



**29<sup>th</sup>** Annual **INCOSE**  
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# A3 Architecture Overviews – A Project Management Tool?

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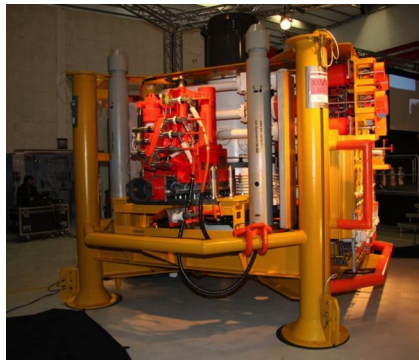
# The Author / Researcher

- Name: **Tore Boge**
- Age: 32
- From: Bergen
- Education: Bachelor in Subsea Technology from Bergen University College (2010)
- Master in Systems Engineering University of Southeast Norway (2018)

Professional Background:

## **Aker Solutions 2010-2012**

Project Engineer, X-mas tree refurbishment



## **Company 2012 – Present**

Project Engineer, Offshore Manager, Project Manager





# Thesis Case: Development of Autonomous Services

- Will it be possible to develop unmanned survey and inspection services, based on Autonomous, Unmanned solutions? The researcher was Project Manager for a pilot project where the goal was to prove this concept.
- Opportunity:  
Oil and Gas companies are working to cut cost, and reduce carbon footprint. Reduced vessel size and removal of offshore manning is therefore a very attractive.

Current solution



Future Solution?





# Development Project Challenges

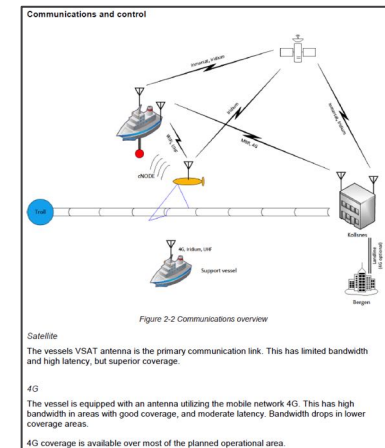
- Implicit (Expert) knowledge - not available for the rest of the organisation

Initial study of the project found that:

- No documentation beyond ConOps existed (28pages, 1 model)
- Documentation mostly used for promotion of future system externally,

focus on internal knowledge sharing was missing

- The researcher took over as PM for the pilot project and had that role during the research period.



REQUIREMENT	USV/NAV CONCEPT OF OPERATION	SWIRE SEABED
2.1.4.1	For operational and rescue controlled modes of operation, there are different ways of interacting with the vessel. When the vessel is in a rescue controlled mode, it is done by a first user interface to the vessel which can be changed from manual to auto. Subsequent of an external command is required to be received from the vessel. Subsequent of an external command is required to be received from the vessel. Subsequent of an external command is required to be received from the vessel.	
2.1.4.2	When the vessel is in a rescue controlled mode, it is done by a first user interface to the vessel which can be changed from manual to auto. Subsequent of an external command is required to be received from the vessel. Subsequent of an external command is required to be received from the vessel. Subsequent of an external command is required to be received from the vessel.	
2.1.4.3	When the vessel is in a rescue controlled mode, it is done by a first user interface to the vessel which can be changed from manual to auto. Subsequent of an external command is required to be received from the vessel. Subsequent of an external command is required to be received from the vessel. Subsequent of an external command is required to be received from the vessel.	
2.1.4.4	When the vessel is in a rescue controlled mode, it is done by a first user interface to the vessel which can be changed from manual to auto. Subsequent of an external command is required to be received from the vessel. Subsequent of an external command is required to be received from the vessel. Subsequent of an external command is required to be received from the vessel.	

Pages showing the ConOps created prior to start of research,  
The ConOps was text-heavy with only 1 model



# Systems Engineering Method

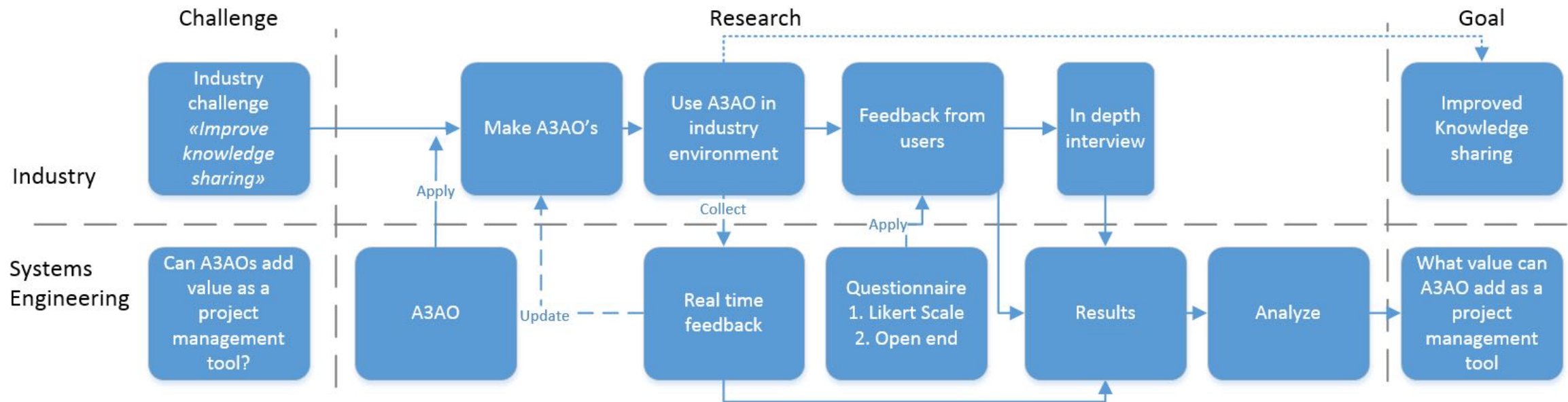
- There was a need for communication of the implicit expert knowledge in the project organisation.
- A3AO was presented and suggested as a possible solution.
- Company Operations Manager and Engineering Manager supported the approach, and the format.

## **Research Questions:**

- What value can A3AOs add as a project management tool during the development of new services for subsea pipeline inspections?
- How do different parts of the organisation evaluate the A3AO as a tool for communicating implicit expert knowledge?



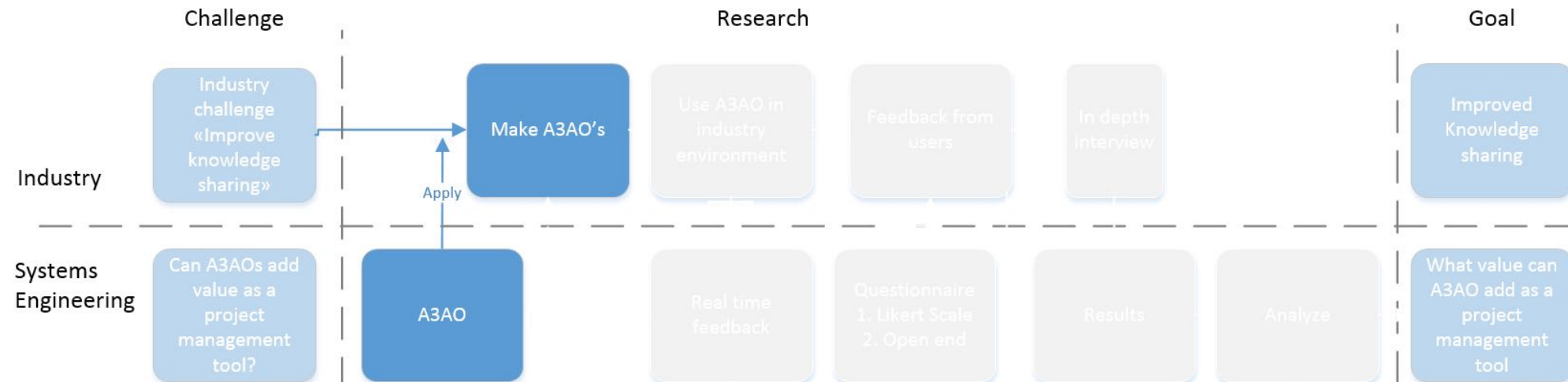
# Research Method





# Research Method – First steps

- A3AO format and approach based on previous research (Broches cookbook) Therefore limited space concerning A3AO in article.
- Informal interviews of system expert to extract knowledge
- Researcher created A3AOs





## Functional View

The functional flow of Autonomous Acoustic Pipeline Inspections are very much similar to the flow of a conventional Acoustic Pipeline Survey. The main difference lies within the automated function of categorizing and initial processing of data combined with the live quality control. This new technology is enabled by an updated processing card that can automatically categorize data in structured manner (Create NaviEdit Project). The card also enables an initial cleaning of raw data collected, which limits the amount of processing to be done after the mission is complete.

Based on a predefined set-up for the NaviEdit Project structure a verification of collected data vs. Expected data can be done. Missing data indicates that the collection of data has not been successful.

Also the verification of collected data size vs. expected data size can be done to verify the quality of the data collected.

As a result of the two automated verification methods, feedback is given to the control room where operators can update the mission profile, and send the AUV back to areas where data collection has been poor or is missing.

## Acceptance Criteria Pilot 1

**Environment**

The operation is limited by the maximum weather criterion for recovery of the AUV by the support vessel. The carbon footprint have to be reduced compared to conventional operating method with a large ship.

**Technology**

The operation is at all times dependent on one communication link capable of handling data packages of XX Mbit/s to be able to remotely monitor and update mission profiles for the AUV.

The quality of the data have to be of sufficient quality for the data processors to be able to deliver according to specification. This is achieved by calibration of all sensors prior to start of operation. These calibrations will be the same as for a conventional Acoustic survey.

The AUV have to be able to do live processing of data for the onshore operators to monitor what data is being collected

**Deliverables**

Main delivery for the test is pipeline inspection report.

**Business**

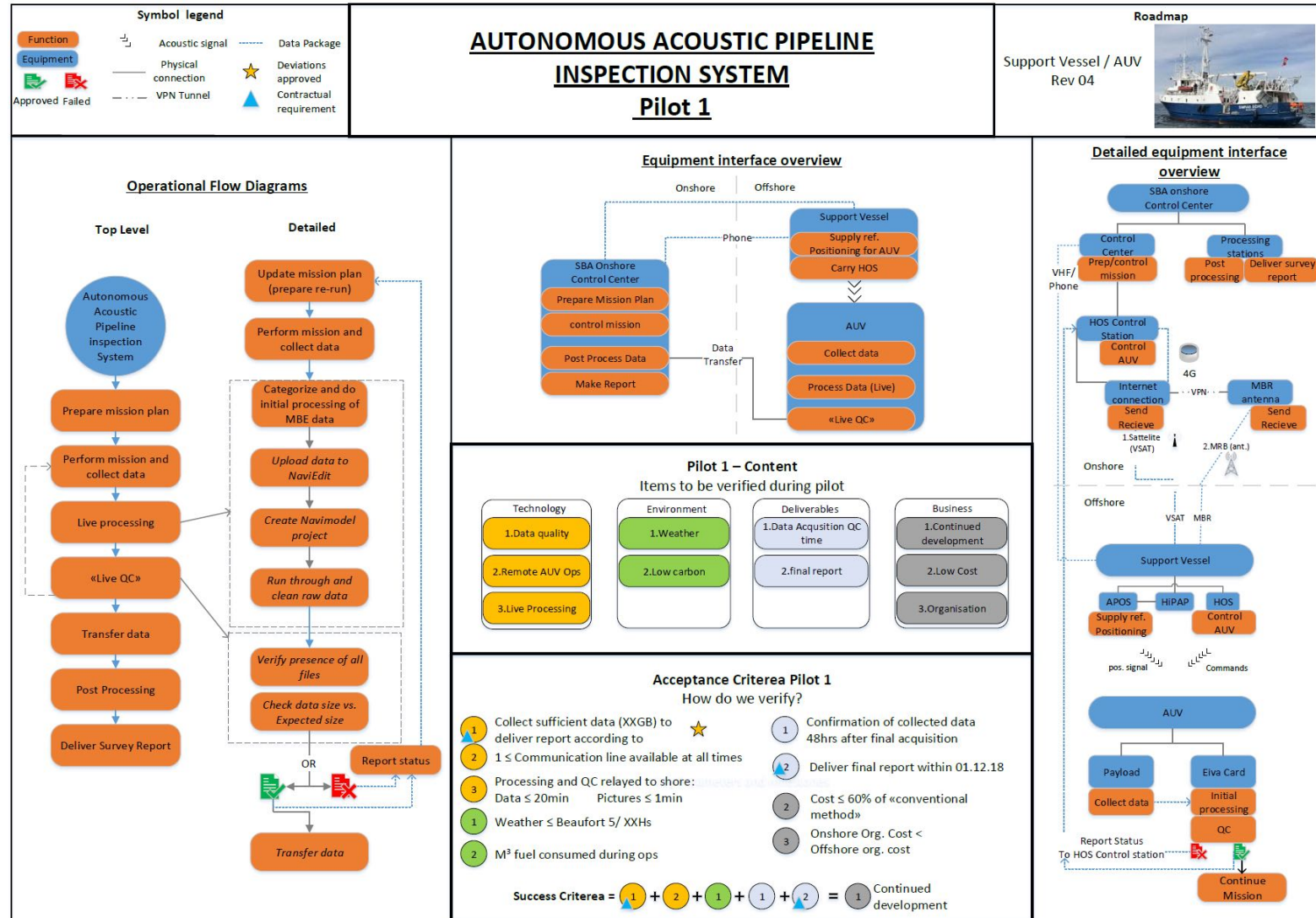
In addition to proving the technical concept we need to make sure the project show how we can achieve more cost efficient operations.

**References:**

USV/AUV ConOps - 15066-SUR-CO01-2018-01

Pilot 2 A3AO

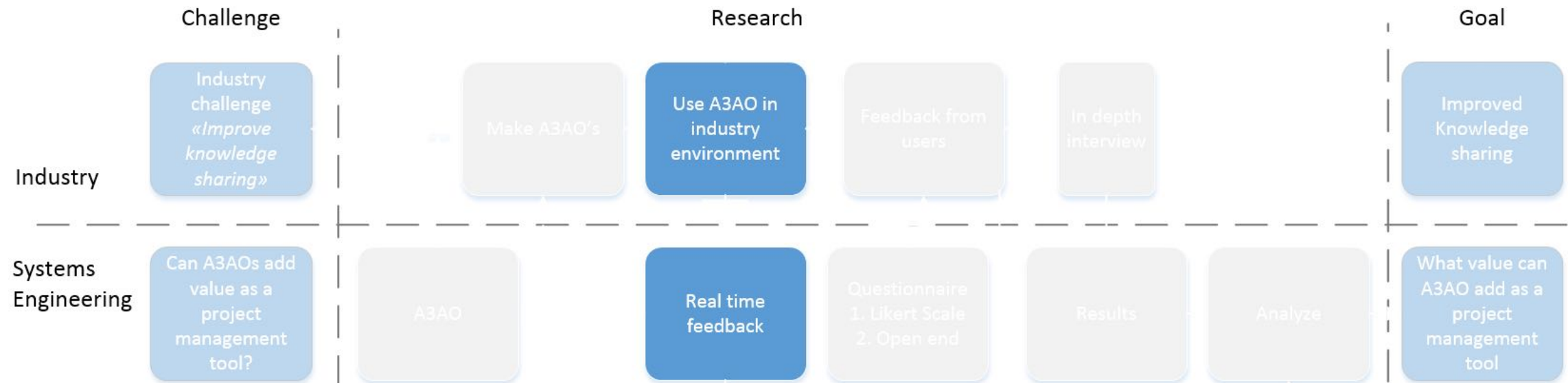






# Research Method – Second step

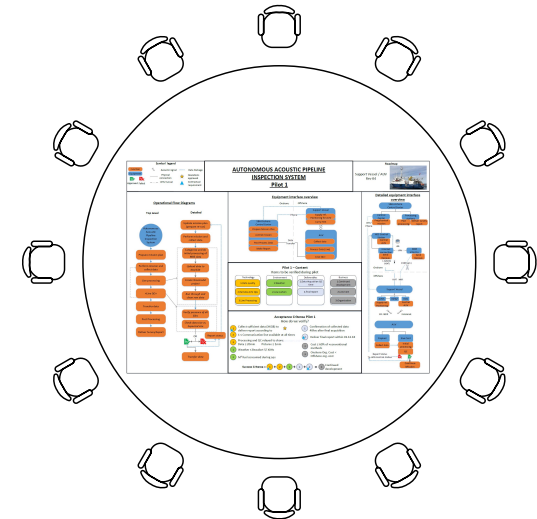
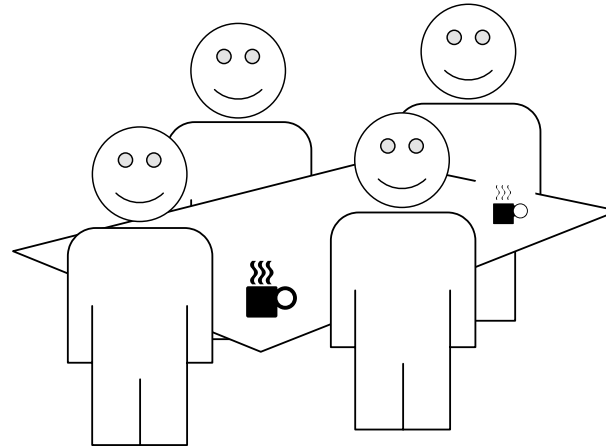
- A3AOs used in project meetings w. HSEQ, finance, management, engineering
- Observation of real time feedback from users





# Use of A3AOs

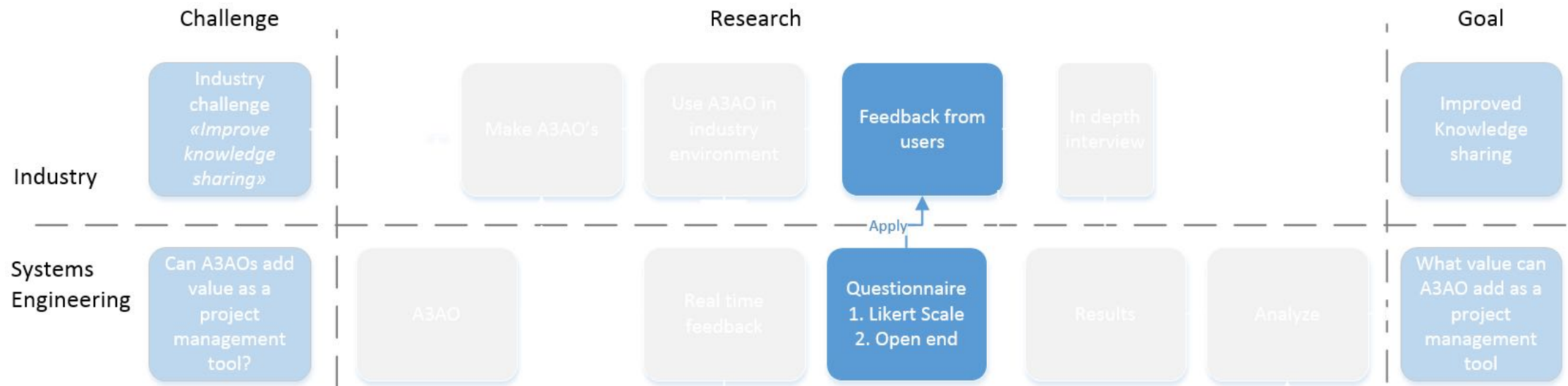
- A3AOs used in Project meetings:
- Kick-Off meetings
- Weekly status meetings
- Internal system education meetings
- Risk Assessment meetings





# Research Method – Third step

- Questionnaire issued to collect feedback from users





# Questionnaire

- Likert Scale & Open ended

## A3 Architecture overviews questionnaire.

Based on the use of A3 architectural overviews (A3AO's) made for the different pilot tests for autonomous AUV inspections, please answer the following questions. The research is performed to validate the use of A3AO's as a tool for interdisciplinary sharing of system knowledge.

(The questionnaire should take less than 10 minutes to complete)

1: Strongly disagree "No"		2: Disagree		3: Neutral		4: Agree		5: Strongly Agree (Yes)	
No.	Statement	1	2	3	4	5			
1	The A3AO is a good tool for sharing technical knowledge.								
2	The A3AO is a new format to me.								
3	The A3AO is easy to understand.								
4	The A3AO provides useful system information that is not captured in traditional documentation.								
5	I believe using A3AO could be beneficial to use in other projects we conduct								
6	The A3AO is challenging to understand as there are too many technical details.								
7	The Summary side (text side) of the A3AO is preferred over the overview side (models)								
8	The A3AO support me or others my job activities								

## Open Questions.

- How much time would you estimate/budget for making one A3 report (including reviews)?

Circle around your selected answer

5hrs      10hrs      15hrs      20hrs      25hrs      30hrs      35+ hrs

- Which factors need to be in place for the A3AO format to be accepted in our company?

**Answer (1-3 sentences):**

- Which factors may block the use of A3AO's?

**Answer (1-3 sentences):**

- What do you see as the main benefits of the A3 format?

**Answer (1-3 sentences):**

- What do you see as the main challenges of the A3 format?

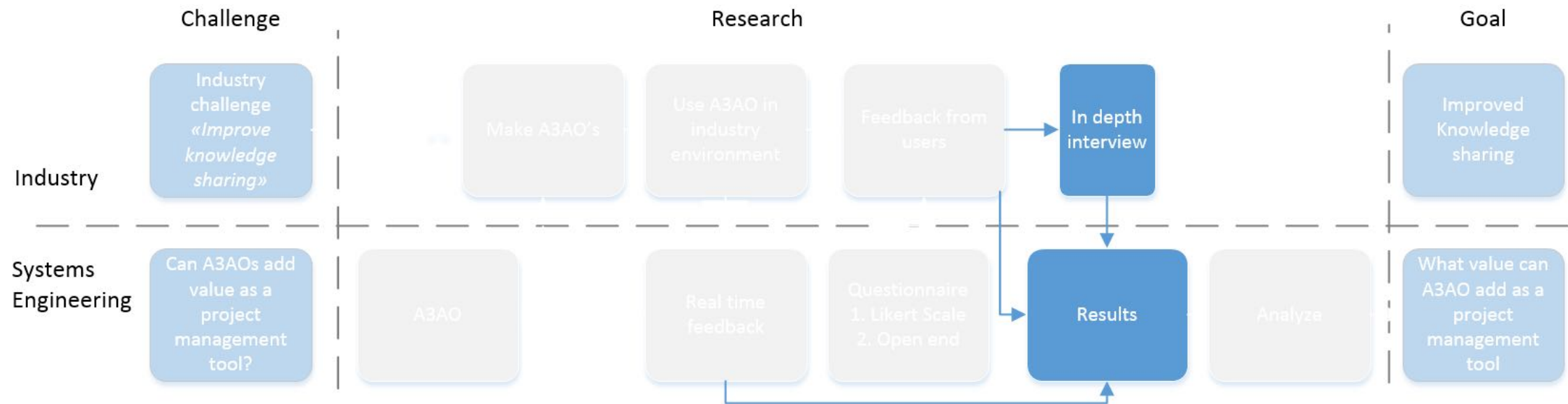
**Answer (1-3 sentences):**





# Research Method – Fourth step

- Collection of results
- Additional in depth interview of former project manager



# Results



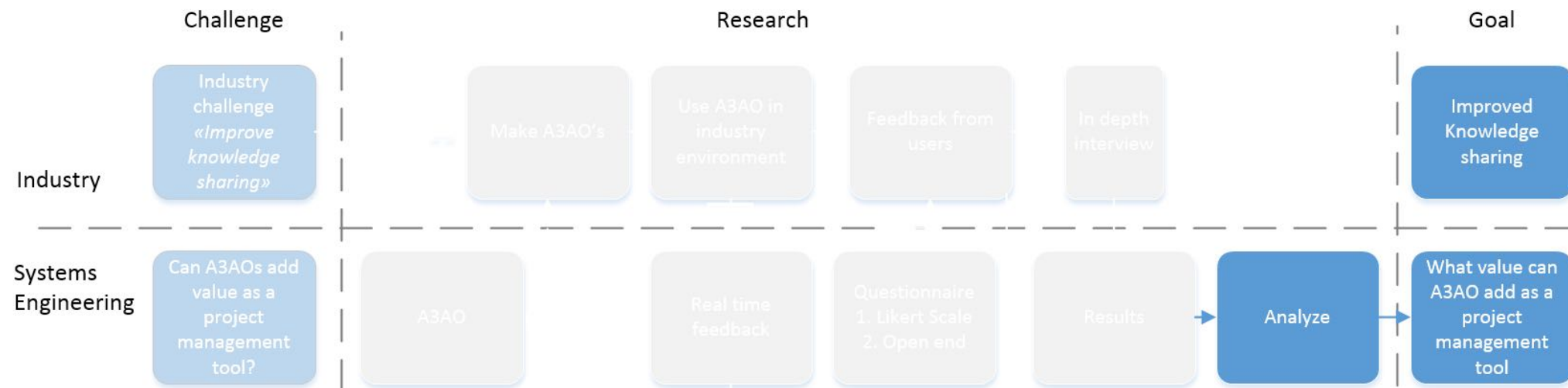
No.	Statement	1: Strongly disagree "No"	2: Disagree	3: Neutral	4: Agree	5: Strongly Agree	NPS
		1	2	3	4	5	
1	The A3AO is a good tool for sharing technical knowledge.				2	7	7
2	The A3AO is a new format to me.		1	1	2	5	3
3	The A3AO is easy to understand.				6	3	3
4	The A3AO provides useful system information that is not captured in traditional documentation.			1	3	5	4
5	I believe using A3AO could be beneficial to use in other projects we conduct				5	4	4
6	The A3AO is challenging to understand as there are too many technical details.	4	4	1			-9
7	The Summary side (text side) of the A3AO is preferred over the overview side (models)		4	3	1	1	-5
8	The A3AO support me or others my job activities			2	5	2	0

		Average Scores			NPS Scores		
		Technical	Non Technical	Management	Technical	Non Technical	Management
Q1	The A3AO is a good tool for sharing technical knowledge.	4.5	5	5	1	3	4
Q2	The A3AO is a new format to me.	4	4	3.67	0	2	1
Q3	The A3AO is easy to understand.	4	4.33	4.67	0	1	2
Q4	The A3AO provides useful system information that is not captured in traditional documentation.	3.5	4.67	4.67	-1	2	3
Q5	I believe using A3AO could be beneficial to use in other projects we conduct	4	4.67	4.67	0	2	3
Q6	The A3AO is challenging to understand as there are too many technical details.	1.5	2	1.33	-2	-4	-4
Q7	The Summary side (text side) of the A3AO is preferred over the overview side (models)	2.5	3	2.33	-2	-1	-4
Q8	The A3AO support me or others my job activities	3.5	4	4.50	-1	-1	2



# Research Method – Final step

- Analysis of results, Likert scale average scores, NPS
- Comparison of open question answers
- Analyse in depth interview to find trends towards earlier research and other results from this study





# Quality of Research

- Consistency in results between NPS, averages and open questions.
- Few questions asked from participants – Uniform feedback
- Findings supported by other research
  - (Løndal & Falk), (Wee & Muller), (Kanter)
- Change Management, resistance towards change
- Lack of benchmarking, and grounds for comparison internally in company is a drawback
- Client not formally involved in the research
- Delay in development project resulted in limited project cycle exposure



# Conclusions

- A3AO contribute to enhanced understanding of project goals for project personnel with limited system knowledge.
- Management and non-technical personnel are more positive to the use of A3AOs than technical personnel.
- Development projects have a wide range of stakeholders, the A3AO support communication on many levels in a project:
  - from development of business cases to daily project activities





## Other Findings

- Clients are asking for models and schematics when working with development projects.
- Strong indications of added value in development of business cases
- Industry common language should be used as far as possible to make the A3AO self explanatory for the users
- A3AOs are useful to create a common basic understanding of the project



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