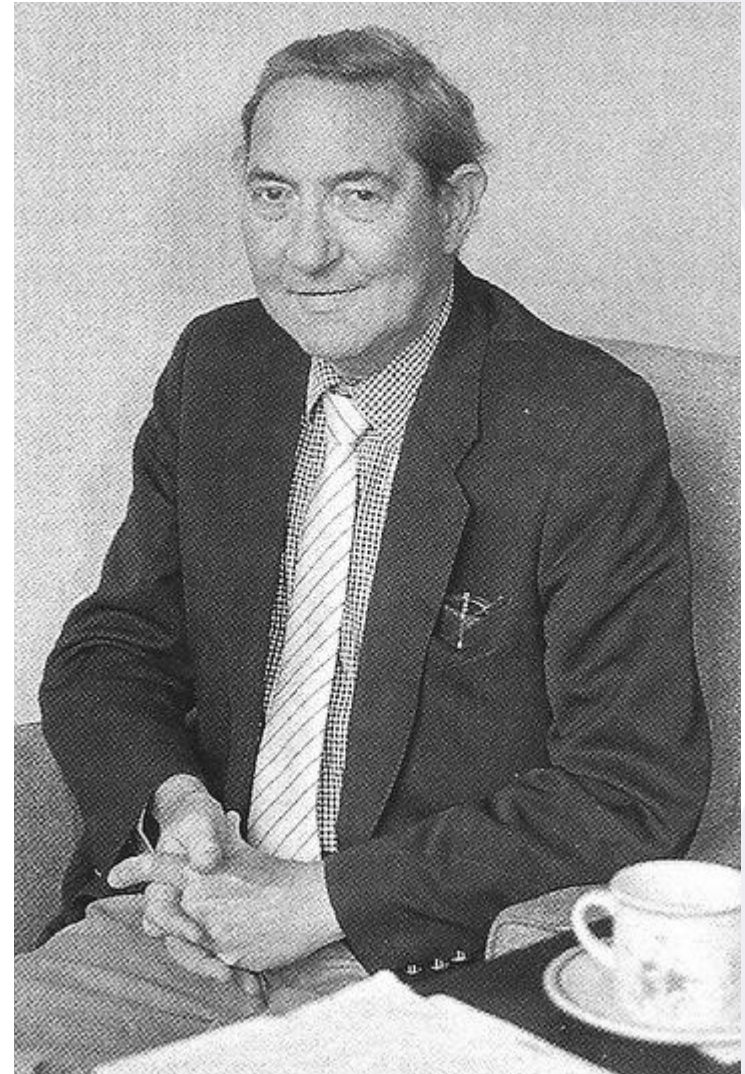


# Agenda

1. FMC Technologies and the subsea processing domain
2. Overview of the Pugh Matrix
3. Research Methodology
4. Current Concept Selections
5. Applied Matrices
6. Evaluation of Pugh Matrices
7. Questions



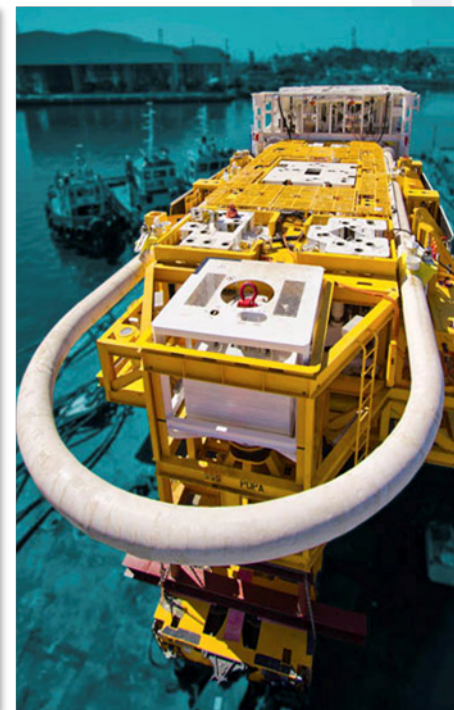
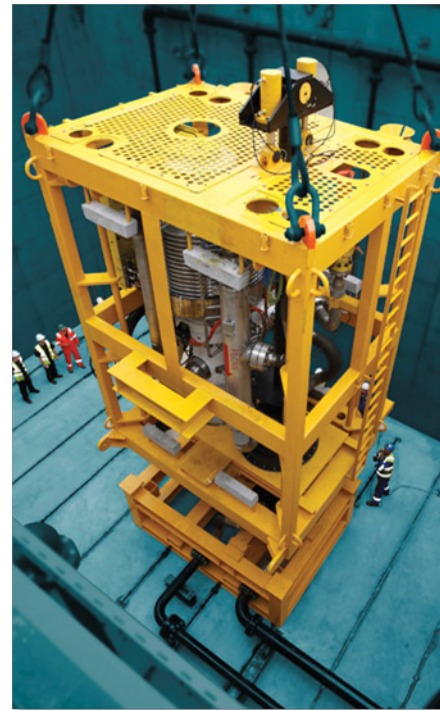
Stuart Pugh (1929 – 1993)

# 1. FMC Technologies & the Subsea Processing Domain

# FMC Technologies

## The World's largest oil field equipment and services company

- \$7.1 billion revenue in 2013
  - 66% subsea technologies
  - 25% surface technologies
  - 9% energy infrastructure
- 19,300 employees worldwide\*
- 30 production facilities in 17 countries



\* As of December 31, 2013.

# FMC Technologies Norway

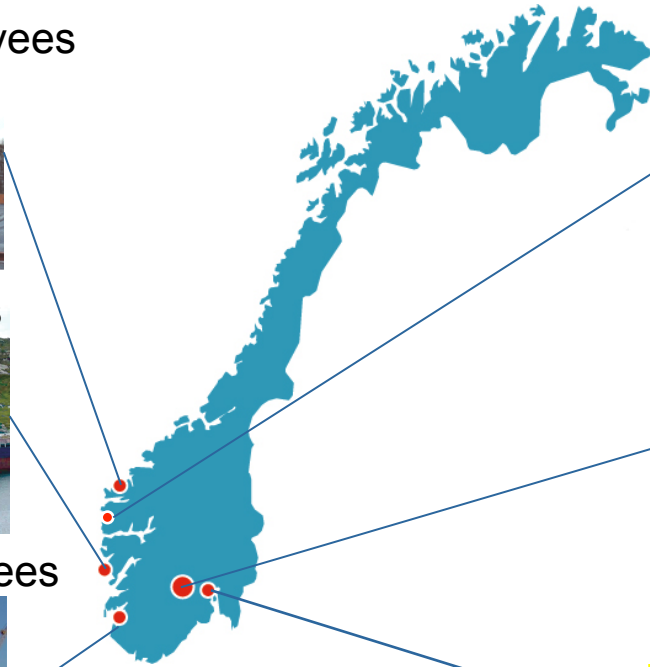
Kristiansund – 88 employees



Bergen – 782 employees



Stavanger – 167 employees



Florø – 11 employees



Kongsberg – 1,858 employees



Asker – 401 employees  
(60 in Processing)



Total in Norway – 3,307 per April 2014

\* As of December 31, 2013



# Subsea Processing

## Active treatment of hydrocarbons at the seabed

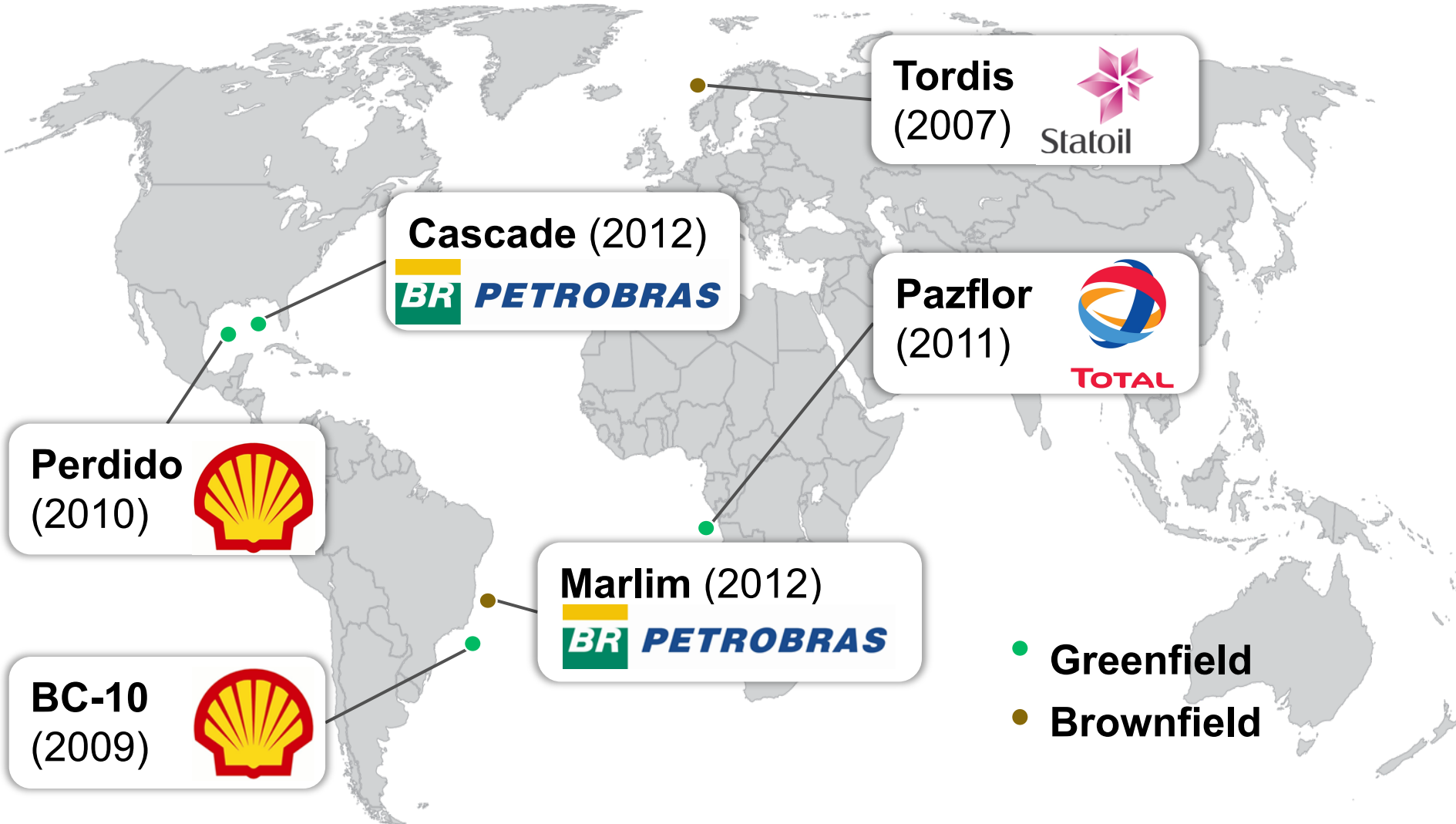
### Subsea processing can:

- enable new field developments
- extend the life of mature fields and
- reduce cost of field development



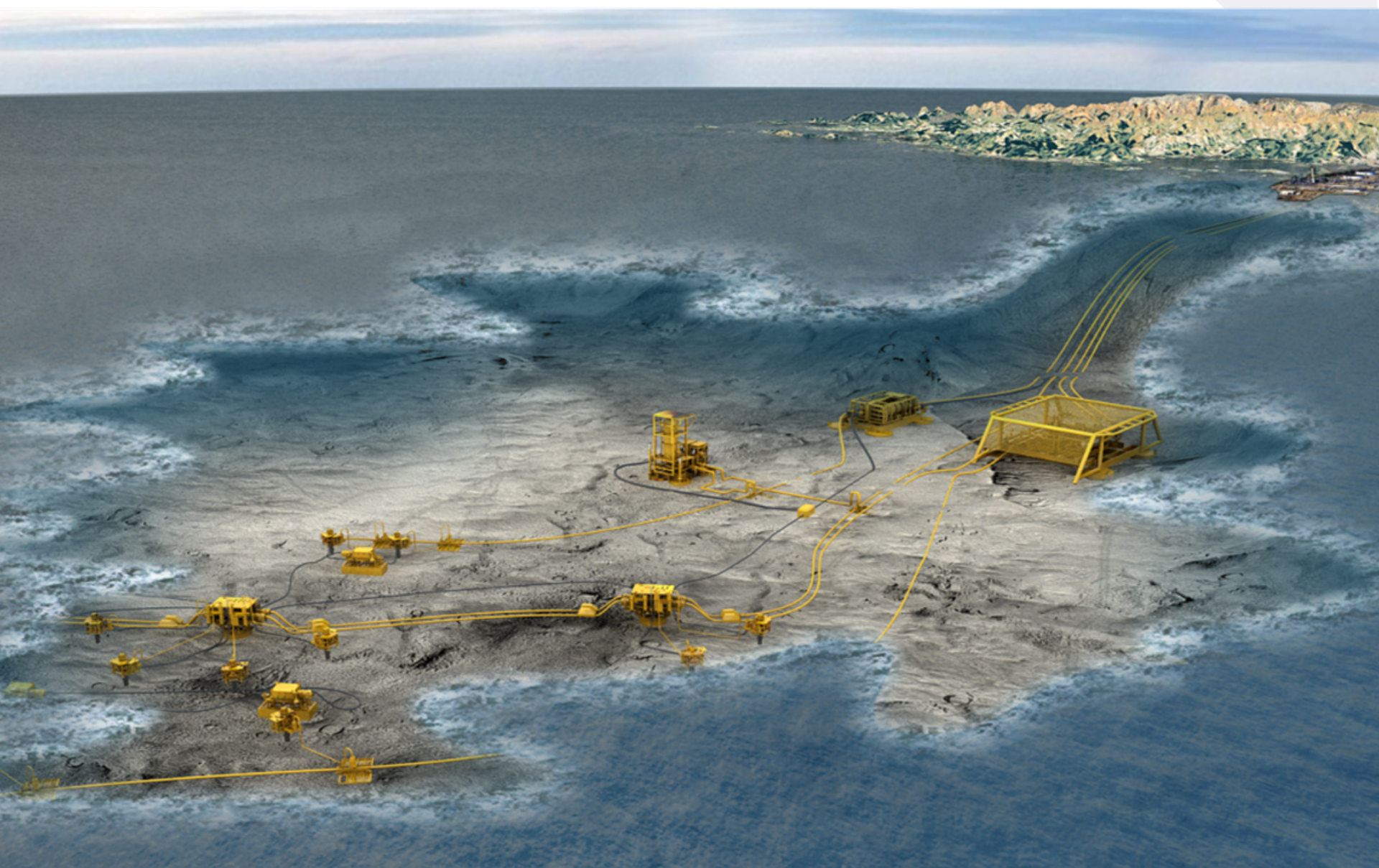
# Subsea Processing\*: in all major deepwater basins

\*Not including subsea pump stations





# All Subsea™ – FMC Technologies' vision



# All Subsea™ – FMC Technologies' vision





## 2. Overview of the Pugh Matrix

# Concept Selection - Decision Making

The average human makes about:

- **612\*** decisions a day
- this equals to **4,900\*** decisions in a week
- and **254,800\*** in a year



\* Unsupported Facts

# Standard Pugh Matrix

## Linda's means of transport (reference: Toyota Yaris)

Criteria	Harley	Avensis	Horse
Cost	+	-	+
Luggage capacity	-	+	-
Weather window	-	S	-
Speed	S	+	-
<b>SUM +</b>	<b>1</b>	<b>2</b>	<b>1</b>
<b>SUM -</b>	<b>2</b>	<b>1</b>	<b>3</b>
<b>SUM S</b>	<b>1</b>	<b>1</b>	<b>0</b>

Scoring can also be colors, number range etc.

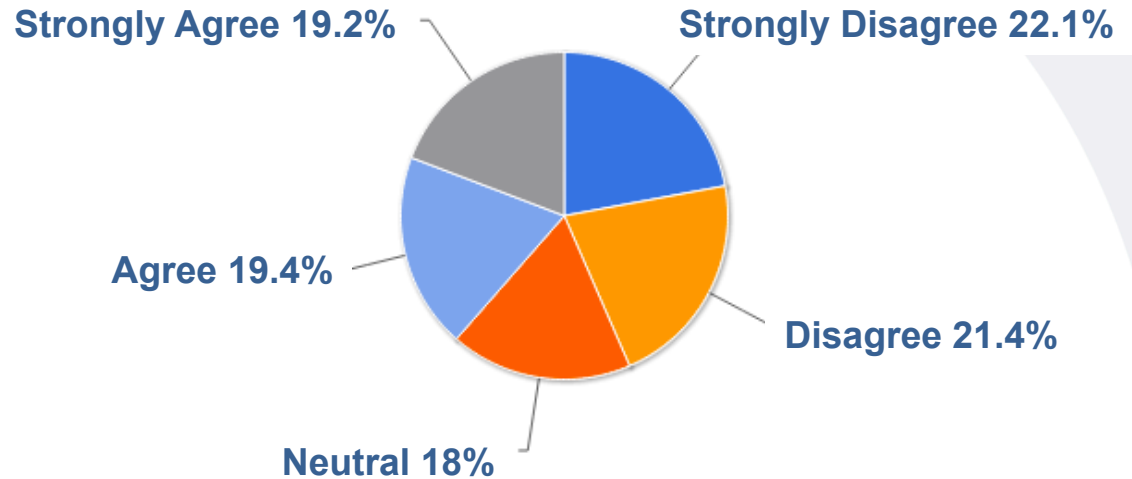
S = same as  
+ = better than  
- = worse than

- Easy to use – no specific software required
- Forces a disciplined and structured approach
- Qualitative method – not intended to be mathematical
- Prevents jumping into the first feasible solution
- Contributes to selecting the right concept

# Scoring - Likert Scales



☒ Excellent  
☐ Very good  
☐ Good  
☐ Average  
☐ Poor



- Single select scale
- Rank order, but the intervals between values is not necessarily equal
- The numbers represent verbal statements
- Results shall not be presented by mathematical analysis (e.g mean)

If the topic is sufficiently mature and well defined a calibrated quantification of the scoring will often bring additional value.

If the topic is less mature or defined, then it might create noise and a false sense of precision.



# Key Outputs using evaluation matrices

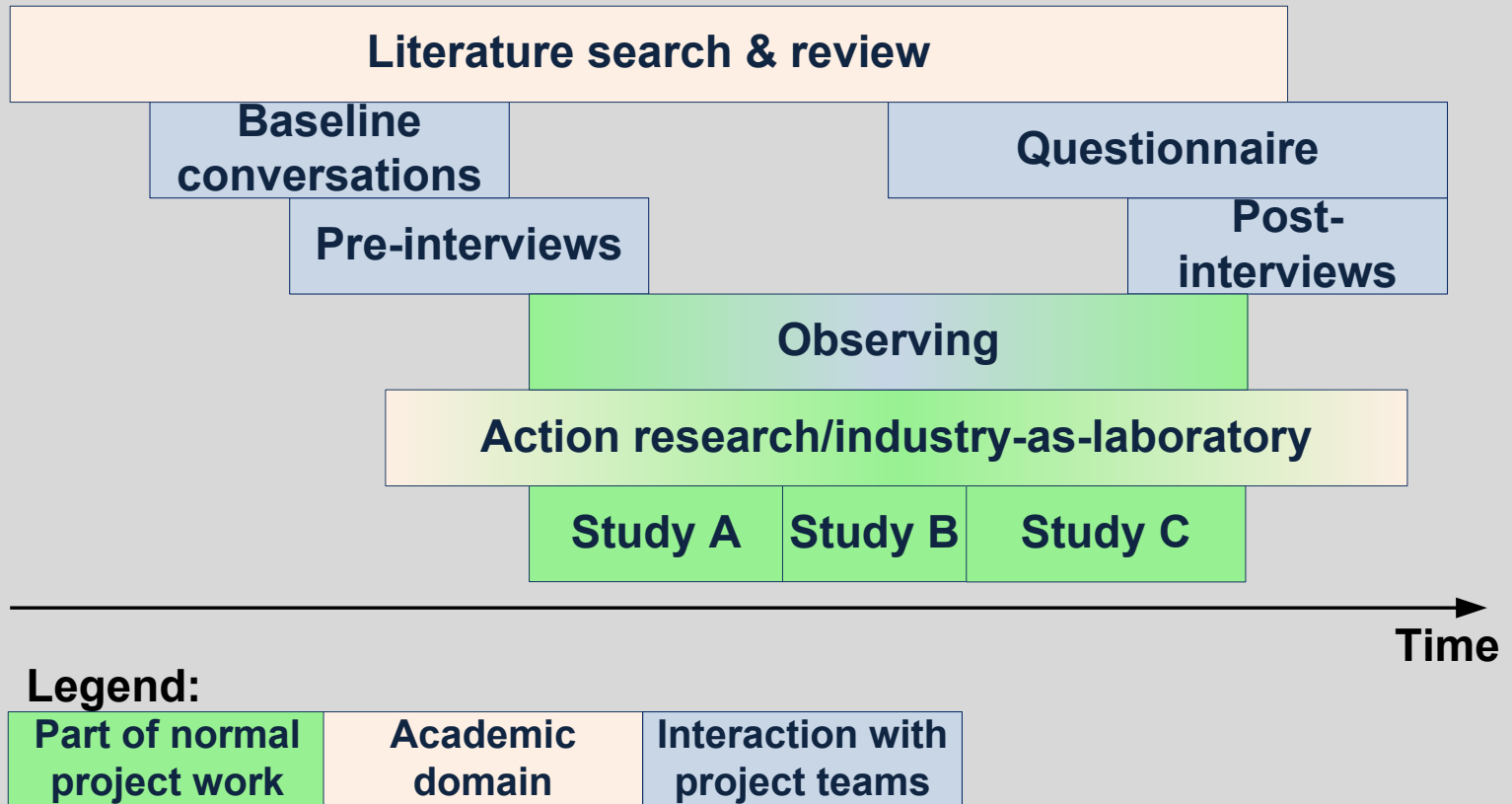
***Pugh claims the evaluation matrix gives:***

- a greater **insight into the requirements**
- a greater **understanding** of the design problem
- a greater **understanding of the potential solutions**
- an understanding of the interaction between the proposed solutions → **additional solutions/concepts**
- a knowledge of the reasons why one concept is stronger or weaker than another

Difficult for people to push their own ideas for irrational reasons or to deliberately attempt to eliminate the bad features of some less acceptable concepts

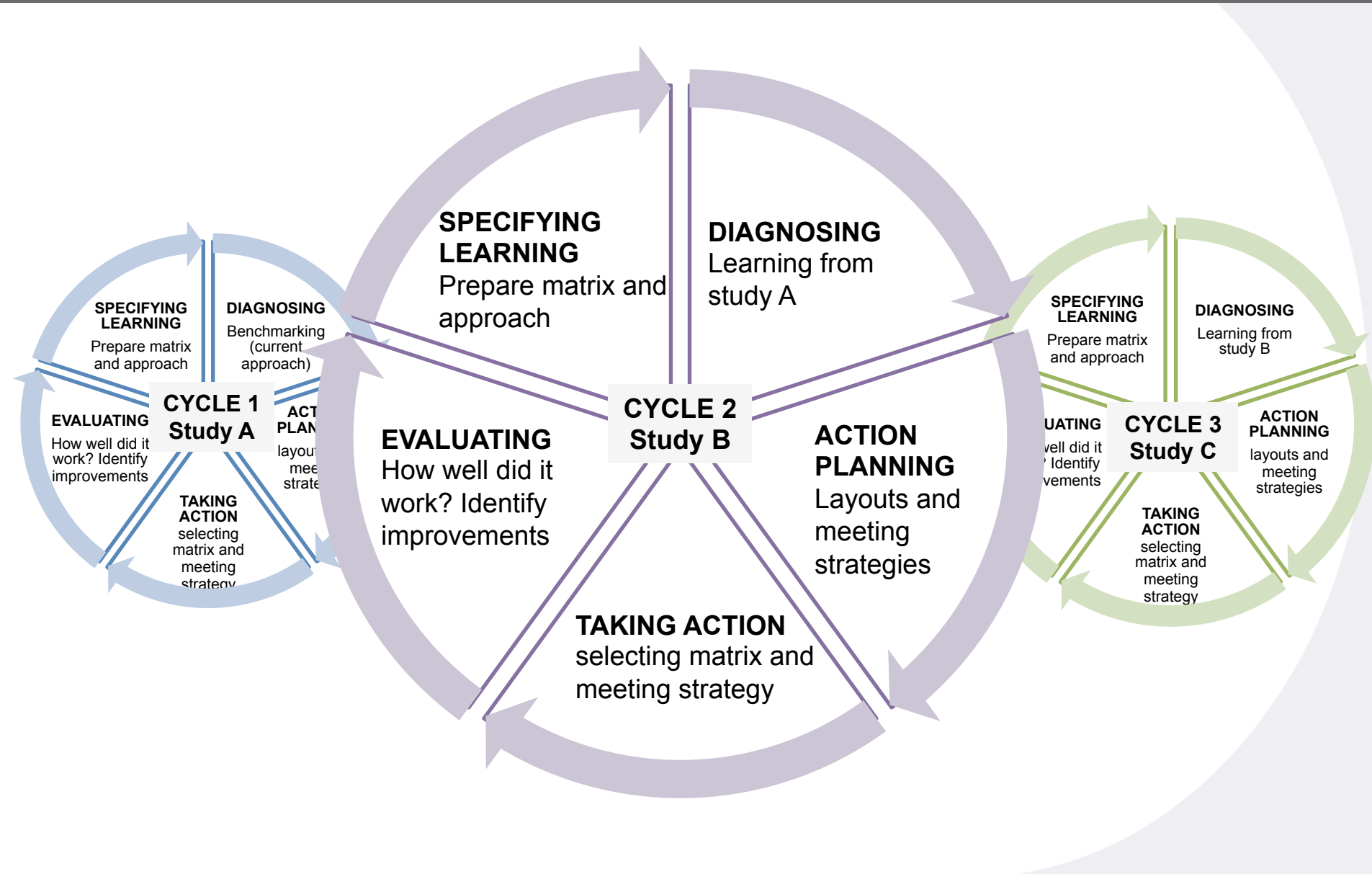
# 3. Research Methodology

# Research Methodology Overview



- Focus: interaction with team
- 3 different study teams
- 13 engineers in total
- "Young" engineers

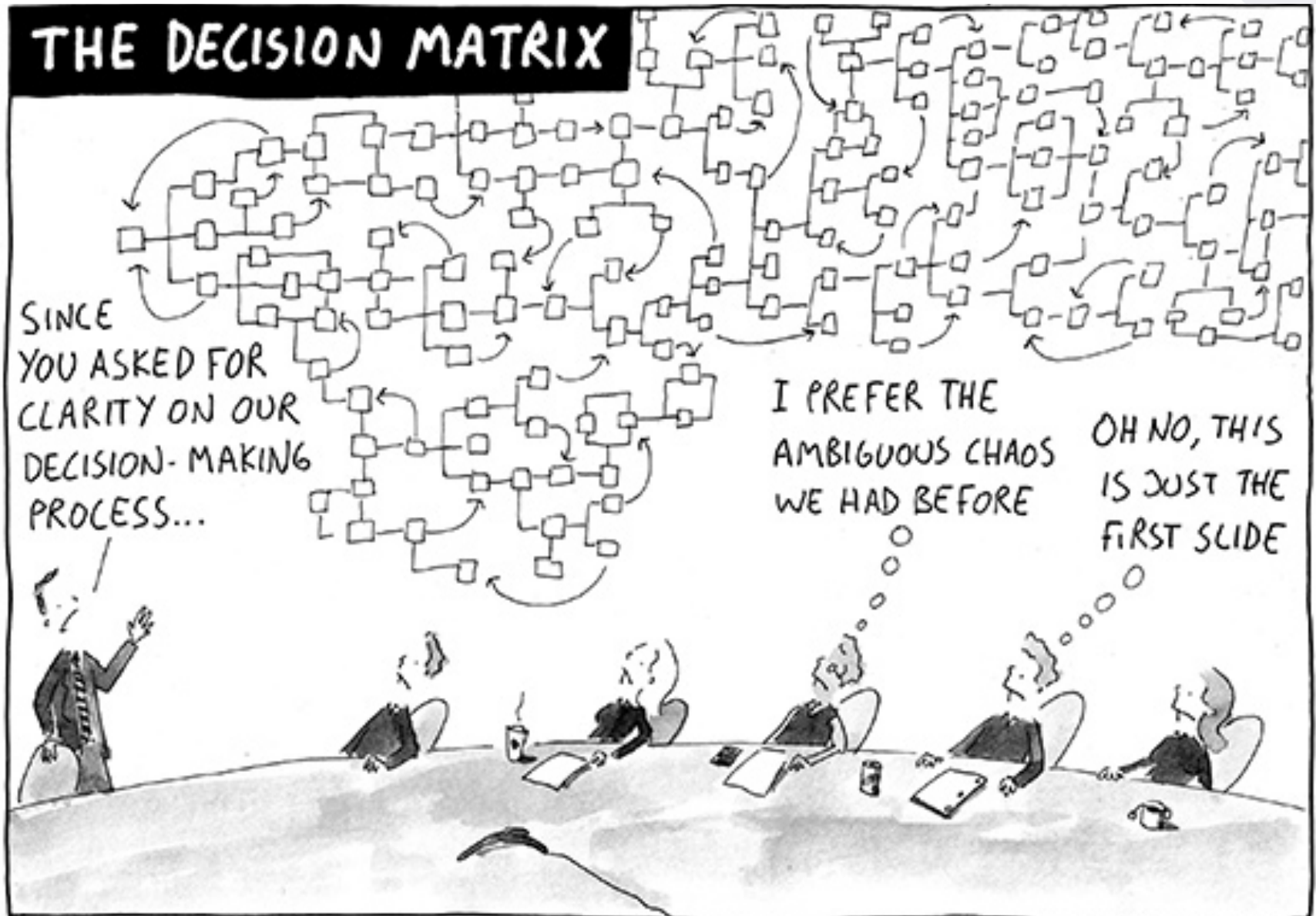
# Action Research / Industry-as-laboratory





## 4. Current Concept Selections

# Concept Selections



# Current Concept Selections

- **Work meetings** after pre-screening of alternatives
- **PowerPoint** presentation of concepts
- **Subjective** and **unstructured** discussions
- Frequent **interruptions**, **heated discussion** and random change of topic
- **No documentation** of the reasoning
- **Time and cost pressure** + lack of resources



# Concept Selections

Main Menu  
Execute study  
.. \ FMC ER B...

Study response

Study contract

Product development

Identify system design solution

Evaluate flow assurance risk

Organize concept review meeting

Organize technical review meeting

This process describes how to timely and efficient execute a study.

Main activities are:

- Identify different concept solutions
- Evaluate flow assurance risk
- Define system
- Define subsystem
- Assess need for product qualification
- Costing and scheduling
- Compile and write report
- Organize review meetings
- Issue report to customer

**Process owner:**  
Ingvar Grøtberg

## Organize concept review meeting

Review proposed system design solutions by screening the different concepts according to selected criteria.

- Make a short description of every concept
- Propose selection criteria
- Prepare a concept screening matrix
- Do an evaluation of the different concepts according to selection criteria
- Identify winning concept
- Ensure that chosen concept meets customers needs and requirements and FMC strategy

The chosen concept solution shall be endorsed by the lead personnel. To the extent possible, the agreed solution shall not be altered unless customer requirements change which impact on the solution selected.

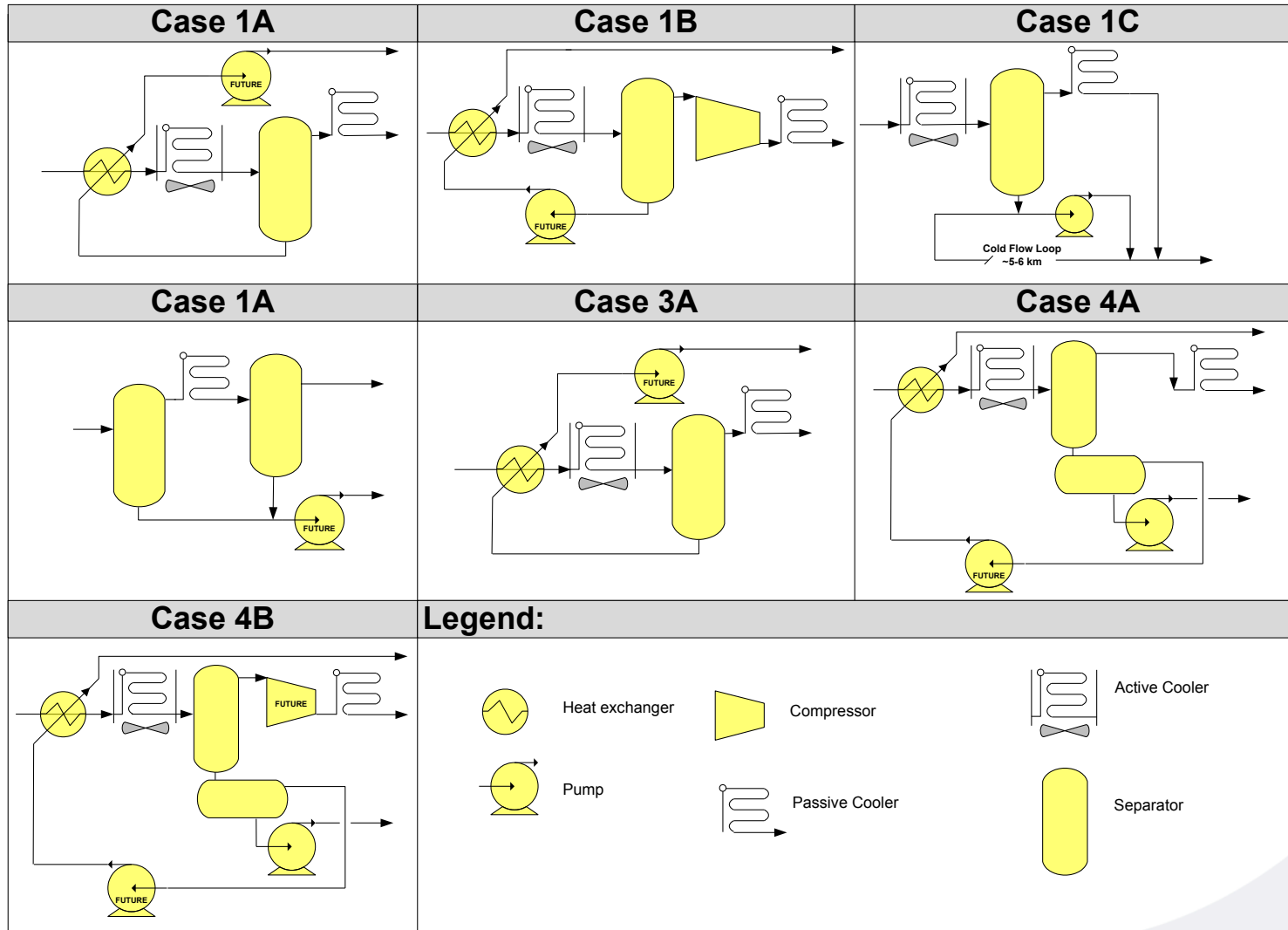
Initiate start up of creating technical risk assessment and mitigation plan.



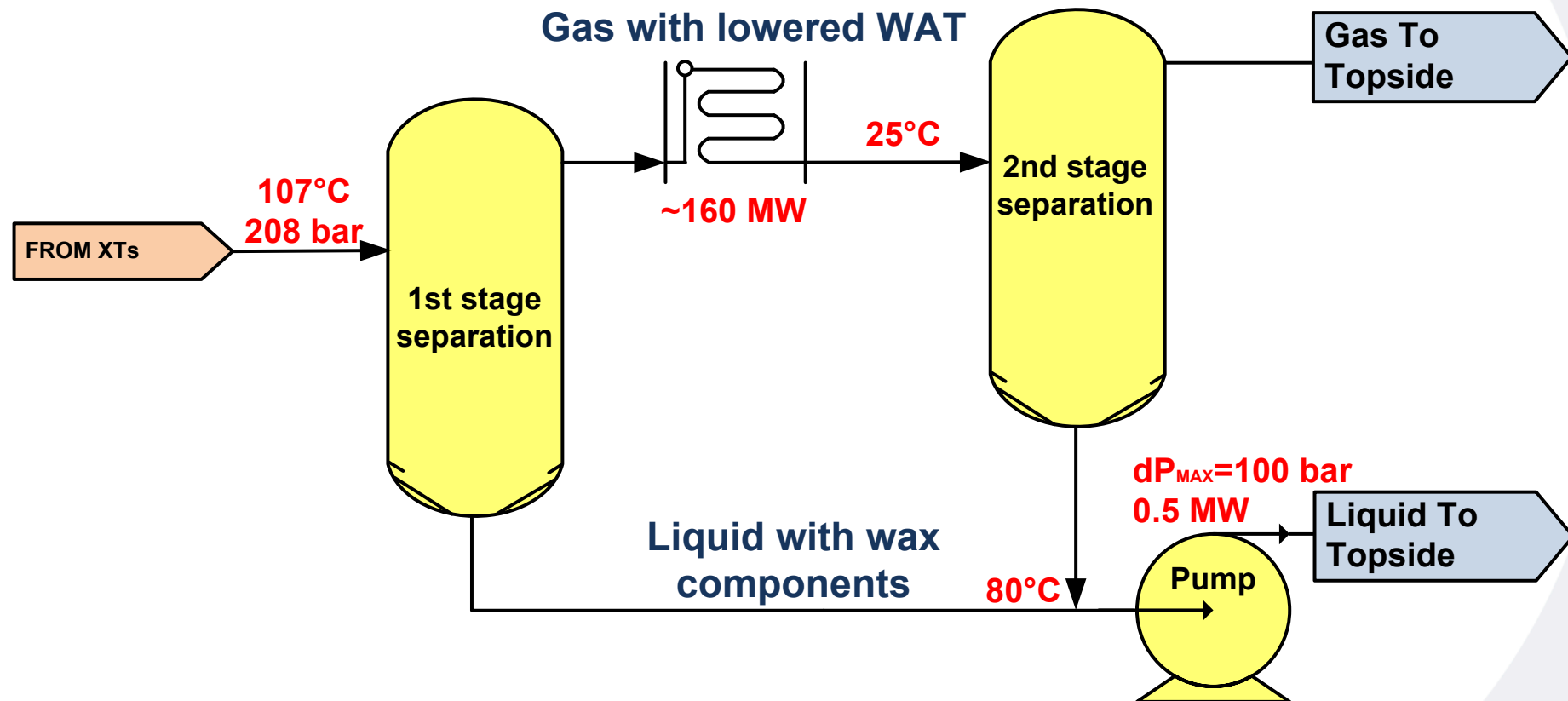
# 5. Applied Matrices

# Study A – Introduction

- Generic scores – ranking of concepts
- 1 to 5 Likert Scale, where 5 is best



# Option 1



WAT = Wax Appearance Temperature

# Study A - Matrix

[illegible]

# Study A - Matrix

Criteria/Challenges		Priority	Weight	Case 1A	Case 1B	Case 1C	Case 3A	Case 4A	Case 4B	Option 1
Cost	SPS CAPEX	3	5							
	SPS OPEX		3							
			SUM							
Technology	Maturity	4	5							
	TQP duration		3							
	System complexity		4							
	Technical safety		2							
			SUM							
Flow Assurance	Wax	4	5							
	Hydrates		5							
	Corrosion		5							
	Sand		1							
	Turn-down		3							
	Start-up		4							
	Shut-down		4							
	MEG-injection		2							
			SUM							
Operation	Production capacity	3	5							
	Personnel requirement		2							
	Flexibility for future tie-ins		3							
	Phased development		4							
	Intervention (lift capacity)		5							
			SUM							
Location	Reef	1	5							
	Distributed wells		5							
	Weather conditions		1							
	Sea currents		1							
	Sand waves		5							
	Coral breakage		5							
			SUM							

# Study A - Matrix

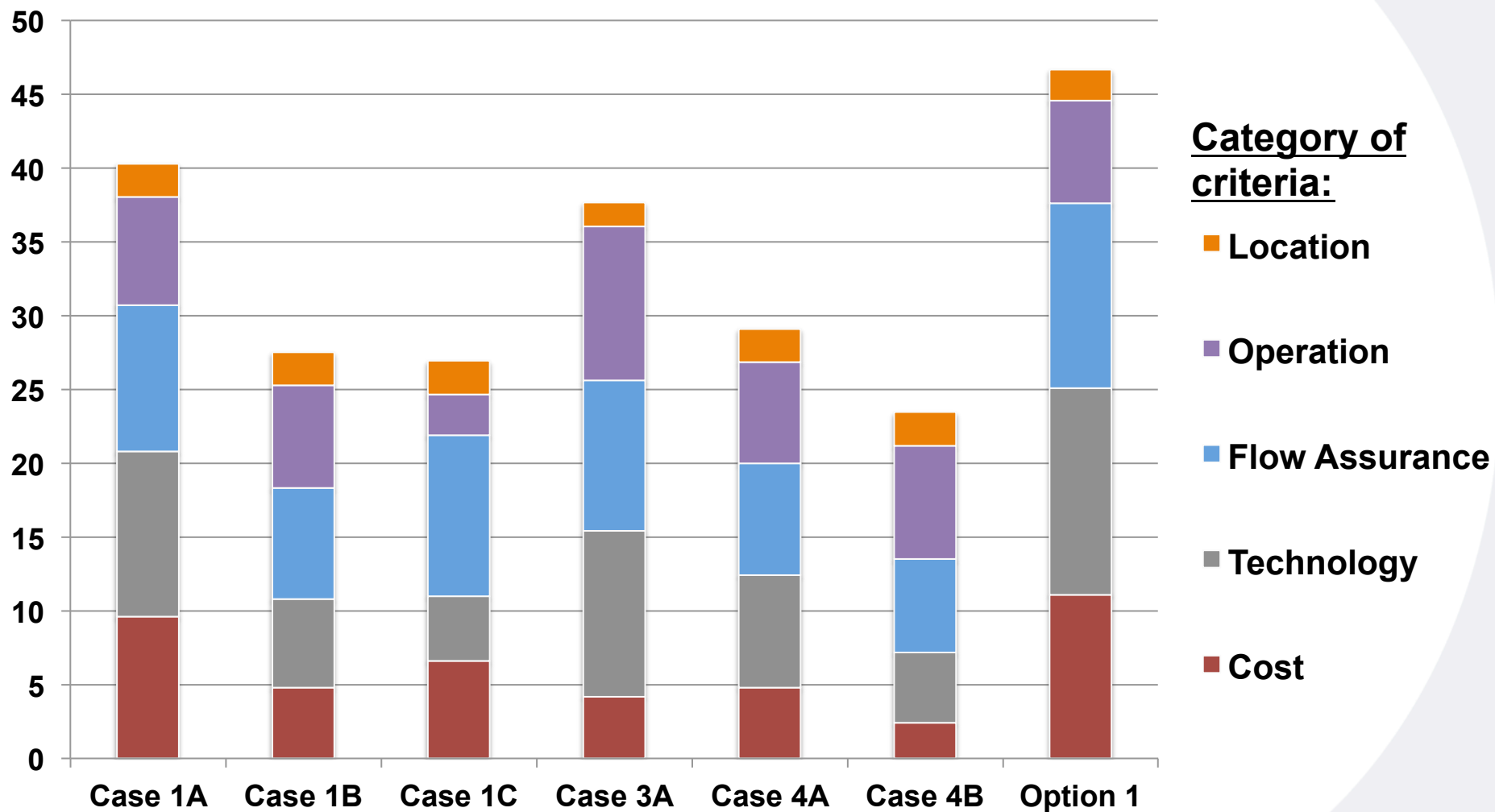
Criteria/Challenges		Priority	Weight	Case 1A	Case 1B	Case 1C	Case 3A	Case 4A	Case 4B	Option 1
Cost	SPS CAPEX	3	5							
	SPS OPEX		3							
			SUM							
Technology	Maturity	4	5	4	2	1	4	3	2	5
	TQP duration		3	4	2	1	4	3	2	5
	System complexity		4	4	2	3	4	2	1	5
	Technical safety		2	4	3	1	4	3	2	5
			SUM	11.2	6.0	4.4	11.2	7.6	4.8	14.0
Flow Assurance	Wax	4	5							
	Hydrates		5							
	Corrosion		5							
	Sand		1							
	Turn-down		3							
	Start-up		4							
	Shut-down		4							
	MEG-injection		2							
			SUM							
Operation	Production capacity	3	5							
	Personnel requirement		2							
	Flexibility for future tie-ins		3							
	Phased development		4							
	Intervention (lift capacity)		5							
			SUM							
Location	Reef	1	5							
	Distributed wells		5							
	Weather conditions		1							
	Sea currents		1							
	Sand waves		5							
	Coral breakage		5							
			SUM							

Category sum including priority – contribution on end result

Criteria/Challenges		Priority	Weight	Case 1A	Case 1B	Case 1C	Case 3A	Case 4A	Case 4B	Option 1
Cost	SPS CAPEX	3	5	4	2	2	1	2	1	5
	SPS OPEX		3	4	2	4	3	2	1	4
			SUM	9.6	4.8	6.6	4.2	4.8	2.4	11.1
Technology	Maturity	4	5	4	2	1	4	3	2	5
	TQP duration		3	4	2	1	4	3	2	5
	System complexity		4	4	2	3	4	2	1	5
	Technical safety		2	4	3	1	4	3	2	5
			SUM	11.2	6.0	4.4	11.2	7.6	4.8	14.0
Flow Assurance	Wax	4	5	3	3	4	1	2	2	5
	Hydrates		5	3	1	5	4	2	1	3
	Corrosion		5	4	3	3	5	4	3	5
	Sand		1	4	4	3	2	1	1	5
	Turn-down		3	3	4	4	2	3	4	5
	Start-up		4	3	3	1	5	2	2	4
	Shut-down		4	4	2	5	4	3	2	4
	MEG-injection		2	4	2	5	4	3	2	4
			SUM	9.9	7.5	10.9	10.2	7.6	6.3	12.5
Operation	Production capacity	3	5	2	3	1	5	3	4	2
	Personnel requirement		2	4	2	3	3	3	1	5
	Flexibility for future tie-ins		3	2	3	1	5	3	4	2
	Phased development		4	3	5	1	4	3	5	3
	Intervention (lift capacity)		5	5	2	1	5	3	2	4
			SUM	7.3	7.0	2.8	10.4	6.8	7.7	7.0
Location	Reef	1	5	3	3	3	1	3	3	3
	Distributed wells		5	3	3	3	4	3	3	3
	Weather conditions		1	4	4	4	4	4	4	4
	Sea currents		1	4	4	4	4	4	4	4
	Sand waves		5	3	3	3	1	3	3	2
	Coral breakage		5	3	3	3	2	3	3	3
			SUM	2.3	2.3	2.3	1.6	2.3	2.3	2.1
	Weighted Average:			40	28	27	38	29	23	47



# Study A – Bar Chart

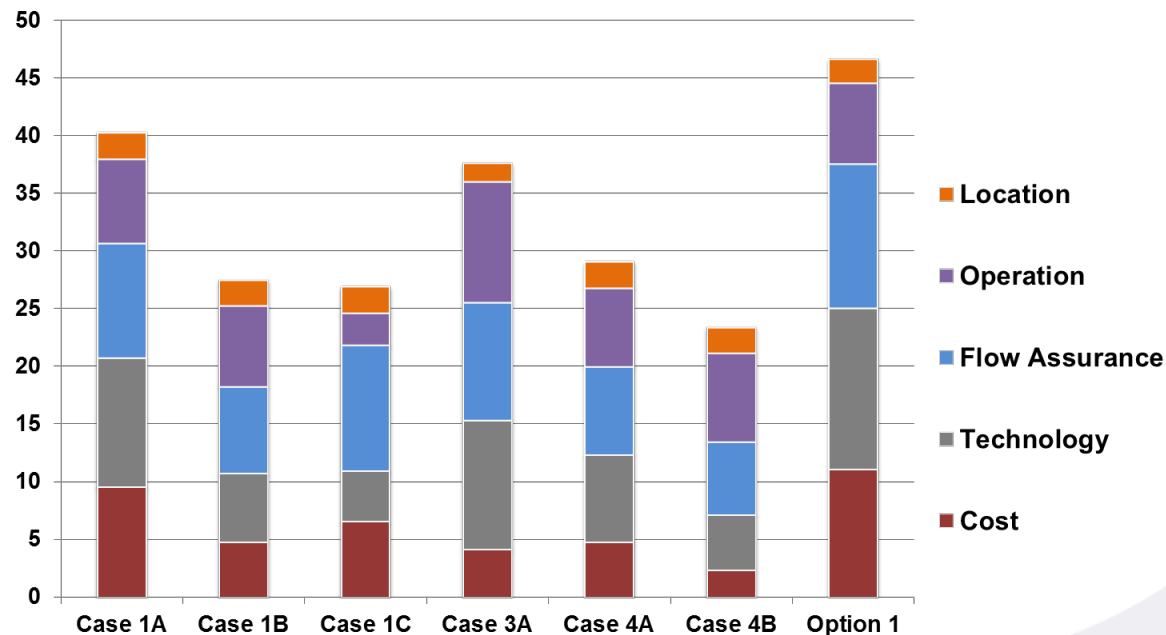


# Study A – Findings

- **Initial confusion**
  - Explain matrix more thoroughly
  - Hidden sums
  - Uniform matrix - add more colors
- **Toggling between different screen views was confusing**
  - Add sketches of concepts to matrix
- **Difficult to see small differences in the bar chart**
  - Add data labels

# Study A – Findings

- Option 1 **discovered during the process** – selected case
- **Re-work avoided** due to early understanding of requirements
- Bar chart helps to **get overview and to communicate** with others
- Priority of categories to **improve visibility** of contribution on result



# Study B & C – Introduction

Criteria **score between 1 and 6** based on compliance to requirements:

**1** - not compliant

**2** - major compliance gap

**3** - compliance gap

**4** - minor compliance gap

**5** - insignificant compliance gap

**6** - fully compliant

**Weights and priorities in percentage:**

**0-5%:** unimportant

**5-25%:** slightly important

**25-50%:** important

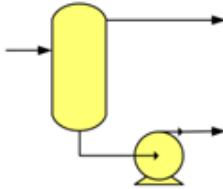
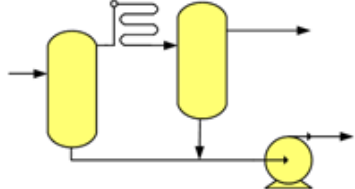
**50-75%:** very important

**75-100%:** critical

(The sum of weights and priority shall be exactly 100%).

# Study C – Matrix

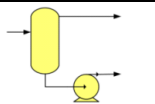
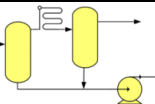
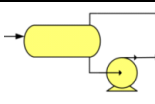
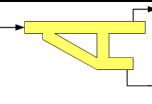
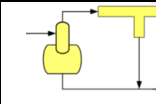
Blue = score input by user

			
Case 1 - Vertical Scrubber		Case 2 - Scrubbers + Cooler	
Scores	Weighted	Scores	Weighted
6	65 %	2	22 %
4	23 %	4	23 %
	88 %		45 %
9 %		5 %	

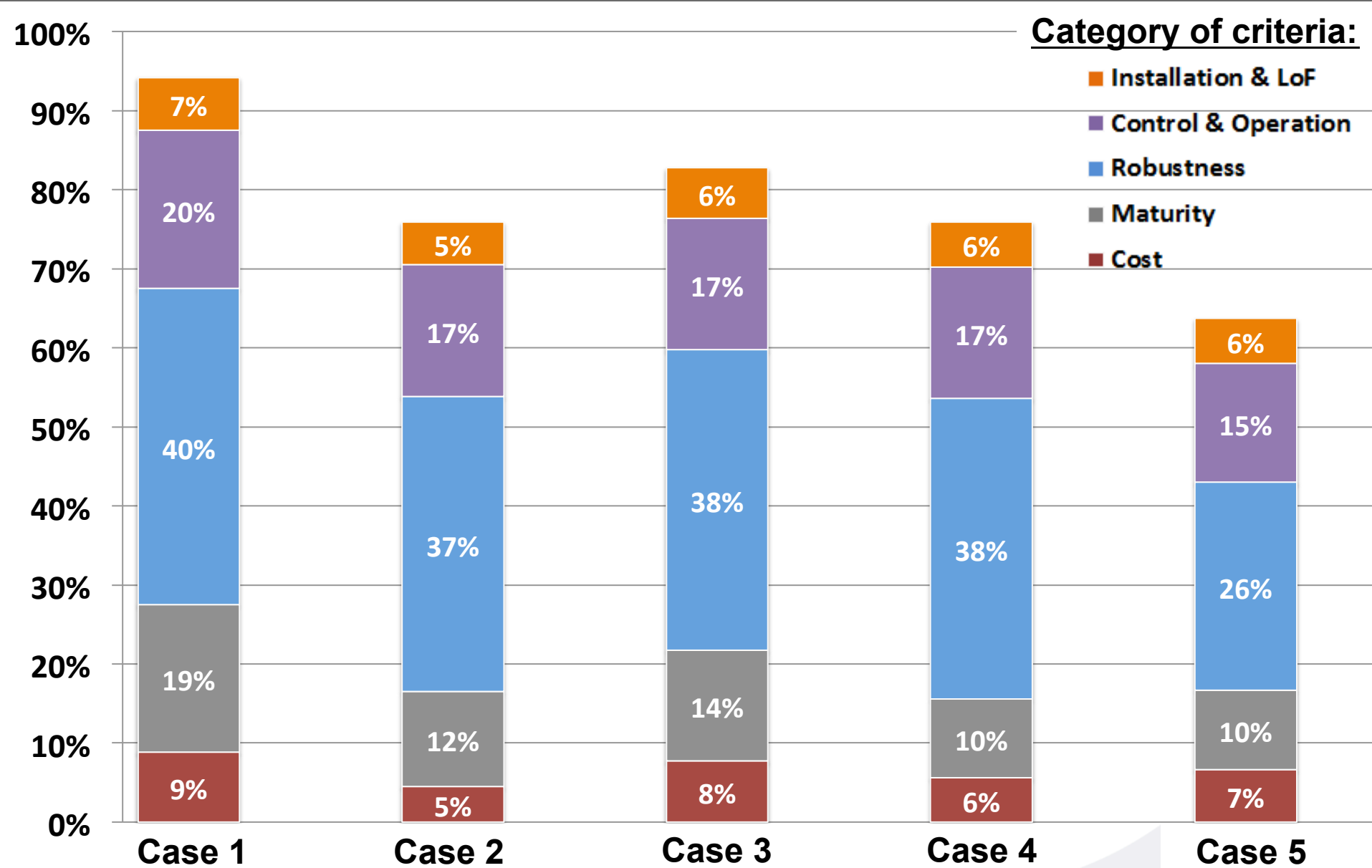
- Case sketches
  - Notes area
    - Weighted criteria score
      - Contribution within category
      - Contribution to overall score

# Study C – Matrix

Blue = score input by user

				Design Alternatives										
Blue = score input by user														
		Priority [%]	Evaluation Criteria	Weight [%]	Case 1 - Vertical Scrubber		Case 2 - Scrubbers + Cooler		Case 3 - Horizontal Vessel		Case 4 - Multipipe		Case 5 - Inline	
					Scores	Weighted	Scores	Weighted	Scores	Weighted	Scores	Weighted	Scores	Weighted
CATEGORIES	Cost	10	Hardware Cost (CAPEX)	65	6	65 %	2	22 %	5	54 %	3	33 %	4	43 %
			Life of Field Cost (OPEX)	35	4	23 %	4	23 %	4	23 %	4	23 %	4	23 %
			Sub-category weighted score		88 %	45 %	78 %	56 %	67 %					
			Category Sum		9 %	5 %	8 %	6 %	7 %					
	Maturity	20	TRL	40	5	33 %	3	20 %	3	20 %	3	20 %	3	20 %
			Qualfication Effort	60	6	60 %	4	40 %	5	50 %	3	30 %	3	30 %
			Sub-category weighted score		93 %	60 %	70 %	50 %	50 %					
			Category Sum		19 %	12 %	14 %	10 %	10 %					
	Robustness	40	Turn down	15	6	15 %	6	15 %	6	15 %	6	15 %	1	3 %
			Intervention frequency	40	6	40 %	5	33 %	6	40 %	6	40 %	5	33 %
			Ability to handle changing inlet conditions	15	6	15 %	6	15 %	6	15 %	6	15 %	4	10 %
			Ability to handle upset conditions	30	6	30 %	6	30 %	5	25 %	5	25 %	4	20 %
			Sub-category weighted score		100 %	93 %	95 %	95 %	66 %					
			Category Sum		40 %	37 %	38 %	38 %	26 %					
	Control & Operation	20	Operability	50	6	50 %	5	42 %	5	42 %	5	42 %	5	42 %
			Simplicity of control	50	6	50 %	5	42 %	5	42 %	5	42 %	4	33 %
			Sub-category weighted score		100 %	83 %	83 %	83 %	75 %					
			Category Sum		20 %	17 %	17 %	17 %	15 %					
	Installation & LoF	10	System size and weight	20	6	20 %	2	7 %	5	17 %	3	10 %	4	13 %
			Flexibility for future tie-ins of fluid with different properties.	25	6	25 %	6	25 %	6	25 %	6	25 %	4	17 %
			Module size and weight	40	1	7 %	3	20 %	1	7 %	1	7 %	3	20 %
			No of modules	15	6	15 %	1	3 %	6	15 %	6	15 %	3	8 %
			Sub-category weighted score		67 %	54 %	63 %	57 %	58 %					
			Category Sum		7 %	5 %	6 %	6 %	6 %					
	Σ [%]:		100	Overall weighted score		94 %	76 %	83 %	76 %	64 %				

# Study C – Bar Chart





# Study C – Findings

- Useful to look more often at the **bar chart** while populating the matrix
  - Shift focus from **detail level to high level** (bar chart)
- Toggling between **only two screen views** was not confusing
- Matrix and bar chart **good visual communication** tool
- Customer wanted the spreadsheet for internal use



## 6. Evaluation of Pugh Matrices

# Questionnaire Results – Part 1

## Legend:



1. The methodology is <u>easy to understand</u>	9	3
---	---	---

12 out of 13 answered the questionnaire

# Questionnaire Results – Part 1

## Legend:



1. The methodology is <u>easy to understand</u>	9		3	
2. Setting up evaluation criteria <u>helped to understand the requirements</u>	7		2	3
3. The matrix facilitated an <u>objective dialogue</u> during internal concept selection	6		6	
4. The matrix helped in <u>capturing the customer's view</u> in customer meetings	5	1	6	
5. An evaluation matrix can be a <u>good visual communication tool</u>	9			3
6. The method was able to <u>significantly differentiate concepts</u>	4	8		
7. The method <u>revealed aspects</u> that would not be found by purely discussing	1	5	5	1
8. <u>Quality assurance</u> of the concept selection <u>is improved</u> by using matrices	9			3
9. Using evaluation matrices can make the <u>concept selection process quicker</u>	5	4	2	1
10. <u>The reasoning is documented sufficiently</u> for future reference/re-visits	2	6	2	1 1

# Questionnaire Results – Part 2

## Legend:

yes

no

11. Have you used similar kinds of evaluation matrices before?

6

6

12. Will you start/continue to use evaluation matrices?

12

13. Will you recommend using evaluation matrices to colleagues?

11

1

14. Do you believe that evaluation matrices can be embedded in our BPMS?

10

2

**BPMS - Business Process Management System**

# Conclusion

## *Advantages:*

- helps to **understand** the **customer requirements**
- are a **good visual communication** tool
- facilitates an **objective dialogue**
- improves **quality assurance** of the **concept selection**
- **captures** a high number of **interrelated criteria** that the human mind struggles to handle
- helps the customer **expressing** what he/she really needs

## *Why it went better this time:*

- Increasingly complex technical solutions
- Customers want more insight
- Young engineers
- Improve quality campaigns



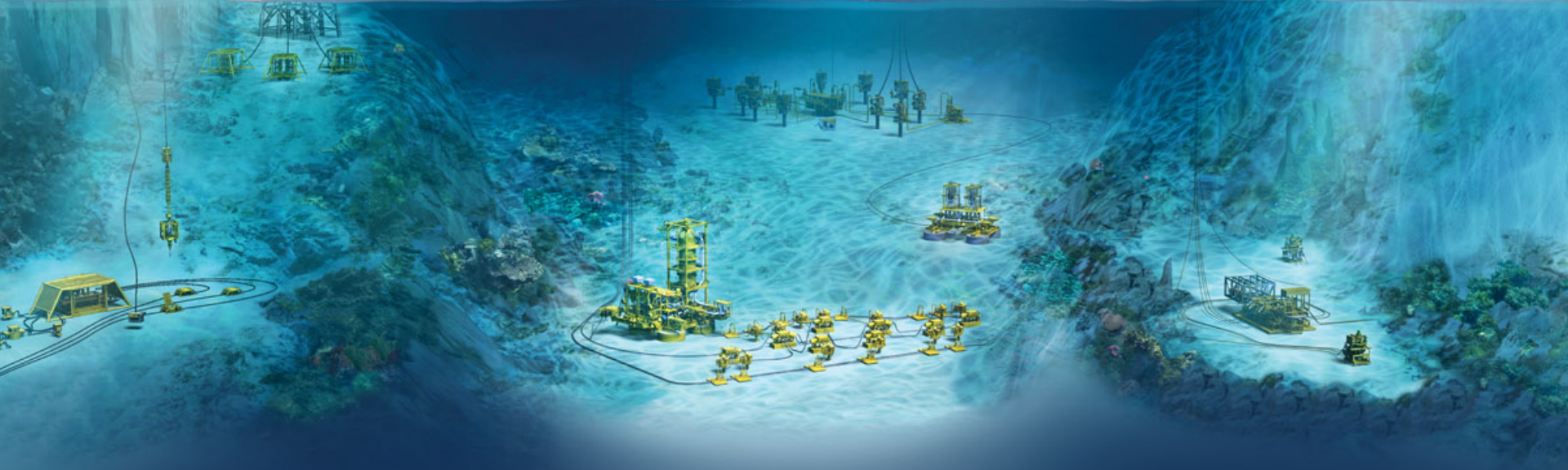
# Conclusion

## *Disadvantages:*

- **FMC strategy** may be **difficult to incorporate** when having full visibility towards the customer
- **Incorrect selection of criteria** may result in a **wrong concept** being selected

**Don't forget your gut feeling, but make it explicit!**

# Questions?



[www.fmctechnologies.com](http://www.fmctechnologies.com)