**
3. **Identification of good SE practices**

# Schedule vs. SE Effort



# Cost vs. SE Effort









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# Using Program Characterization Parameters

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- Defining parameters**
- Method to use them**
- Vast improvement in  
primary correlations**



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# More Data: "Size" Parameters

**GRADED QUANTITIES** – Enter three specific numeric values for each.

	EASY	NOMINAL	DIFFICULT
Number of system requirements			
Number of system interfaces (external)			
Number of algorithms			
Number of operational scenarios			

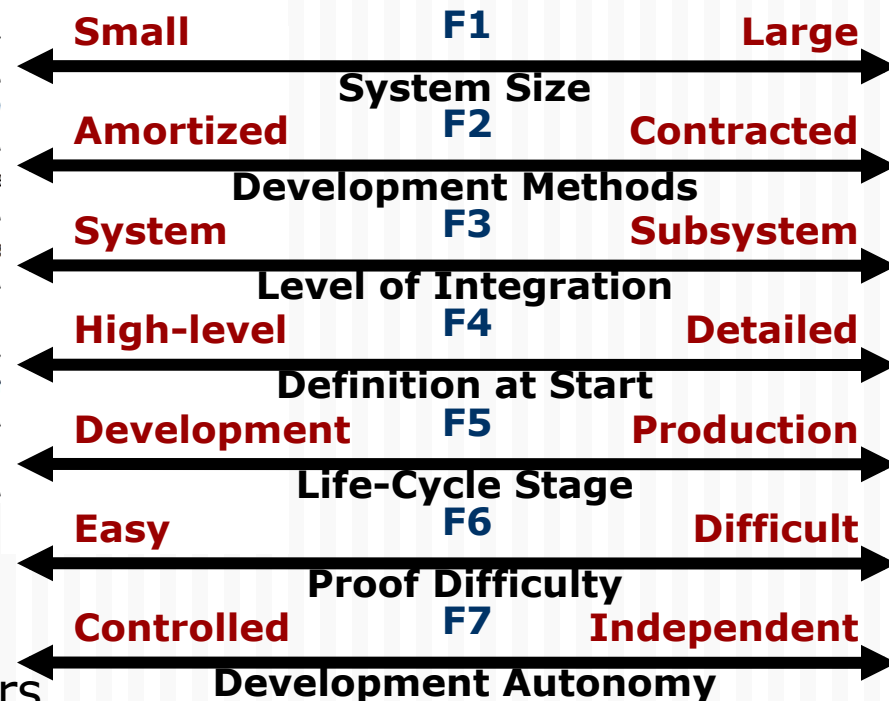
**OTHER QUANTITIES** – Enter a specific numeric value for each.

	NUMBER	
Number of unique components* in the system design		Number of developing organizations*
Number of unique components* designed as part of the programme		Number of customer agencies* active involved in the programme
Number of components* integrated per system (multiple instances count)		System production quantity under this programme
Number of documented trade studies* at the system level		Number of installation locations
Number of formal tests* at the system level		CMMI level of parent organization (pr developer only)
Number of formal test locations* at the system		

27 parameters

**Principal  
Component  
Analysis**

7 parameters



# More Data: Subjective Parameters

**SUBJECTIVE PARAMETERS** - Evaluate each parameter on the scale given

Mission/purpose understanding	VL	L	N	H	VH
Requirements understanding	VL	L	N	H	VH
Requirements volatility (changes to requirements)	VL	L	N	H	VH
Requirements growth (additions to requirements)	VL	L	N	H	VH
Architecture understanding	VL	L	N	H	VH
Overall system complexity					
Level of service requirements (environmental, safety, security, reliability, maintainability, etc.)					
Migration complexity					
Technology risk					
Documentation					
Number and diversity of installations/platforms					
Number of recursive levels in the design					
Stakeholder team cohesion					
Personnel/team capability					



18 parameters

**Principal  
Component  
Analysis**

7 parameters

Honour (2010) "Effective Characterization Parameters for Measuring SE" CSER



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SE-ROI Improved Correlation

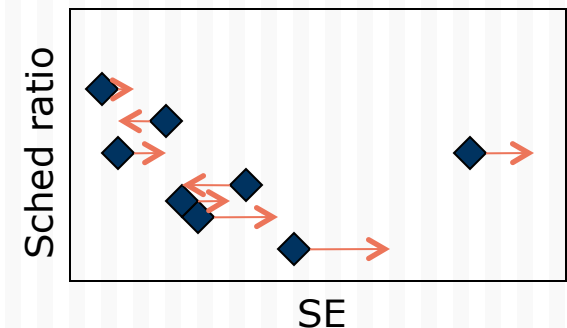
12

# Adjustment to SE Effort

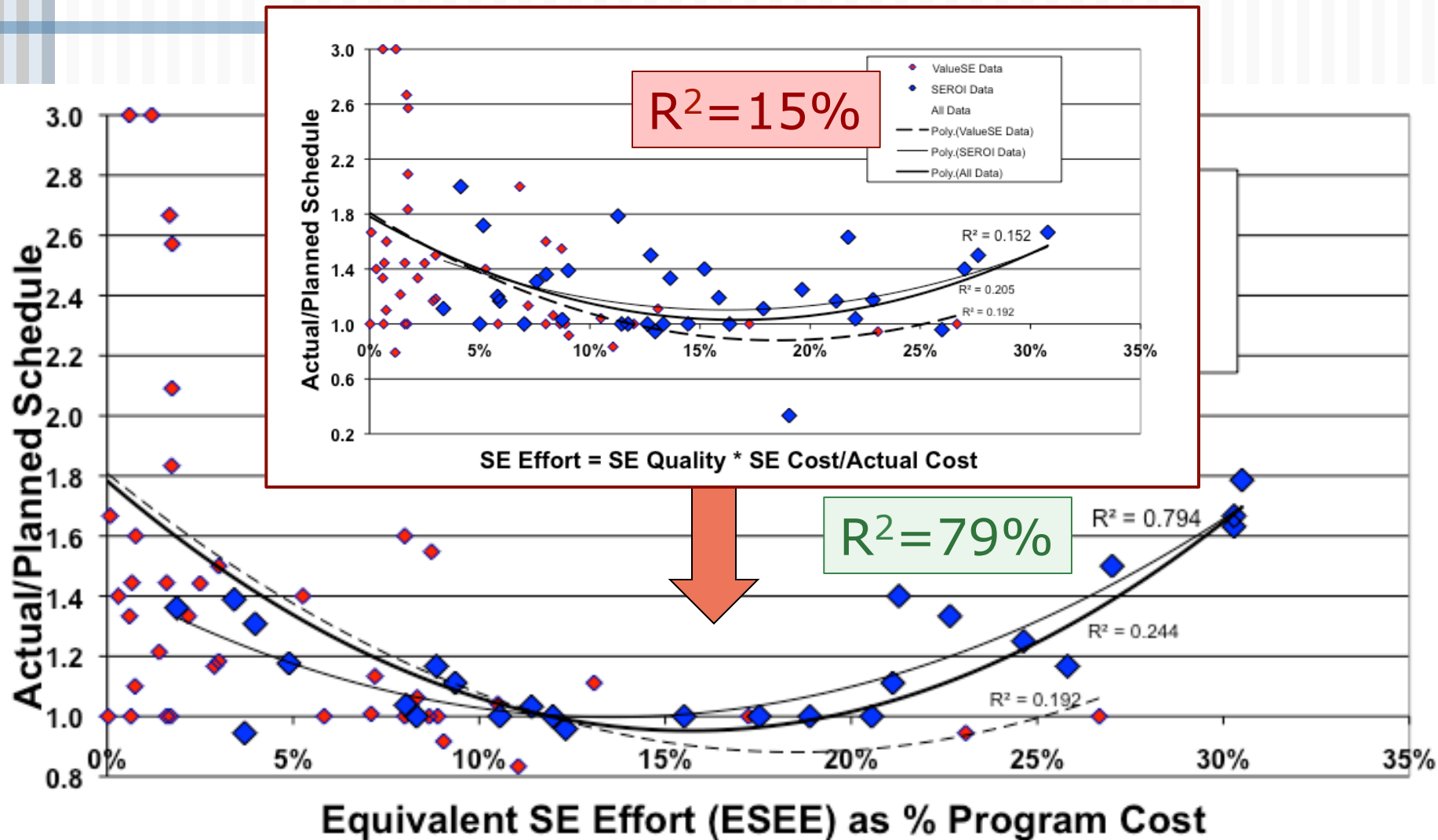
- **“Equivalent SE Effort” – adjust for 14 characterization parameters**
  - **Multiplicative factors as in COSYSMO**
  - **Select weights to optimize correlation**
  - **=0 for no effect; >0 to increase; <0 to decrease**

$$ESEE = SEE * \prod_{j=1...14} \left( \frac{PP_j}{.5} \right)^{\frac{-Weight_j}{100}}$$

Typical effect of  
adjusting any  $Weight_j$  

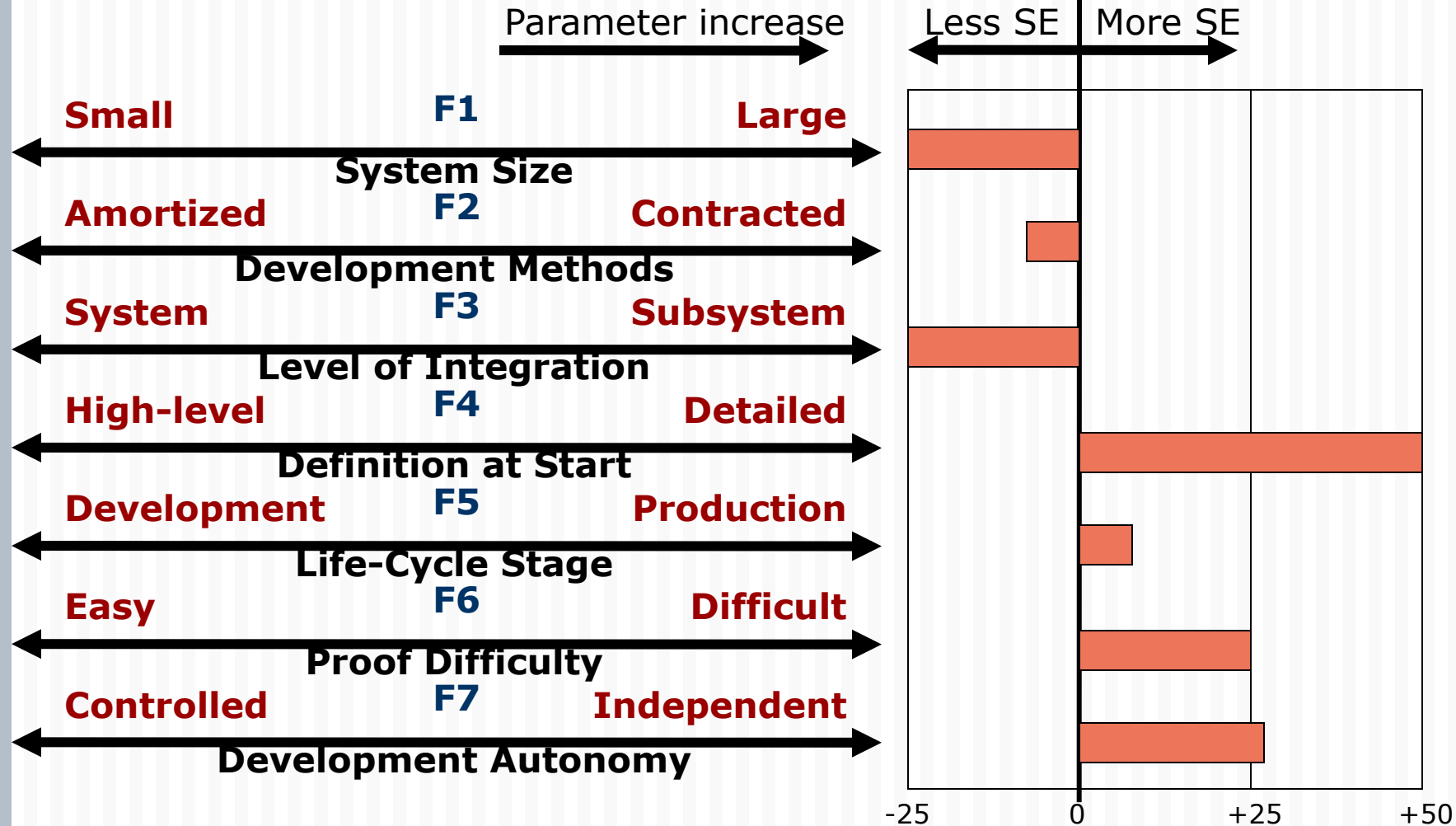


# Effect of Characterization Parameters



# Quantified Parameter Weights

*Weights that optimize Total SE correlations*

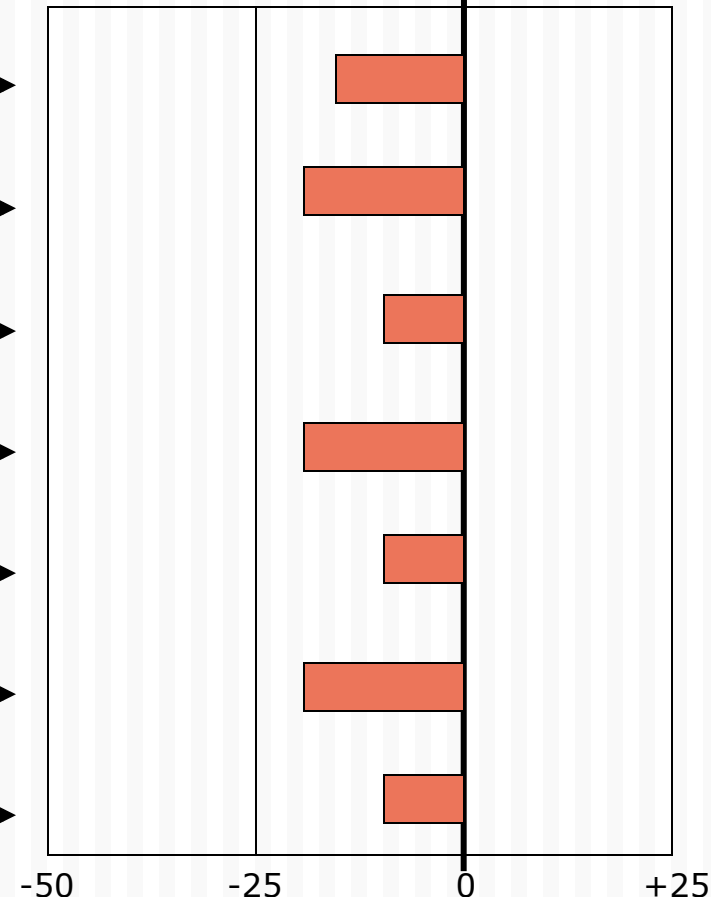


# Subjective Parameter Weights

*Weights that optimize Total SE correlations*

Parameter increase  
→

← Less SE | More SE →





# Summary: SE Modifications

***Each transformation improves the correlation of SE with success factors***

$$\frac{\text{SE Activity Cost}}{\text{Total Program Cost}}$$

SE%  
 $R^2 \sim 8-12\%$

SE Quality

SE Effort (SEE)  
 $R^2 \sim 15-20\%$

14  
adjustment  
factors

Equiv SE Effort (ESEE)  
 $R^2 \sim 40-80\%$

- Number of requirements
- Number of interfaces
- Number of algorithms
- Number of scenarios
- Number of components
- Number of test locations
- Number of developing orgs
- Number of customer agencies

PCA

System  
Size

...



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## **SE Activity Levels: “Should-Be” SE**



**Improved correlation  
applied to eight SE  
activities**

**Parametric sizing of SE  
to optimize success**



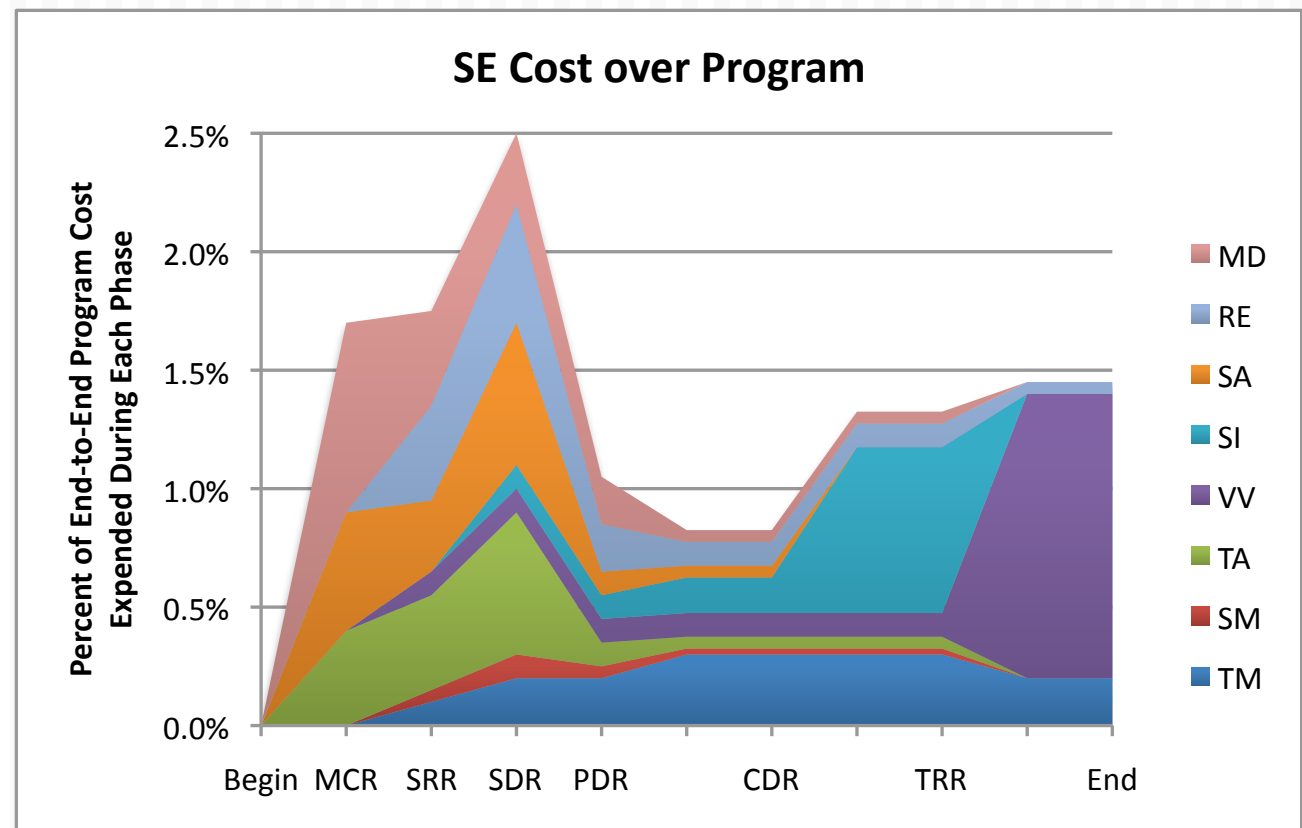
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# Breakout by SE Activities

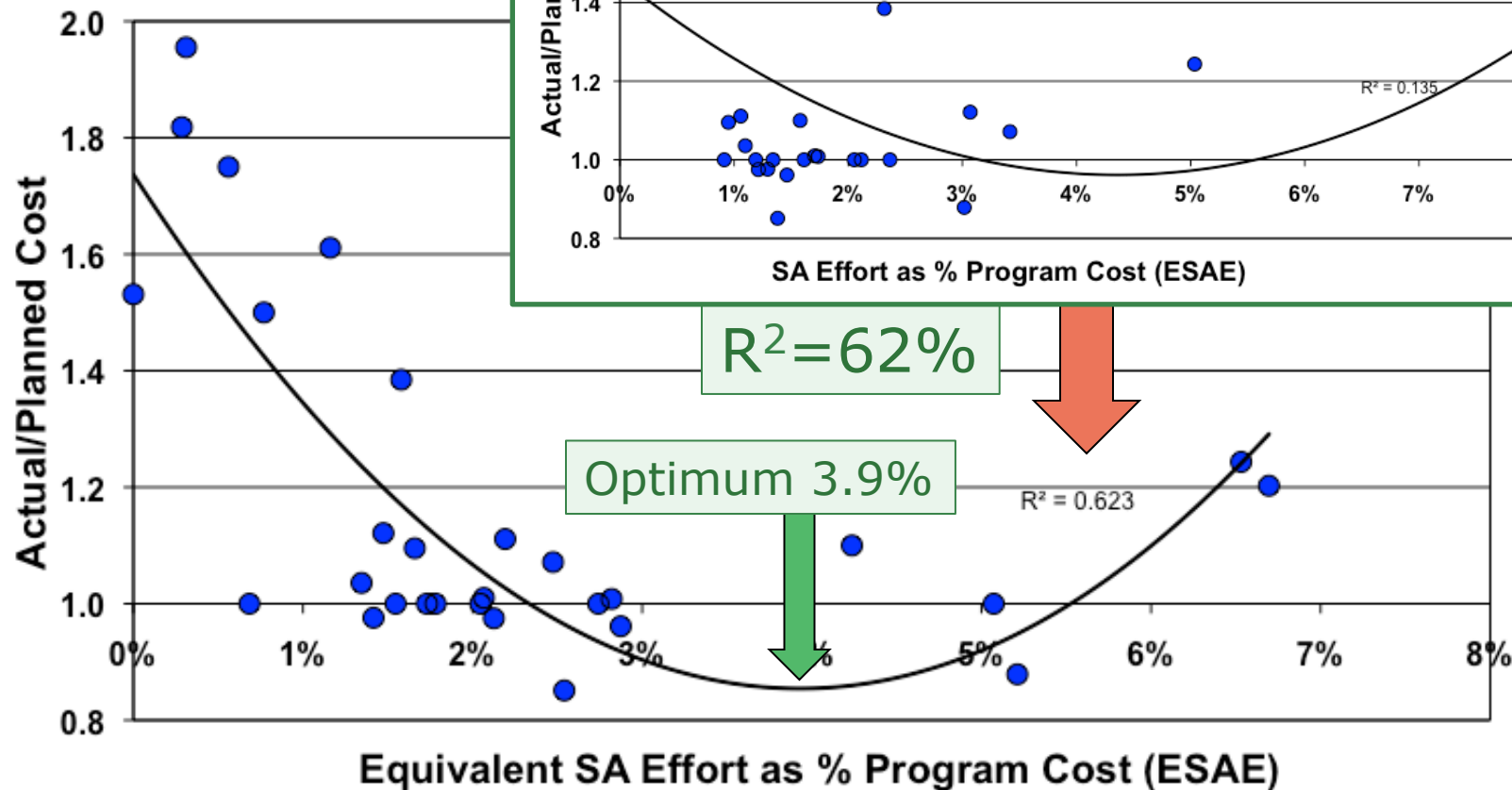
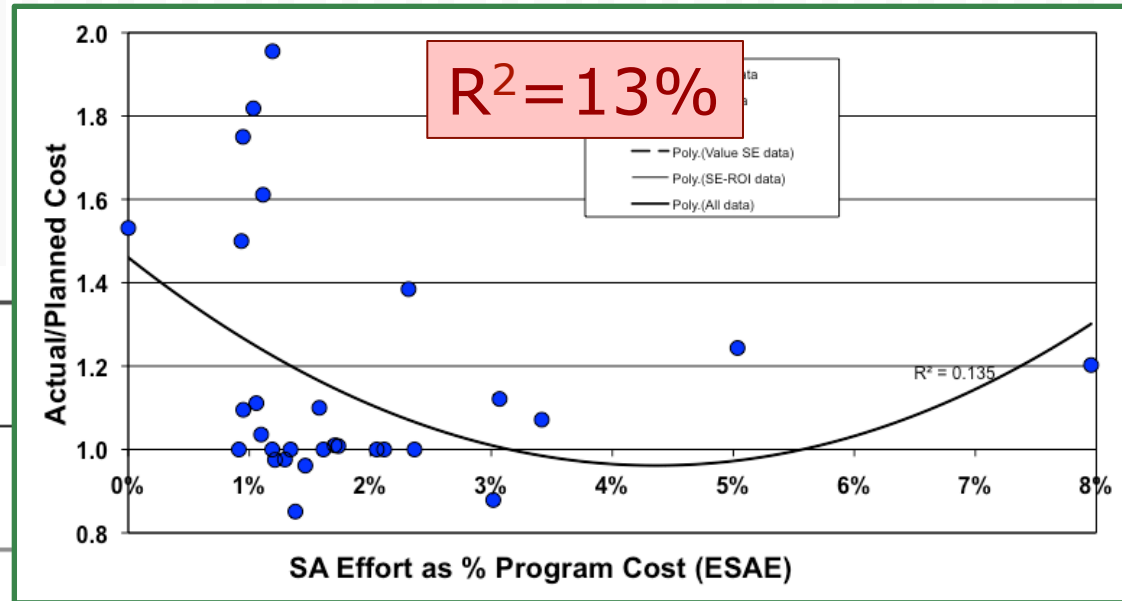
MD Mission/Purpose Definition  
RE Requirements Engineering  
SA System Architecting  
SI System Integration  
VV Verification & Validation

TA Technical Analysis  
SM Scope Management  
TM Technical Leadership/Management



# Improve SE Activity Correlation

Typical activity:  
Cost overrun vs.  
System  
Architecting



# Optimum SE Levels, Median Program

- **Improving correlation reveals optimum point on each relationship**
  - **Curve minimum can be calculated**
  - **Represents optimum value for a median program in all characteristics**
- **Optimum value of SE: 15.5%**
- **Optimum level of each activity:**

	MD	RE	SA	SI	VV	TA	SM	TM
Optimum Level, % of Program Cost	1.5%	2.2%	3.9%	3.0%	3.4%	2.1%	1.6%	3.5%

- **Note: Activities do not sum to SE due to local optimization at each activity**
- **Note: mathematical process has potential error of 20-30%**



# "Should-Be" values of SE

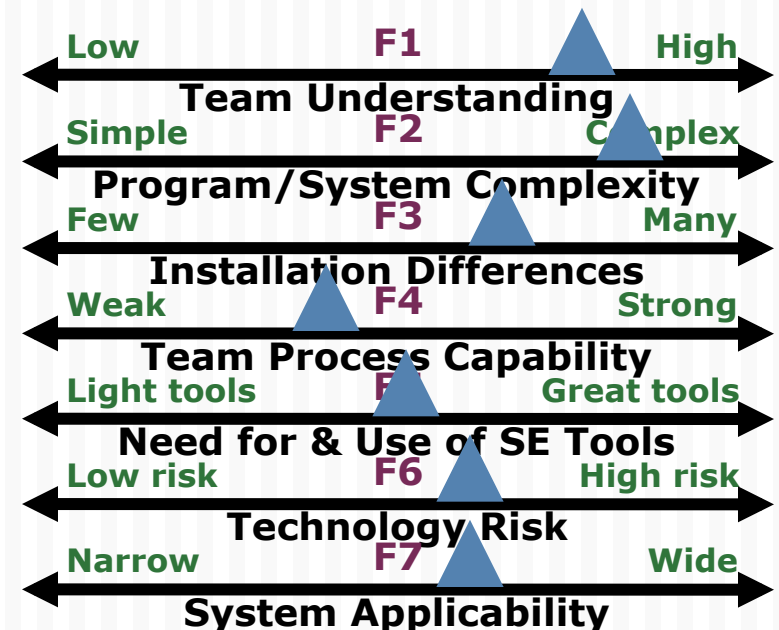
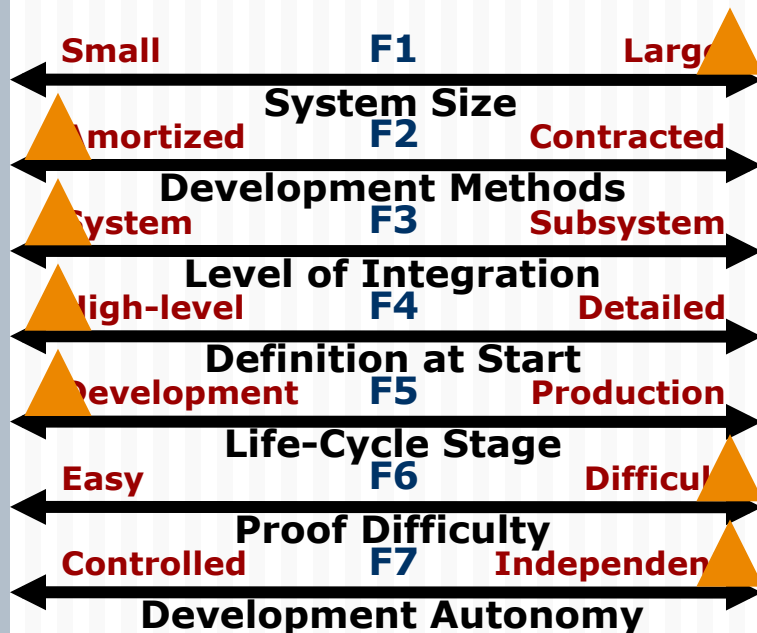
- **Estimate 14 characterization parameters for a new program, or**
  - Estimate the original 45 characterization params
  - Calculate the resulting values of the 14 params
- **Start with median optimum values**
- **Adjust SE level for characterization**
  - Calculate factors by using reverse equations
  - Apply weights to median SE level to determine "should-be" level

$$OSEE = OSEE_0 * \prod_{j=1...14} \left( \frac{PP_j}{.5} \right)^{\frac{+Weight_j}{100}}$$

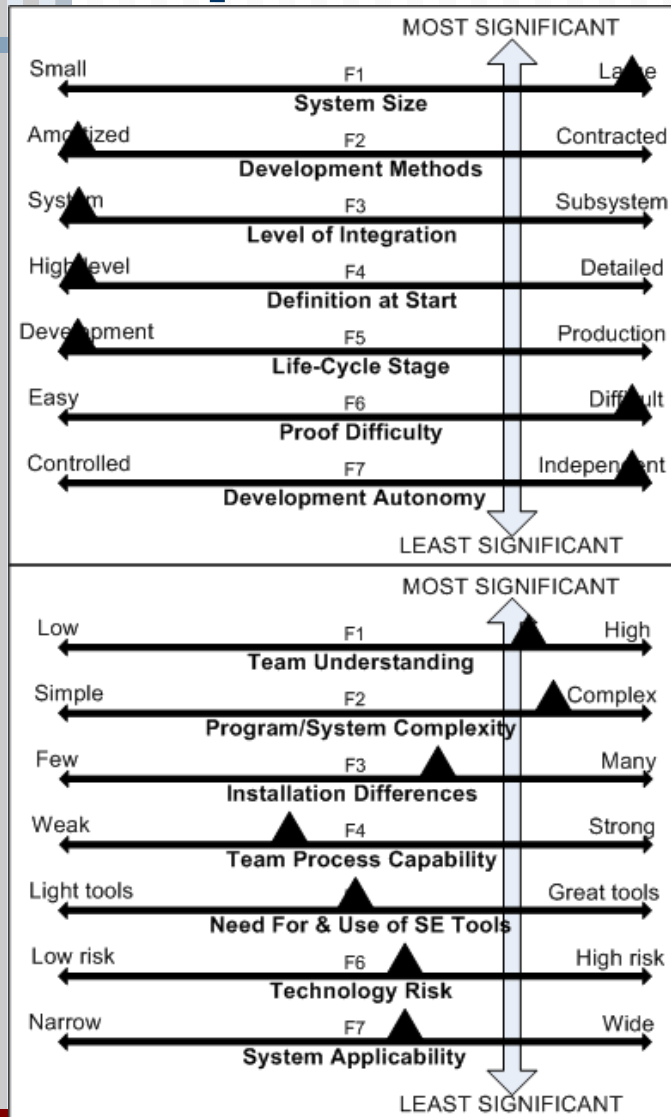


# Ex 1 – ‘President George’

- Development of a new ship from specs
- Extremely large program
- Moderately strong development team
- Low success: 25% cost over, 12% schedule over, stakeholder score of 2 on 1-to-5



# Optimum 'President George'



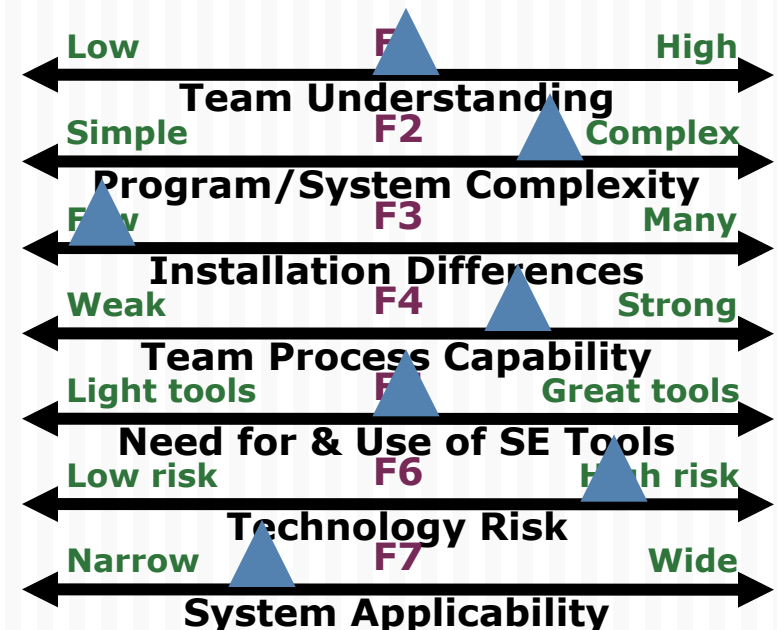
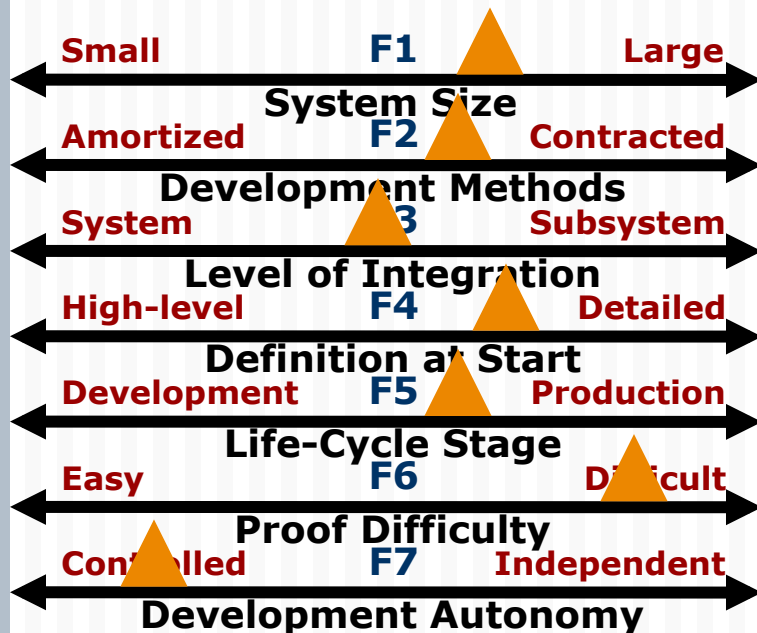
	Median Optimum	Adjust	Program Optimum	Program Actual
MD	1.5%	0.82	1.2%	1.6%
RE	2.2%	0.58	1.3%	1.2%
SA	3.9%	0.26	1.0%	5.6%
SI	3.0%	0.74	2.2%	4.2%
VV	3.4%	0.68	2.3%	1.4%
TA	2.1%	0.61	1.3%	1.7%
SM	1.6%	0.27	0.4%	0.2%
TM	3.5%	0.66	2.3%	1.4%
<b>SE</b>	<b>15.5%</b>	<b>0.76</b>	<b>12.0%</b>	<b>17.3%</b>



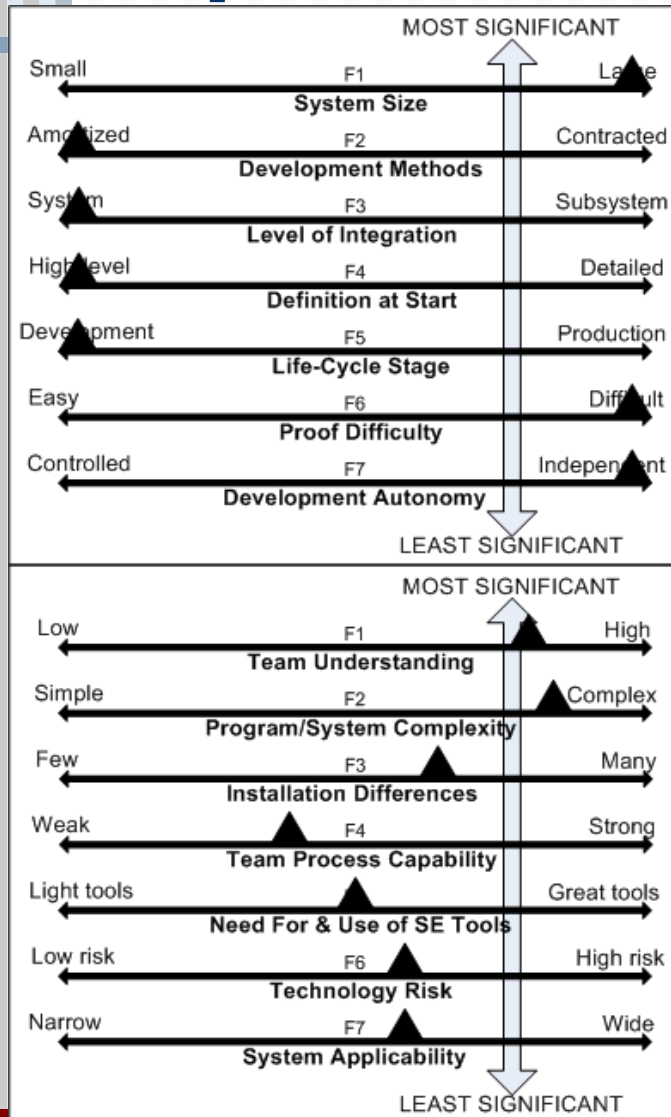


## Ex 2 – ‘Spark Sniffer’

- NASA-contracted development of a single-item space-certified measurement system
- Significant technology risk
- Mixed success: 50% cost over, 39% schedule over, but stakeholder score of 4.5 on 1-to-5



# Optimum "Spark Sniffer"



	Median Optimum	Adjust	Program Optimum	Program Actual
MD	1.5%	0.68	1.0%	0.9%
RE	2.2%	1.02	2.2%	1.0%
SA	3.9%	0.33	1.3%	2.1%
SI	3.0%	0.77	2.3%	3.9%
VV	3.4%	1.09	3.7%	3.6%
TA	2.1%	0.95	2.0%	2.8%
SM	1.6%	0.51	0.8%	0.1%
TM	3.5%	0.17	0.6%	2.1%
<b>SE</b>	<b>15.5%</b>	<b>1.02</b>	<b>15.8%</b>	<b>17.3%</b>





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# Summary



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# Quantified, Proven Results

- **SE-ROI project has proven that**
  - **SE activities correlate well with cost control, schedule control, stakeholder acceptance**
- **Outside factors can be characterized to improve the correlation**
  - **Correlation factors increase from  $\sim 10\%$  to as much as  $\sim 80\%$**
- **Results can be used to determine “should-be” levels of SE activities**





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**Questions?**

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