



**32<sup>nd</sup>** Annual **INCOSE**  
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A Norwegian case study

# Visual Lean planning tools in the construction industry

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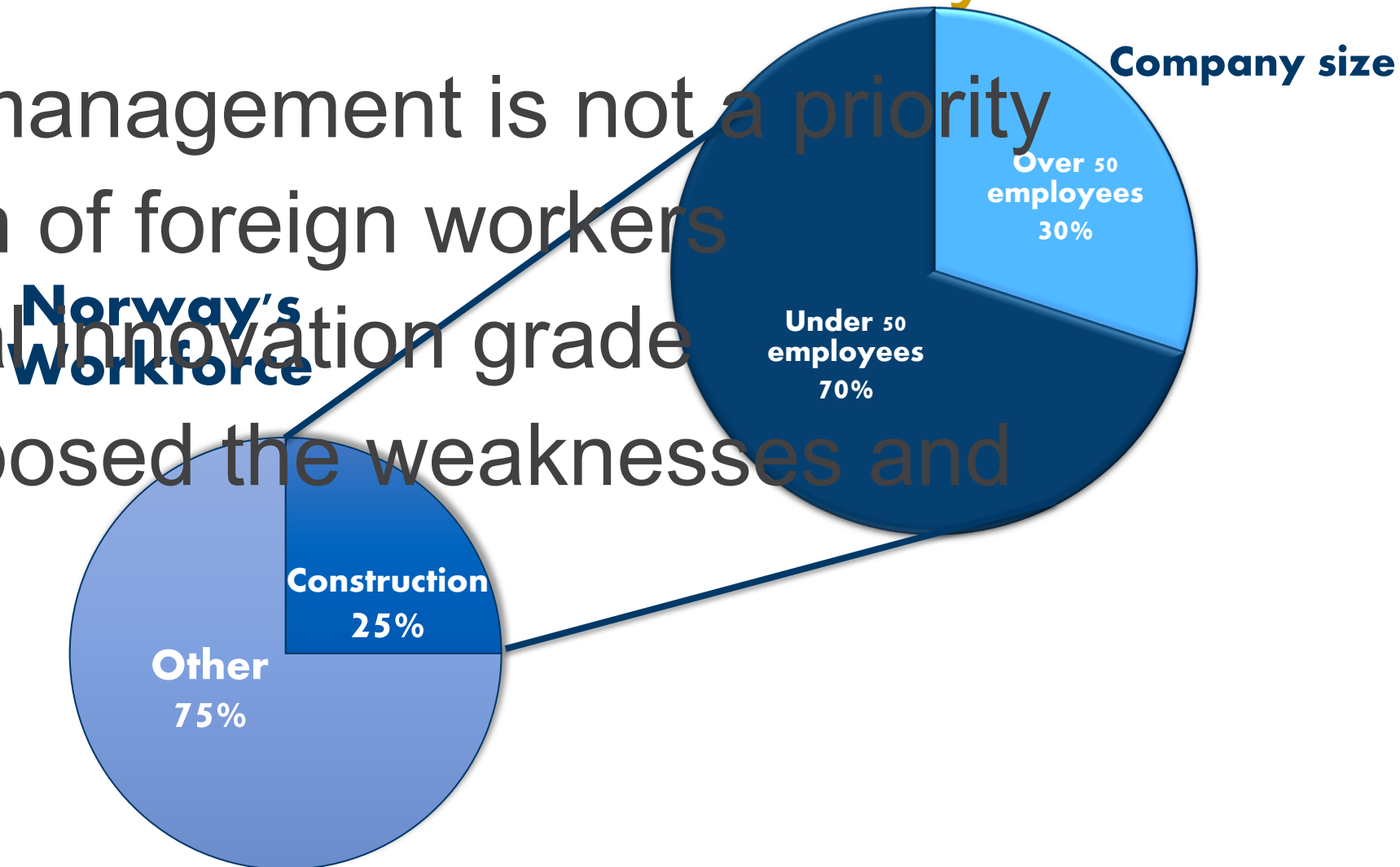
# Content

- Aim
- Industry context
- Research methodology
- Visual Lean planning in the Norwegian construction industry
- Case study: The KA23 project
- Lessons Learned
- Barriers and opportunities for change
- Conclusions



# The Norwegian construction industry

- Knowledge management is not a priority
- Large portion of foreign workers
- Low technical innovation grade
- Covid 19 exposed the weaknesses and opportunities





# Aim

- How can **visual Lean planning** tools be used in a **Norwegian construction project** to increase the **cohesion between planning and production?**



# Research methodology

**RQ1** - What is visual Lean planning?

**RQ2** - How have Norwegian contractors applied visual Lean planning?

**RQ3** - What are the lessons learned from using the LPS in the KA23 project?

**RQ4** - Which visual Lean planning processes improve the cohesion between planning and production?

## QUALITATIVE

**RQ3**  
**INFORMAL**

**DAILY PLAN CHECKS**  
**WEEKLY MEETINGS**  
**GENERAL FEEDBACK**

**FORMAL**

**RQ3** **CLIENT INTERVIEW**  
**INDUSTRY INTERVIEWS**  
**RQ2** **(3 CONTRACTORS)**

**RQ4**

## QUANTITATIVE

**RQ3**

**ACTIVITIES ON PLAN**  
**PERCENT PLAN COMPLETE (PPC)**  
**REASONS FOR MISSED COMMITMENT (RMC)**



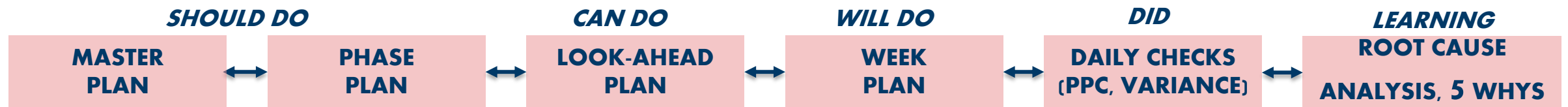
# Visual Lean planning

- Collaboration
- Accountability
- Increase cohesion between planning and production
- Communication tool
- Improve project delivery
- Continuous learning



# The Last Planner® System (LPS)

- Entire project lifecycle
- Achieve planned activities



(Lean Construction Institute, 2017)



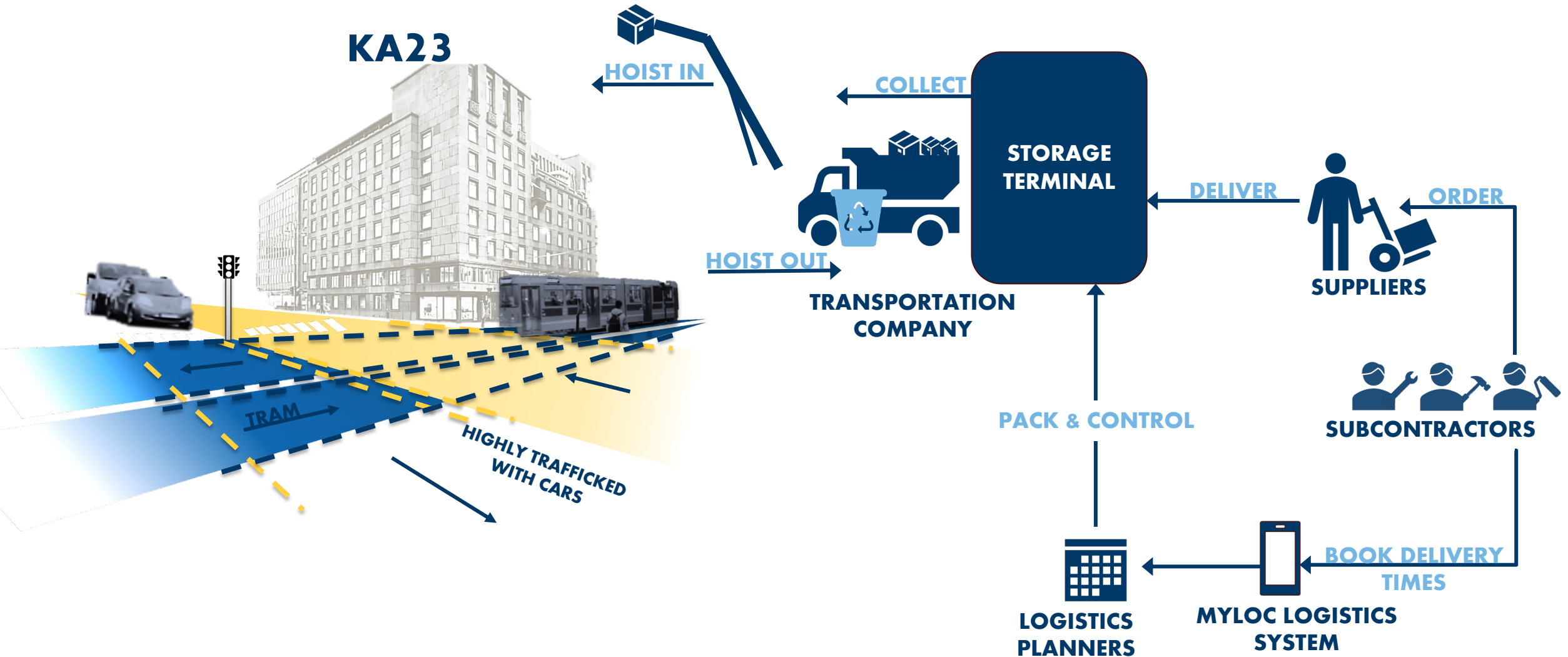
# Contractor interviews

CONTRACTOR	1	2	3	Seltor
<b>Project size</b>	70 - 3000 MNOK	9 - 1000 MNOK	80 - 2400 MNOK	6 - 400 MNOK
<b>Project types</b>	Buildings and Infrastructure	Buildings	Buildings and Infrastructure	Buildings



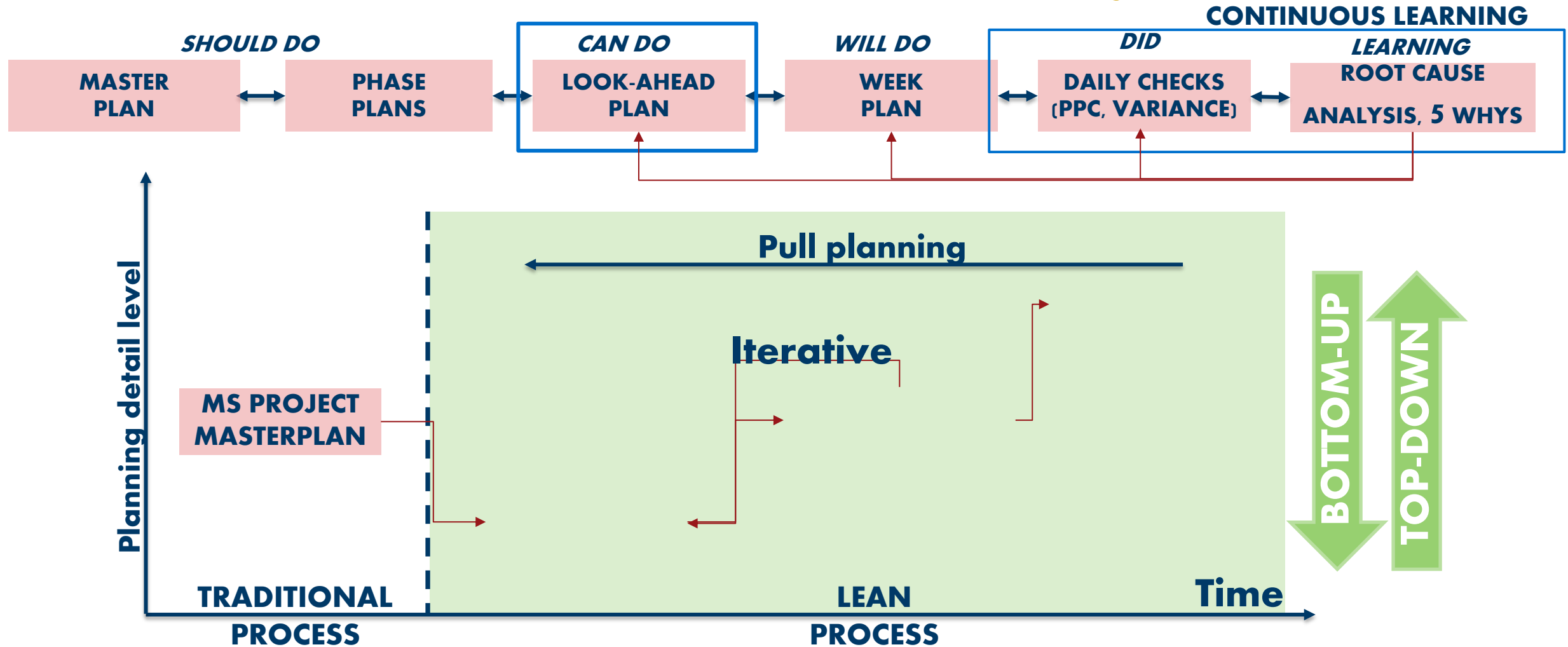


# KA23 Case study









# KA23: Production plan hierarchy
















# KA23: Production plans

## LEAN PROCESS

	MS PROJECT MASTERPLAN	PHASEPLAN	MASTERPLAN	WEEK PLAN
FUNCTION	SET MILESTONES, GUIDE OVERALL PRODUCTION, LEGALLY BINDING	FIND THE FLOW, DEPENDENCIES AND SEQUENCE OF ACTIVITIES	SHOW MILESTONES, PLAN THE WEEKLY ACTIVITIES AND COORDINATE DEPENDENCIES	PLAN THE DAILY ACTIVITIES AND VISUALIZE DEPENDENCIES
CREATED BY	 ASSISTANT PROJECT MANAGER	 SUBCONTRACTORS [PROJECT MANAGERS & FOREMEN]	 SUBCONTRACTORS [PROJECT MANAGERS & FOREMEN]	 SUBCONTRACTORS [FOREMEN]
CREATION TIME	BEFORE PRODUCTION STARTS	WHEN PRODUCTION IS PLANNED	WHEN PRODUCTION IS PLANNED	EVERY THREE WEEKS
UPDATED	WHEN BIG CHANGES TO PLAN OCCUR	WHEN REPLANNING ACTIVITIES	WHEN MAIN ACTIVITIES ARE COMPROMIZED OR REPLANNED	WEDNESDAY FOREMEN MEETINGS
CHECKED	WHEN CHANGES TO PLAN OCCUR	WHEN REPLANNING ACTIVITIES	THURSDAY PROGRESS MEETINGS	DAILY PLAN CHECKS (MON-THURS) MONITORED BY PERCENT PLAN COMPLETE AND DEVIATION TRACKER
PLAN OUTLOOK	ENTIRE PROJECT LIFECYCLE [12 MONTHS]	SPECIFIC PHASES [3-9 MONTHS]	ENTIRE PROJECT LIFECYCLE [12 MONTHS]	3-6 WEEKS



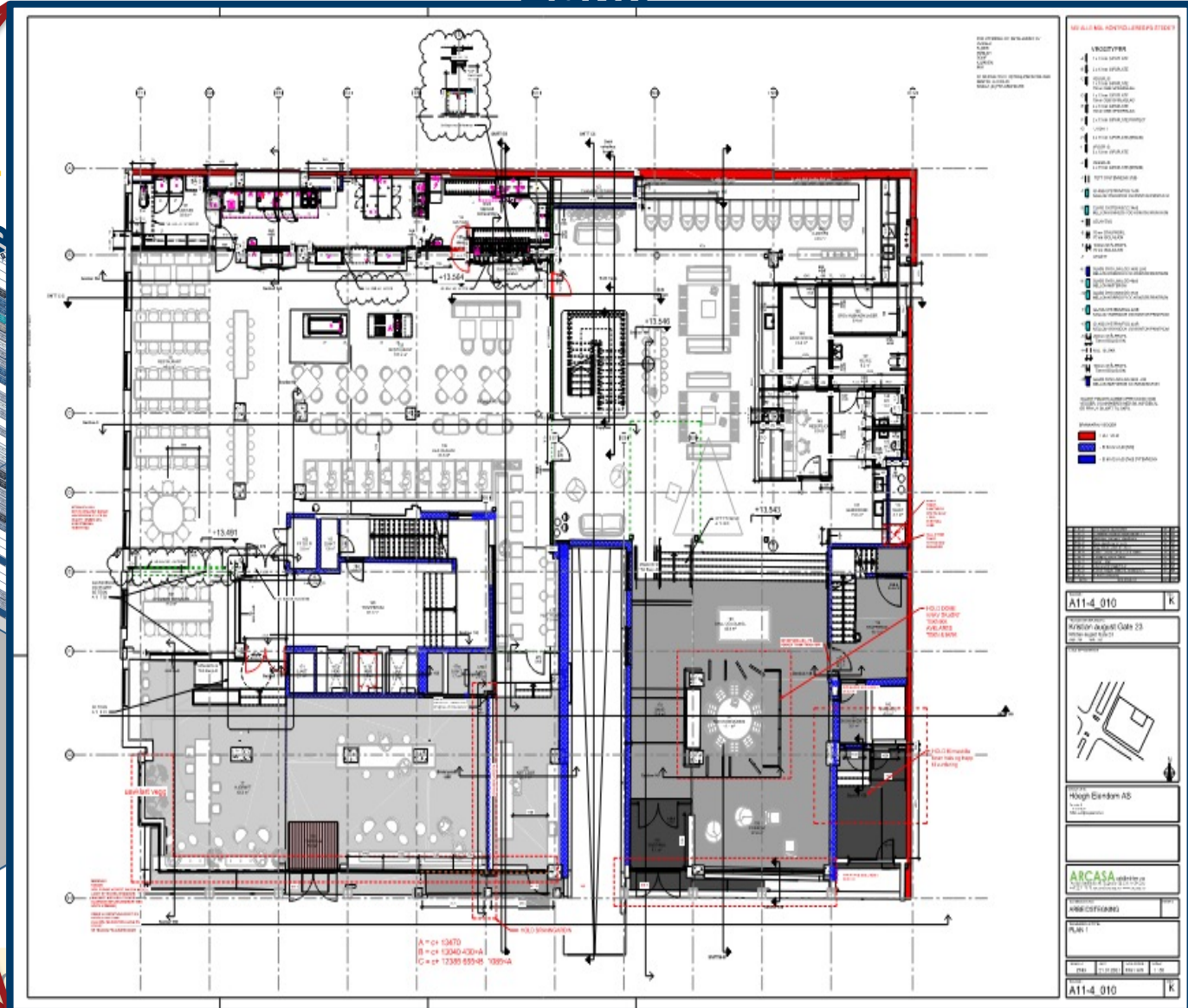
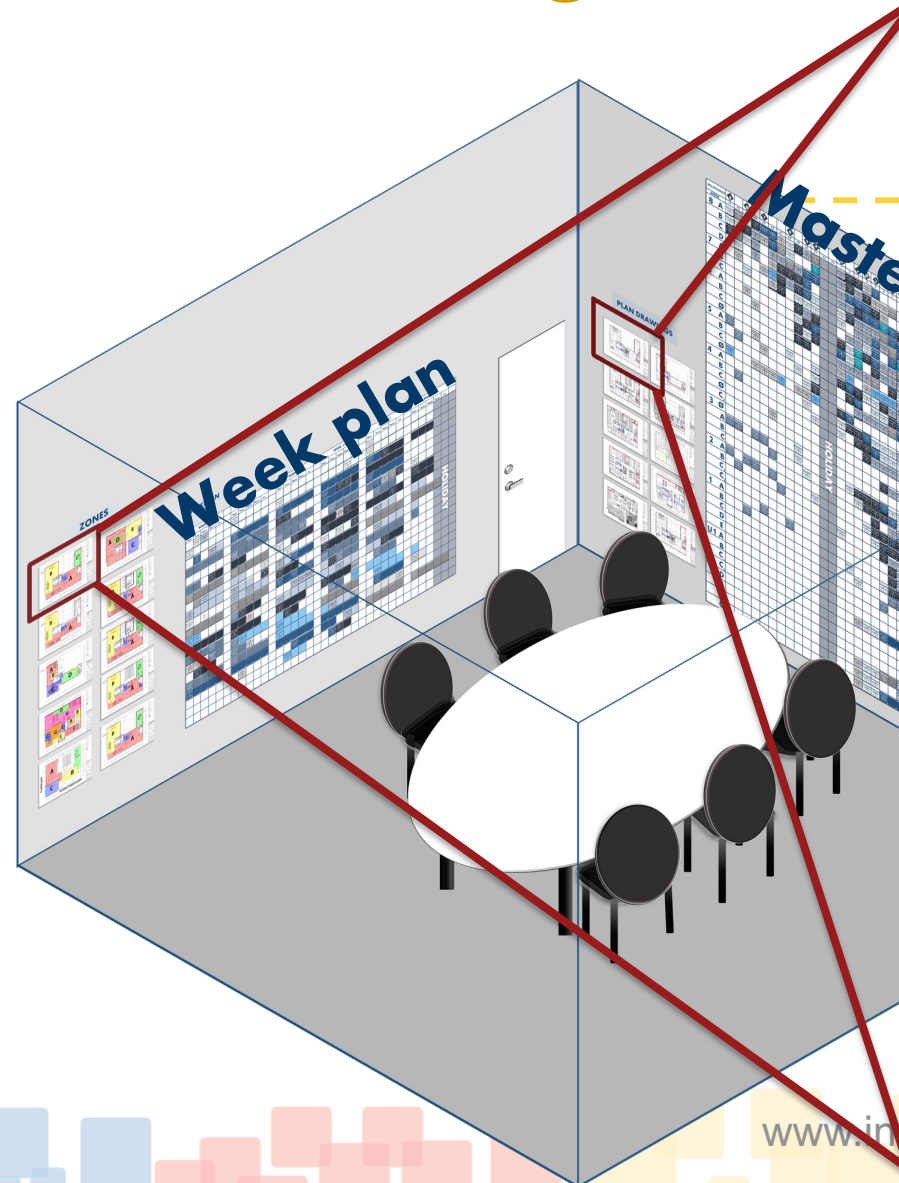
# KA23: Meeting structure

EXTERNAL ATTENDEE	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	SELTOR OWNER
 FOREMAN	DAILY PLAN CHECK	DAILY PLAN CHECK	DAILY PLAN CHECK	DAILY PLAN CHECK	 SITE MANAGER
 FOREMAN	H&S ROUNDS		FOREMEN MEETING	LOGISTICS MEETING	 SITE MANAGER
  PROJECT MANAGER FOREMAN				PROGRESS MEETING	 SITE MANAGER
 PROJECT MANAGER			TECHNICAL MEETING		 ENGINEERING MANAGER
 CLIENT				CLIENT MEETING	 PROJECT MANAGER

# KA23: Management room

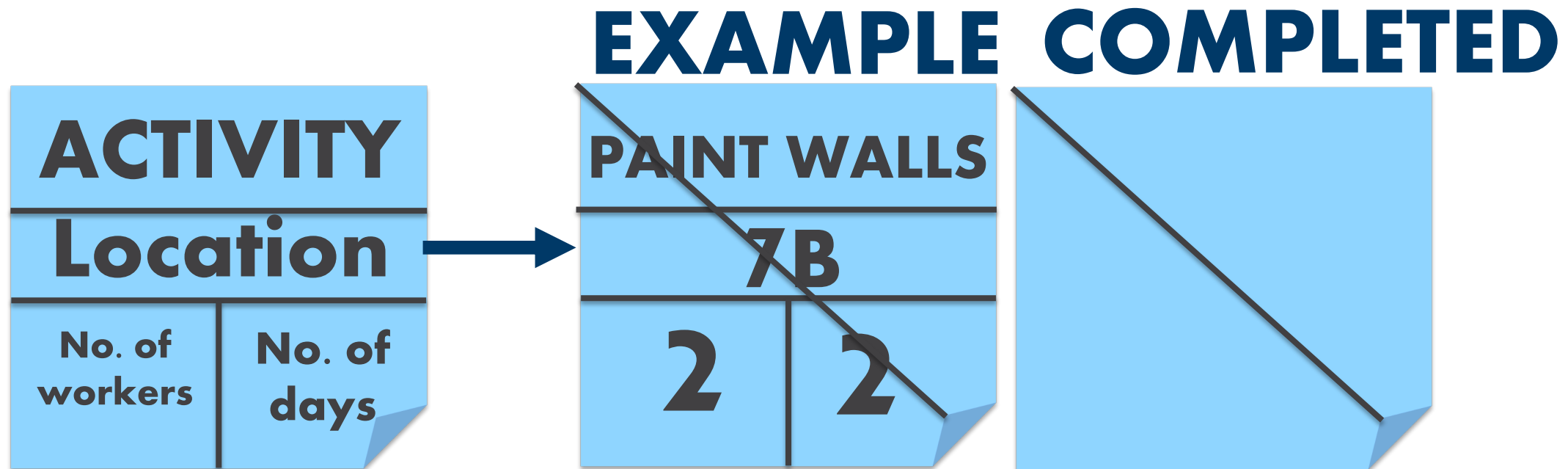


Zone





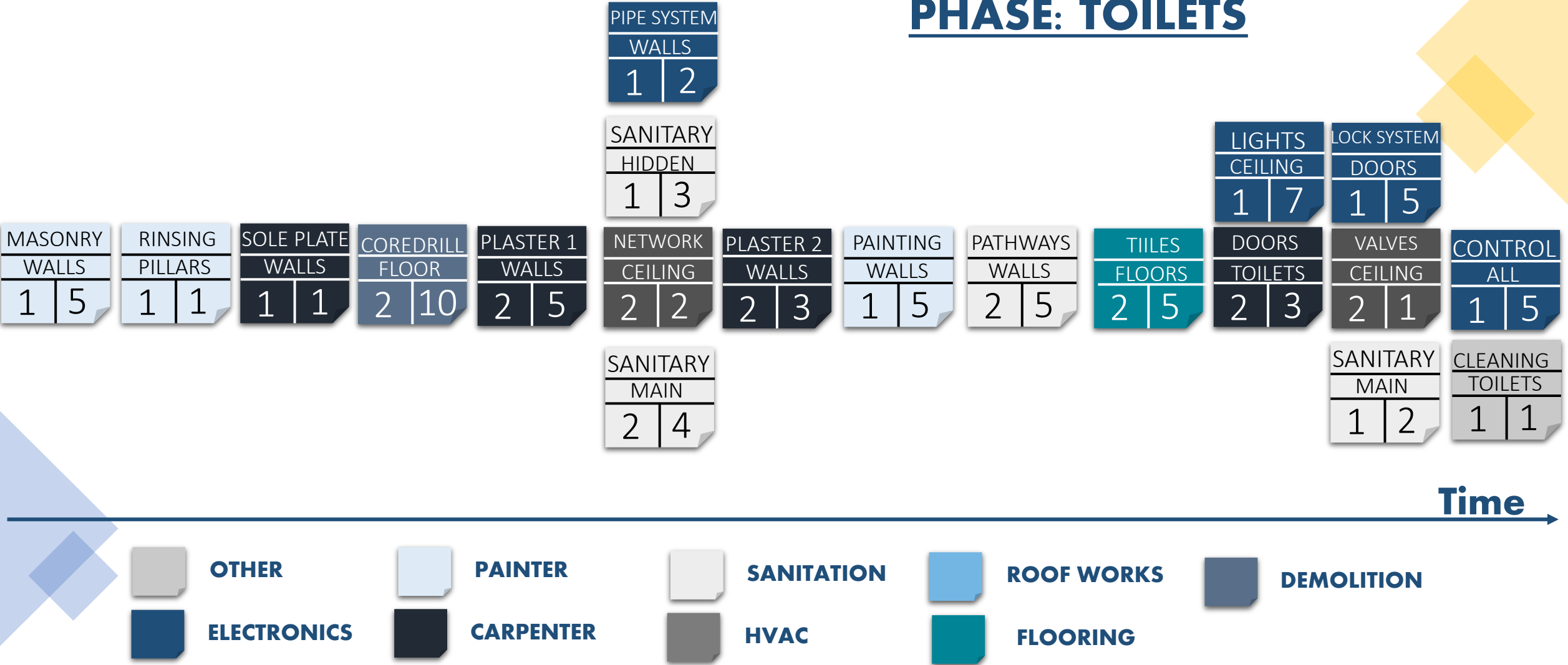
# Post-it format



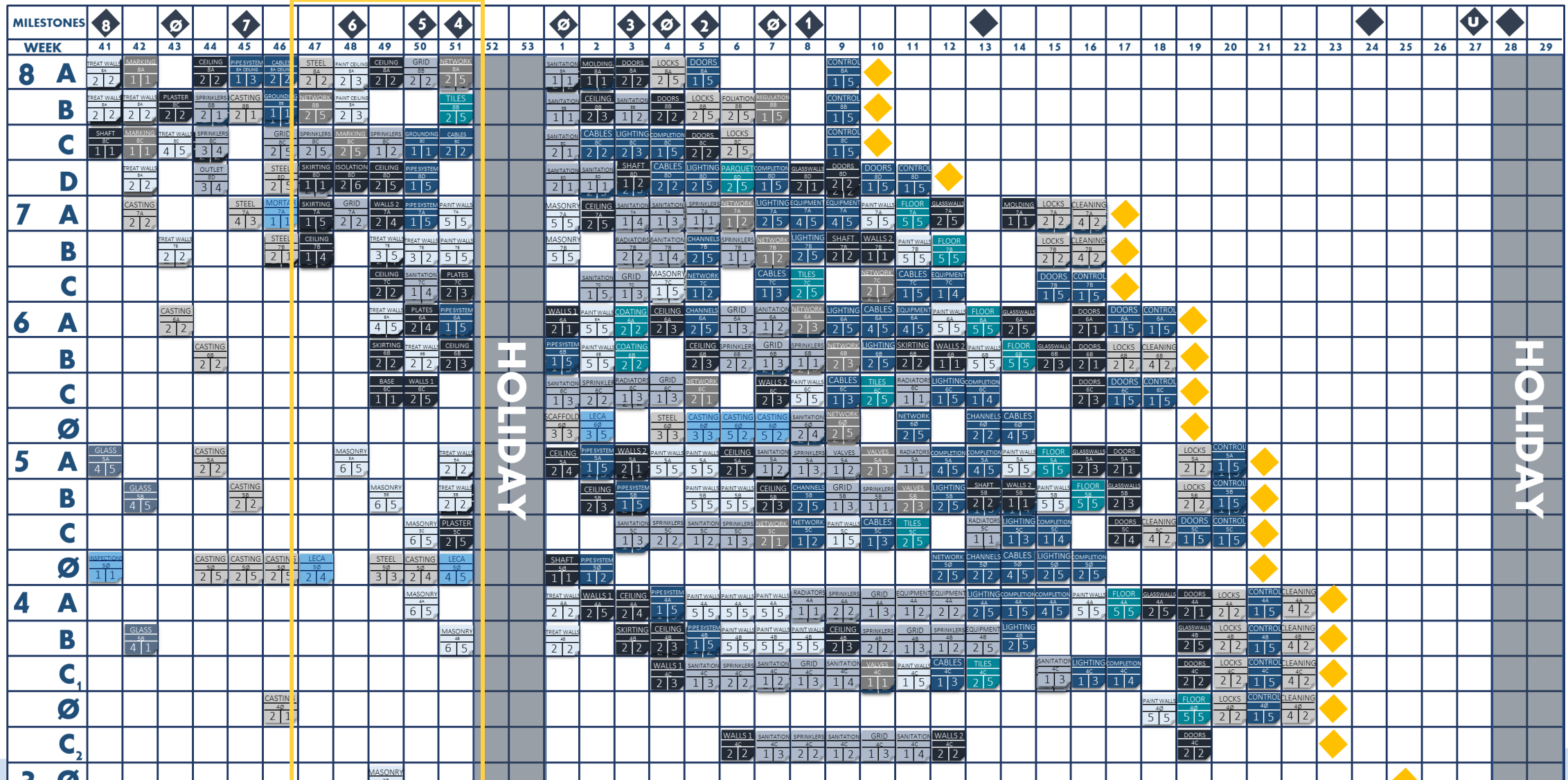


# KA23 Phase plans

## PHASE: TOILETS



# KA23: Master plan

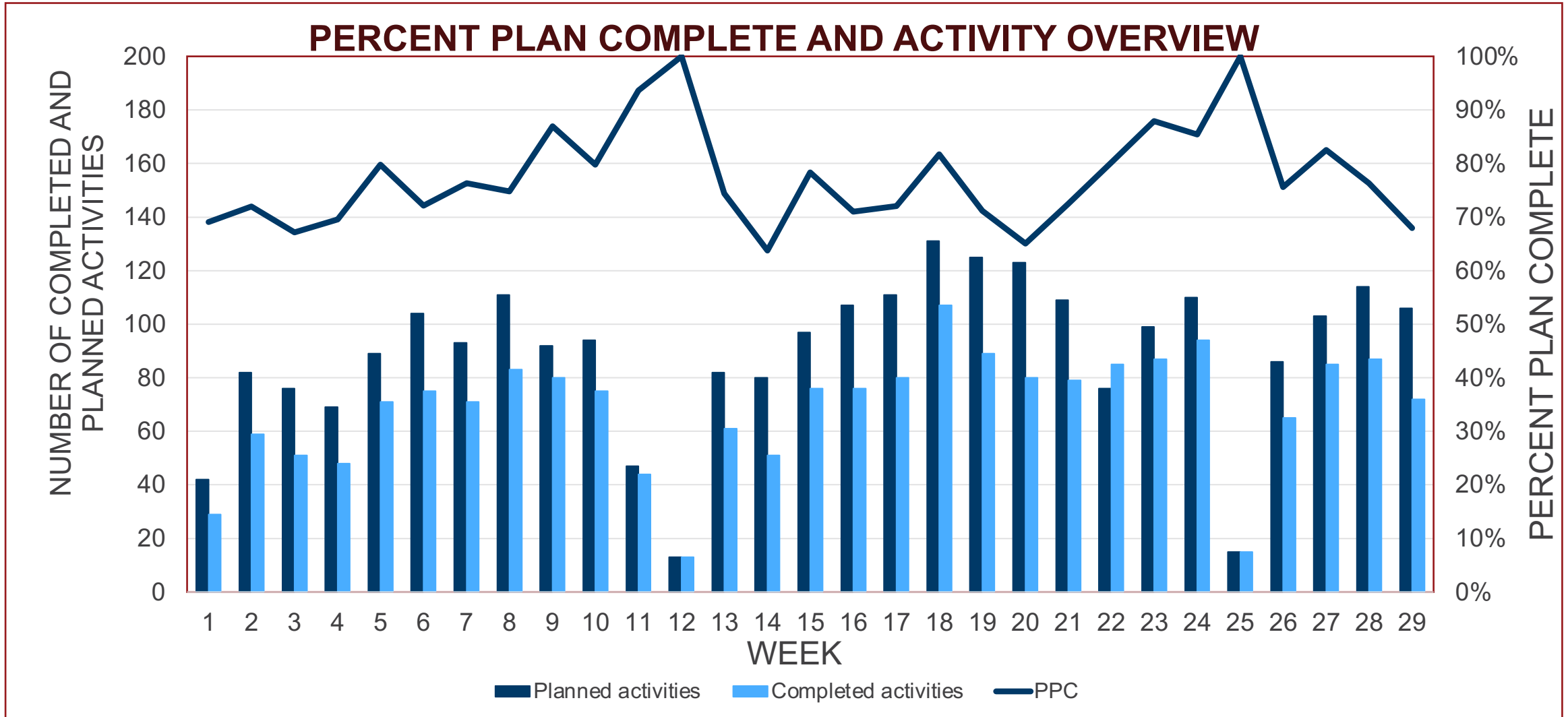








# Percent Plan Complete





# Reasons for Missed Commitment

CATEGORY	DESCRIPTION	OCCURRENCE
<-> INCOMPLETE PREDECESSOR	Delayed preceding activity	267 39.1%
👤 SHORTAGE OF MANPOWER	Insufficient number of workers on site	81 11.9%
📅 INSUFFICIENT PLANNING	Unrealistic or insufficient planning	68 10.0%
🔄 REPRIORITIZATION	Focus shifted to other, critical, activity	65 9.5%
📦 LACK OF MATERIALS	Lack of necessary equipment or supplies	63 9.2%
📐 DRAWINGS/ENGINEERING	Insufficient drawings or client decisions	55 8.1%
⚠️ UNFORESEEN	Factors or scenarios impossible to predict	21 3.1%
☁️ WEATHER	External conditions related to weather	18 2.6%
🦠 DISEASE	Pandemic-related obstructions to production	15 2.2%
📋 QUALITY CONTROL	Deviation from Standards and/or specifications	15 2.2%
🚚 LOGISTICS	Logistical obstructions or setbacks	9 1.3%
🚑 HEALTH AND SAFETY	H&S hazard or incident	4 0.6%
🏃 THEFT/VANDALISM	Theft or vandalism on site	2 0.3%





# KA23 potential improvements

- Not applying the LPS in the design phase
- No logistics or H&S activities on the plan
- Late phase planning
- Not using a look-ahead plan
- Lack of week plan structure
- No soundness check
- Lack RMC follow up
- Little client involvement



# Recommendations

- Pull value from customer
- Manage workflow
- Communicating the rationale
- Visual Lean planning in the design phase
- Look-ahead planning
- Soundness checking
- Early phase planning
- Well-structured plan
- Physical and digital tools
- BIM is essential



# Barriers and opportunities for change

## Barriers

- The culture in construction
- Many different companies involved
- Subcontractors are used to financial sanctions

## Opportunities

- Incentives
- Technology 4.0
- Integration of tools



# Limitations of the research methodology

- Project duration vs. Research duration
- Only one project reviewed
- Biased researcher
- Inaccuracies
- Subjectivity



# Conclusions

- Visual Lean planning in essence  
«One size does not fit all»
- A culture of prevention
- Integrating H&S and logistics
- Knowledge transfer
- Client involvement
- Introducing digital tools
- Continuous learning





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