



28th Annual **INCOSE**
international symposium

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Creating Decision Guidance for Applying Agile System Engineering



Background and Context
Observation Space Design
Assessment of Agility Needs
Findings and Future Work

Outline

Integrating Learning Journeys



CAB Members

- Large Variation
- Systems, Life Cycles
- Regulatory Constraints
- Risk Tolerance
- What Agile Means

AGILE SE WG

- Fundamentals
- ASELCM
- Pattern Work





Fundamental Values

- Purpose is to assist teams in making directionally correct decisions
- Solution suitable to address wide range of development applications
- Products created - simple to use, quick to use
- Ensure integration with other learning within the agile SE WG community



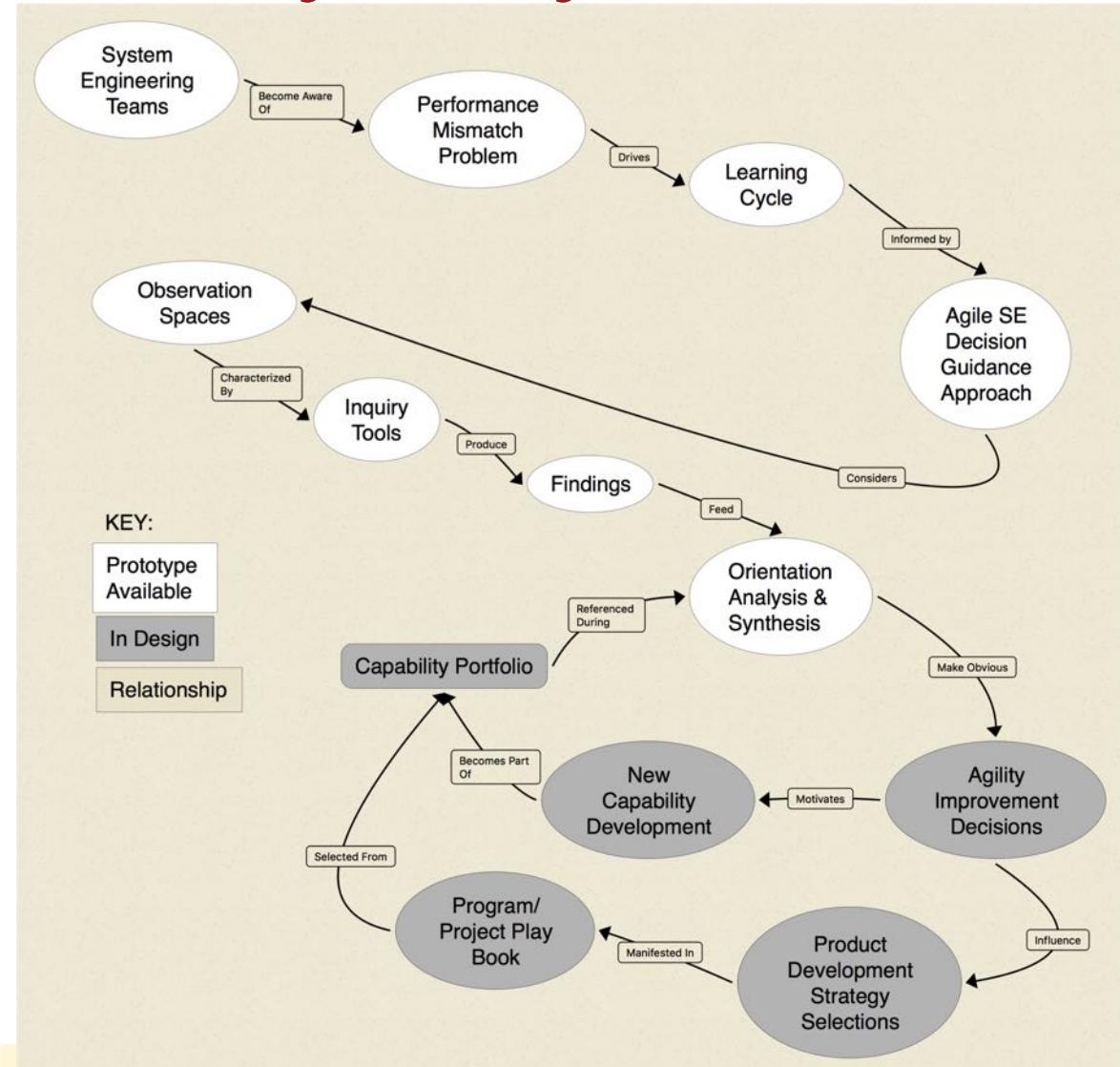
Decision Guidance Is Really A System

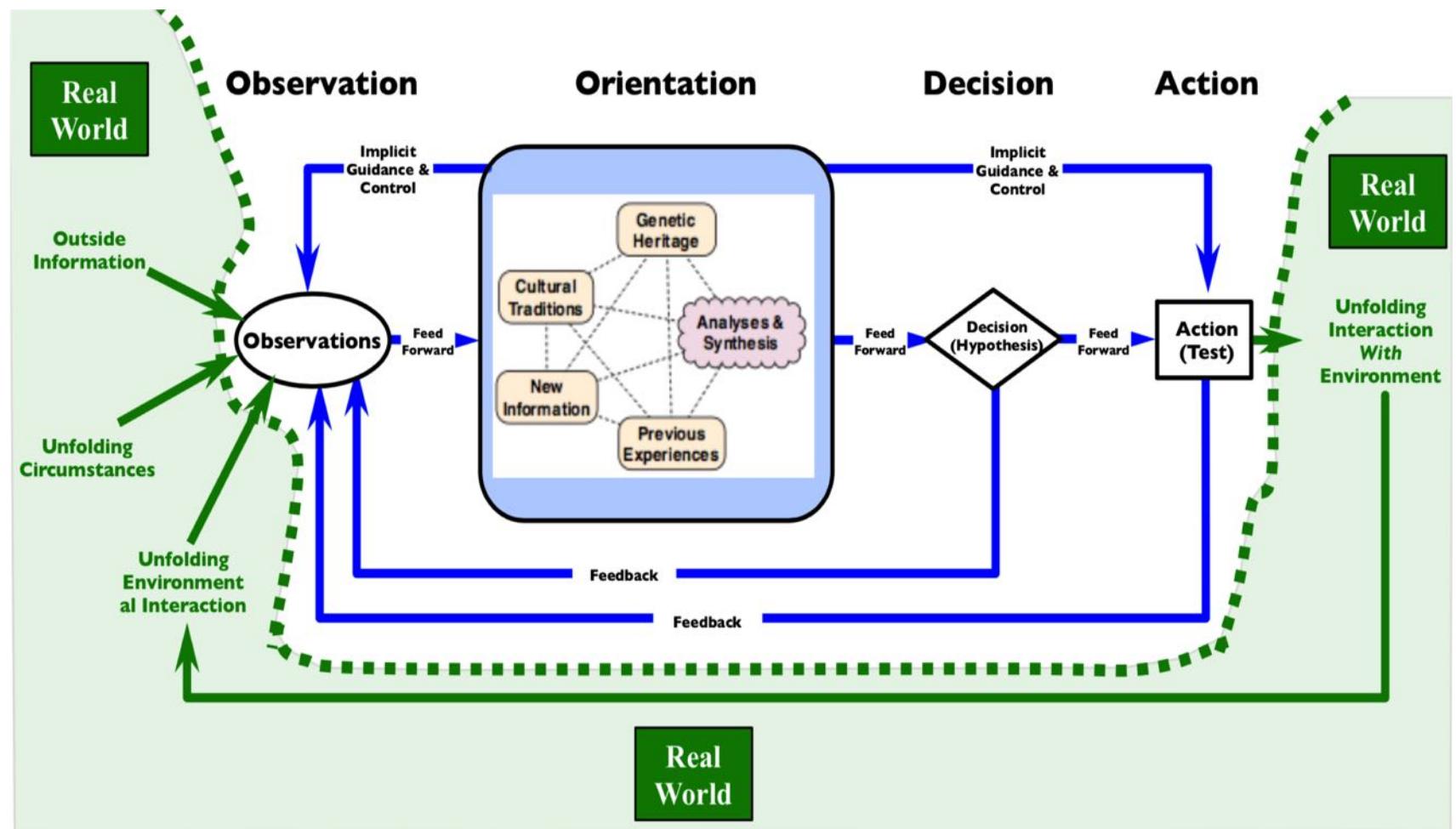


- Scope
- System Elements
- Relationships
- Organizing Framework

KEY:

Prototype Available
In Design

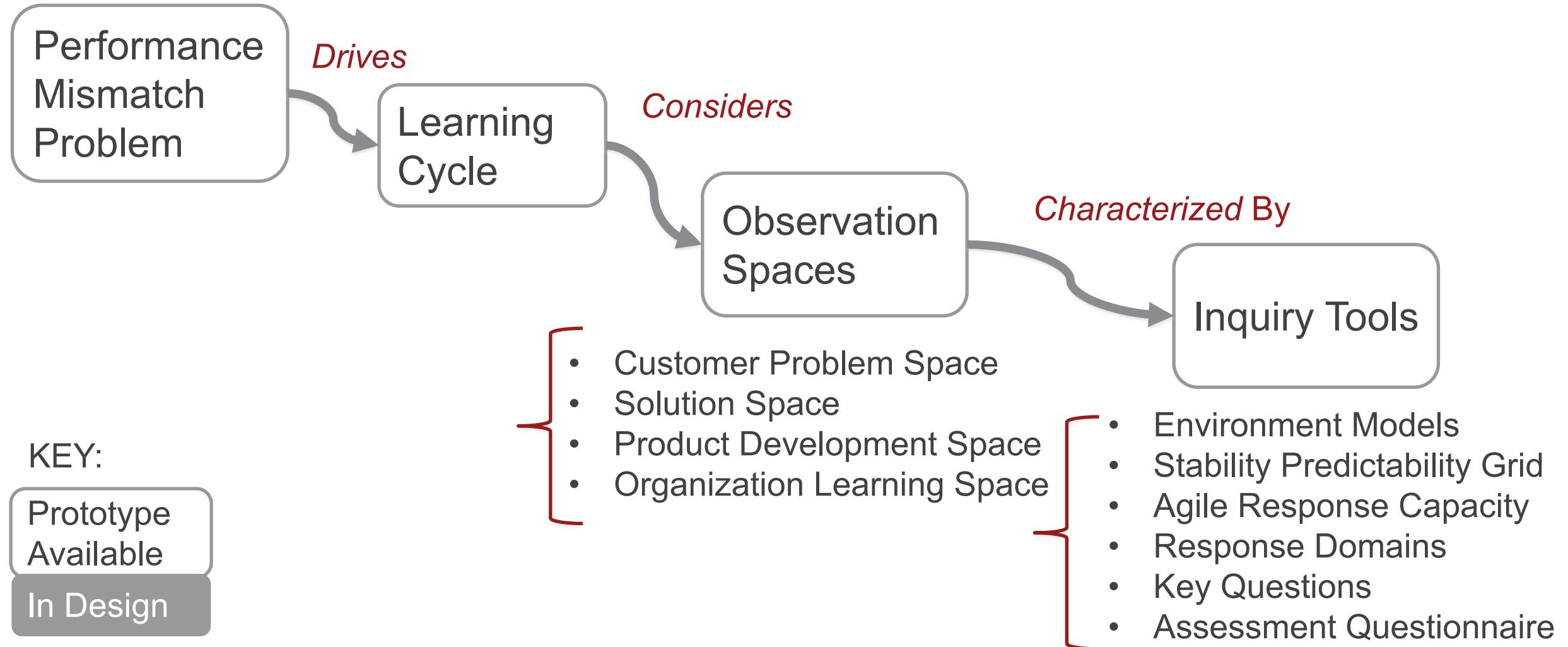




Choosing The OODA Loop For An Organizing Framework

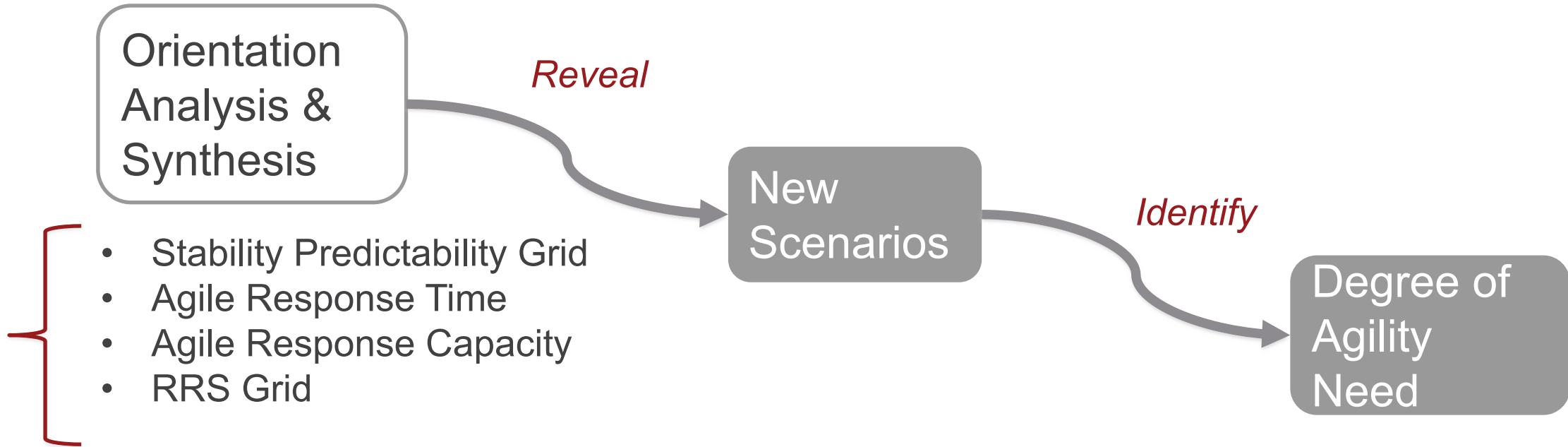
Framework For An Information Processing System Whose Purpose Is To Provide A Guide For Action

OODA State - Observing

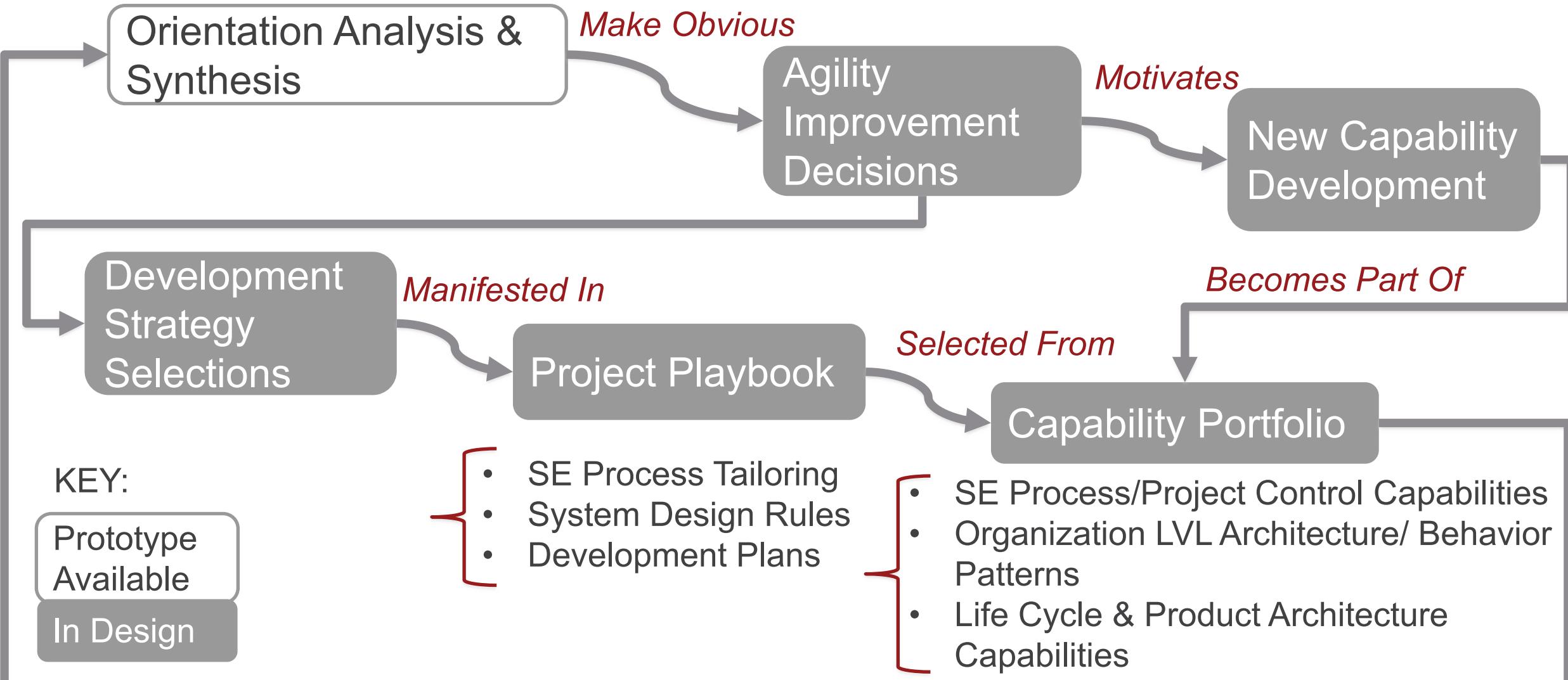




OODA State - Orienting



OODA State - Deciding



Joe's Story



Think Short Story

There are settings

There is a hero

There is a conflict

There is a strategy in play

There are other actors



- ✓ Captures the problem space
- ✓ One author but many can weigh in to ensure accuracy
- ✓ Used as reference for assessment

“Easy reading is damn hard writing” Nathaniel Hawthorne



Observation Space Design

Customer Problem Space



Target System Aspects For Assessment

- What drives purpose, timing, and capabilities?
- How Dynamic Is This Space?
- What Kind of Variation Might Be Expected?
- What Capacity Requirements Need To Be Served?

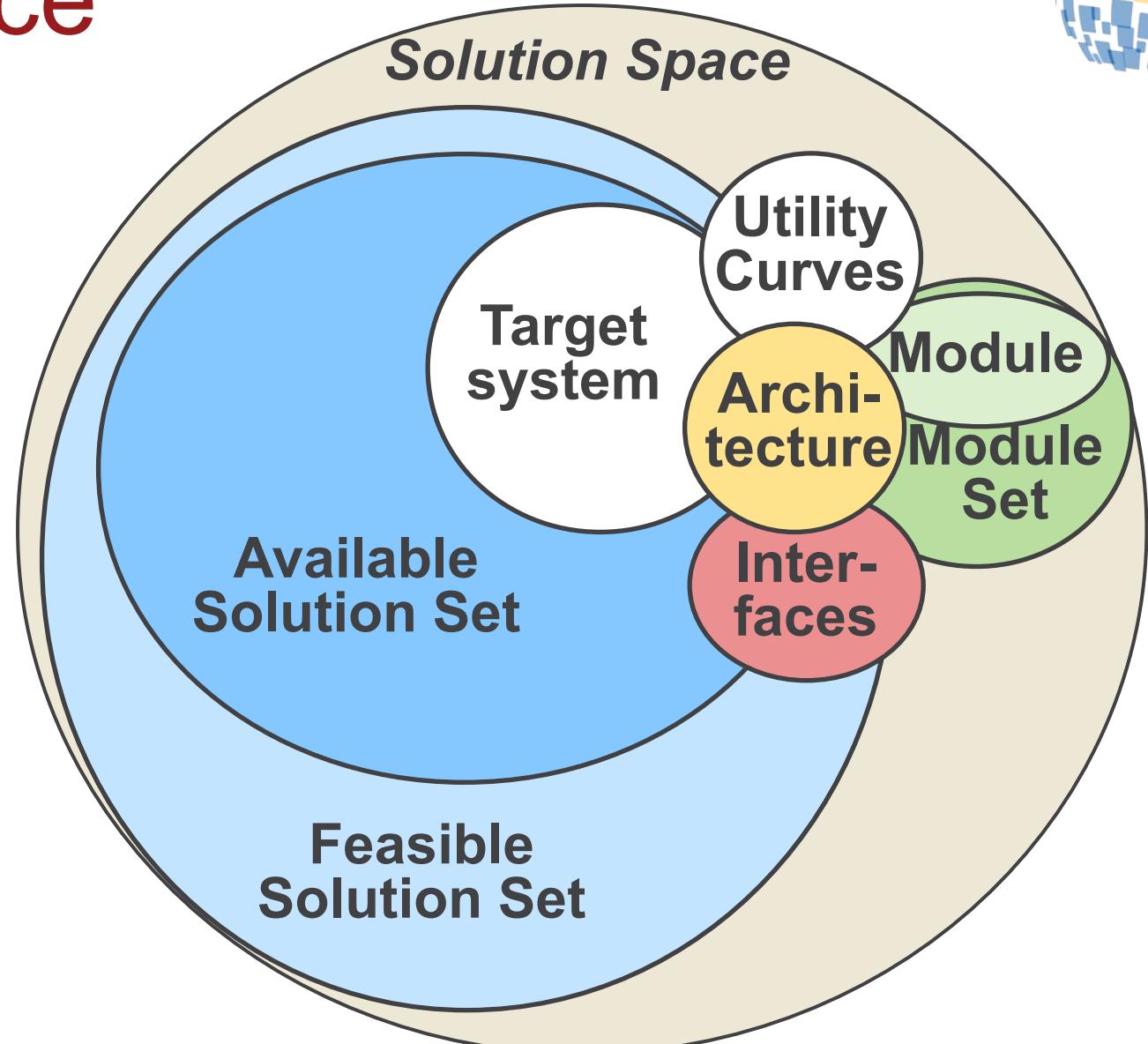


Solution Space



Solution System Aspects For Assessment

- What drives purpose, timing, and capabilities?
- How Dynamic Is This Space?
- What Kind of Variation Is Needed?
- What Capacity Requirements Need To Be Available?

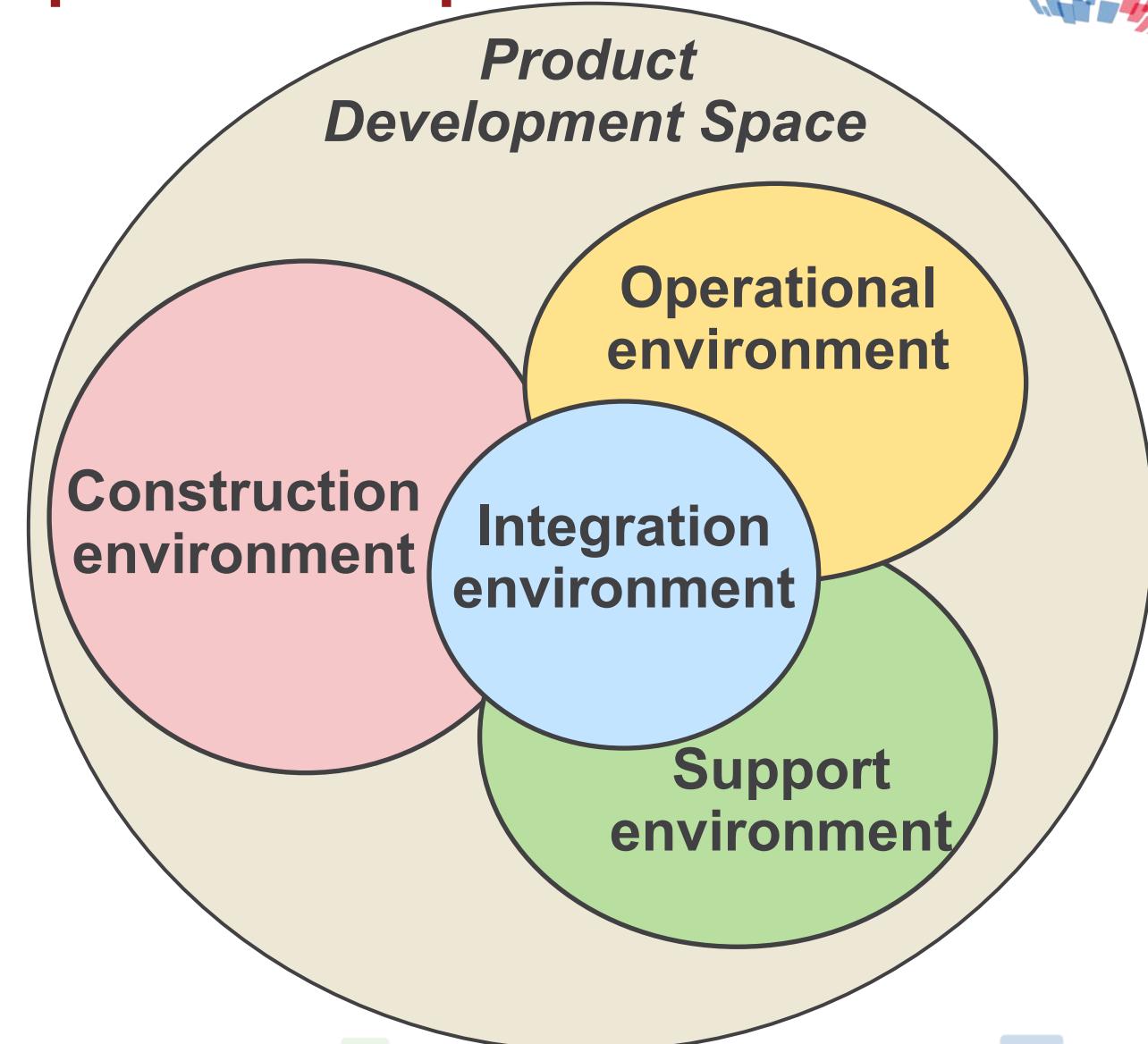


Product Development Space



PDS Aspects For Assessment

- What drives purpose, timing, and capabilities?
- How Dynamic Is This Space?
- What Kind of Variation Is Needed?
- What Capacity Requirements Need To Be Available?
- What Is Nature Of Coupling Between Environments?

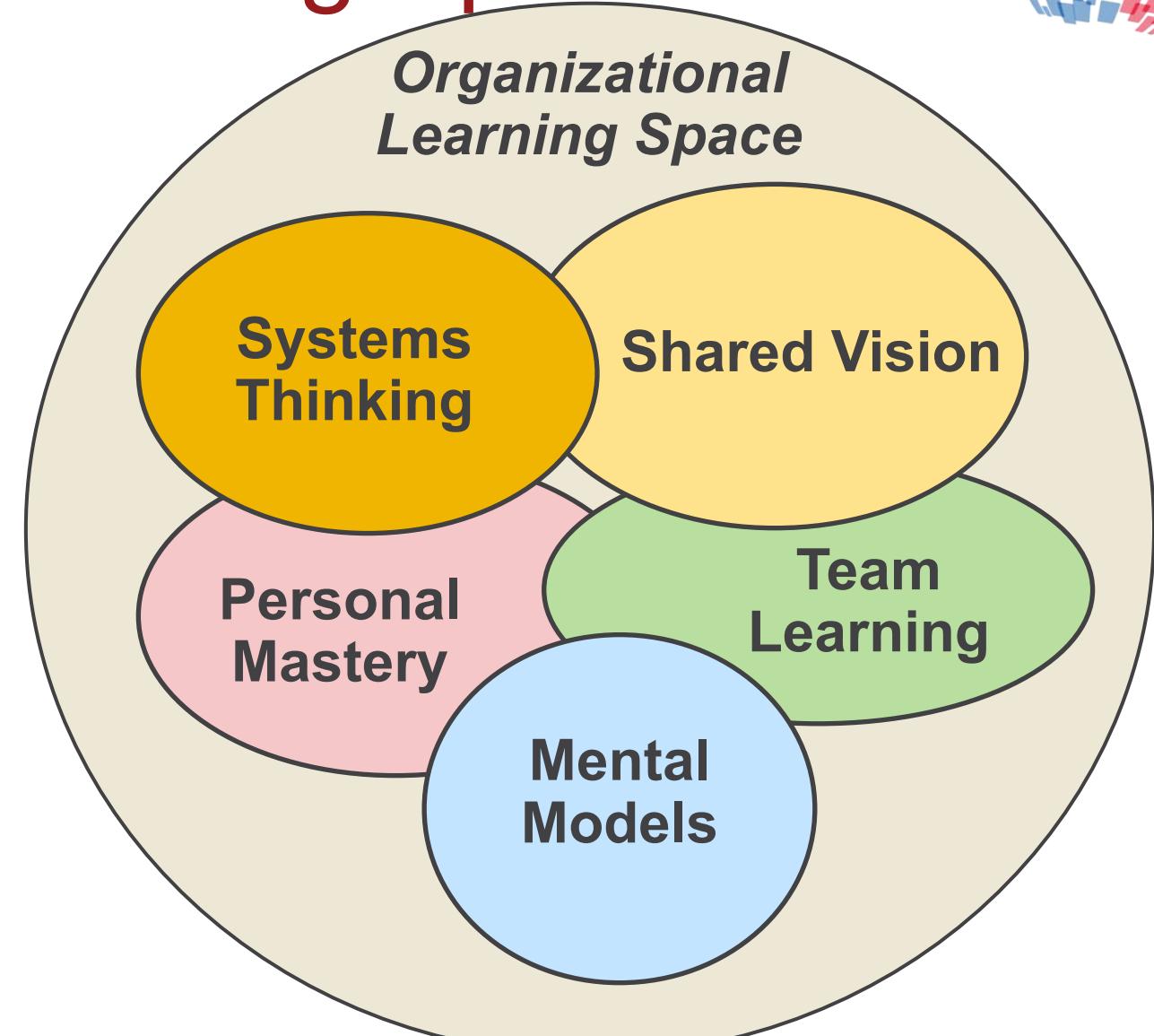


Organization Learning Space



Learning Space Aspects For Assessment

- How is new knowledge about processes, practices, products and vision shared?
- How are Organizational and individual mental models of past practices evolved to revised practices?
- What mechanism is used to facilitate team learning?



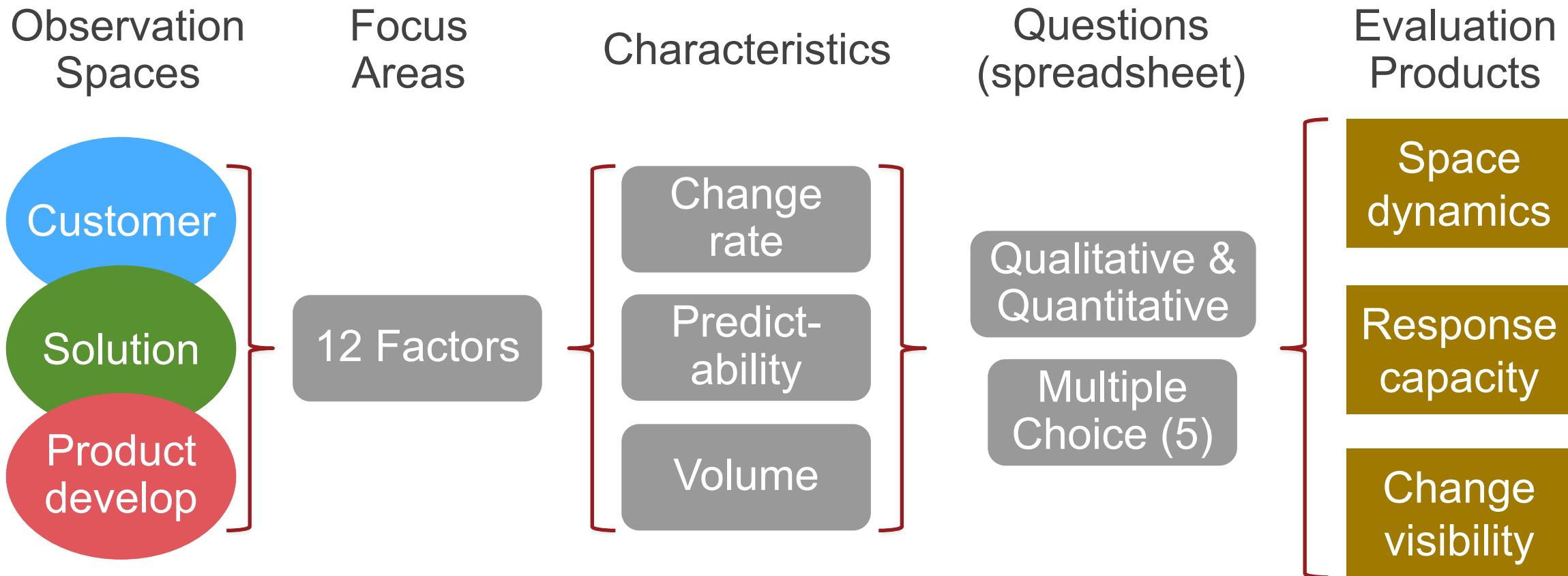


Assessment of Agility Need



Form of Assessment

The Prototype Assessment Tool provides important insights into Agile needs





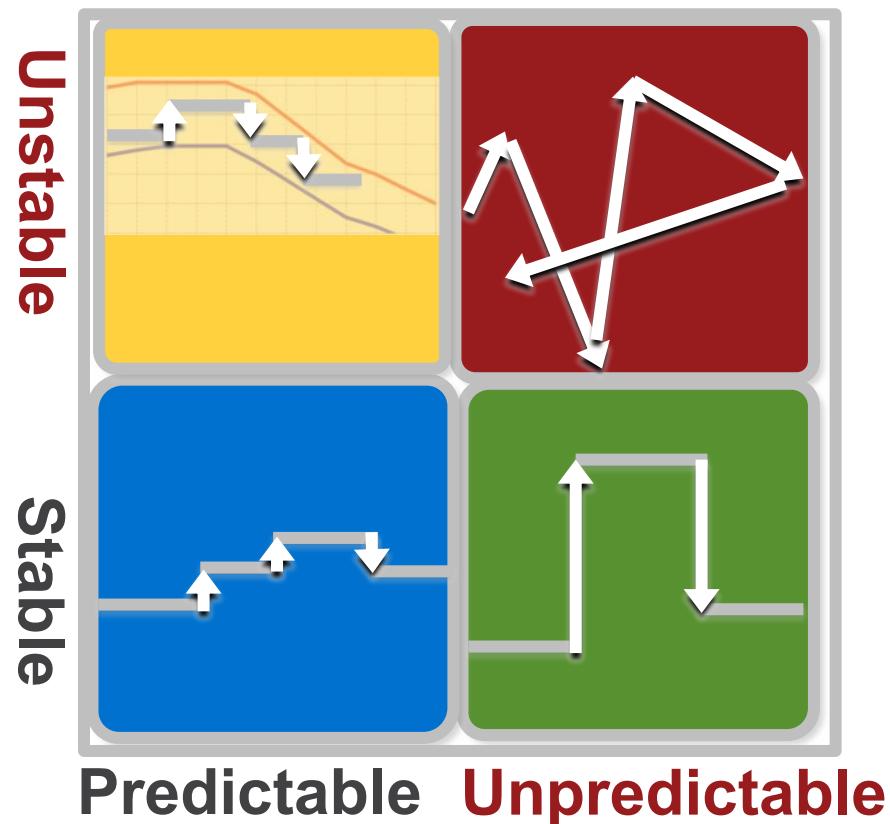
Space Dynamics: Stability-Predictability Grid

How Agile do you need to be?

This tool highlights four distinct types of dynamic behavior

Frequent changes follow predictable trends
example: *introduction of a new technology*

Changes are infrequent and predictable
example: *regulatory environment*



Changes are frequent and unpredictable
example: *global competitive environment*

Changes are infrequent but do not follow trends
examples: *platform or market innovation*

Stability-Predictability Grid - Results



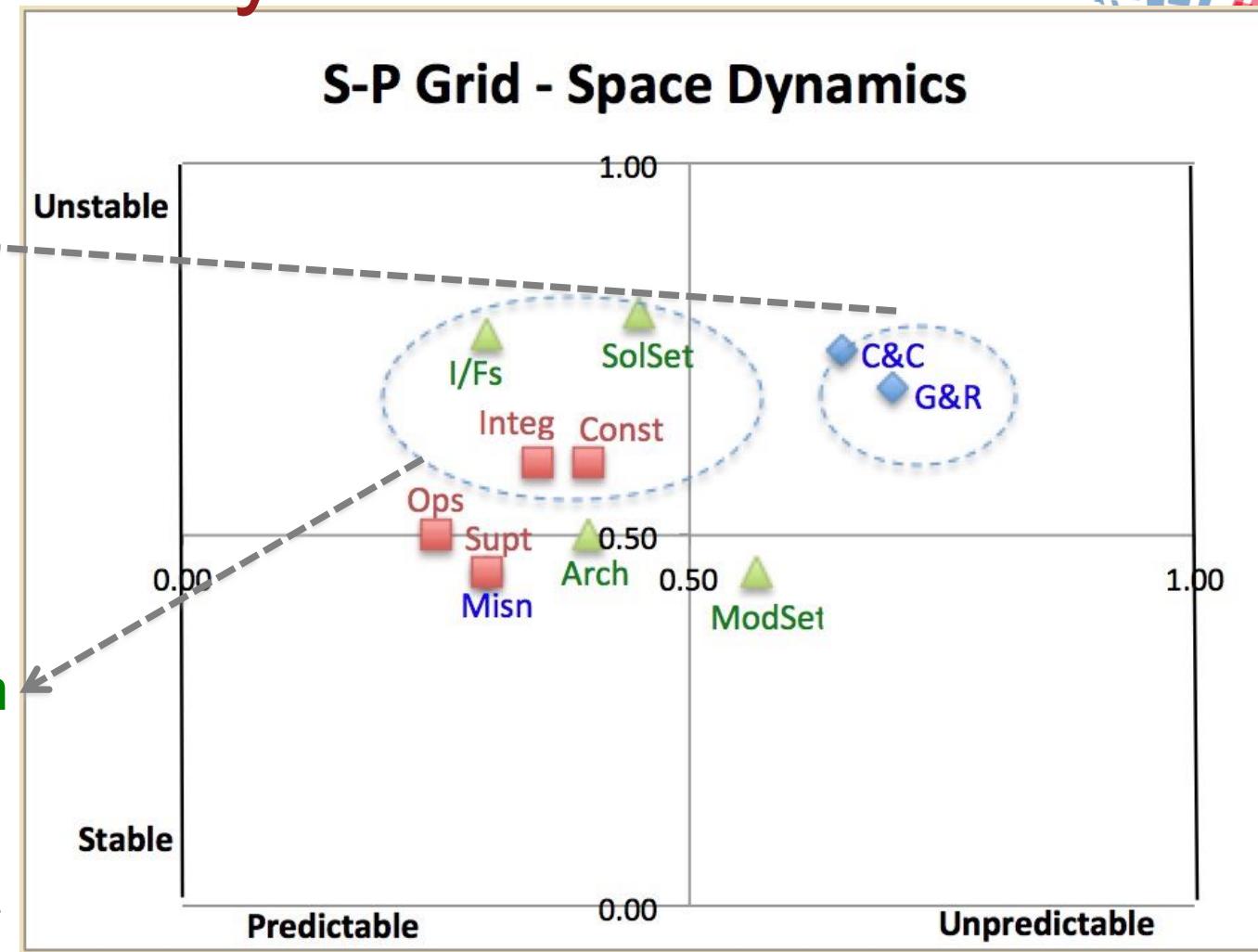
Factors are mapped to the S-P Grid, showing observation space dynamics

Goals & Requirements, Challenges & Constraints fall in the most dynamic quadrant:

- Consider project design improvements for faster monitoring and response

Solution and Development System factors fall in the upper-left (pattern) quadrant:

- Associate with known patterns and monitor for emerging trends



Response Capacity - Results



How many unique instances are there?

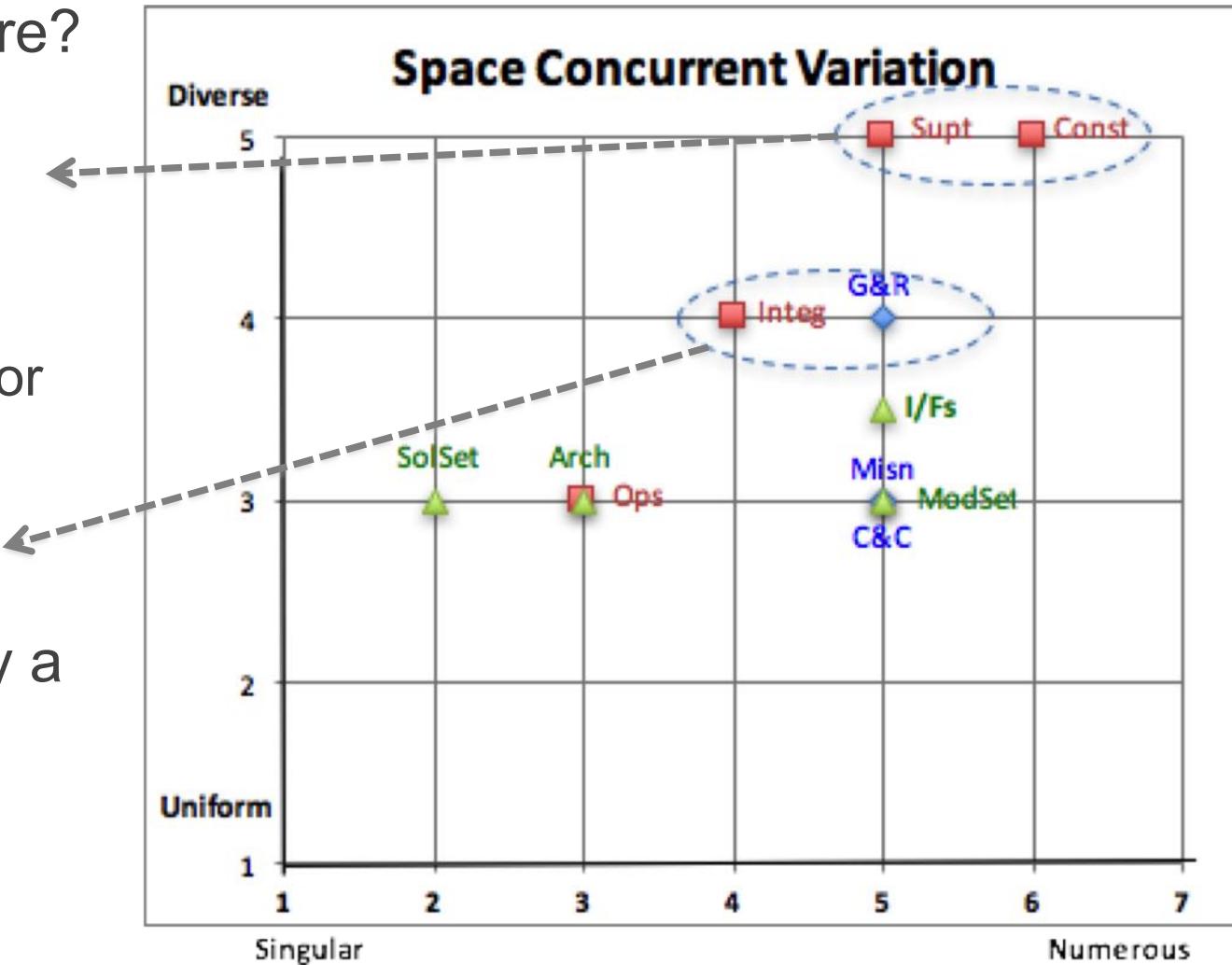
Construction and Support

Environments are highly varied and numerous

- Design the project to allow for enough capacity to support many concurrent variations

Goals and Requirements and Integration Environment are only a little less varied and numerous

- Project design should plan adequate capacity to accommodate them



Change Visibility - Results

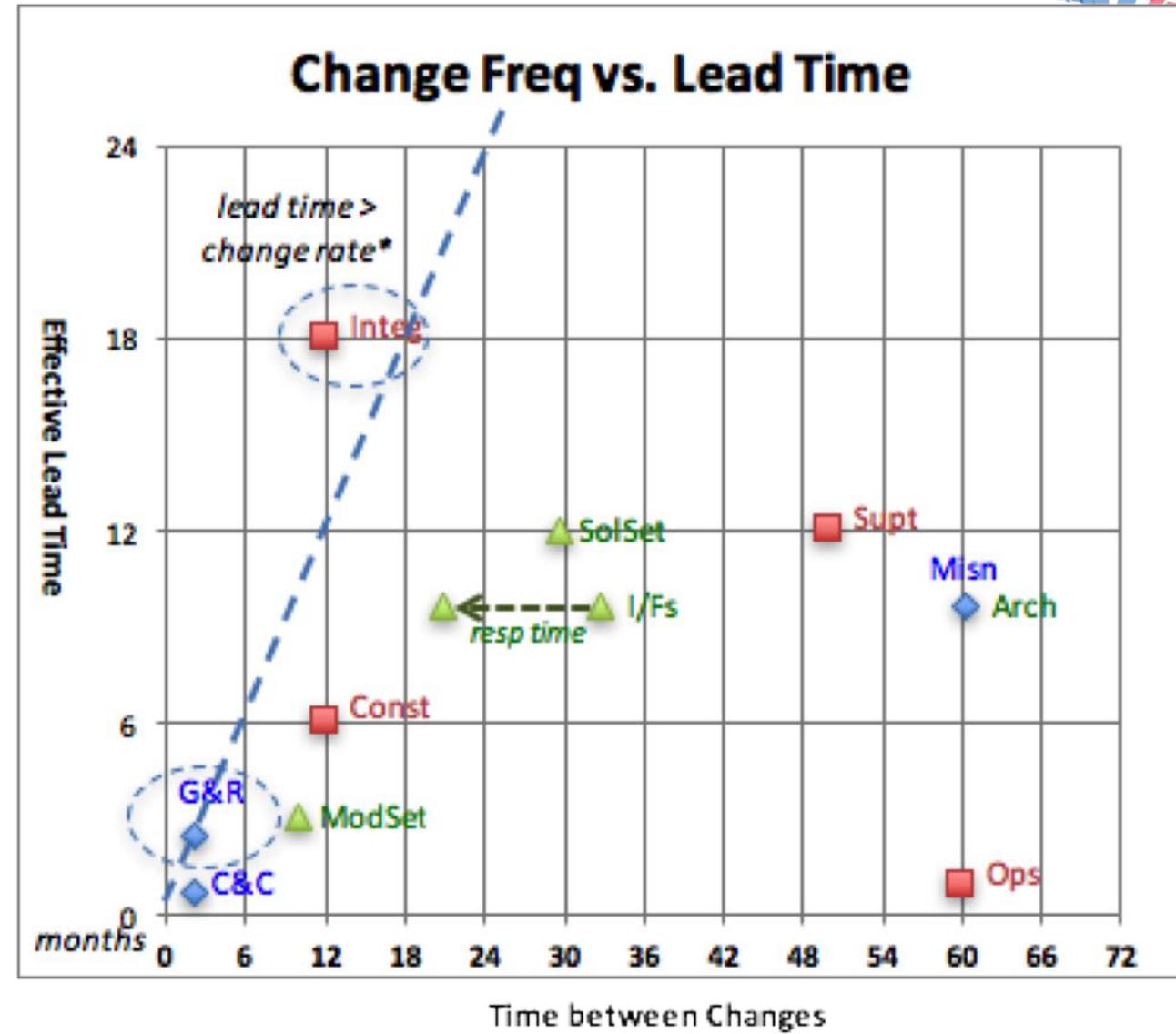


Do you know soon enough? Is observation lead-time less than the rate of change?

Total Time To Respond = lead-time + response time

When total response time exceeds change rate, the project will be one or more change cycles behind

- Circled factors are too slow, even without considering time to respond Design project to improve monitoring lead time





Findings and Future Work



Findings – Efficacy Of Method

| Values | Initial Prototype Experience |
|---|--|
| Directionally Correct Decisions | Assessment casts a broad net S-P grid mapping allows teams to see/discuss areas to focus on |
| Wide Range Applicability | Observation spaces not tied to specific industry. Need more trials to prove |
| Simple and Quick To Use | Effort = story + assessment + mapping = approx 12-16 hours Basis for group discussion/validation and synthesis leading to decisions |
| Agile SE Community Work Product Integration | Agile fundamentals integration Capability portfolio for capturing patterns, examples, life cycles |



Invitation and Future Work

- We have a prototype – Do you want to be an early adopter?
 - Create a story, use the assessment, map answers to the S-P grid
 - Use as basis for team/group discussion
 - Support a debrief to the team
 - Make improvement recommendations
- Next work phase – work the deciding phase activity of the OODA loop
 - Organizational behavior and service model patterns
 - Form of the playbook
 - Look at populating a capability portfolio with known examples

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