

Evolution of a Unique Systems Engineering Capability

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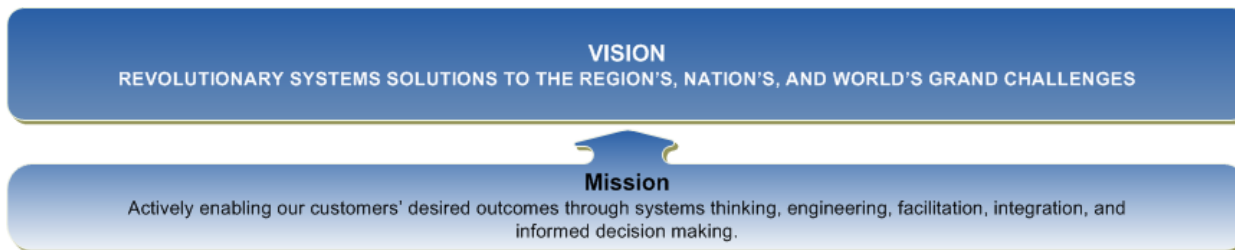
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Organization Dilemma

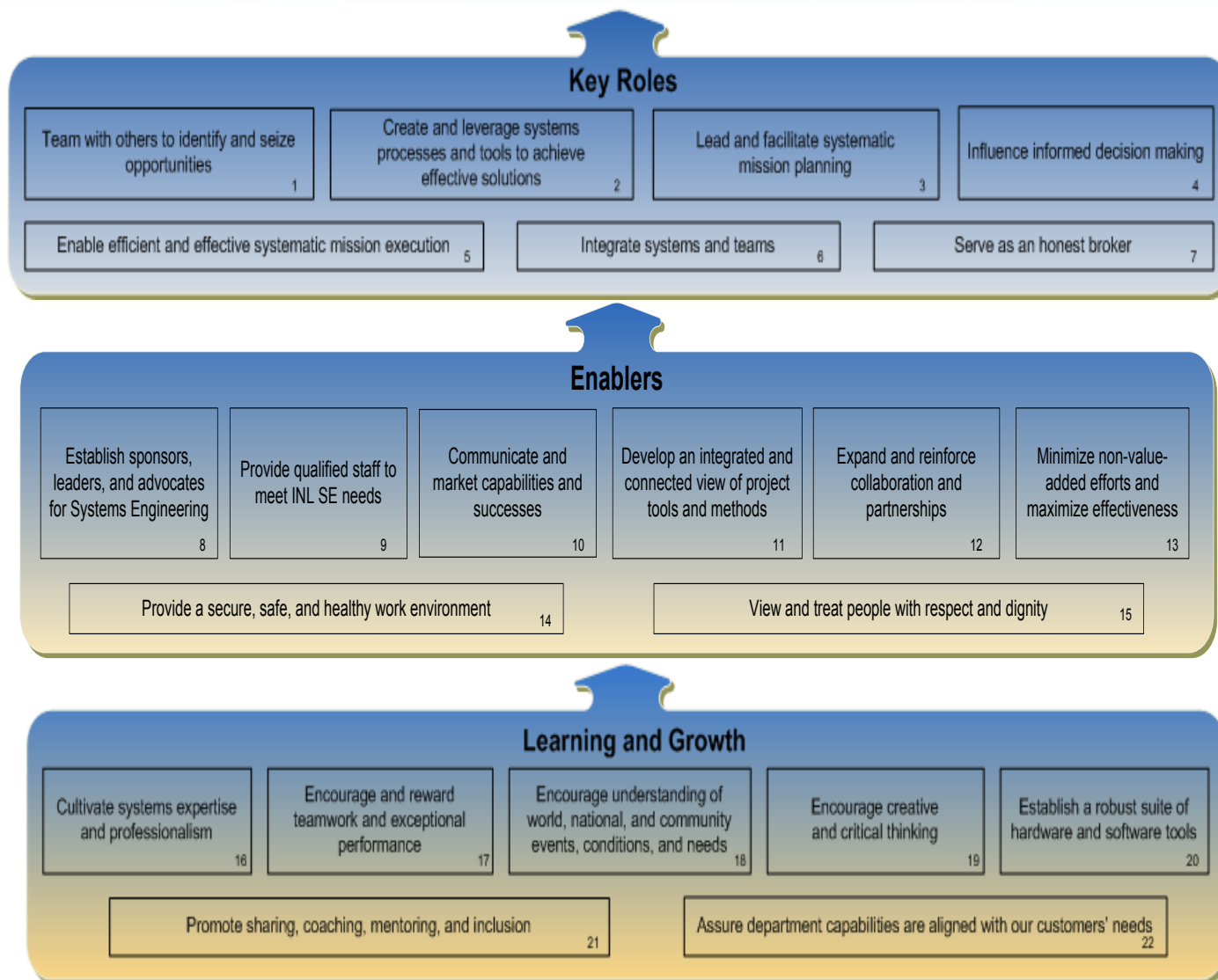
- Should the organization pursue:
 - operational excellence
 - product leadership
 - customer intimacy
- Extremely difficult to excel or achieve best-in-class at all three
- Resulted in the demise of a number of organizations given the very intricate balancing act that is necessary
- What do we want to be when we grow up?



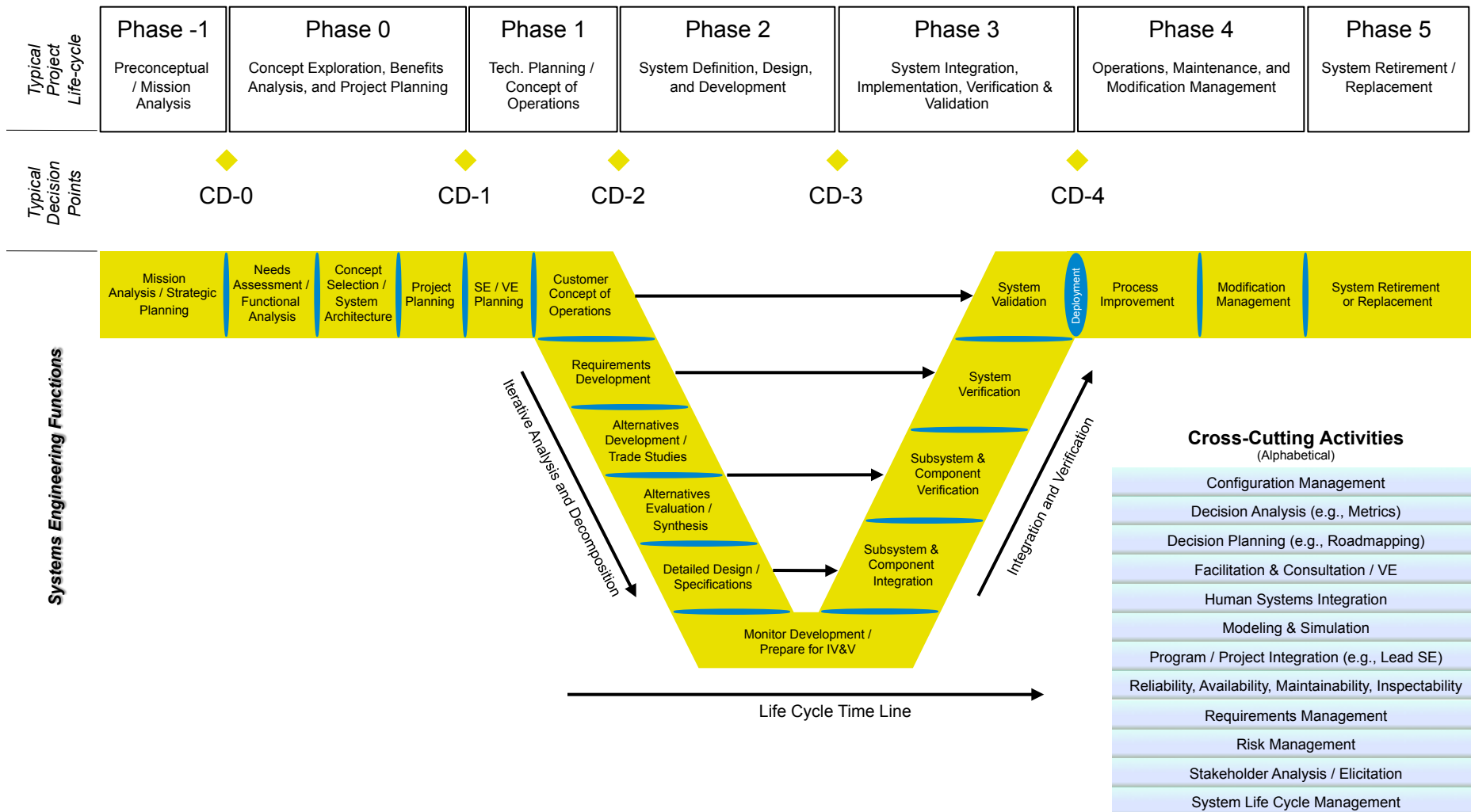
SE Capability Enhanced By Tools that Manage Complexity

- Internal and external projects:
 - Offer broad application of the SE discipline
 - Provide a rich environment to develop tools that increase our ability to manage complexity
- To be invited to help solve big problems:
 - Must differentiate ourselves from other engineering organizations (internal)
 - Stay on the cutting edge between systems science and systems engineering to avoid competition with industry (external)
- Opportunity to leverage accomplishments on behalf of new challenges

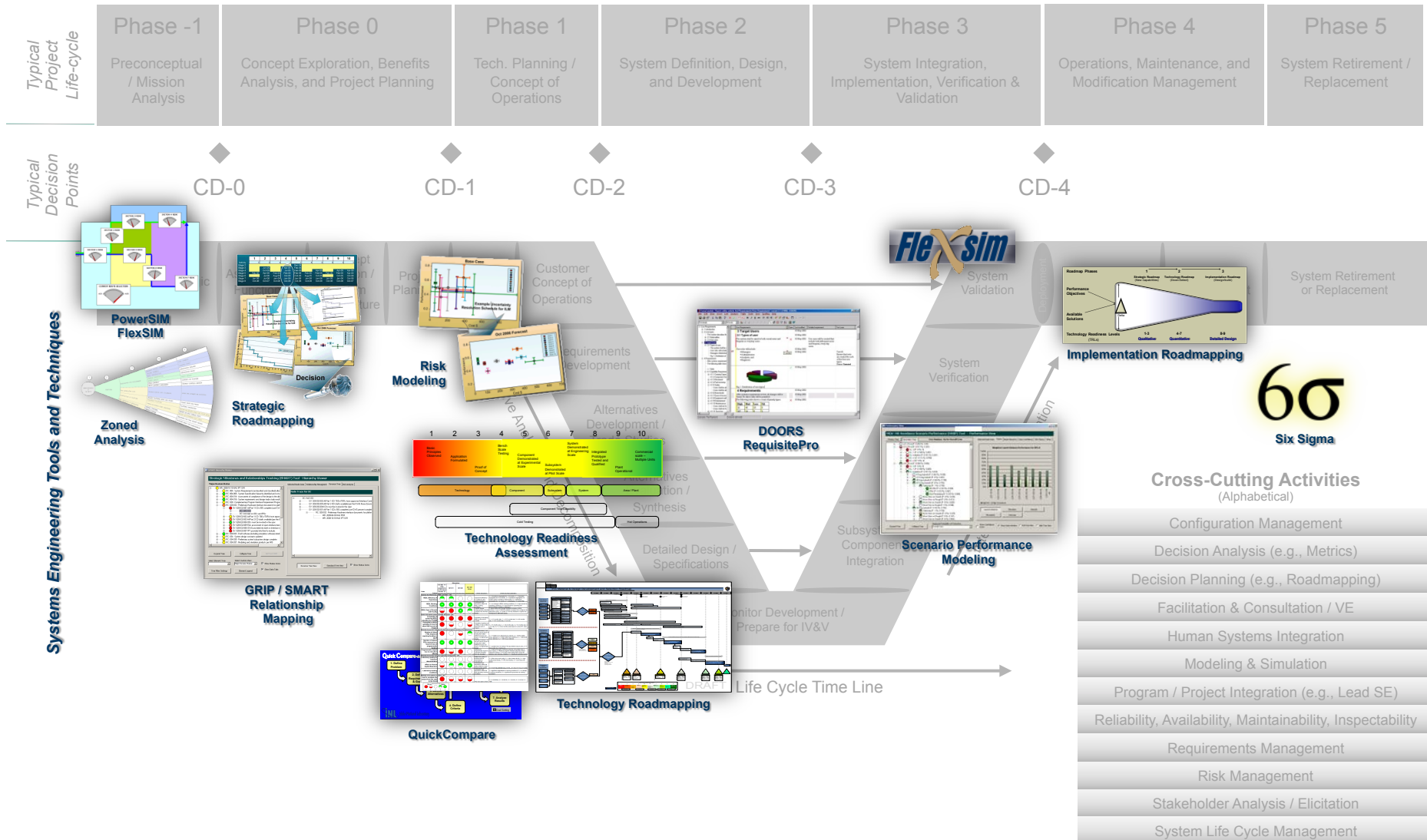
Strategy Mapping



Systems Engineering Capabilities Enhance the Entire Project Lifecycle



Systems Engineering Tools and Techniques Support Informed Decision-Making

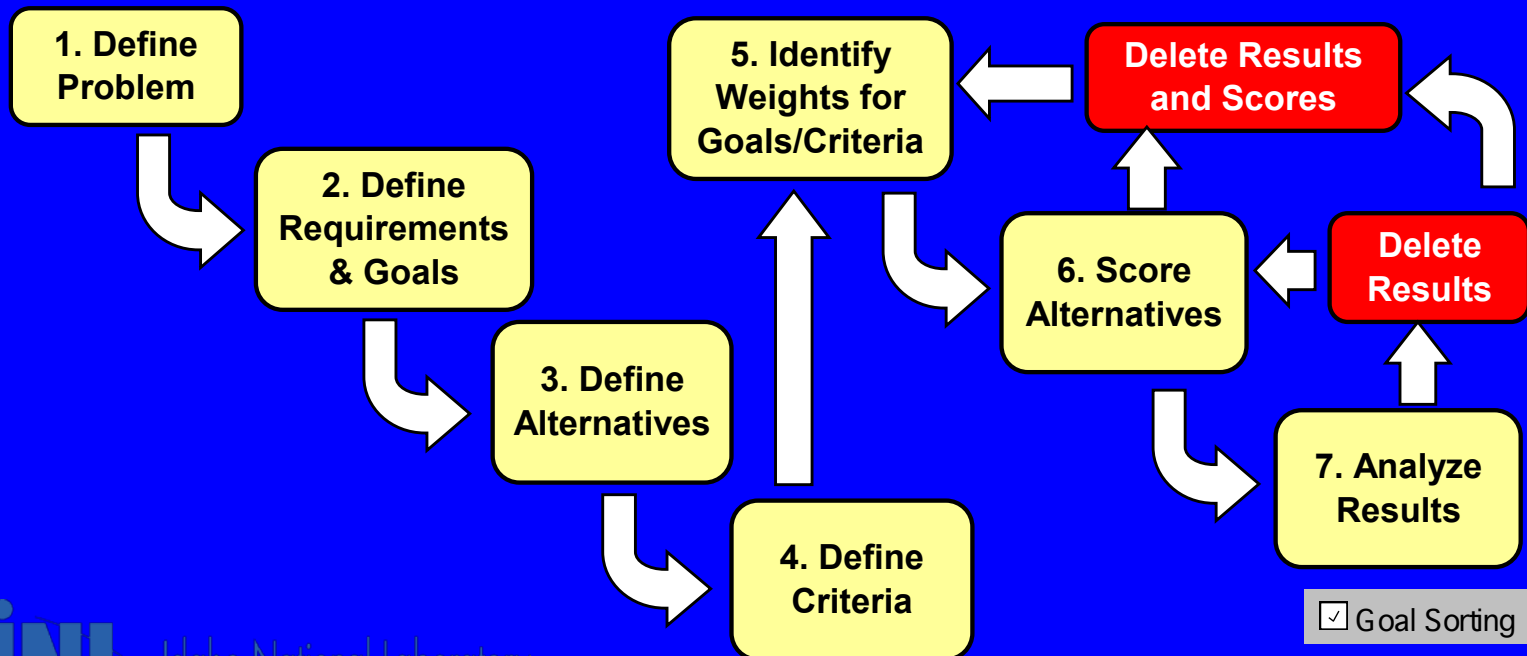


Customers Can Make Uninformed Decisions

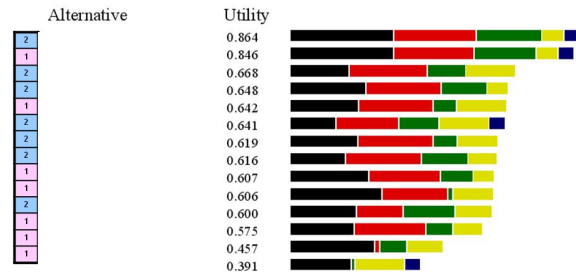
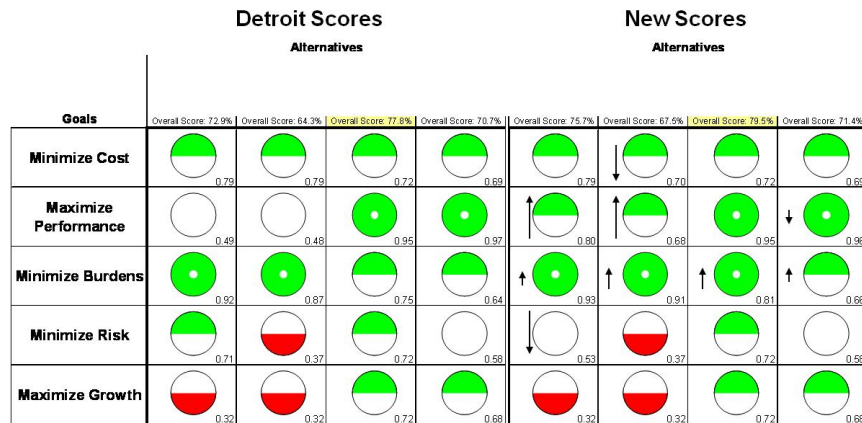
- No methodology to make an informed decision
- Poor mission analysis and problem definition
- Biased participants drive a biased analysis
- Alternatives analysis became an exercise in defending the customer's preferred (upfront) solution

The Genesis of SE Tool Development

Quick Compare v2.64

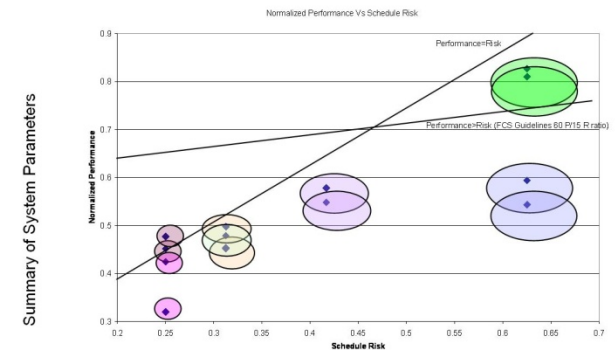
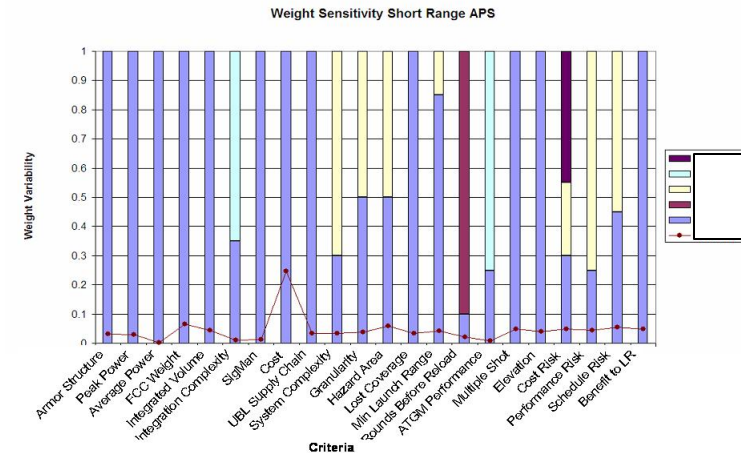


Quick Compare Example Charts



■ PERFORMANCE ■ COST ■ BURDEN
 ■ RISK ■ GROWTH

1 = 1st Configuration – Integration meets hemispherical and multi-shot requirements
 2 = 2nd Configuration – best practical integration, regardless of requirement thresholds



Tool, methodology, and reports continue to improve even after 17 years

Seeing the Big Picture - Not

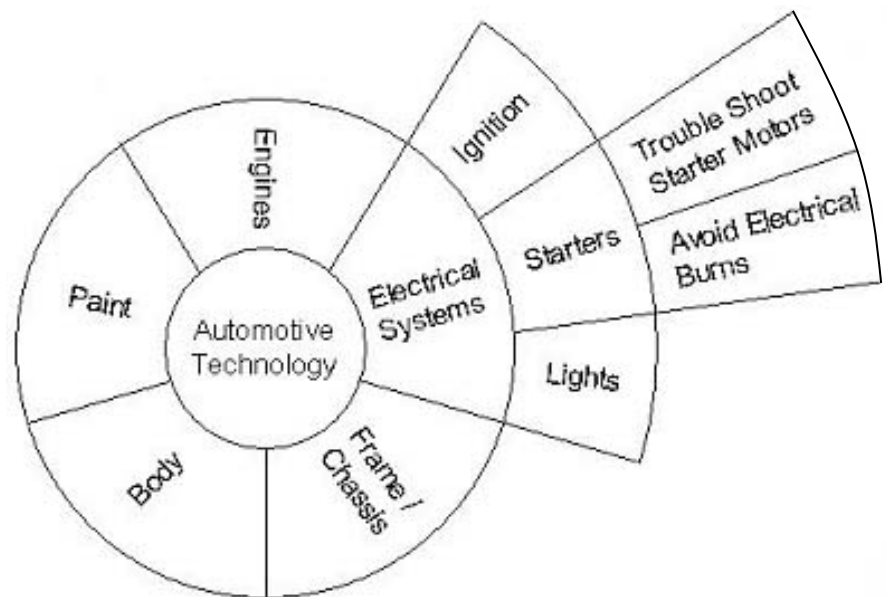
- Mission analysis ends up being “shelfware”
- Poor collaboration and planning of project activities
- Project personnel unable to see their place and how they fit into the project whole
- Functional requirements not well identified
- Deliverables not linked back to the requirements

Zoned Analysis as a Systems Engineering Tool

- Adapted by Larry Zirker as a way to capture and analyze all aspects of the project
- Reflects the “Big Picture” of the project on one sheet of paper
- Conveys information and understanding of project interfaces and dependencies
- Facilitates gap analysis - top down/bottom up
- Links/validates deliverables to the project
- Provides data for subsequent SE tools

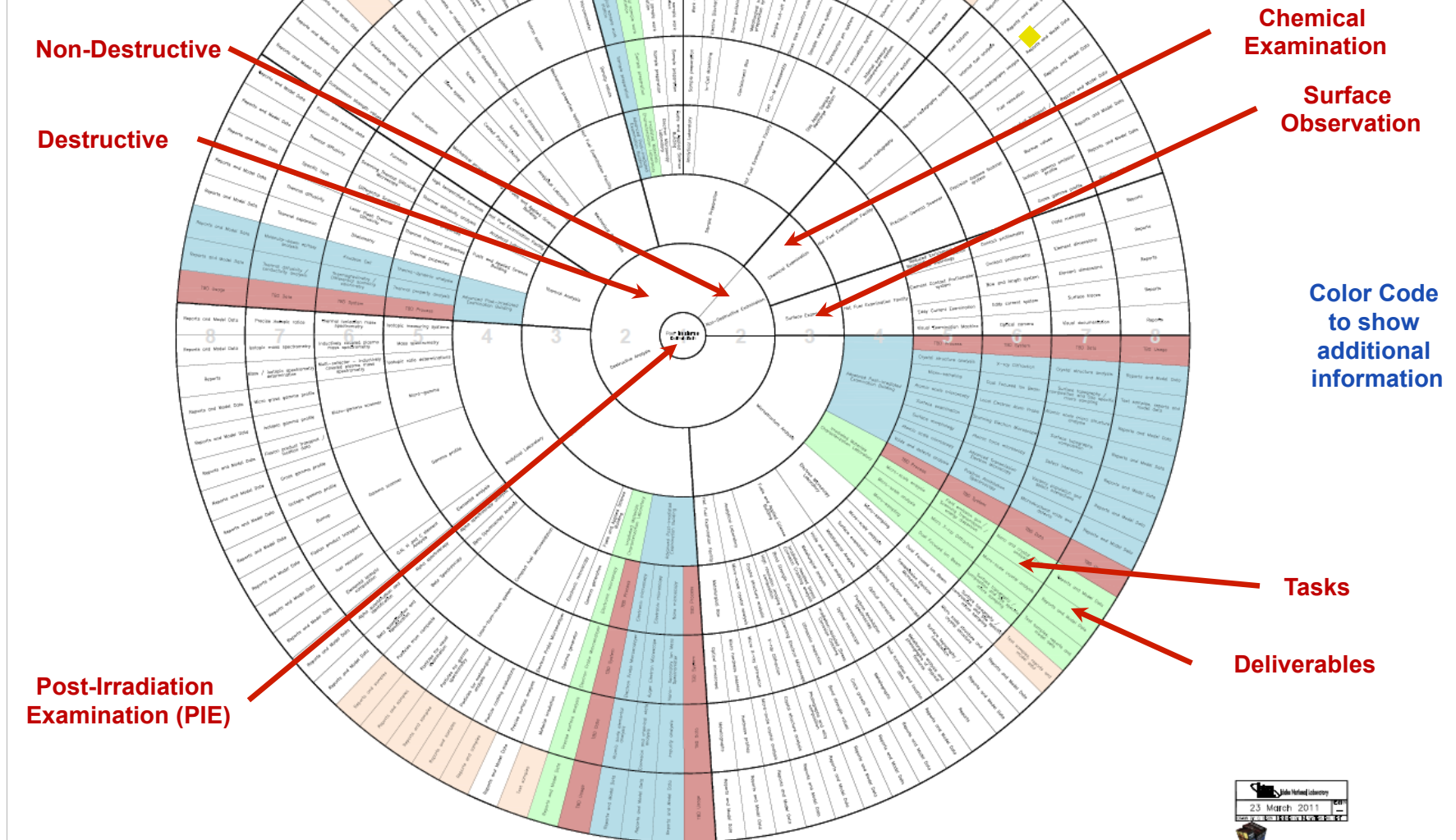
Academic Example

- Automotive Technology (as a discipline) is at the center
- Decomposes into major aspects (fields of study)—electrical systems, engines, body, frame/chassis, and paint
- Decomposes into parts (units in a course)—starters, ignition, lights
- Decomposes into lesson plans—Trouble Shoot Starter Motors and Avoid Electrical Burns



Initial Assessment: Post-Irradiation Examination Capabilities of the Materials and Fuels Complex at the Idaho National Laboratory

3/21/2011 DRAFT

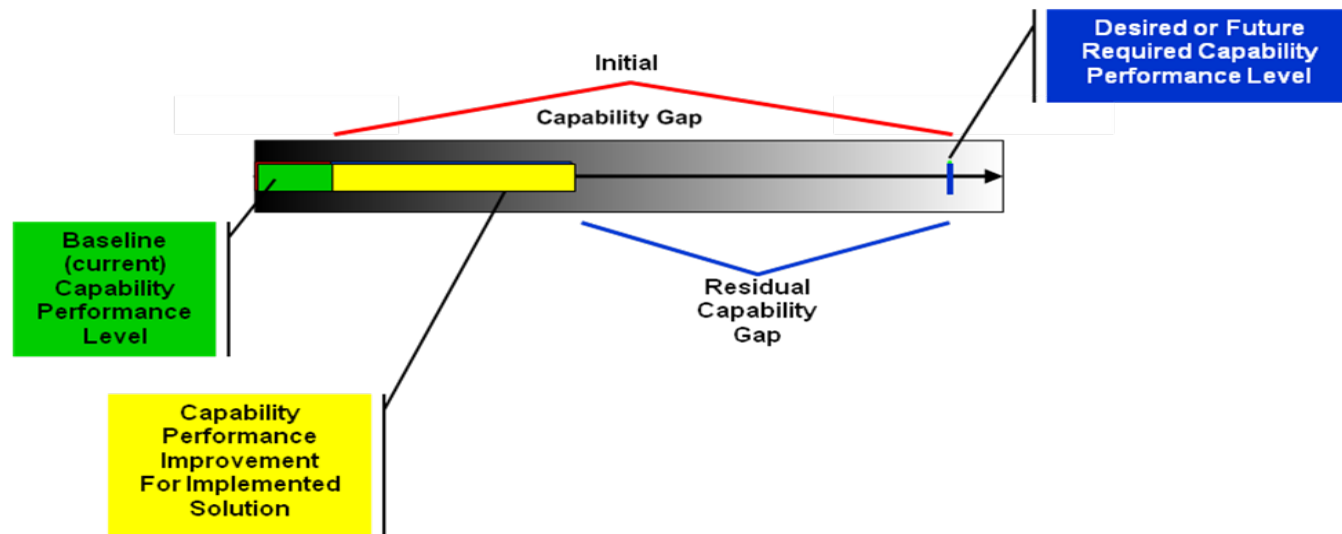


Tool Development Continues to Evolve

- Leveraging tool development - each improvement is a relatively minor cost to the particular customer who needed changes
- Tools today are very different from even a few years ago and are a representation of the underlying SE process
- The tool is still just a tool without an SE knowledgeable about the process and how to properly use the tool
 - A fool with a tool is still a fool

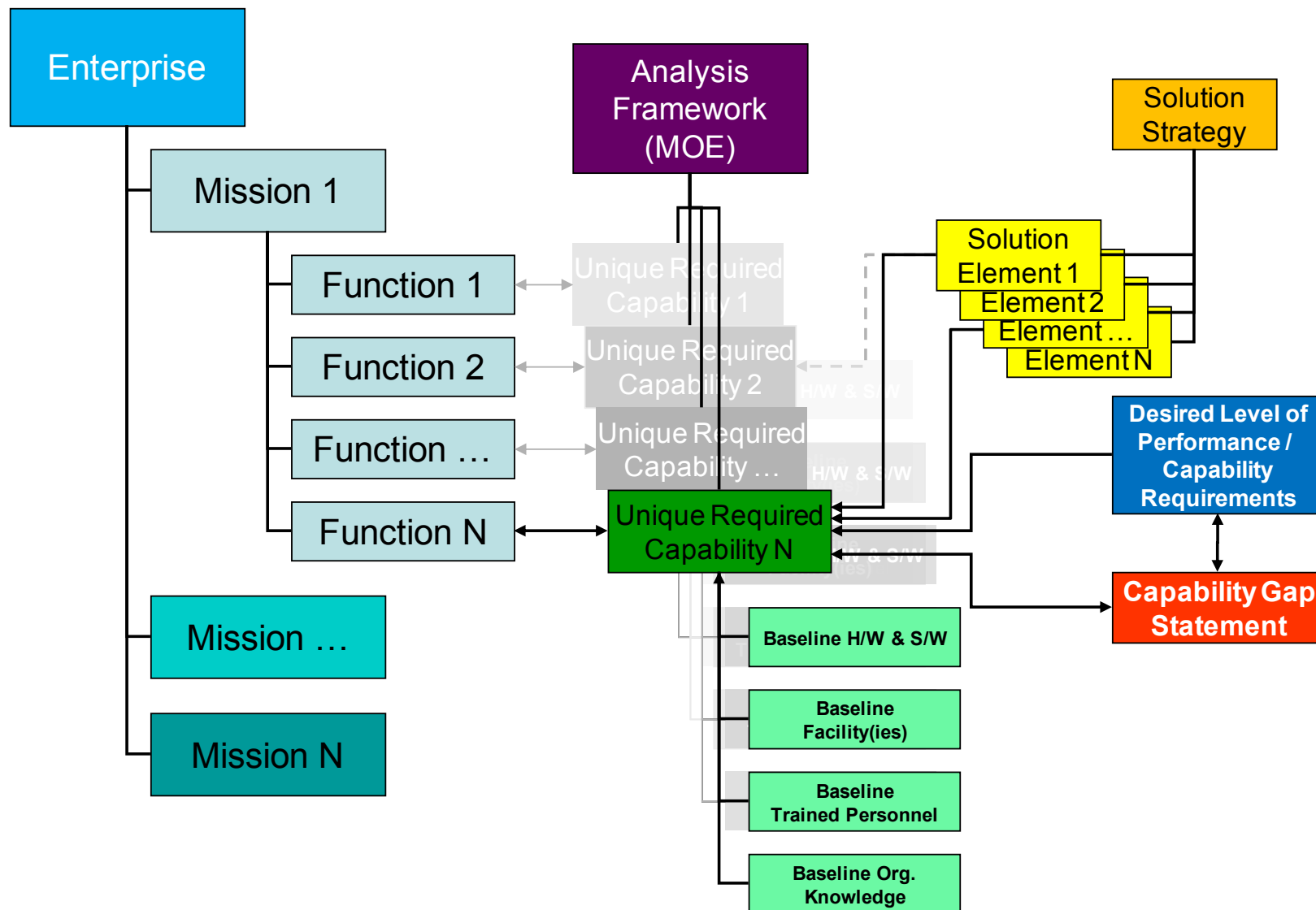
Another Customer's Challenge

- Ability to identify and measure capability gaps
 - In order to more effectively adapt to changing conditions
 - Improve performance toward completing the mission



- What's needed:
 - Analysis framework in the context of a mission
 - Organizing and representing the challenge/problem
 - Common language

Notional Context for Enterprise Capability Gap Assessment



Gap Relationship and Integrated Planning (GRIP)

- This capability assessment and prioritization approach can be applied to almost any enterprise
- Provides the ability to:
 - Identify and measure capability gaps in the context of a mission
 - Evaluate and prioritize solutions
 - Produce analysis results to support a deliberate path forward
- GRIP
 - Cross-correlates and helps to integrate formerly disparate data
 - Enables aggressive and productive workshops
 - Contains the algorithms necessary to apply utility theory
 - Produces reports that underpin the enterprise's investment decisions
- Programmed in Visual Basic for Applications (VBA) which provides a graphical user interface for working with the Microsoft Access® database

Gap Statement Association and Traceability in GRIP

GAP Relationship & Integration Planning Tool - SCORING UTILITY

GRIP - SCORING UTILITY

Mission: SSC-Mid Intensity (Disabling) Alternative: Baseline

Selected Node Data | Node Management | Weighting | Scoring Analysis | Notes/Scoring Rationale | Mission

USG: quant impro comm intero surviv (i.e., mobil

BCT Gap Statement (reformulated from CNA capability gaps)

CG ID	CG Text	RC ID	RC Text
CG145	P p a i o	RC1.2	T u
CG148	l r c	RC1.7	T l r l r
CG150	P i n i n t	RC1.7	T l r l r
CG189	L s e i p	RC3.4	A w i n c

Original CNA capability gap statements

Required Capabilities (from JFCs) associated with original CNA capability gap statements

AF0: Maximize Mission Effectiveness

AF1: See First

AF1.1: Perform sensor-based detection/observation

AF1.1.1: Chemical threat (i.e., TIC/TIM) detection and identification

AF1.1.2: Biological threat detection and identification

Metrics

CDD/Specifications

OBA 2009

OBA 2019

USG: USG61 (CNA: 913)

USG: USG144 (CNA: 1015)

AF1.1.3: Radiological threat detection

AF1.1.4: Nuclear threat detection

AF1.1.5: Explosives (high yield; mass effect) threat detection

AF1.1.6: Mine detection (as deployed; conventional)

AF1.1.7: Other explosive threat detection (as deployed)

AF1.1.8: Detection of enemy platforms (MGV, UGV, t)

AF1.1.9: Enemy UAV / low flying objects detection-positive

AF1.1.10: Enemy dismounted soldier detection-positive

AF1.1.11: Intelligence, surveillance, and reconnaissance

AF1.1.12: Direct fire detection

AF1.1.13: Indirect fire detection

AF1.1.14: Laser / microwave / other EM detection

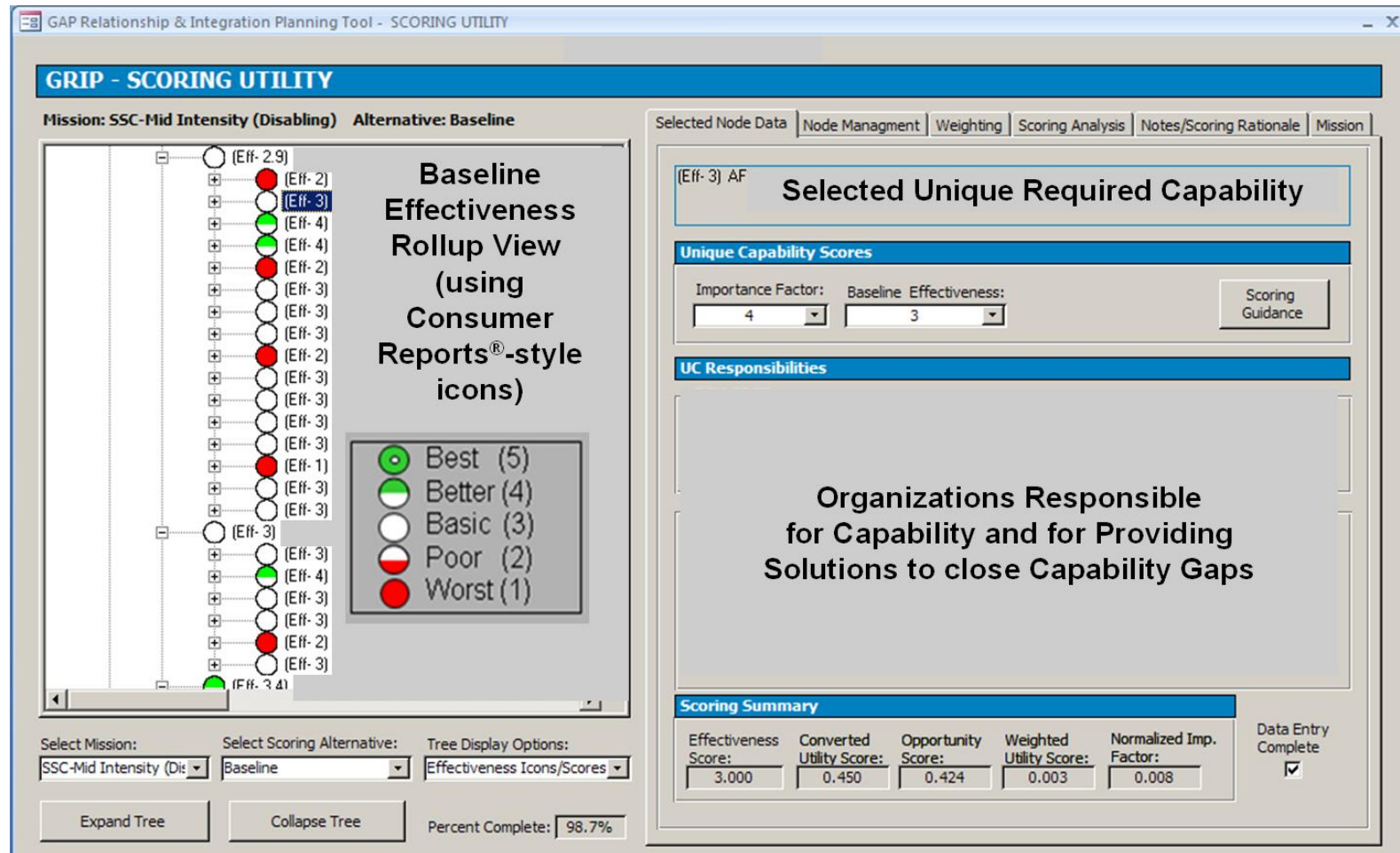
AF1.1.15: Unexploded ordnance detection

AF1.1.16: Chemical warfare agent (CWA) detection

Select Mission: SSC-Mid Intensity (Disabling) Select Scoring Alternative: Baseline Tree Display Options: Unique Capability Nodes

Expand Tree Collapse Tree Percent Complete: 98.7%

Baseline Results with Rollup Icons



Solution Element Association and Scoring of Impact on Capability

GAP Relationship & Integration Planning Tool - SCORING UTILITY

GRIP - SCORING UTILITY

Mission: SSC-Mid Intensity (Disabling) Alternative: Materiel Only

AF3.3.4: Other explosive threat (e.g., IEDs, booby traps)

AF3.3.5: Unexploded ordnance (UXO) disposal or deactivation

AF3.3.6: Obstacle clearing, breaching, and/or crossing

AF3.3.7: Obstacle clearing, breaching, and/or crossing

AF3.3.8: Counter-sniper / counter-defiladed position

AF3.4: Apply force

AF3.4.1: Ground combat platform direct-fire lethality - KE

AF3.4.2: Ground combat platform direct-fire lethality - HE

AF3.4.3: Ground combat platform tactical direct-fire non-lethal

AF3.4.4: Ground combat platform tactical direct-fire non-lethal

AF3.4.5: Dismounted soldier tactical direct-fire lethal

AF3.4.6: Dismounted soldier tactical direct-fire non-lethal

AF3.4.7: Precision munitions

AF3.4.8: BLOS cooperative engagement (sensor/shoot)

AF3.4.9: Combat aviation support

AF3.4.10: Ground combat platform indirect-fire lethality

AF3.4.11: Ground combat platform tactical indirect-fire non-lethal

AF3.4.12: Dismounted soldier tactical indirect-fire lethal

AF3.4.13: Dismounted soldier tactical indirect-fire non-lethal

AF3.5: Sustain force

AF3.5.1: POL and water distribution

AF3.5.2: Standard supplies distribution (port to foxhole)

AF3.5.3: Fulfillment of sustainment demands - materiel

AF3.5.4: Aerial resupply (airlift)

AF3.5.5: Pulsed sustainment

Selected Node Data

Node Management

Weighting

Scoring Analysis

Notes/Scoring Rationale

Mission

AF3.4.1: Ground combat platform direct-fire lethality - KE

Unique Capability Scores

Importance Factor: Baseline Effectiveness: Alternative Effectiveness: Scoring Guidance

Score Score +1.3

Unique Capability Solutions

Solution Name	Score	Domain	CDDs	Metrics	Variables	TRL
Solution Element 1	+0.6	M				
Solution Element 2	-0.5	M				
Solution Element 3	+1.2	M				
EXAMPLE DATA						

Associate Solution w/ UC Remove Solution From UC Solution Links

Decrease Increase Adjustment +1.3

Scoring Summary

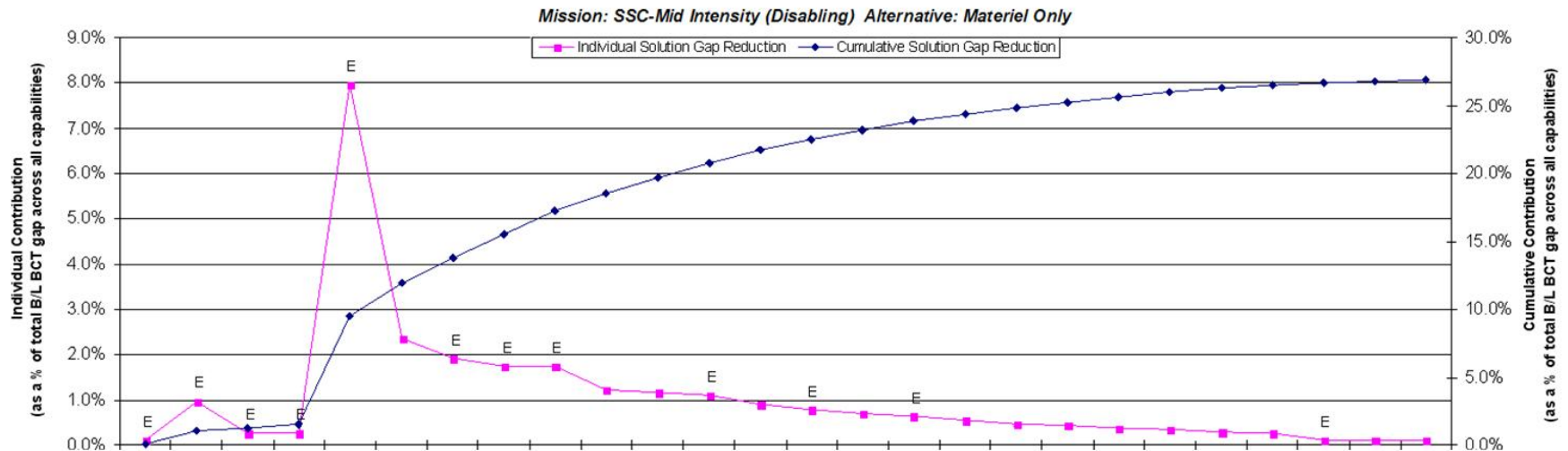
Effectiveness Score:	Converted Utility Score:	Opportunity Score:	Weighted Utility Score:	Normalized Imp. Factor:

Data Entry Complete ☒

Select Mission: SSC-Mid Intensity (Disabling) Select Scoring Alternative: Materiel Only Tree Display Options: Unique Capability Nodes

Expand Tree Collapse Tree Percent Complete: 82.1%

Solution Ranking Accounting for Precedence Relationships



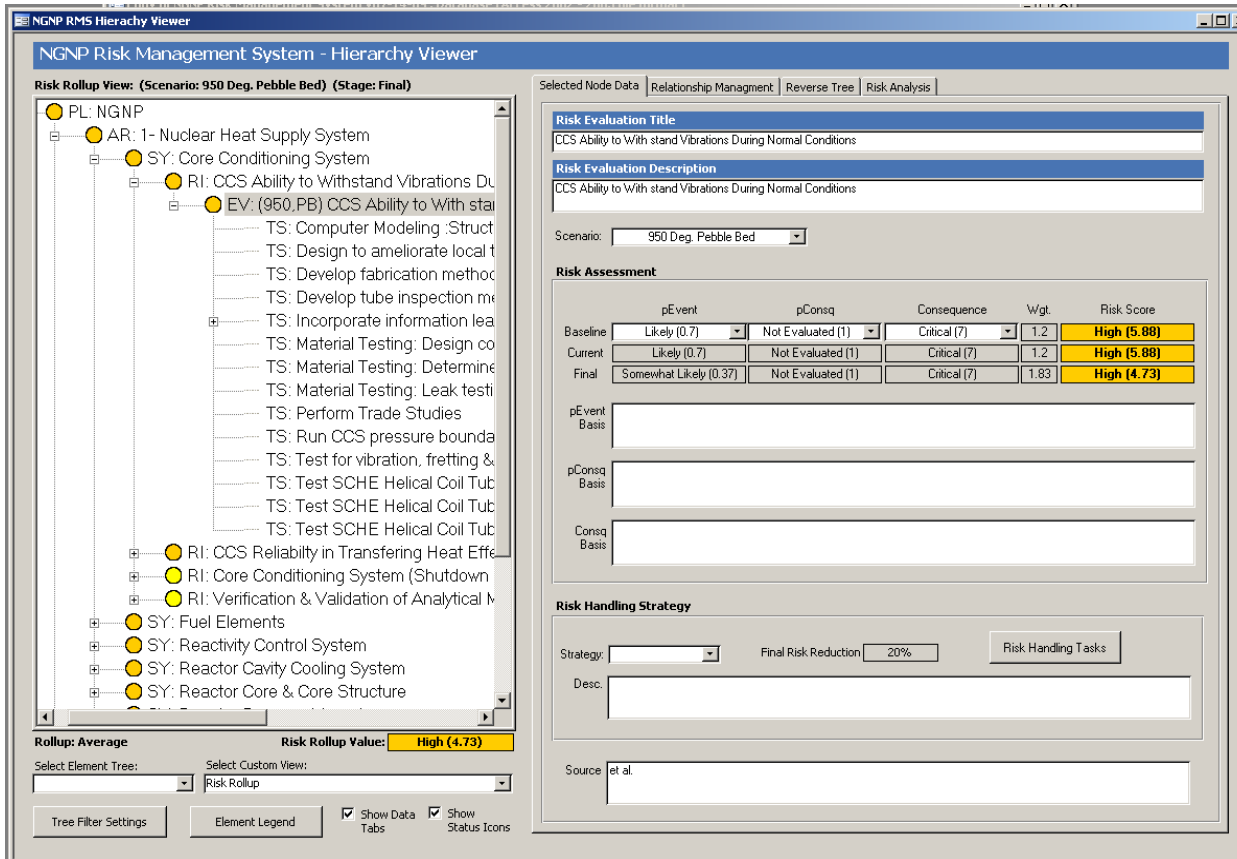
Solution Elements →

Note: "E" denotes that this solution is an enabler for another solution in the chart.

Risk Management Process – In General...

- **Risk Management Planning**
 - Includes initial project risk screening, process tailoring, and self-assessments
- **Risk Assessment**
 - Risk Identification – incl. ID of threats/opportunities, create risk log/register
 - Risk Analysis – incl. classification, qualitative/quantitative evaluation of Pe/Pc/C
 - Risk Level Assignment/Rating/Ranking – i.e., basis for treatment under RMP
- **Risk Handling/Treatment**
 - Response Strategy Selection
 - For threats – avoid, reduce/mitigate, transfer/spread, and accept
 - For opportunities – exploit, enhance, and share
 - Response Plan Development – including reassessment after assumed implementation of response plan actions (i.e., residual and secondary risks)
- **Risk Monitoring**
 - Includes tracking and control activities, periodic reassessment
- **Risk Reporting and Documentation**
 - Includes project risk report/profile (all active risks); response plan effectiveness (e.g., stop light chart, waterfalls), risk response action status, etc.
- **Risk Feedback & Continuous Improvement**

Risk Management System (RMS) Hierarchy Viewer



NGNP Risk Management System - Hierarchy Viewer

Risk Rollup View: (Scenario: 950 Deg. Pebble Bed) (Stage: Final)

Selected Node Data | Relationship Management | Reverse Tree | Risk Analysis

Risk Evaluation Title
CCS Ability to With stand Vibrations During Normal Conditions

Risk Evaluation Description
CCS Ability to With stand Vibrations During Normal Conditions

Scenario: 950 Deg. Pebble Bed

Risk Assessment

	pEvent	pConseq	Consequence	Wgt.	Risk Score
Baseline	Likely (0.7)	Not Evaluated (1)	Critical (7)	1.2	High (5.88)
Current	Likely (0.7)	Not Evaluated (1)	Critical (7)	1.2	High (5.88)
Final	Somewhat Likely (0.37)	Not Evaluated (1)	Critical (7)	1.83	High (4.73)

Risk Handling Strategy

Strategy: [Dropdown] Final Risk Reduction: 20% Risk Handling Tasks: [Button]

Desc: [Text Area]

Source: et al.

Rollup: Average **Risk Rollup Value: High (4.73)**

Select Element Tree: [Dropdown] Select Custom View: [Dropdown]

Tree Filter Settings | Element Legend | ☒ Show Data Tabs ☒ Show Status Icons

- Provides a rollup /drilldown analysis capability that summarizes quantitative risk scores at various levels of granularity
- Risk scores can be displayed for either the baseline, current status or the final projected risk

RMS - Risk Reduction Tasks

Risk Reduction Tasks

Risk Reduction Tasks For: Core Conditioning System (Shutdown Cooling) Functionality Challenges

Baseline % Risk Reduction

Updated % Risk Reduction

Updated Baseline Notes

Task	pEvent	pConsq	Consq.
Incorporate information learned from IHX research and development and apply it to...	10	0	0
Perform Trade Studies	2	0	0
Computer Modeling :Structural Evaluation of tubes	2	0	0
Develop tube inspection methods	2	0	0
Develop fabrication methods	2	0	0
Test SCHE Helical Coil Tube (Pilot Scale): Determine radiation effects of tube mate...	2	0	0
Test SCHE Helical Coil Tube (Pilot Scale): Determine acoustical and vibration resp...	5	0	0
Test SCHE Helical Coil Tube (Pilot Scale): Examine corrosion and fouling	2	0	0
Design to ameliorate local tube wear	5	0	0
Test for vibration, fretting & sliding effects	2	0	0
Material Testing: Design conditions compatibility	10	0	0

Baseline Risk Reduction (Overall):

26%

TOTAL

44%

0%

0%

☐ Use Updated Risk Reduction

Copy Baseline

Add Task

Remove Task

Close

Adjust Reduction %

↓

Decrease

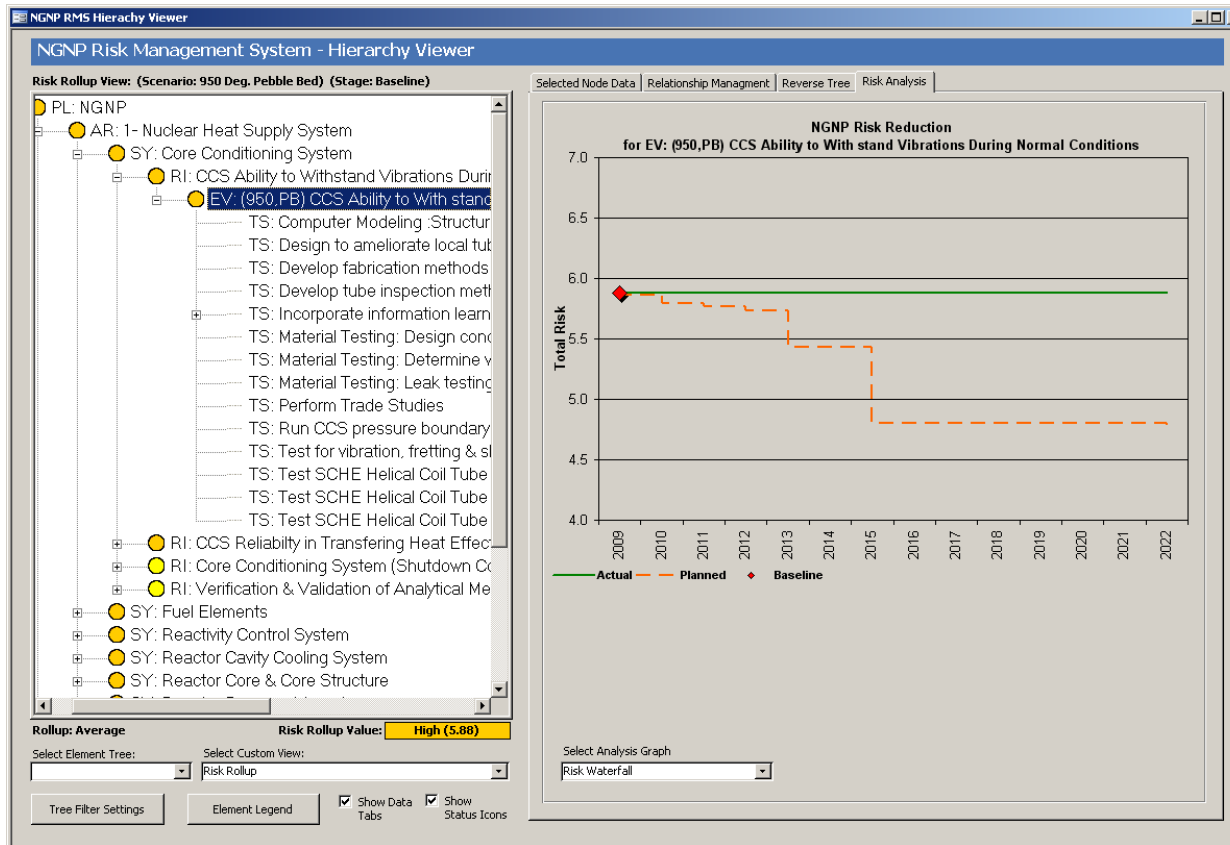
↑

Increase

☒ pEvent
 ☐ pConsq.
 ☐ Consq.

- Provides the capability to outline and status a risk handling strategy for each identified risk
- Risk reduction tasks are assigned to each risk item and the magnitude of risk reduction estimated for each associated task can be specified

RMS - Risk Waterfall



- Displays the actual /current risk reduction versus the planned risk reduction over time
- Capability makes it possible to rank order tasks by the magnitude of risk reduction provided for the entire project

Risk Reduction

Activities
(Chronologically)

Risks

Color Code
to show
additional
information

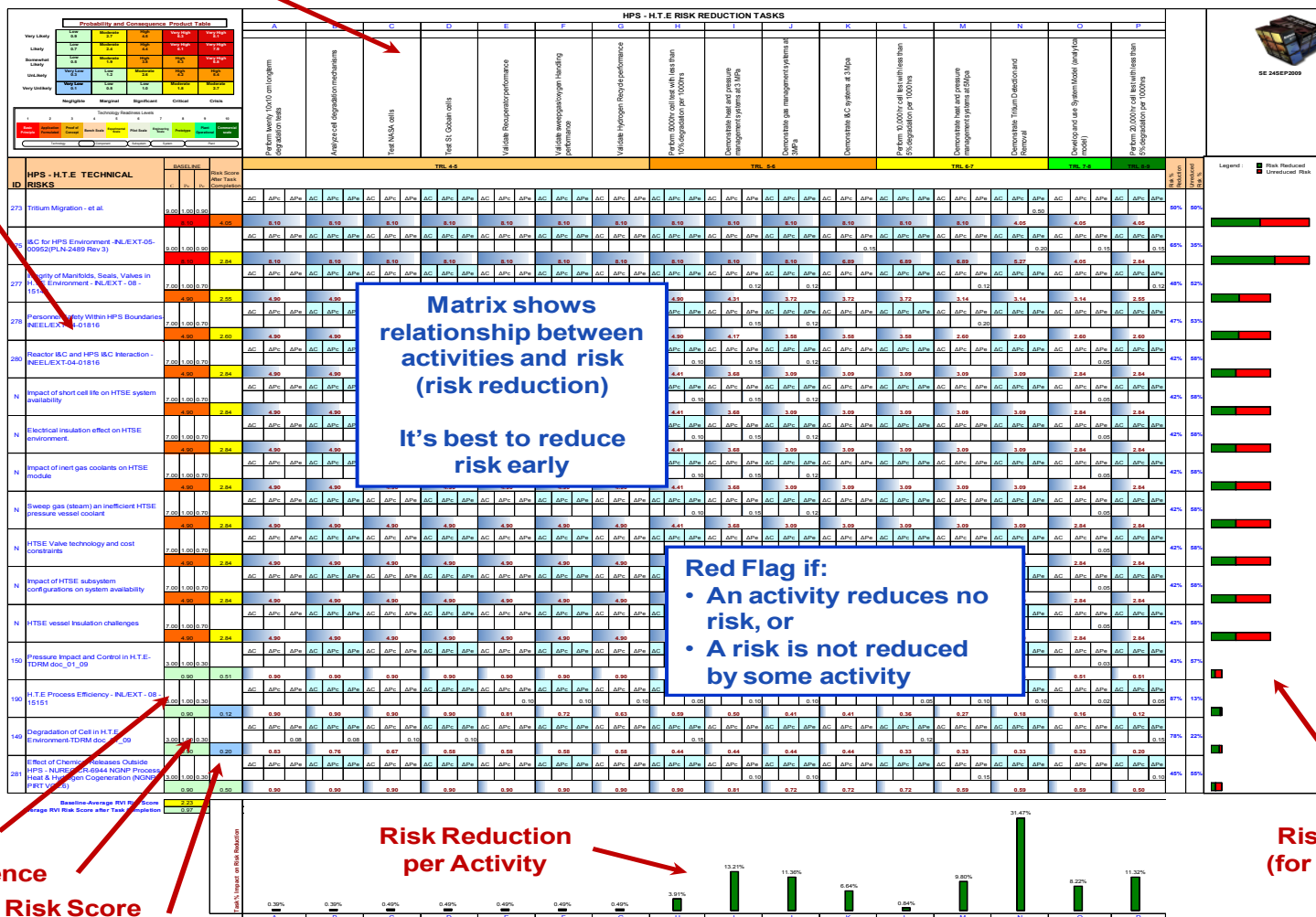
Probability

Consequence

Risk Score

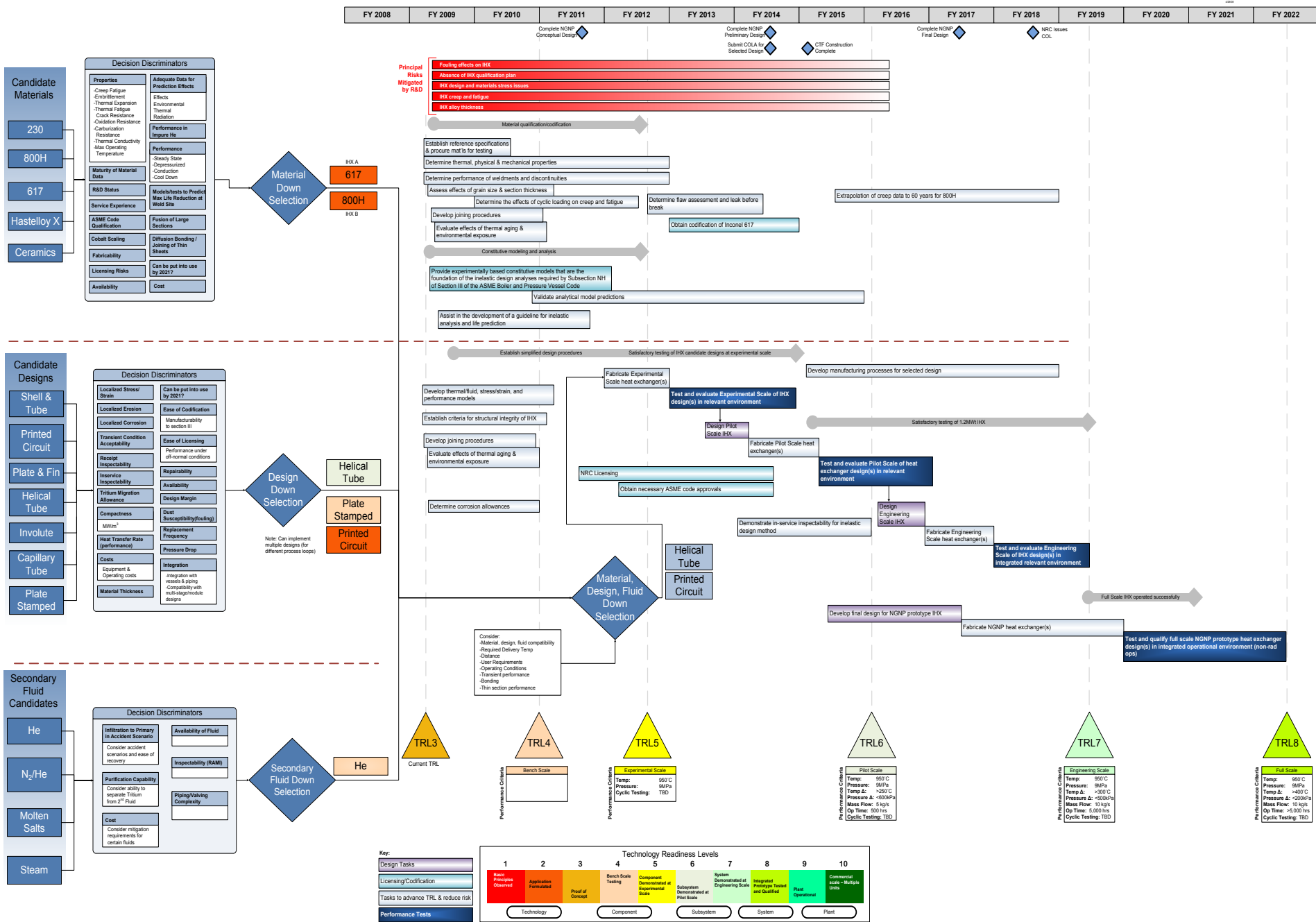
Risk Reduction
per Activity

Risk Reduction
(for all Activities)





Intermediate Heat Exchanger Technology Development Roadmap



Challenges Drive Additional Tool Development

- ***Strategic Milestones and Relationships Tracking (SMART)***
manages the complex relationships of program artifacts, evidence, reviews, tasks, status, and relationships to other project elements
- ***Performance Rollup Tool (PRT)*** captures and evaluates a number of variables affecting a system's performance across multiple scenarios
- ***INL Portfolio Integration and Prioritization (iPIP)*** provides an ability to easily capture and analyze the interrelationship of organizational elements (called capabilities) that play a role in the overall strategy and tactics of the enterprise

Observations and Lessons Learned

- Don't reinvent the wheel – use COTS whenever appropriate
- Multiple perspectives are essential in a complex environment
- Accurate data relationships must be defined – a cross correlation of data
- Informative customized views and customer-specific reports are critical
- Rapid prototyping is preferred and provided:
 - Immediate customer involvement/engagement which allowed for direct feedback on methodology approaches and specifications
 - Less chance of miscommunication as complicated data and analysis were more instantly visualized
 - More timely delivery of the final product
- Managing complexity in a synergistic manner will lead us to solving more meaningful and challenging problems
- Tool development is an enabler to achieving the SE organization's mission and moving closer to our vision
- The INL SE organization can continue to leverage all the work we do today to create more value for our customers tomorrow



Idaho National Laboratory

Back Up

Risk Management System (RMS)

- Provides the capability to:
 - Establish the risk baseline
 - Document and analyze the risk reduction plan
 - Track the current risk reduction status
 - Organize risks by a reference configuration
 - Inform decision making such as prioritizing risk reduction activities by those that best help the program reduce the largest critical uncertainties
 - Provides a testing basis for the uncertainty reduction/risk reduction by defining the expected outcome of the risk reduction that can be compared to the actual results