



26<sup>th</sup> annual **INCOSE**  
international symposium

Edinburgh, UK  
July 18 - 21, 2016

# A Case Study of a Successful System: The Scottish Lighthouses from the 18<sup>th</sup> to the 21<sup>st</sup> Century

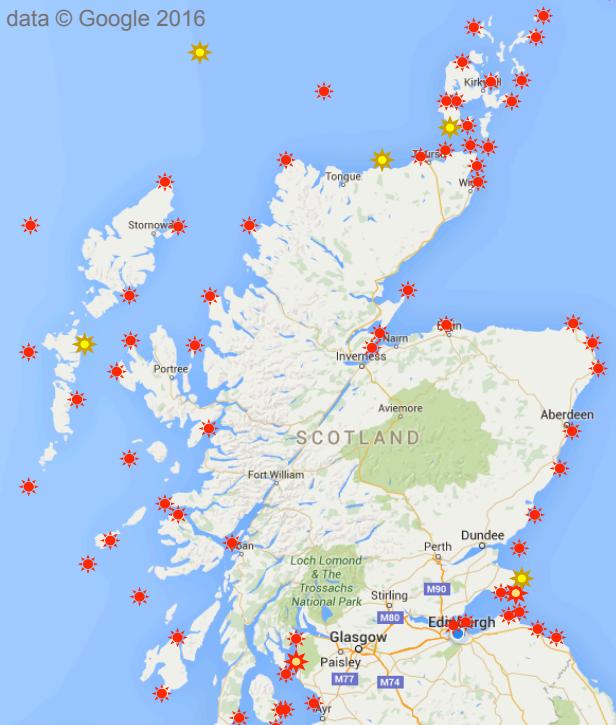
Hillary Sillitto  
ESEP, INCOSE Fellow

Edinburgh

# Lighthouses

- Are they a system (and if so, what sort?)
- Can we discern evidence of systems engineering?
- Can we discern evidence of a Systems Architecture?
- Can we discern evidence of “Capability Management”?
- Can we learn from the past?

Map data © Google 2016



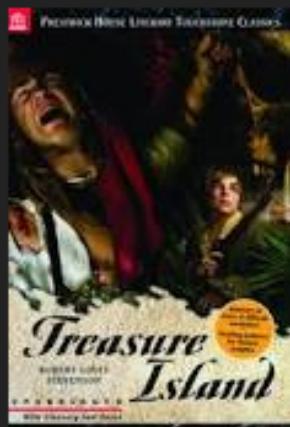
# Robert Louis Stevenson

Born Edinburgh, 1850. Died Samoa, 1894

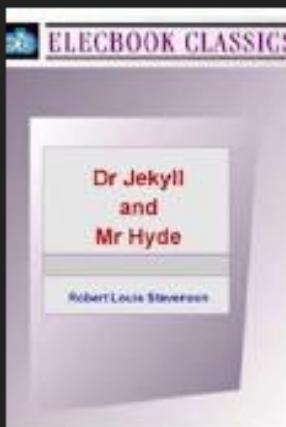
*In November 1867, entered the University of Edinburgh to study engineering. "He showed from the start no enthusiasm for his studies and devoted much energy to avoiding lectures."*

26<sup>th</sup> most translated author of all time

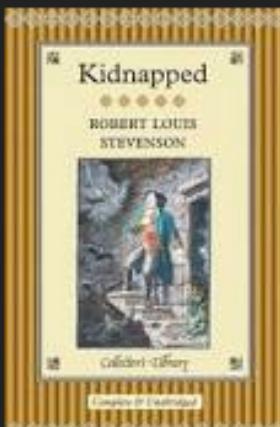
Robert Louis Stevenson / Books / Kidnapped



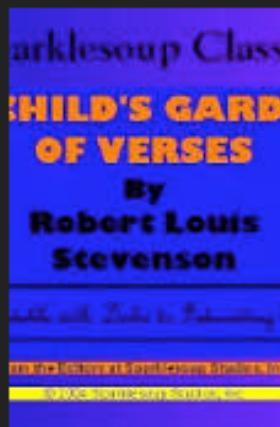
Treasure Island  
1883



Strange Case of  
Dr Jekyll and Mr ...  
1886



Kidnapped  
1886



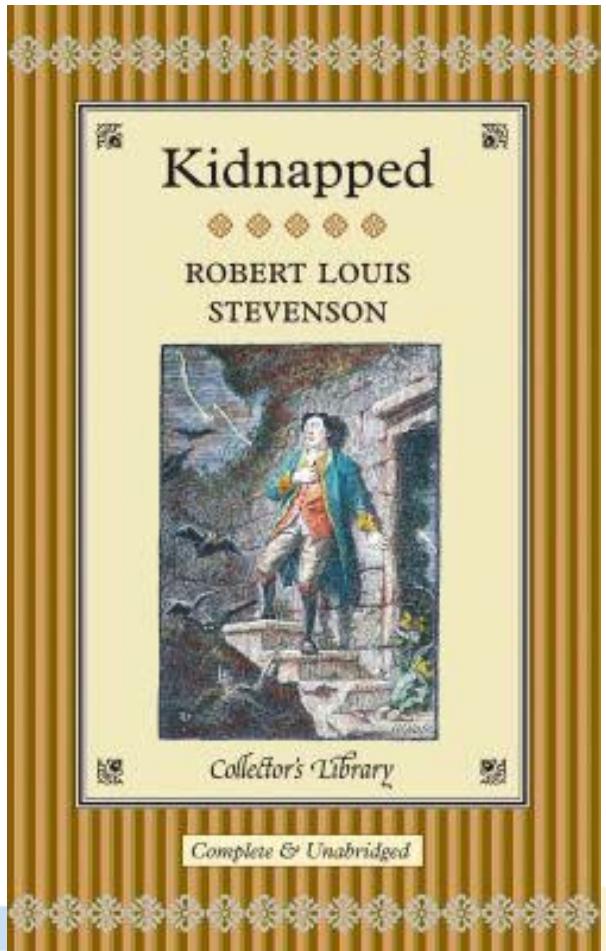
A Child's Garden  
of Verses  
1885



**Public Domain – Wikipedia Commons**

By Rls-pc1.jpg: Knox Seriesderivative work: Beao - Rls-  
pc1.jpg, Public Domain, <https://commons.wikimedia.org/w/index.php?curid=12038926>

# “Kidnapped”, 1886 - brilliant marketing for the family business

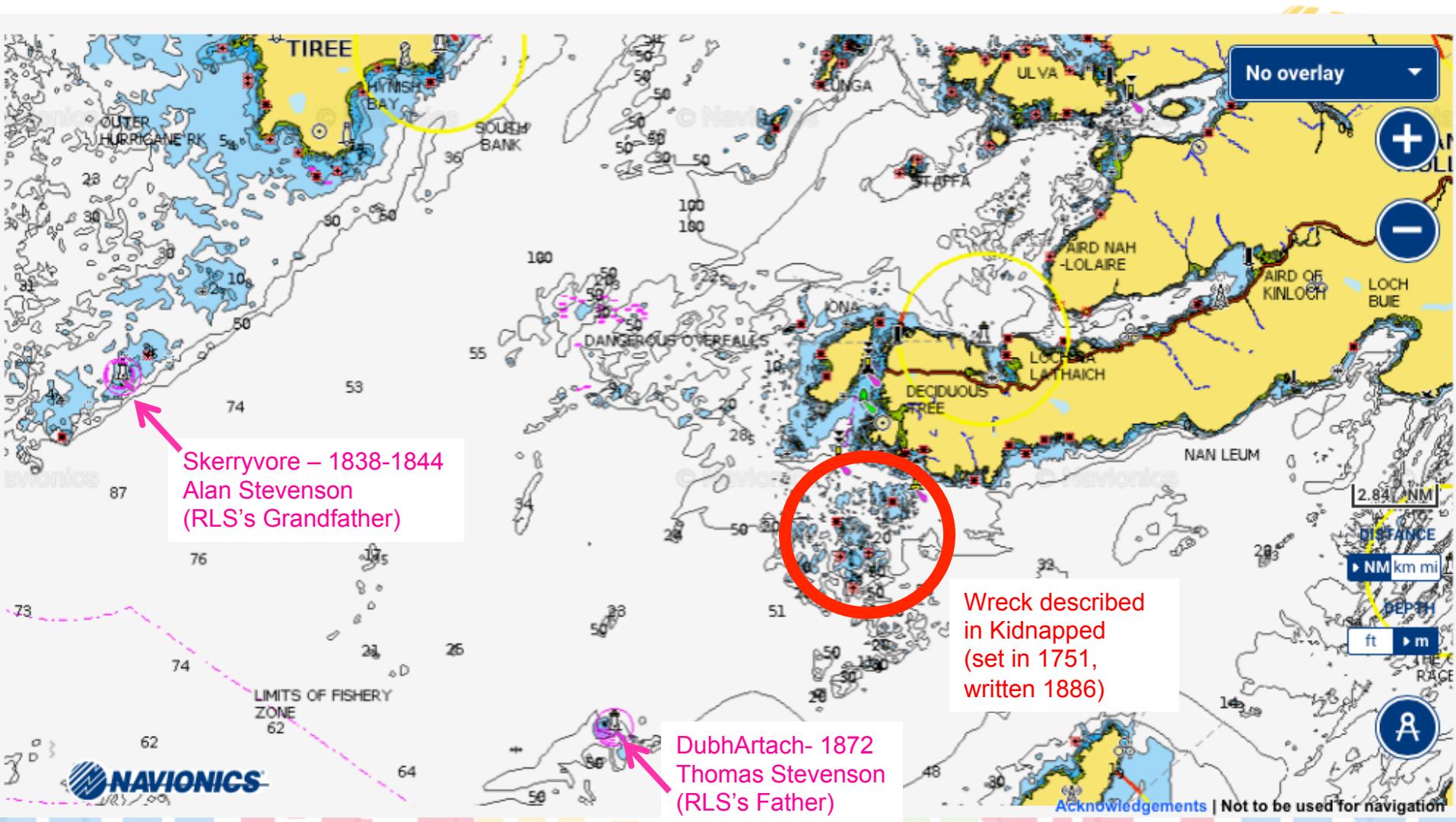


[www.incose.org/symp2016](http://www.incose.org/symp2016)

Copyright © 2016 by Sillitto Enterprises  
[www.sillittoenterprises.com](http://www.sillittoenterprises.com)

Map data © Google 2016





# Can we discern evidence of systems engineering?

Systems Engineering is an interdisciplinary approach and means to enable the realization of successful systems. It focuses on defining customer needs and required functionality early in the development cycle, documenting requirements, then proceeding with design synthesis and system validation while considering the complete problem:

Operations	Cost & Schedule
Performance	Training & Support
Test	Disposal
Manufacturing	

Systems Engineering integrates all the disciplines and specialty groups into a team effort forming a structured development process that proceeds from concept to production to operation. Systems Engineering considers both the business and the technical needs of all customers with the goal of providing a quality product that meets the user needs.

# The problematic situation: recorded shipwrecks on Tiree, 1790-1844

1790. The Ship Rebecca of 700 tons lost ; crew saved.

1804. Ship Brigand of Nova Scotia, Wright, master, of 600 tons, lost off Hough, in Tyree ; crew saved.

1804. A Brig, M'Iver, master, lost off Hough; crew saved.

1806. Ellen of Bath, Paterson, master, of 90 tons, lost off Balaphuil, in Tyree ; one man drowned.

1809. Brig Mary, Sanders, master, lost off Balaphuil ; crew saved.

1813. Sloop, Penelope of Wick, 60 tons, lost at Gott Bay, Tyree ; crew saved.

1810. A Brig from New York, Greenlees, master, lost off Hynish Point, Tyree ; crew all drowned.

1813. A Sloop, Eugene M'Intyre, master, lost off Balaphuil; one man drowned.

1814. Brig, Betsey of Leith, Eoss, master, lost off Hough ; crew saved.

1817. A Brig, of 400 tons, foundered off Kennavarah, Tyree; crew all drowned. Numerous casks of butter came ashore.

1818. Sloop, Benlomond of Greenock, M'Lauchlan, master, lost off Balaphuil ; crew all drowned.

1819. Sloop, Bee, Coice, master, of 60 tons, lost off Hough; crew saved.

1820. A Sloop, M'Donald, master, of 50 tons, lost in Reef Bay, Tyree ; crew saved.

1820. Ship, Masters, of Port-Glasgow, Martin, master, of 700 tons, foundered off Skerryvore Rocks, and came ashore at Clate Hynish, in Tyree ; crew saved.

1821. Sloop, Catharine, M'Rae, master lost ; crew saved.

1821. A Sloop, of 60 tons, lost off Hough ; master and three men drowned.

1825. Sloop, Dan of Campbeltown, M'Innes, master, of 50 tons, lost ; crew saved.

1828. Sloop, Delight, of 70 tons, Stevenson, Master, lost.

1828. An Irish Schooner of 100 tons, Montgomery, master, lost off Hough ; crew saved.

1828. Jane of Sligo, Collins, master, lost off Balaphuil.

1829. Van Scapan of Stockholm, Fisherton, master, of 700 tons, lost off Hough ; fourteen people drowned.

1834. Confidence of Dundee, Wesley, master, lost off Hough ; crew saved.

1834. A Schooner of 70 tons, lost ; three men drowned.

1835. Peggy, Bitters, master, of 500 tons, lost off Beist, Tyree ; crew saved.

1841. April 2. Majestic of North Shields, Tait, master, of 400 tons, foundered by a sea off Boinshly Rock, and came ashore at Gott Bay ; captain and four men washed over- board and drowned, and the mate and one seaman had their legs broken when the vessel was struck by the sea.

1842. Fleurs of Liverpool, Thomson, master, of 300 tons, lost off Kennavarah ; crew saved.

1842. March 14. Two deck beams, a knee, and some pieces of deck-plank of a North American built vessel, came ashore at Clate Hynish.

1842. A Barra Boat wrecked, and four corpses washed ashore; two men, a woman and a child.

1842. Pieces of wreck were seen in the Sound of Coll, and at the same time the shores of Tyree were strewed with candles, mostly of wax, supposed to be altar candles for the West Indies.

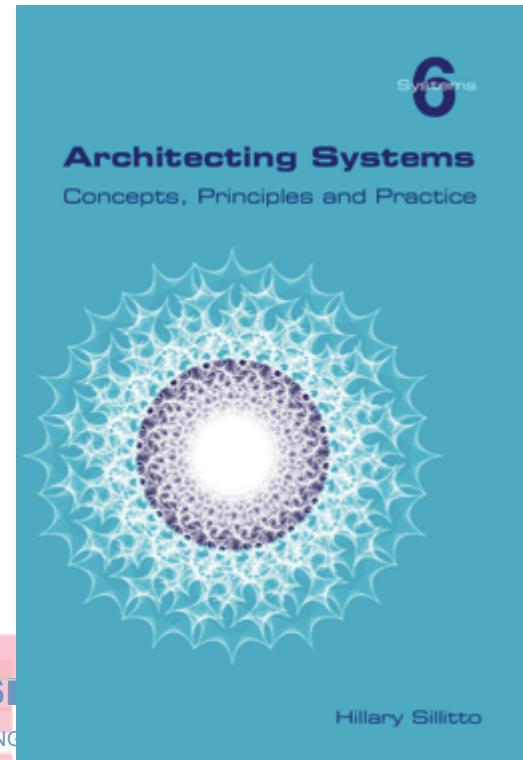
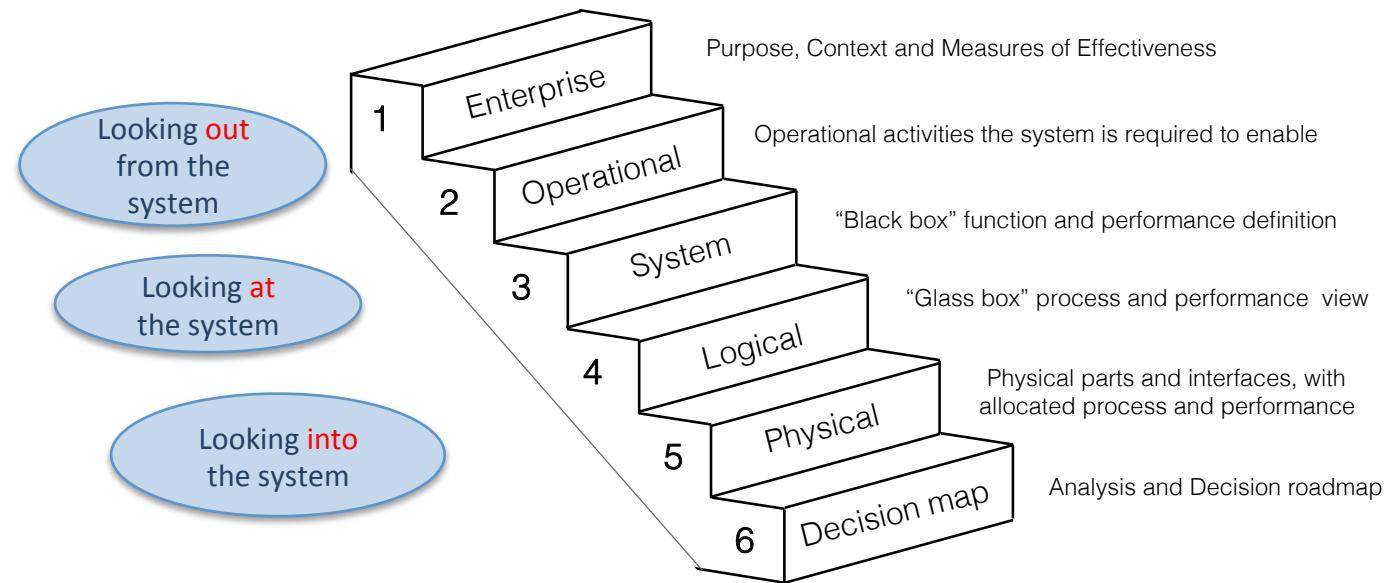
1843. September 2. The Prussian Barque Formosa, of 326 tons, P. R. Reick, master, lost off Hough ; two seamen drowned.

1844. December 1. The Hull of a Sloop of about 70 tons, was washed ashore off Clate Hynish. The Hull was very much broken up by being in contact with the rocks; and one of the planks, apparently off the taffrail, had the words " Port of Dundee" lettered upon it; the crew supposed to be all drowned.

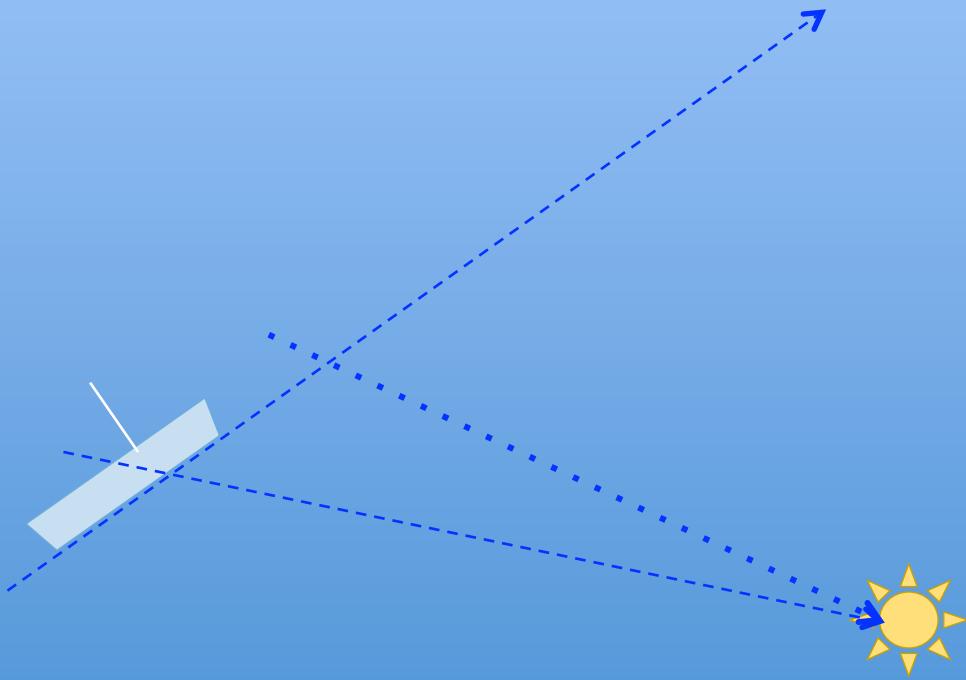


*"enterprise  
perspective"*

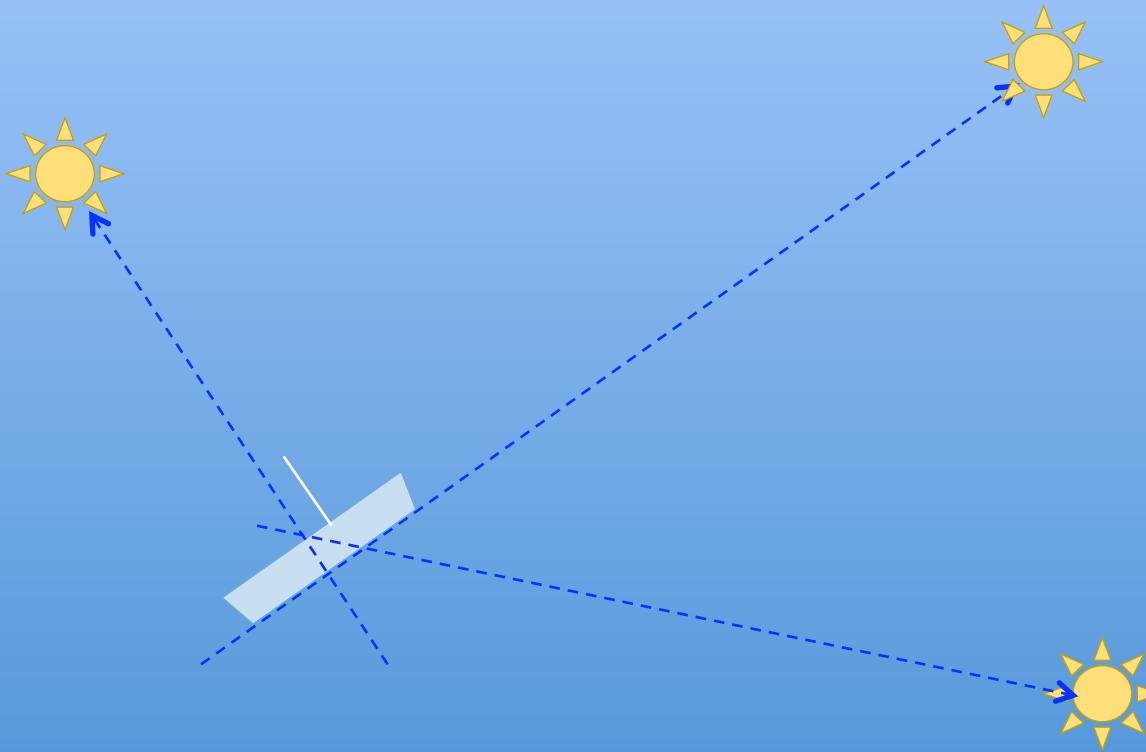
# Can we discern other evidence of a system architecture? Using the six “Architecting Systems” perspectives...



# Operational perspective – op. concept for Lighthouse as a System



# Operational perspective – as a System of Systems (SoS)

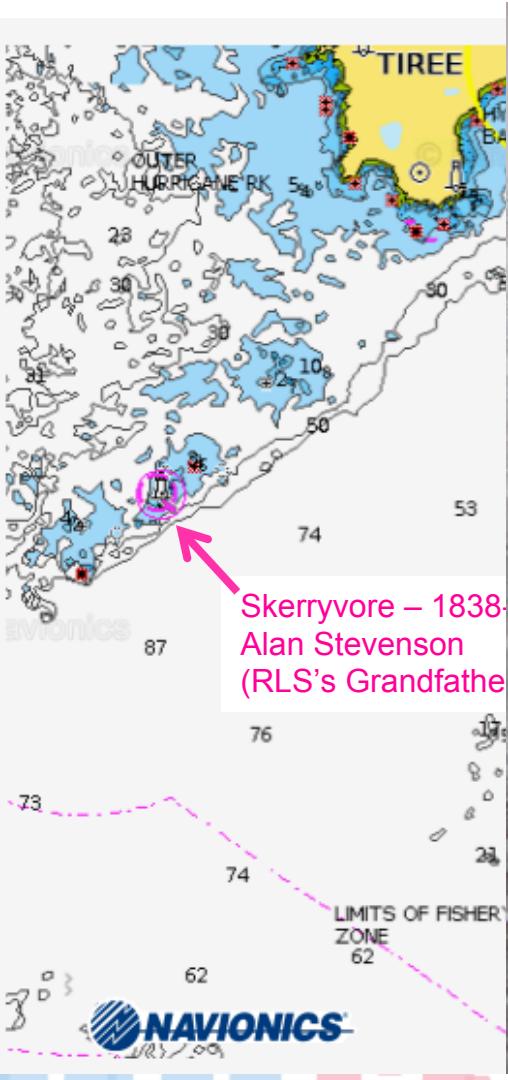


# Operational Perspective – money and information flows in future business model

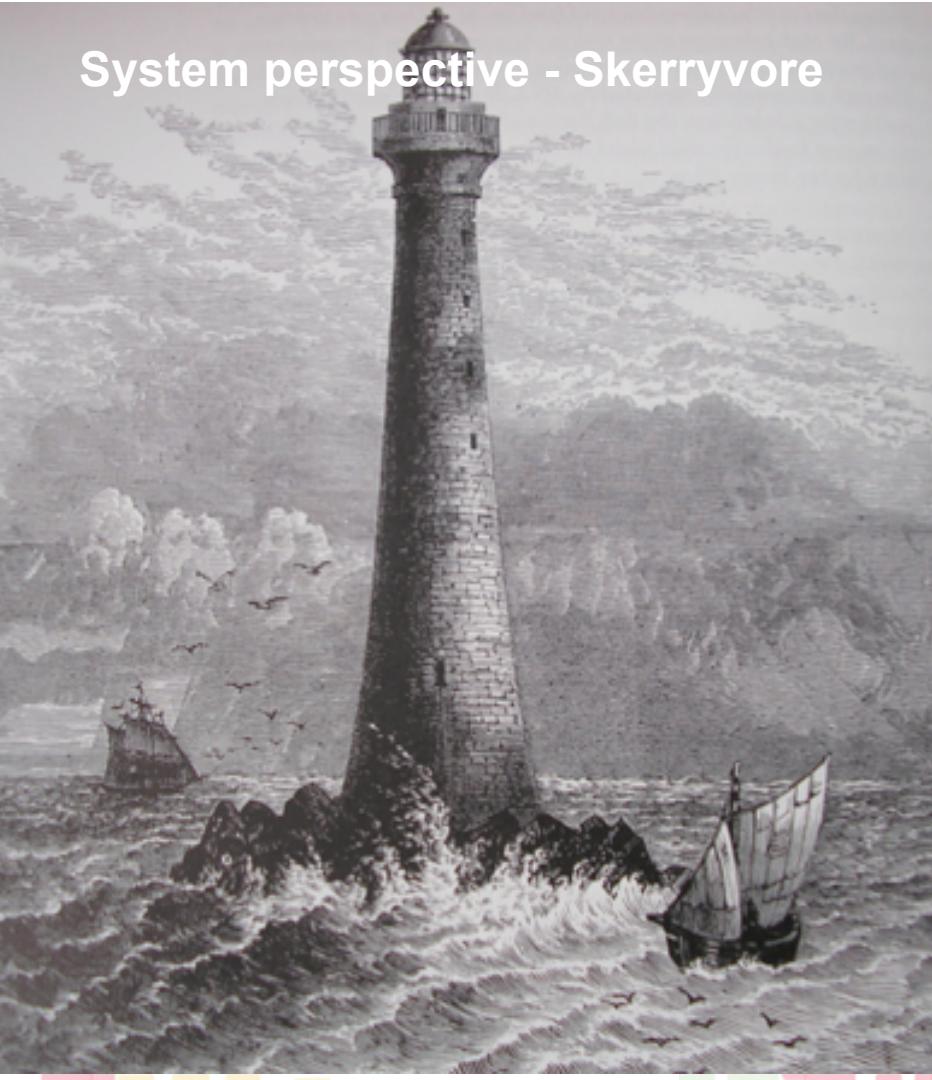


Vessels	Navigation dues	Payment for charts	
Visual and acoustic signature of lighthouses	<b>Lighthouse System-of-Systems</b>	Positions and signatures of lighthouses	Request for approval and loan for new builds; Loan repayments
Charts with positions and signatures of lighthouses		<b>Chart publishers</b>	
	Approvals for build and charging dues; loans to fund new builds		<b>Governance</b>

Fig 4: N<sup>2</sup> chart showing flows of information and money in the lighthouse enterprise



## System perspective - Skerryvore



Visible: 23 miles

Height: 48 m (154 ft)

Dia: Base 13 m, Lantern gallery 5 m

Location: tidal rock 12 miles from nearest land

Environment: swept by Atlantic storms

Wave pressure: 29 Tonnes/Sq m (6,000 lb/ft<sup>2</sup>)

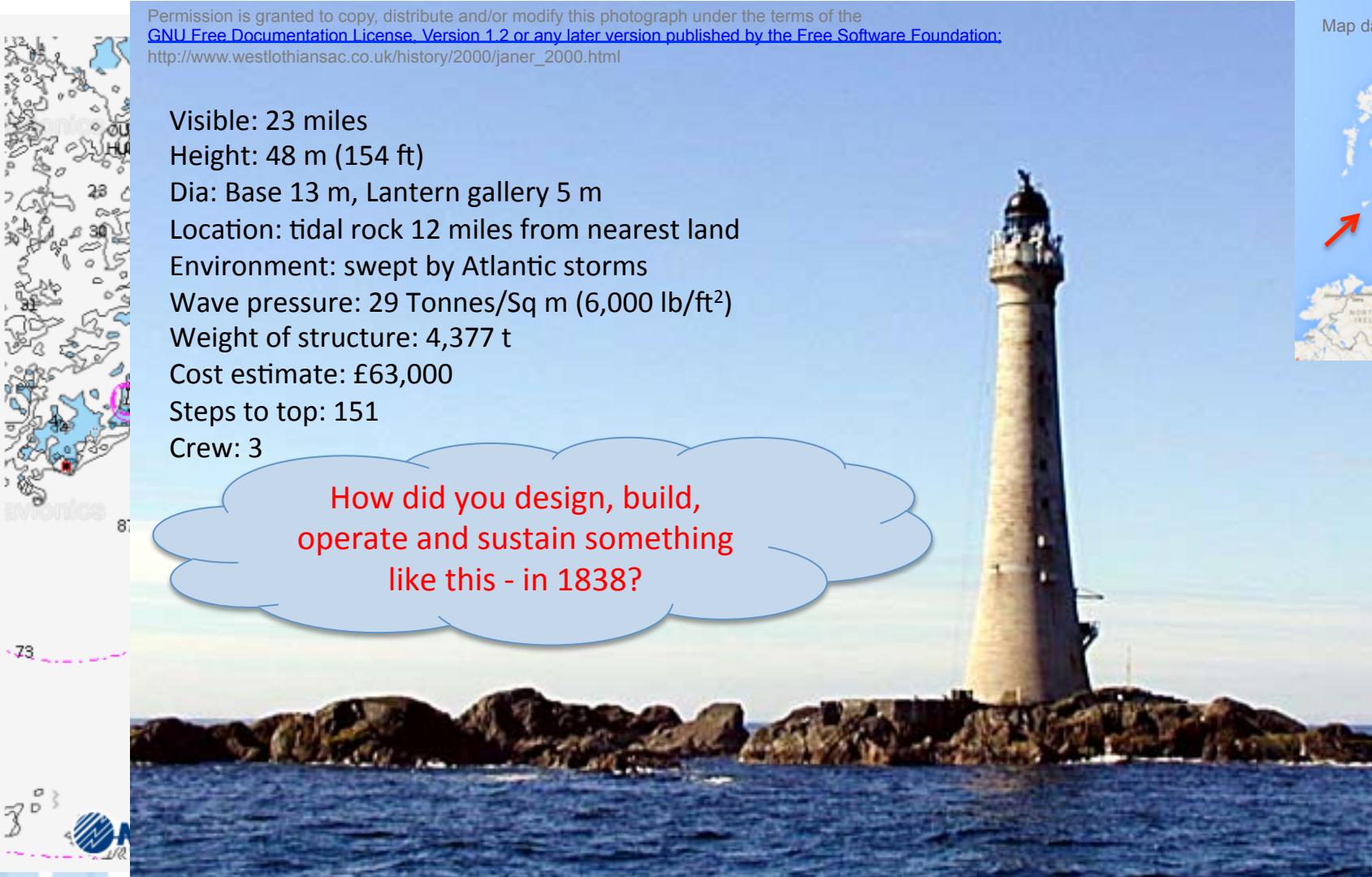
Weight of structure: 4,377 t

Cost estimate: £63,000

Steps to top: 151

Crew: 3

How did you design, build,  
operate and sustain something  
like this - in 1838?



## System

- Provide a flashing light of required brightness and timing
- Place light at correct position and height
- Operate system
- Sustain system
- Protect system from weather
- Provide alternative warning mode(s) when weather degrades the primary mode

## Logical

- Store and provide energy
- Convert energy into light
- Create high intensity beam
- Modulate the beam to create the required timing

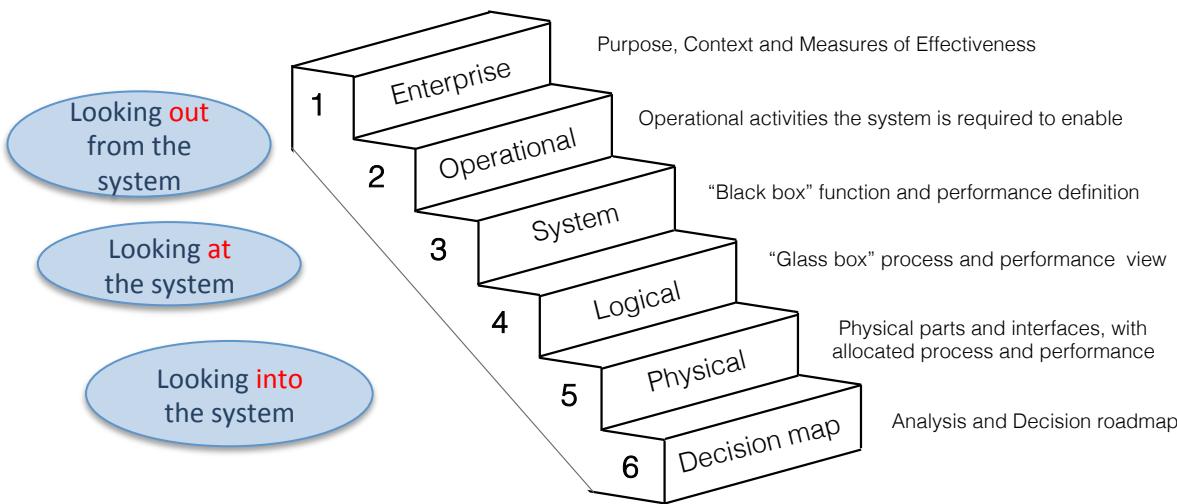
## Physical

- Multiple options for optical concept:
  - Rotating Collimating optics
  - Flashing omni-directional light
- Multiple options for optical implementation
  - Mirrors
  - Lenses
  - Fresnel lens/prism
- Multiple options for energy
  - Electricity
  - Gas
  - Paraffin (kerosene)
  - Whale oil
- All with implications on the performance, physical architecture and logistics of the wider system

## Decision

- Set of coupled trade-offs specific to each site, each epoch of technology
- All lighthouses similar in principle, unique in detail

# So: we can discern evidence of a system architecture!



*Evidence: The "Lighthouse System" can be successfully "reverse architected" using the 6 Key systems architecting perspectives of ref.<sup>1</sup>*

<sup>1</sup> Sillitto, H G, *Architecting Systems: Concepts, Principles and Practice* – College Publications, 2014

# Logistics

### No overlay

296 charges to blast 2000 t of rock  
Blocks transported by sea  
Laid in place, dry dovetail joints

## Granite Blocks quarried in Mull

Blocks finished to final shape  
4300 blocks, 0.75 – 2.5 t  
Up to 320 hrs per block

Acknowledgements | Not to be used for navigation

## Enabling systems



500 tonne ship for transport  
Barrack 18 m high on stilts

Quarry, jetty, light railway



## So: we can discern evidence of systems engineering

Systems Engineering is an interdisciplinary approach and means to enable the realization of successful systems. It focuses on defining customer needs and required functionality early in the development cycle, documenting requirements, then proceeding with design synthesis and system validation while considering the complete problem:

Operations	Cost & Schedule
Performance	Training & Support
Test	Disposal
Manufacturing	

Systems Engineering integrates all the disciplines and specialty groups into a team effort forming a structured development process that proceeds from concept to production to operation. Systems Engineering considers both the business and the technical needs of all customers with the goal of providing a quality product that meets the user needs.

# Now, we'll look at the Lighthouses as an evolving System of Systems

# The first lighthouses

Map data © Google 2016

Eilean Glas (1789)

Little Cumbrae (1757)

Mull of Kintyre (1788)



The first  
lighthouses

N Ronaldsay (1789)

Kinnaird Head (1787)  
Isle of May (1635)



# Mull of Kintyre



# 1790-1811

[www.incose.org/symp2016](http://www.incose.org/symp2016)

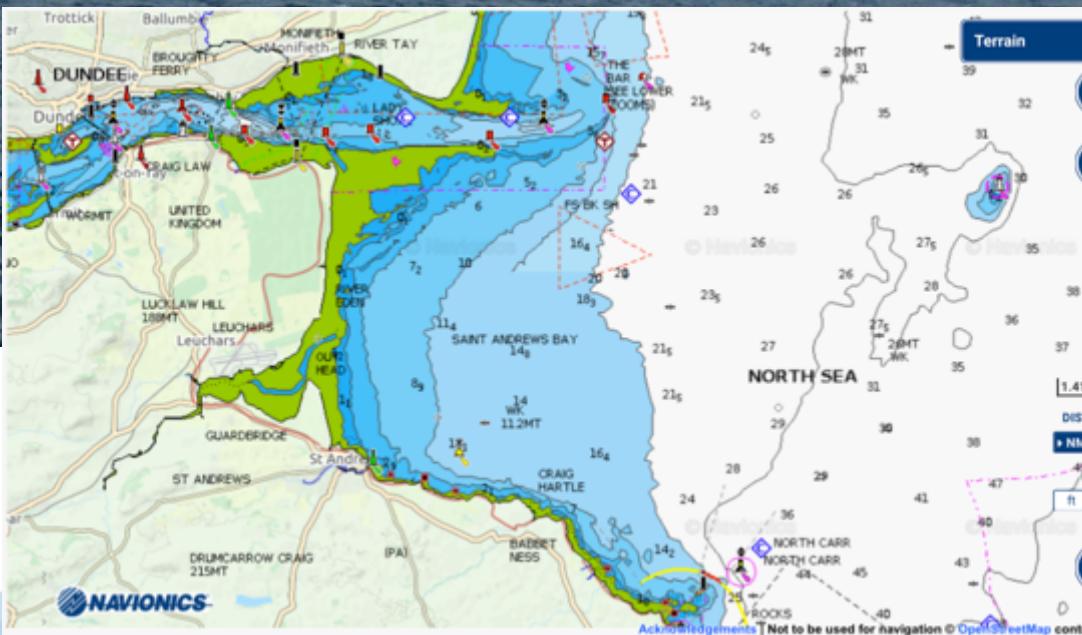
Map data © Google 2016



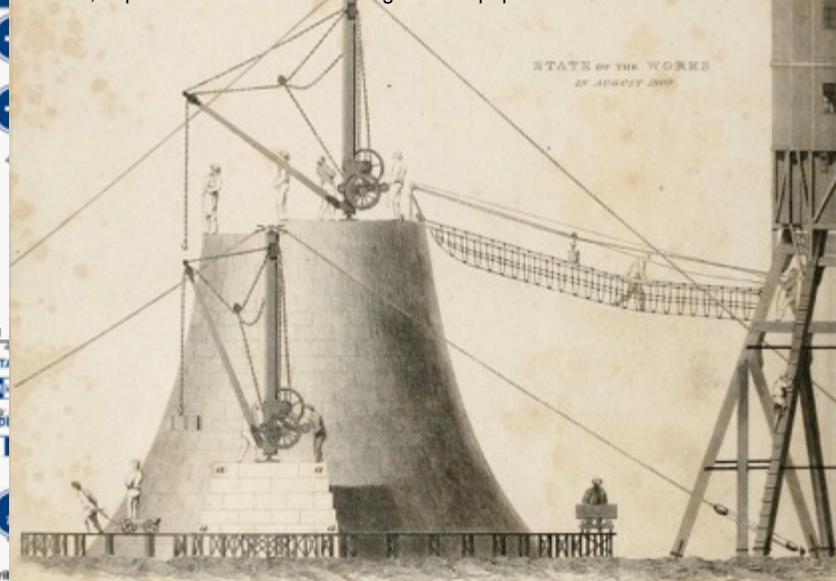
**SILLITO ENTERPRISES**  
22  
ENGINEERING SUCCESS IN A COMPLEX WORLD



# The First Rock Lighthouse – Bell Rock

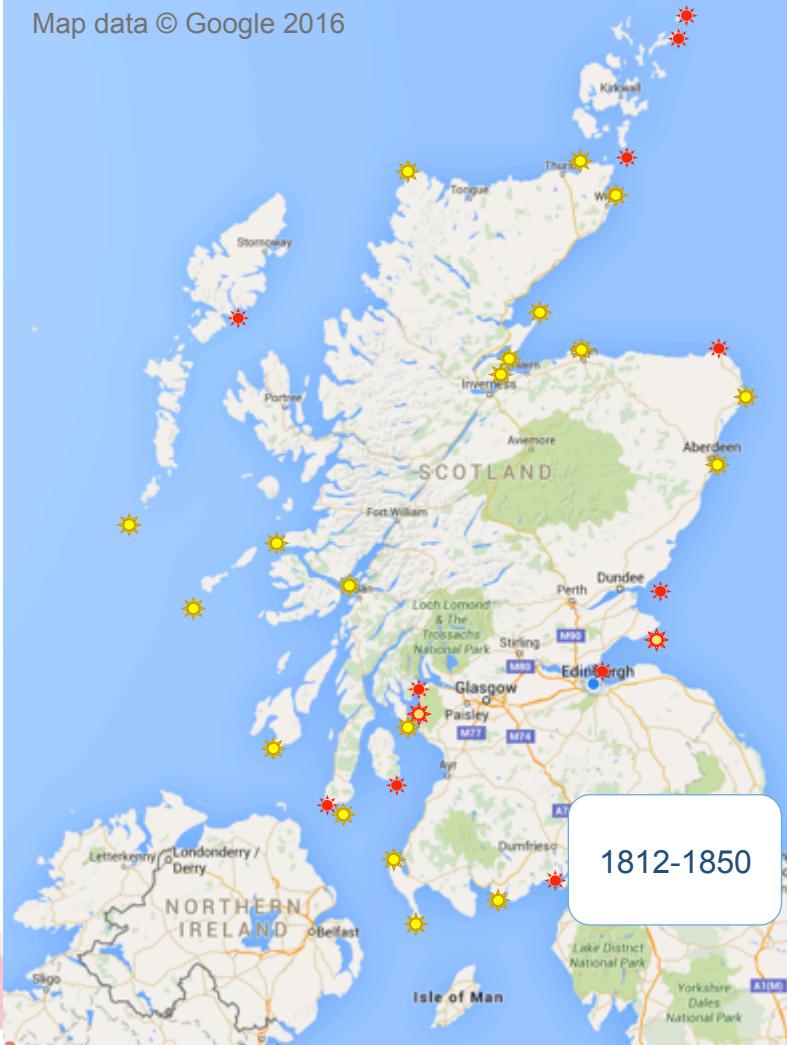


By Robert Stevenson - An Account of the Bell Rock Lighthouse - 1824, Public Domain, <https://commons.wikimedia.org/w/index.php?curid=39536963>



# 1812-1850

Map data © Google 2016



[www.incose.org/symp2016](http://www.incose.org/symp2016)



**SILLITO ENTERPRISES** 24  
ENGINEERING SUCCESS IN A COMPLEX WORLD

# Ardnamurchan Point

Map data © Google 2016



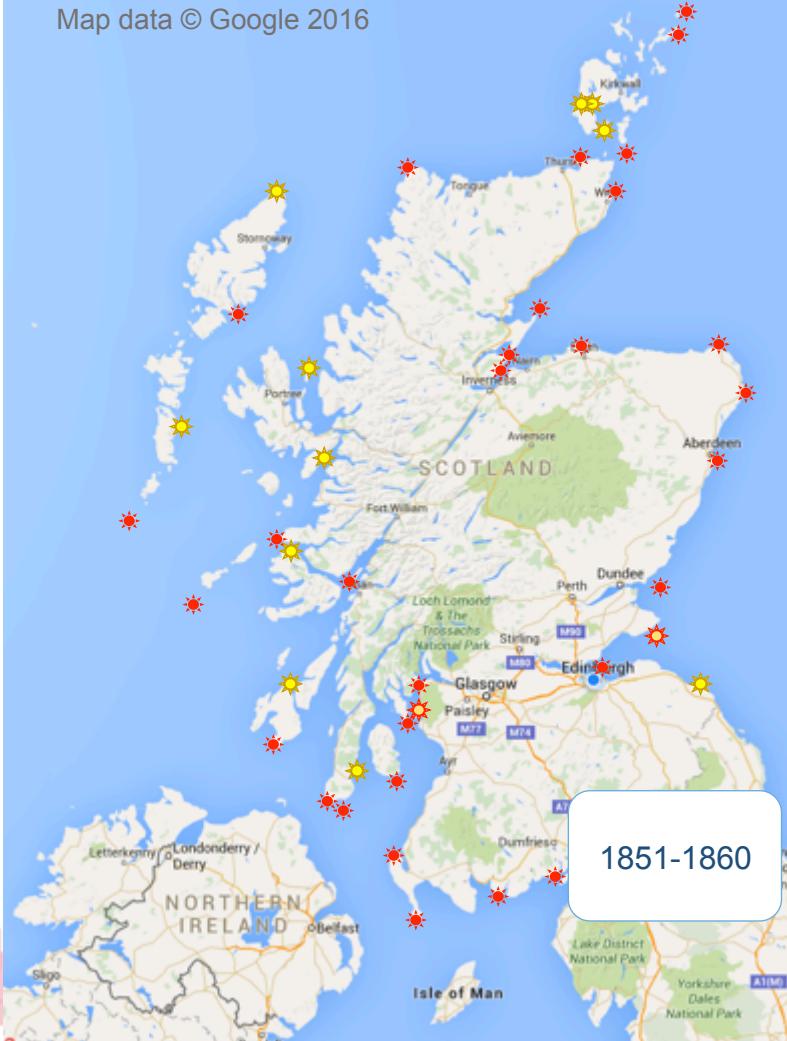
# Barra Head



# 1851-1860

[www.incose.org/symp2016](http://www.incose.org/symp2016)

Map data © Google 2016



# Rubha na Gall (Tobermory, Mull)

Map data © Google 2016



# Cantlick Head, Orkney

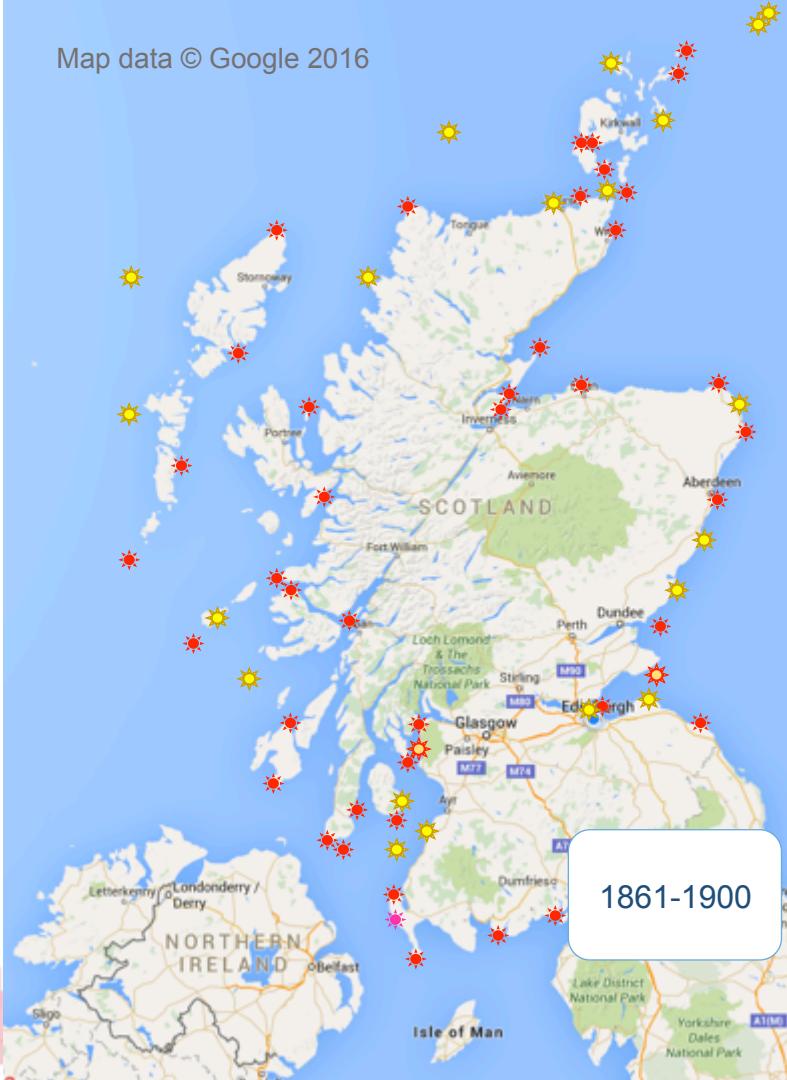
Map data © Google 2016



# 1861-1900

[www.incose.org/symp2016](http://www.incose.org/symp2016)

Map data © Google 2016



# STOER

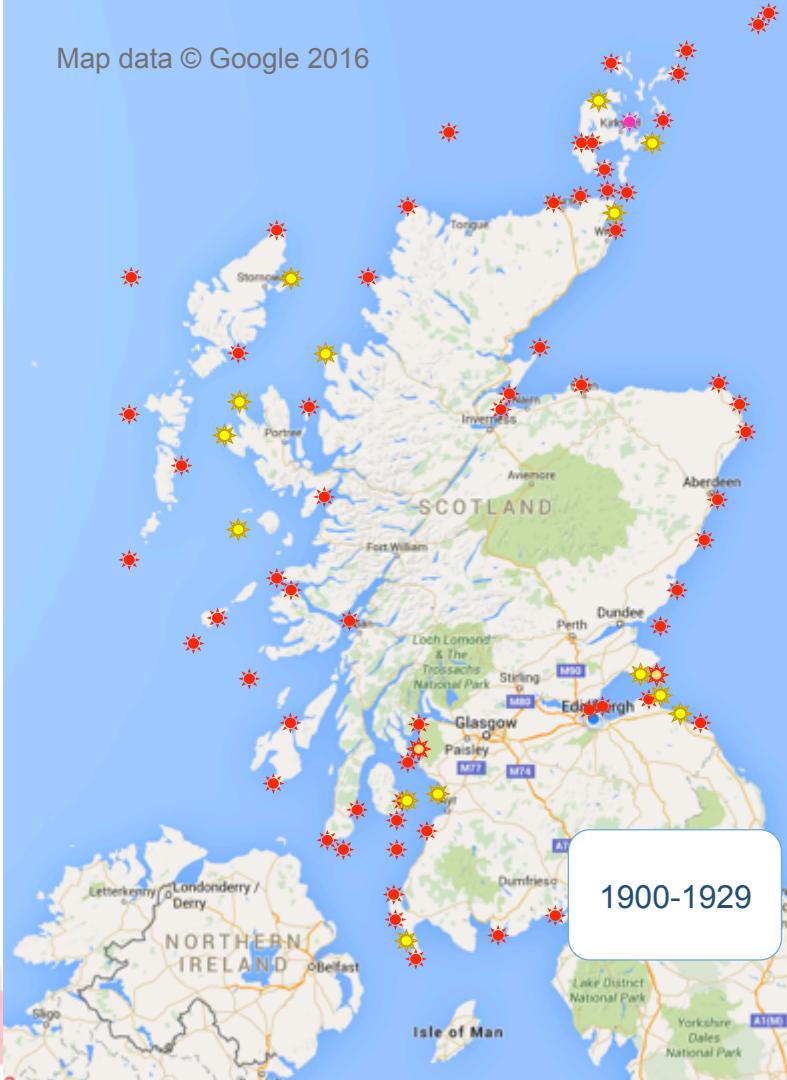
Map data © Google 2016



# 1900-1929

[www.incose.org/symp2016](http://www.incose.org/symp2016)

Map data © Google 2016



# Birsay (Orkney)



## Birsay Lighthouse

*for the safety of all*

### in ard

Standing only 11 metres high but 52 metres above sea level the Brough of Birsay lighthouse marks the north west tip of the Orkney mainland.

The light was designed and built by David A Stevenson in 1925. Although very little is known of its history, the lighthouse is brick built with white render but is unusual in its design with its castellated tower.

#### How does the light operate?

The light is automatically operated. When daylight falls and rises between set levels a light sensor switches the light on and off. The light is monitored 24 hours a day from a remote centre and maintenance is carried out once a year when the Northern Lighthouse Board technicians visit the light.

The lighthouse was converted to solar power in 2002. The light is powered by a bank of batteries, which are charged by an array of 36 solar panels and 4 wind turbines.

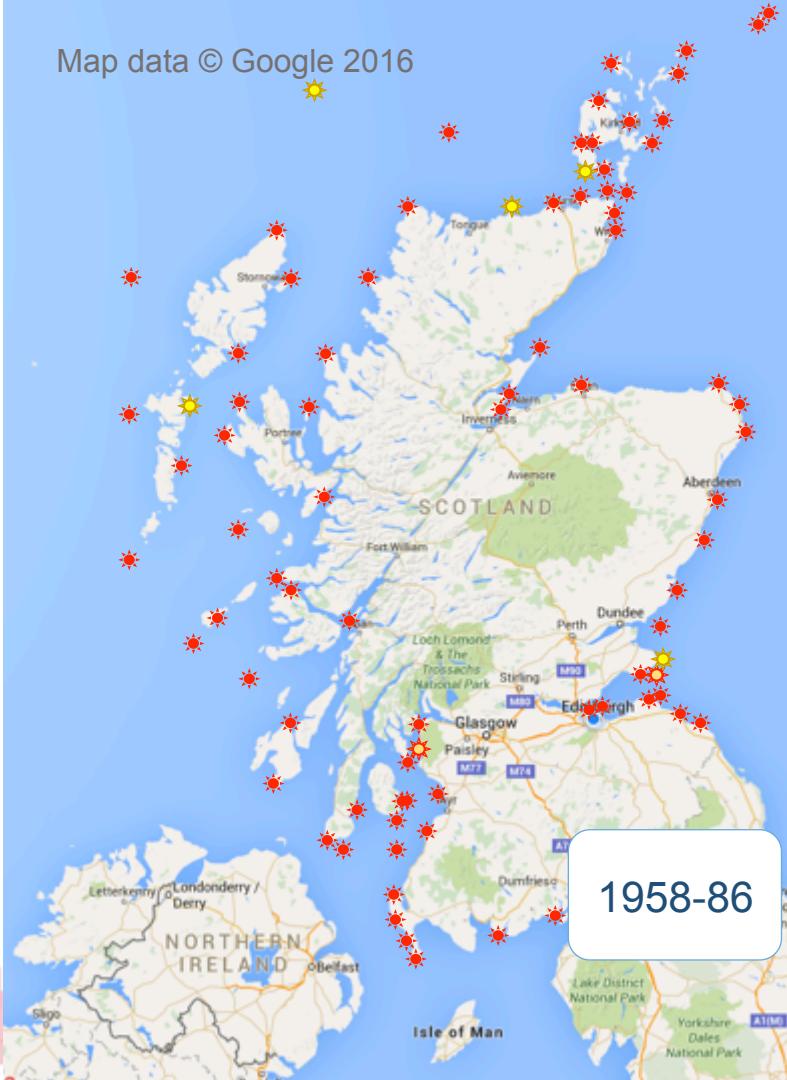
#### Tidal Island

The Brough of Birsay is a tidal island accessible at low tide. On the eastern side of the island there is a very extensive Viking settlement and an early medieval chapel. The island is composed of old red sandstone flagstone on which the lighthouse stands.

1958-1986

[www.incose.org/symp2016](http://www.incose.org/symp2016)

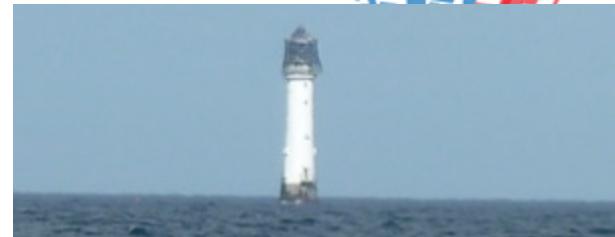
Map data © Google 2016



# Three general “patterns” for individual lighthouses



- Rock lighthouses:
  - May or may not be submerged at high tide
  - Subject to intense wave pressure in winter storms
  - Keeper accommodation in the tower
  - Support and relief only possible by sea
  - Tower must be high enough to give required horizon range
- Coastal lighthouses
  - Prospect of land access from local community
  - Back from the sea, not subject to same wave pressure
  - Keepers' (and if appropriate their families') accommodation in cottages close to light
  - Tower must be high enough to give required horizon range
- Headland/Clifftop lighthouses
  - Prospect of land access from local community (sometimes)
  - Back from the sea, not subject to same wave pressure
  - Keepers' (and if appropriate their families') accommodation in cottages close to light
  - Tower high enough to clear local terrain, accommodate rotation drive
- Each lighthouse is similar in principle but unique in detail

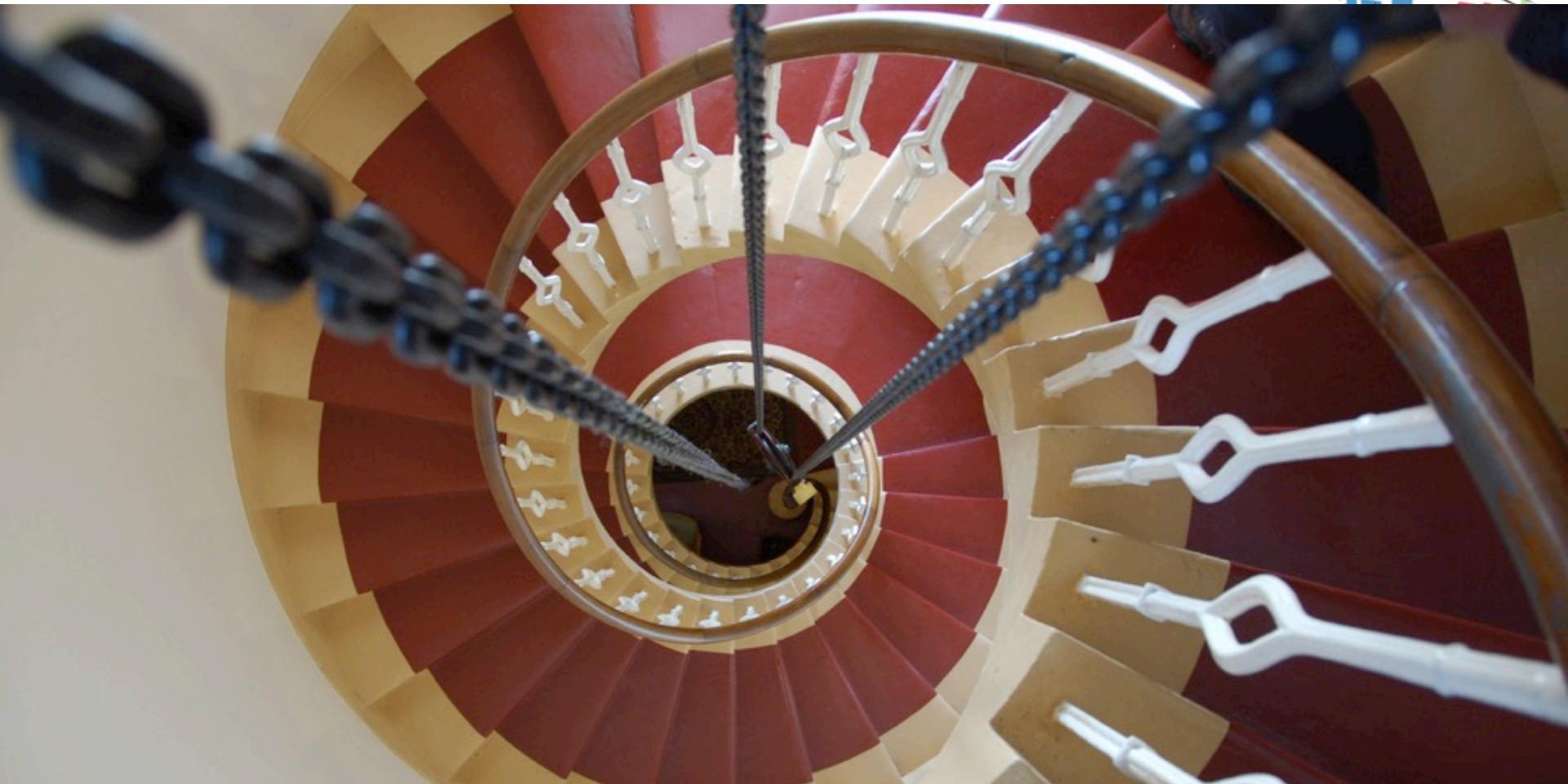


# Kinnaird

Map data © Google 2016



# Keeping the light turning



# Capability Management

Can we discern consideration of the various “components of capability”?  
– Training, Equipment, People, Information, Doctrine, Organisation,  
Infrastructure and Logistics

# THE LIGHHOUSE KEEPERS



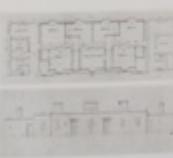
Kingscote. Dining in the day-quarters  
at the Isle of Man Lighthouse  
Keepers' Quarters.



Jim and Judith Clever - the last Principal  
Lighthouse keepers at Kynance Point Castle  
- the last of three.

The major accomplishment amid all this technology is human. The lighthouses were designed by some of the best engineers in the world, with originality and tenacity, but the Commissioners of the Northern Lights relied on the lightkeepers to run them smoothly and efficiently. Their reputations and, more importantly, mariners' lives, depended on having sober lightkeepers who took their responsibilities seriously.

Thomas Smith and the Stevenson family had religious backgrounds which led them to take a paternalistic approach to their staff. It was obvious that they could not oversee the keepers all year round - their only contact was by mail or during the engineer's annual tour. The early engineers' humanitarian leanings led to the tradition of the engineer acting as intermediary between keepers and Board in welfare matters.



Plan, section and elevation  
drawings of the cottage.  
RCAHMS

## People

# K

The watch over the  
clock. Lights a  
a time table a  
half an hour  
constantly w  
could vary by  
The normal w  
This was also  
vigilance and  
were required



A Relief of Bell Rock

From  
Lighthouses at  
Station the Li  
by the Board, i  
remove and iso  
At Rock Sta  
their families  
Shore Station  
Rock Station  
whilst these n  
be relieved by  
six Keepers w  
Board. La  
four weeks be  
six Light Key  
Lighthouses  
considerable  
were delayed

K  
In December  
stopped when  
and Assistant  
Occasional R  
engineers for  
new shaft the  
and found the

Hooper Relie  
K  
In December  
stopped when  
and Assistant  
Occasional R  
engineers for  
new shaft the  
and found the

# THE KEEPERS STORY

## THE LAST LIGHTHOUSE KEEPERS



The Last Lighthouse Keepers at Kynance Point

For the first  
one hundred years,  
the number of Keepers in  
service with the Board  
grew as more and more  
manned Lighthouses  
were built. At its peak  
the N.L.B. had over 90  
manned lights. Things  
began to change in  
1895 when Orcas  
Lighthouse became the  
first N.L. Light to be  
automated. David Alan  
Stevenson, the Board's  
Engineer, installed a  
clockwork mechanism to control the light. After a month's trial  
the Lightkeepers were withdrawn. Many other minor lights  
followed. The turning point for major stations came with the  
fire at Skerryvore in March 1954. A Lighship was moored off  
the rock until August when a Dalen flashing light was installed  
as a temporary measure. The Dalen light used acetylene gas to  
run the motor and light the lamp. It had fuel stored which  
enabled it to function for six months unattended. The Station  
was remanned in 1958 after repair work. The successful running  
of the automatic light for four years gave the Board's Engineers  
the confidence to automate other major lights. Sixteen Stations  
in the 1960's and eight in the early 1970's.



The Lightkeeper and their  
families at North Ronaldsay.



Principal Keeper, Donald Michael and  
Mrs Michael, at the Isle of Lewis.

By 1970 there were 61  
manned lights. Nearly half of  
these Stations had a complement of four Keepers - a Principal,  
with two assistants living at the Station, and another who lived  
locally. There were 19 Rock Stations and two others which had  
six plus two 3-man and five 2-man Stations and four were semi-  
automatic with just one Lightkeeper. No career Keepers have  
been recruited since 1983. By the summer of 1998 the Board  
celebrated its centenary there were 39 manned Stations, 45  
major automatic lights and 102 minor automatic lights. By the  
1st April 1997 there were just five manned lights left in  
Scotland. They are Cape Wrath, Rousay Island, Butt of Lewis,  
North Ronaldsay and Fair Isle South. By the summer of 1998  
all of these lights will have been automated and the job of  
Lightkeeper ended.



Principal Keeper on watch at the Isle of Lewis.

# THE COMMISSIONERS STORY

## IN THE BEGINNING

In 1782 a violent series of storms struck the coasts of Britain. Ships were wrecked and many lives lost. Following the storms a number of written highlighted the need for lights around the coast of Scotland. George Dempster, M.P. for Forfar and Fife while Provost of the Burgh of Forfar raised the need for lights at the Convention of Royal Burghs. In 1786 the matter was taken to Parliament.

In May the House of Commons established a committee to consider the need for lighthouses 'for improving the navigation of the northern seas of Great Britain'. The Committee recommended to the Commons that a Bill be prepared to set up a Board of Trustees or Commissioners with instructions to build four lighthouses. A Bill was presented to the House of Commons on 31st May 1786. It had been drafted by John Gray, a writer to the signet. With only one small amendment the Bill became law on 27th June 1786.

64 George Street, Edinburgh. Headquarters of the N.L.B.

The Act of Parliament established a Board to administer the new lighthouses. The Board would consist of Scotland's two Crown Officers, the Lord Advocate and the Solicitor General. Next came the Lord Provosts and Senior Baillies of Edinburgh, and Glasgow, and the Provosts of Ayrshire, Inverness and Campbeltown. To these were added the Sheriff's of Edinburgh, Lanark, Renfrew, Bute, Argyll, Inverness, Ross, Orkney, Caithness and Ayrshire.



The motto of the Northern Lighthouse Board - 'In Safety of All'.

# Organisation



# THE KEEPERS STORY

## RULES & REGULATIONS

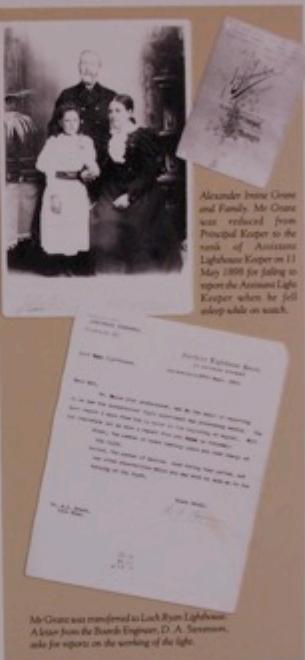
The Northern Lighthouse Board's service regulations covered almost every aspect of the work of the Lighthouse Keepers. Major G H Elliot, Engineer - Secretary of the U.S. Lighthouse Service, reported in 1873.

"The regulations affecting the Keepers of the Northern Lights are quite severe, and for any neglect of duty or other misconduct the Keeper is summarily dismissed or otherwise punished, and a printed circular, advising Keepers of the facts in the case, is at once sent to all the Stations in the service. The warning thus received tends greatly to promote the efficiency and good management of the Lights!"

The most serious offence a Light Keeper could commit was falling asleep on watch and allowing the Light to go out or alter its character by letting the revolving machinery run down. There was a conspiracy of silence at Sumburgh Head in 1871 by which two Light Keepers agreed not to report each other for sleeping on duty. One was a Principal Keeper with 23 years service. Both men were dismissed.

In the section on Routine Duties, priority was given to cleaning "The optical apparatus, lantern panes and lightroom machinery are to be thoroughly cleaned every day, particular attention being paid to polishing the glass and bright work". There are specific rules on making monthly returns and weather reports, on flying the N.L.B. flag, and opening the Lighthouse to visitors, and even on how to receive Royal visitors. Fines and loss of rank were imposed for lesser offences.

During a relief of the Flannan Isles in 1911 a Keeper lost the mail bag when it was swept away from him in bad weather. According to James Cadger, Master of the Pole Star, the men were almost swept away with all the luggage when they were "unexpectedly overwhelmed" by the sea. In a relief from Coventry Duck Pidder, Secretary to the Board "The mail bag should invariably be kept in a place of undoubted safety until taken charge of by the Keeper coming ashore".



In a service where failure could have meant the loss of ships and lives, breaches of the rules have always been severely dealt with. For the most part however the Lighthouse Keepers of the Northern Lighthouse Board have shown considerable, self-sacrifice, courage and total devotion to duty on the working of the light.

## Doctrine

# THE KEEPERS STORY

## WELFARE & HEALTH

The Lighthouse Board and particularly their Engineers recognised that the only way to secure a good Light was to have a Keeper happy with his job. Once a man joined the Lighthouse service, so long as he fulfilled his duties, he could expect the Board to look after his welfare and the welfare of his family. In the harsh employment climate of the mid 19th century this concern was highly unusual. It is remarkable that in 1894 there was a waiting list of over 200 would be Keepers.

The wages for Keeper's British lighthouses were standardised for the first time in 1873 by the Board of Trade. For the next twenty years Principal Keeper's wages were fixed at £56.00 rising to £62.00 and Assistant Keeper's wages at £44.00 rising to £48.00 with allowances for rent, heating, lighting, clothing, ground and gardens totalling £28.00. Rock Stations paid better and the Keeper's received a special rock victualling allowance. After a petition from Keeper's, wages were reviewed again in 1896. The new scale paid Principal Keeper's £68.00 per annum rising to £76.00 after ten years service. Holidays with pay were introduced in 1882 with "two clear days and nights twice in each year" and ten years later ten days annual holiday were granted. At this time Keeper's on rock stations served six weeks on the rock then two weeks ashore. Paid holidays would come as a blessing.

In addition to pay and housing each Keeper would receive a uniform. The Carpenter to the Board would measure up the Keeper for his new uniform when the Board's ship visited the stations on stores or oiling visits. The style of uniforms have changed over the years. Distinctions in rank have always been drawn between an Assistant Keeper and the Principal Keeper.

In 1896 a silk velvet collar on the jacket was the distinguishing mark of the Principal Keeper. There was also protective clothing provided for use on watch.



Mr John Orant, Lighthouse Keeper (1870) with his wife and family.

The Board also operated a kind of health care service by paying a local doctor a retainer to attend to the Keeper's and their families. If a doctor had to be called the Keeper would still have to pay for treatment but the Board ensured that at least the doctor would feel obliged to call. This may have gone some small way at allaying the terror of illness in such remote locations.

The Board also concerned itself with the spiritual and educational welfare of its men. It became a rule that the Principal Lightkeeper conduct a Sunday service. The Commissioners also appointed a missionary chaplain to travel round the lights. The Rev. George Easton was appointed in 1852 and remained lighthouse missionary for 41 years, visiting each lighthouse, if possible, at least once a year.

The Board also operated its own library service to ensure a good supply of reading material for each station. To each lighthouse in an area it was arranged to send at regular intervals "two magazines for the adults and three small publications for the wives and children". Also each station would be sent two new books annually.



Believed to be Mr & Mrs J. Campbell at Fair Isle around 1912.



Generally the Commissioners, largely through the intervention of the engineers and their own annual tours of inspection, seem to have taken a serious paternalistic interest in the men who served the lights on their behalf.

SALTIRE AWARD WINNER

TRAINING



Peter Hill  
Stargazing

Memoirs of a Young Lighthouse Keeper

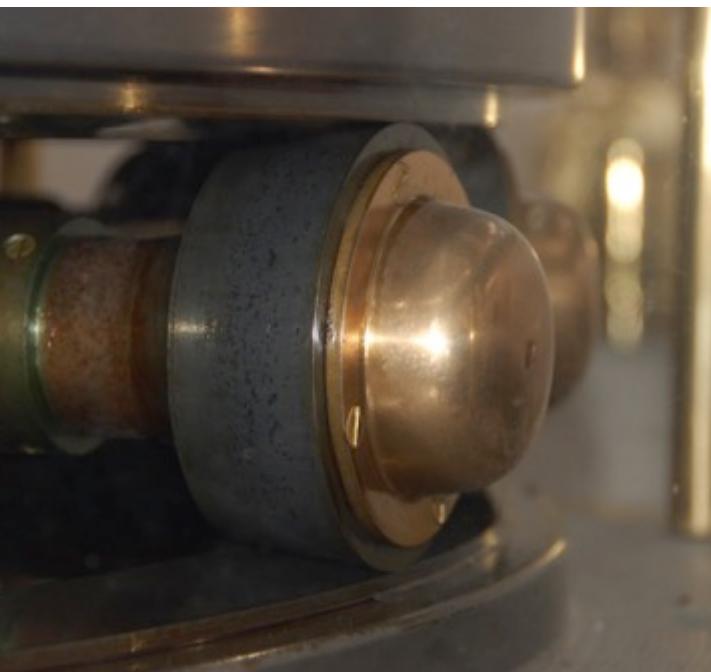
Copyright © 2016 by Sillitto Enterprises -  
[www.sillittoenterprises.com](http://www.sillittoenterprises.com)

**SILLITTO ENTERPRISES**

42

ENGINEERING SUCCESS IN A COMPLEX WORLD

## Equipment and Technology







Oxcars – first automatic light in 1894  
– lit by gas, controlled by clockwork  
Photo Wikimedia Commons

## Technology Testing: Operational lighthouses

with line of sight & easy access from Edinburgh



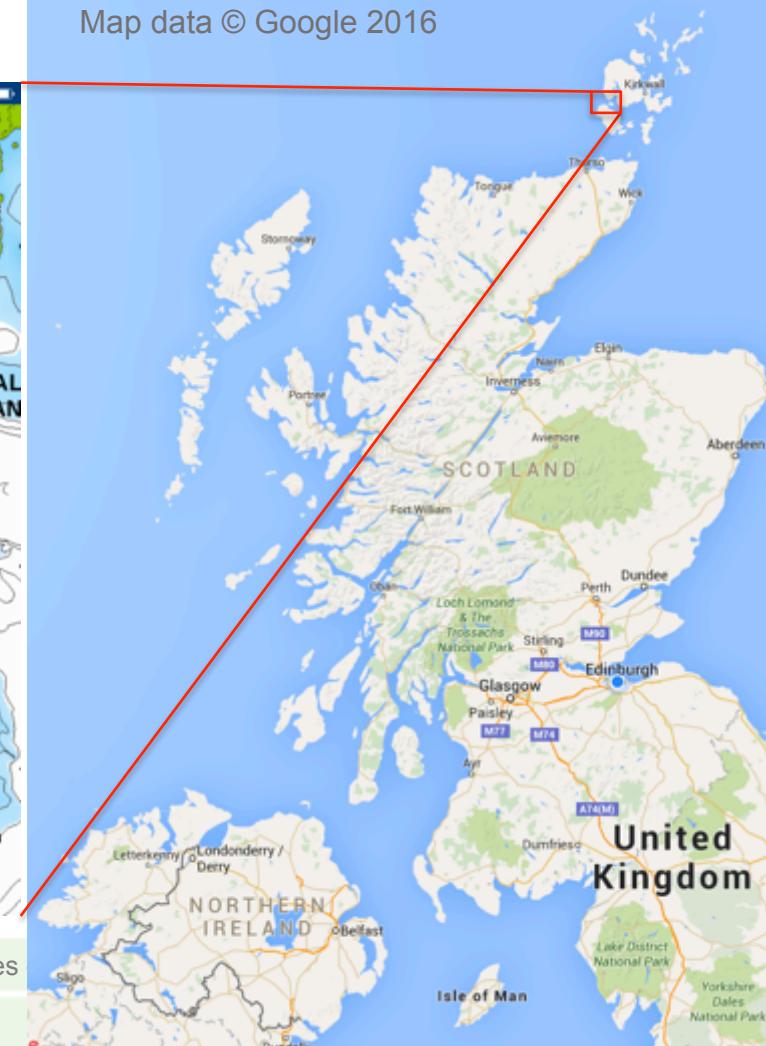
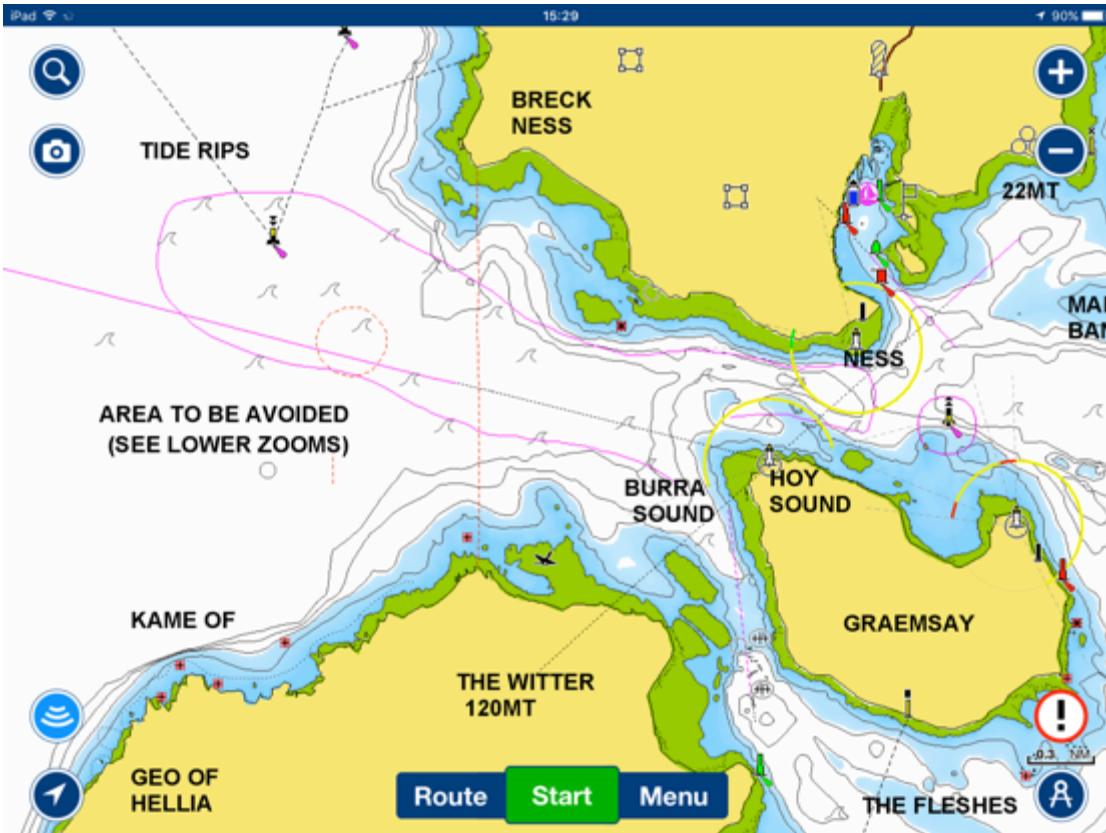
Inchkeith – test bed for  
electric lights mid 19<sup>th</sup> cent  
Photo by Ken Dougal RFYC

# Information



# Information

Map data © Google 2016



# Infrastructure



Edinburgh, UK  
July 18 - 21, 2016

# Logistics

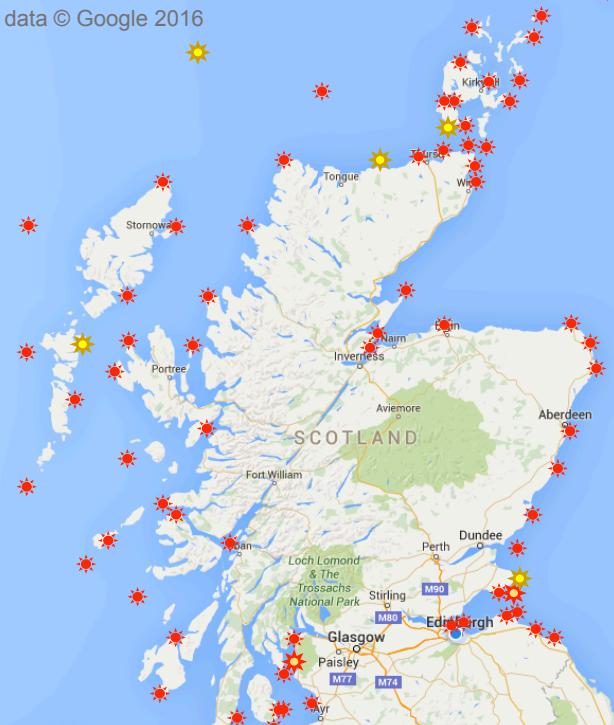


Photo by Adrian Shield, 2014

# Lighthouses

- Are they a system (and if so, what sort?) ✓
- Can we discern evidence of systems engineering? ✓
- Can we discern evidence of a Systems Architecture? ✓
- Can we discern evidence of Capability Management? ✓
- Can we learn from the past? ?

Map data © Google 2016





26<sup>th</sup> annual **INCOSE**  
international symposium

Edinburgh, UK  
July 18 - 21, 2016

# Thank you for your attention

## Questions?