



33rd Annual **INCOSE**
international symposium

hybrid event

Honolulu, HI, USA
July 15 - 20, 2023



LEAP – A Process for Identifying Potential Technical Debt in Iterative System Development

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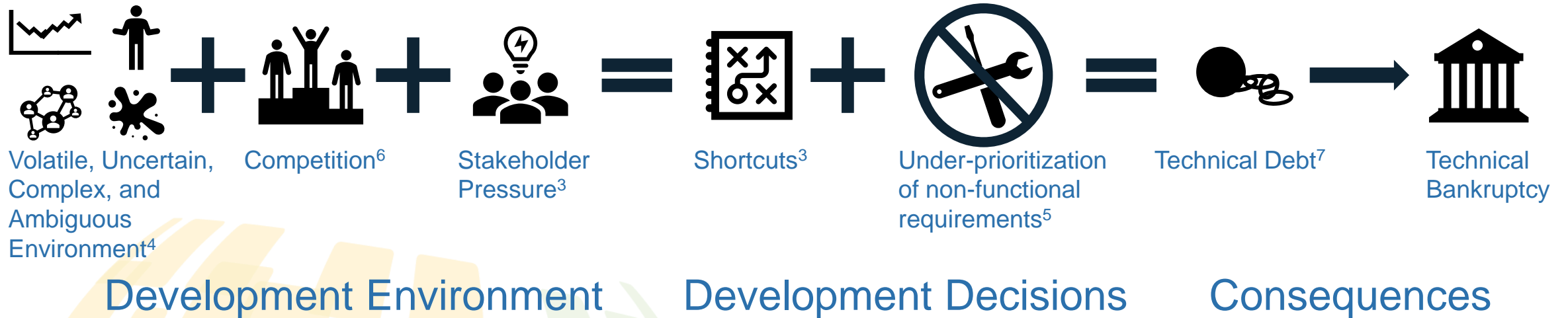
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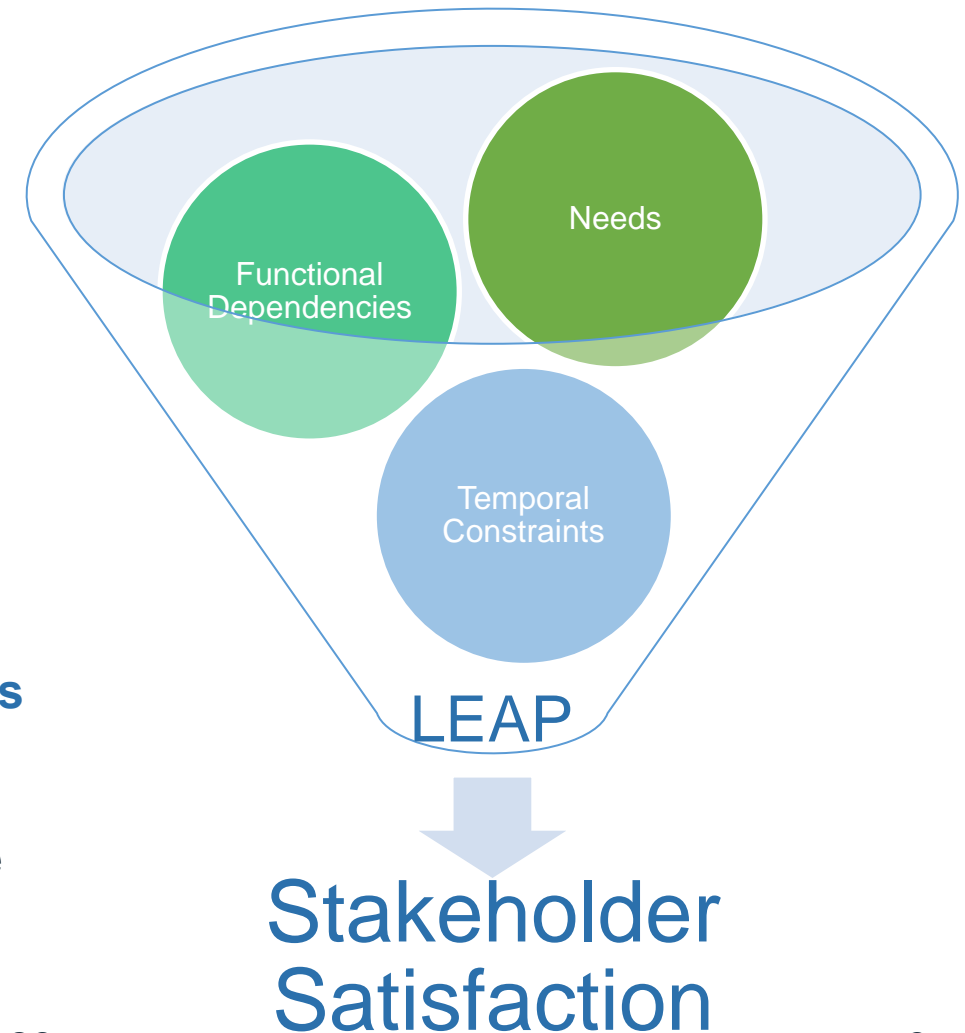
Introduction



- **Technical debt:** technical compromises that yield short-term benefit but may hurt the long-term health of a system¹
 - Technical debt originated in software engineering, but is not consistently used or defined within systems engineering²
- Technical bankruptcy is the state where the system can no longer proceed due to large amounts of technical debt

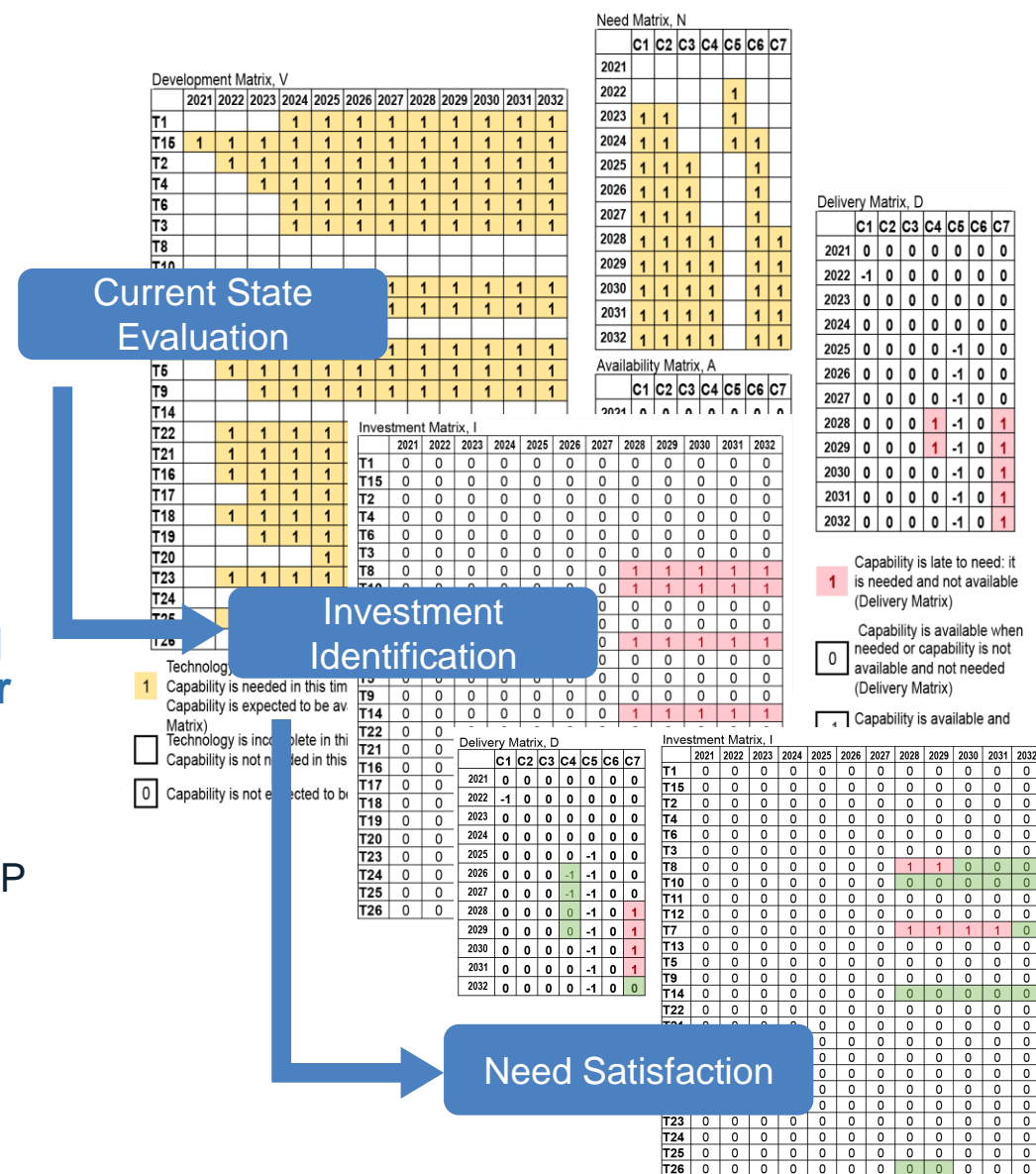
Background and Motivation

- In iterative development, it is often difficult to identify the long term impact of short term decisions⁹, resulting in technical debt
 - Selection of ‘easiest’ components to deliver value makes a system difficult to change⁸
 - Schedule pressures make fixed time iterations especially susceptible to technical debt¹⁰
 - Tradeoff exists between early value creation and potential for future rework¹¹
- Methods for managing technical debt focus on identification of existing technical debt and repayment during future iterations
 - **Do not provide proactive assessments of the ability to meet the stakeholders’ needs at the time the decision is made**
- List, Evaluate, Achieve, Procure (LEAP) process
 - Process is designed to identify technologies that contribute to capability deliveries in both the functional and temporal dimensions and to predict the ability to satisfy stakeholder needs based on technology development timelines



Related Work

- Release planning methods try to optimize the features that are included in each release¹⁰
 - Weighted shortest job first¹²
 - Model uncertainty with fixed time release cycles¹⁰
 - Minimization of total cost and maximization of early value¹³
 - Optimal release to repay technical debt¹⁴
- These models do not
 - Propagate delays induced by technical debt into the rest of the development cycle
 - Enable proactive technical debt identification
 - Map value delivery directly to the stakeholder's needs
- The LEAP process provides a method to **map the temporal and functional delivery of value to the satisfaction of stakeholder needs** and to identify technologies with a high potential for introducing technical debt into the system
- The research is divided into two related presentations at IS 2023
 - This presentation provides the details on the mechanics of the LEAP process
 - *LEAPing Ahead: The Space Development Agency's Method for Planning for the Future*¹⁵ provides an example application of the process at the Space Development Agency to identify critical technologies in need of accelerated development



The LEAP Process

List

Decompose needs into strategic and tactical capabilities

Define enabling technologies

Procure

Release a system that provides one or more tactical or strategic capabilities

Evaluate

Determine the capability need dates and technology development timelines.

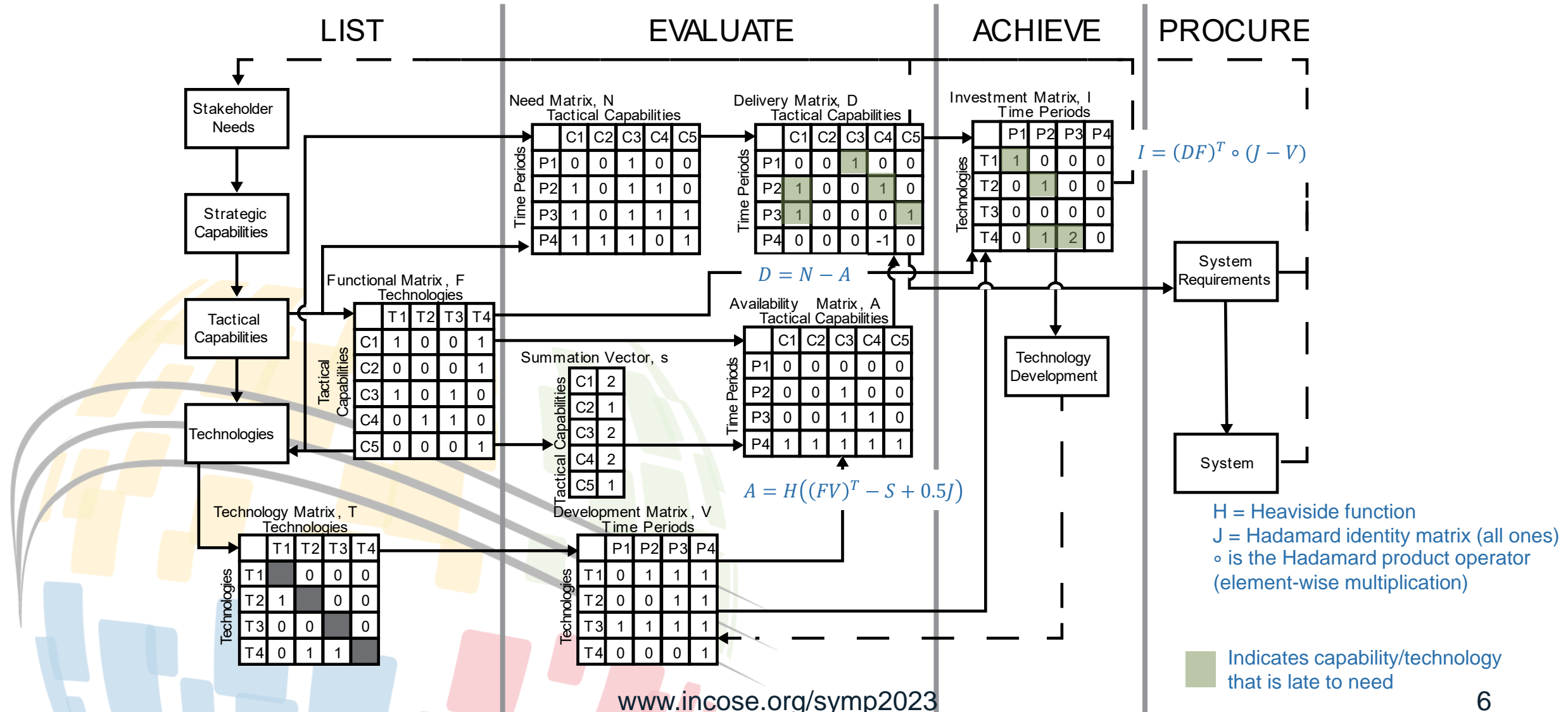
Mathematically determine if capabilities meet need dates

Achieve

Identify technology investments that produce largest return on investment

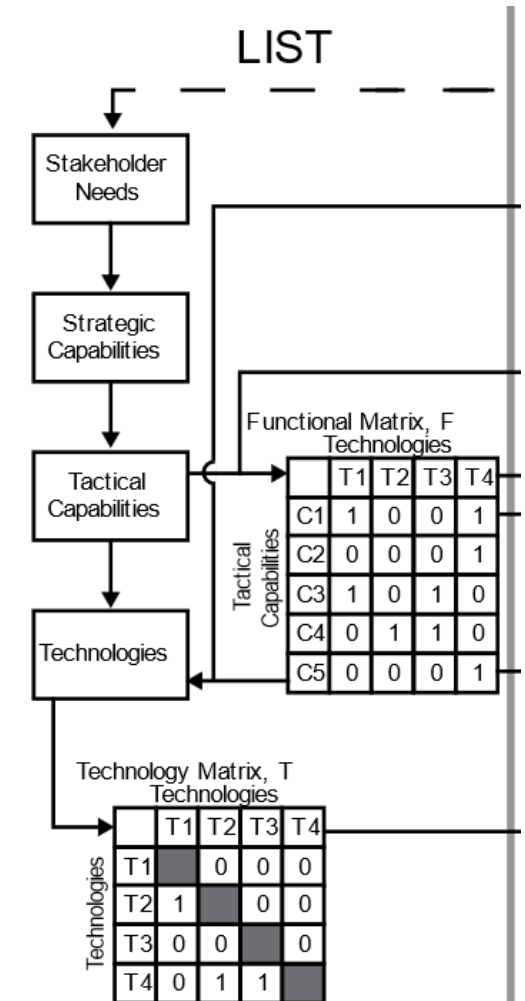
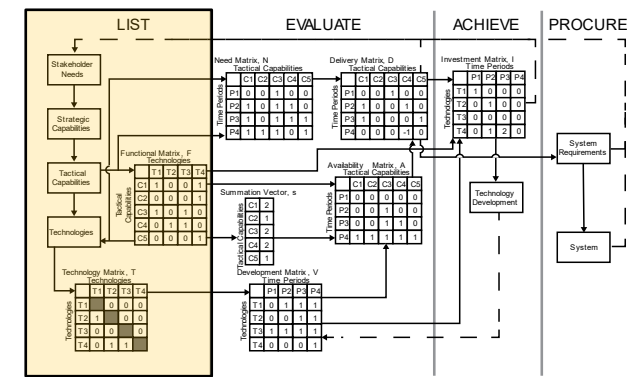


LEAP Process Overview

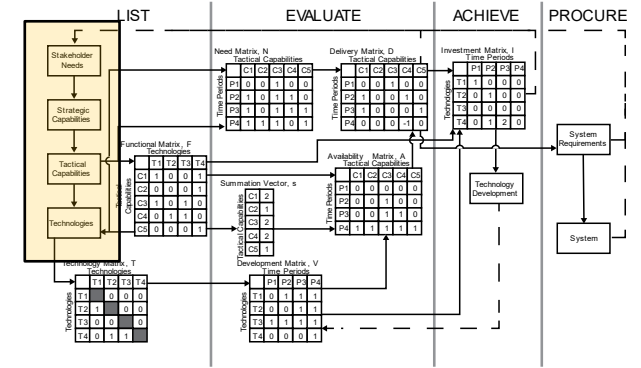


List Phase

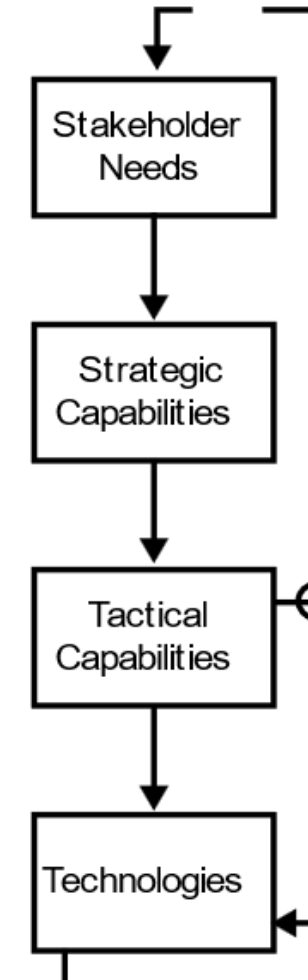
- **List** establishes the system definition
 - Identification of the capabilities from the stakeholder needs
 - Functional breakdown of the capabilities into technologies
 - Sequencing of technology development
- Two major products:
 - Functional Matrix (F): maps the capabilities to the technologies that support them
 - Technology Matrix (T): design structure matrix that identifies dependencies between the technologies



List: Need Decomposition



- Stakeholder needs decompose into:
 - Strategic Capabilities: ability of a system to perform in its intended environment and meet the intent of its users
 - Tactical Capabilities: part of a strategic capability that delivers value to the user
 - Technology: Methods and devices (hardware or software) resulting from the practical application of knowledge

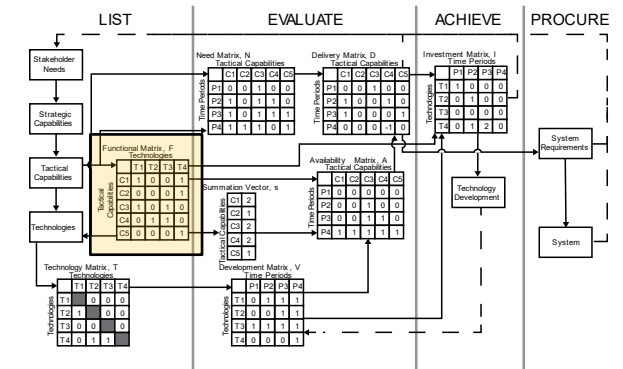


Tactical Capability is **required** at a specific point in time
 Technology is **delivered** at a specific point in time

List: Functional Matrix

- Maps Tactical Capabilities to the Technologies that support them
 - 1 indicates that a capability is supported by the technology
 - 0 indicates that the capability is not dependent on the technology

Throughout this presentation, we will trace tactical capability C4 through the LEAP process



Functional Matrix, F
Technologies

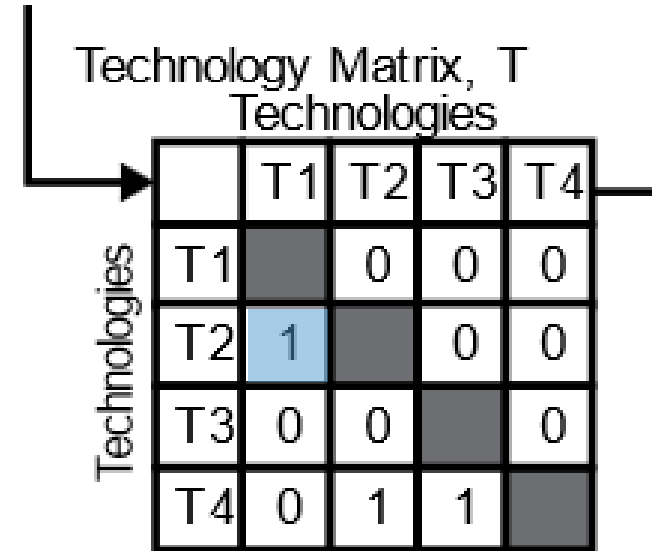
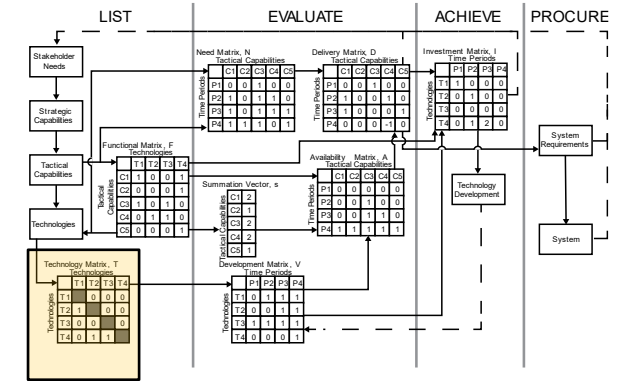
	T1	T2	T3	T4
C1	1	0	0	1
C2	0	0	0	1
C3	1	0	1	0
C4	0	1	1	0
C5	0	0	0	1

Tactical Capabilities

C4 depends on T2 and T3

List: Technology Matrix

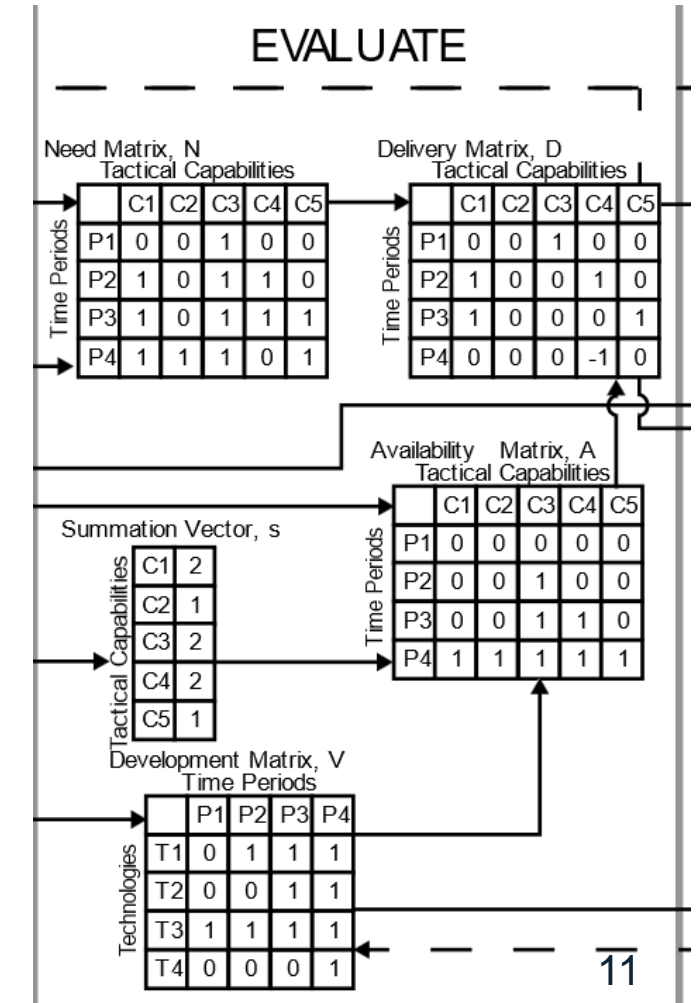
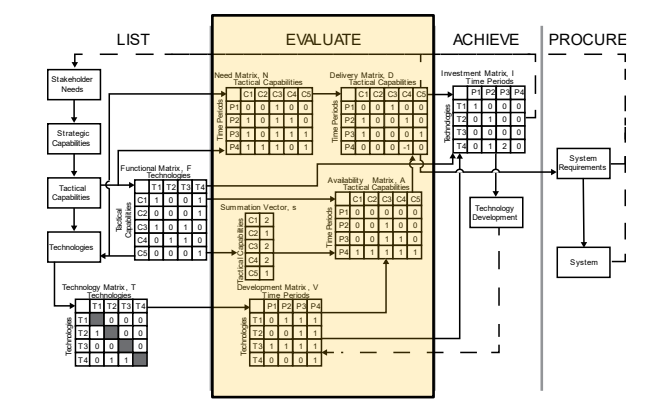
- Implemented as a design structure matrix
- Shows interdependencies between technologies
 - 1 indicates that the technology in the row is dependent upon the technology in the column
- Rows are arranged in rough chronological order¹⁶
 - Entries below the diagonal represent forward information flow: T1 flows information to T2, T2 depends on T1
 - Entries above the diagonal represent feedback mechanisms
- Can use standard DSM partitioning techniques to rearrange the matrix and to find optimal work flows¹⁶



T2 depends on T1
T3 has no dependencies

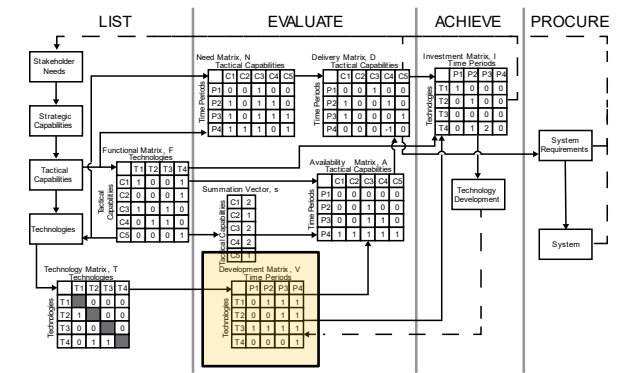
Evaluate Phase

- **Evaluate** assesses the capabilities and the technologies
- Four products:
 - Input matrices:
 - Development Matrix (V)
 - Need Matrix (N)
 - Calculated matrices
 - Availability Matrix (A)
 - Delivery Matrix (D)



Evaluate: Development Matrix

- Development Matrix
 - maps the technologies to the time periods where they are expected to be ready
 - 1 is entered in all time periods that the technology is developed
 - 0 indicates that the technology is not developed in that time period
 - Binary value: technology either is or is not ready in the time period

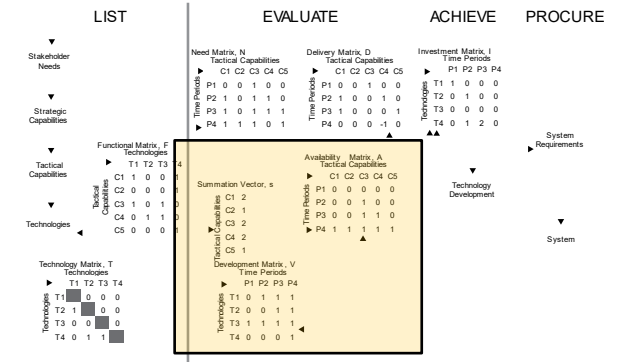


Development Matrix, V
Time Periods

		P1	P2	P3	P4
Technologies	T1	0	1	1	1
	T2	0	0	1	1
	T3	1	1	1	1
	T4	0	0	0	1

T2 will be developed in P3
T3 will be developed in P1

Evaluate: Availability Matrix



- Availability Matrix identifies in which time period each capability is expected to be available
- Multiply the Functional Matrix (F) by the Development Matrix (V)
 - 1 in the **Functional Matrix** cell: technology (the column) is **required** by a capability (the row)
 - 1 in the **Development Matrix** cell: technology (the row) is **available** in a time period (the column)
 - Matrix multiplication (F*V) gives the count of the number of technologies that support a capability and are available in the time period
- Subtract the number of required technologies per capability
 - Summation Matrix (S): how many technologies are required for each capability
 - Calculated by summing the columns of F
- Apply the Heaviside function
 - Sets values to either 0 (capability is not available) or 1 (capability is available) for each time period

Time period 0

In time period 0, technology 2 is developed (1) and technology 0 is not (0)

Capability 2

$$F[2,:] \cdot V[:,0] = [1 \ 0 \ 1 \ 0] \cdot \begin{bmatrix} 0 \\ 0 \\ 1 \\ 0 \end{bmatrix} = 1$$

Technologies 0 and 2 support capability 2

1 technology that supports capability 2 is available in time period 0

Available number of technologies that support capability in each time period

Transpose to align matrix dimensions

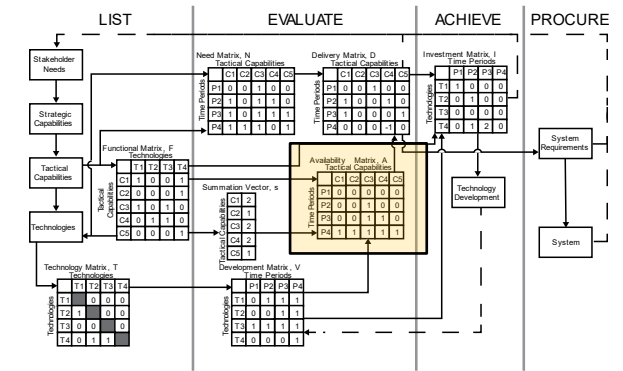
$$A = H((FV)^T - S + 0.5J)$$

Heaviside Function

0.5J offset for application of Heaviside function

Total number of technologies required per capability

Evaluate: Availability Matrix



- Availability Matrix shows which capabilities are expected to be available in each time period
 - 1 indicates that the capability is expected to be available
 - 0 indicates that the capability is not expected to be available
- Availability Matrix considers the ability to deliver capabilities based on the functional breakdown and temporal delivery of technologies
- It is independent of the stakeholder's needs

Availability Matrix, A

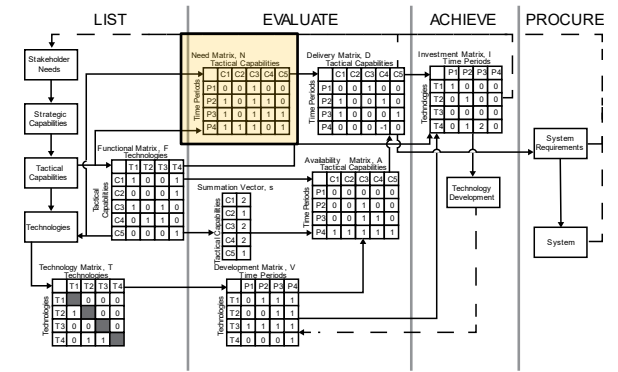
Tactical Capabilities

Time Periods

	C1	C2	C3	C4	C5
P1	0	0	0	0	0
P2	0	0	1	0	0
P3	0	0	1	1	0
P4	1	1	1	1	1

C4 is available in P3

Evaluate: Need Matrix



- Need Matrix: maps the tactical capabilities to the time periods in which they are needed
 - Capabilities may not be needed in all time periods
 - Need for a capability may change over time
 - 1 indicates that the capability is needed in that time period
 - 0 indicates that the capability is not needed in that time period

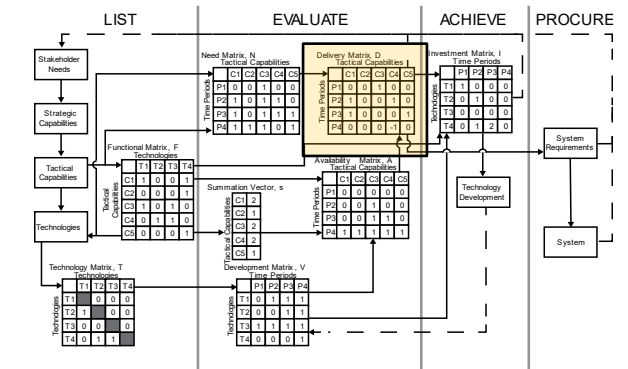
Need Matrix, N

Tactical Capabilities

		C1	C2	C3	C4	C5
Time Periods	P1	0	0	1	0	0
	P2	1	0	1	1	0
	P3	1	0	1	1	1
	P4	1	1	1	0	1

C4 is needed in P2 and P3

Evaluate: Delivery Matrix



- Delivery Matrix: identifies which capabilities are delivered late to need
- Subtract the Availability Matrix (A) from the Need Matrix (N)

$$D = N - A$$

- Both A and N contain 1 or 0 and have time periods in rows and capabilities in columns.
- Delivery Matrix provides information about the timeliness of capabilities compared to the needs
 - On time delivery: 0 indicates that the capability is **needed and available** or is **not needed and not available** in the time period
 - Late delivery: one 1 indicates that the capability is **needed and not available** in the time period
 - Early delivery: -1 indicates that the capability is **available but not needed** in the time period

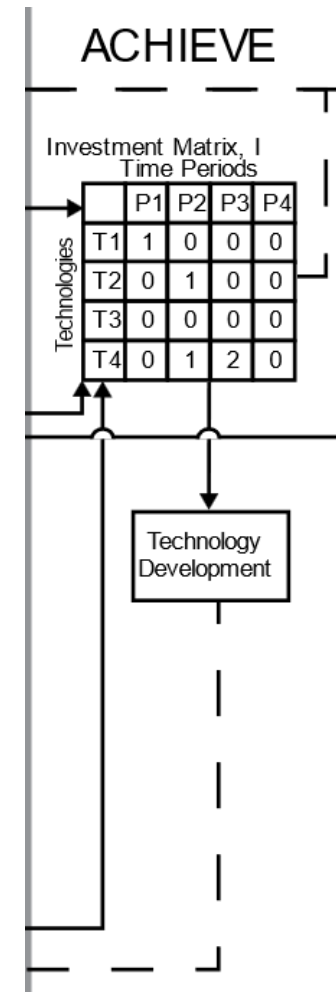
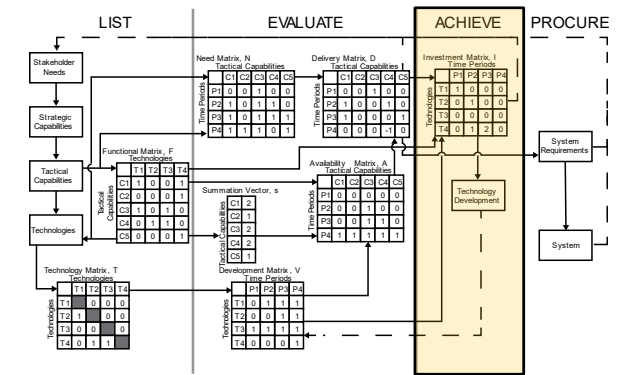
Delivery Matrix, D
Tactical Capabilities

		C1	C2	C3	C4	C5
Time Periods	P1	0	0	1	0	0
	P2	1	0	0	1	0
	P3	1	0	0	0	1
	P4	0	0	0	-1	0

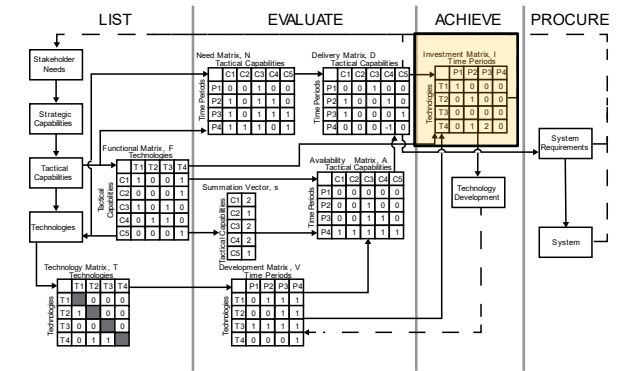
On time
 Early or not needed
 Late

C4 is late in P2 and available but not needed in P4

Achieve Phase



Achieve: Investment Matrix



Investment Matrix, I
Time Periods

		P1	P2	P3	P4
Technologies	T1	1	0	0	0
	T2	0	1	0	0
	T3	0	0	0	0
	T4	0	1	2	0

T2 causes C4 to be late in P2

Transpose to align
matrix dimensions

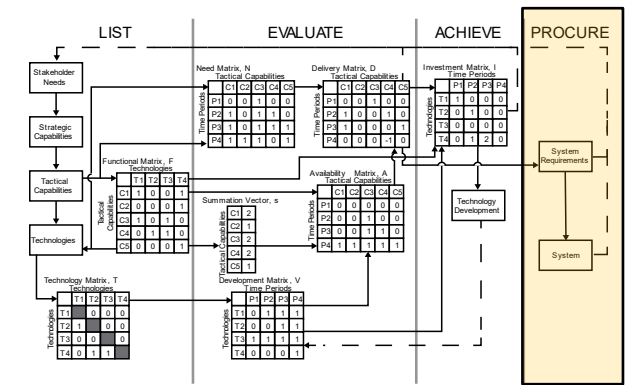
$$I = (DF)^T \circ (J - V)$$

Number of late
capabilities influenced
by each technology

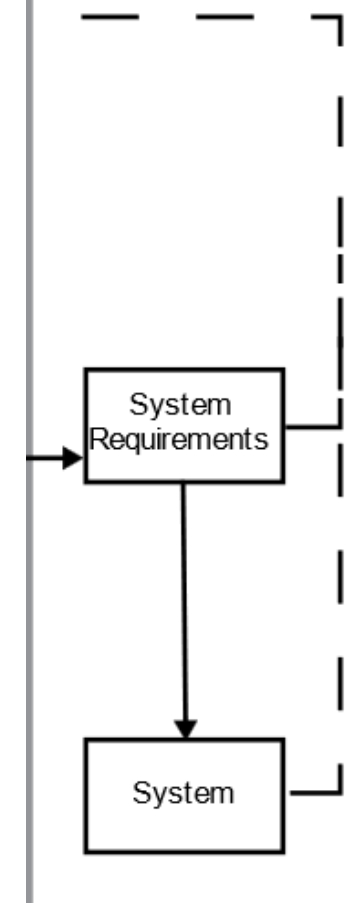
Remove delivered
technologies from the
count

- Investment Matrix: maps technologies to the negative impact they have in each time period. Larger numbers indicate:
 - Larger impact due to the technology not being available
 - Technologies that have more benefit if their development timelines can be reduced or if the probability of success can be increased
- Matrix multiplication ($D \cdot F$) determines the number of late capabilities influenced by each technology in each time period
- Investment Matrix produces the following results:
 - Positive values: the number of capabilities that the technology is causing to be late in that time period
 - Negative values: the technology is contributing to a capability that is delivered early
 - Zero values: the technology supports on-time capability delivery that time period

Procure Phase



PROCURE



- **Procure** determines technologies to include in the system procurement and feeds the development of the system
 - Iterative usage of the process allows the results of the procure phase to be passed back to the list stage
 - Procurement helps set development timelines for technologies included in the procurement

Assessing Technical Debt with LEAP

- Technical debt can appear due to a release not delivering planned capabilities or a technology not being ready in time for use in a release
- LEAP can indicate impacts of a late delivery through the Investment Matrix
 - Provides an estimate of technical debt by showing the larger impact of delays due to a single technology
- Consider case where development of technology T1 is delayed from P1 to P2
 - LEAP process shows the cascading impacts on later delivery of capabilities and therefore the late satisfaction of stakeholder needs

Development Matrix, V
Time Periods

	P1	P2		
Technologies				
T1	0	0	1	1
T2	0	0	0	1
T3	1	1	1	1
T4	0	0	0	1

T1 delay causes T2 delay

Availability Matrix, A
Tactical Capabilities

	C1	C2	C3	C4	C5
Time Periods					
P1	0	0	0	0	0
P2	0	0	0	0	0
P3	0	0	1	0	0
	1	1	1	1	1

Availability of C3 and C4 are delayed

Delivery Matrix, D
Tactical Capabilities

	C1	C2	C3	C4	C5
Time Periods					
P1	0	0	1	0	0
P2	1	0	1	1	0
P3	1	0	0	1	1
P4	0	0	0	-1	0

Delivery of C3 and C4 are now late in P2 and P3

Investment Matrix, I
Time Periods

	P1	P2	P3	P4
Technologies				
T1	1	2	0	0
T2	0	1	1	0
T3	0	0	0	0
T4	0	1	0	0

Investment Matrix highlights increased impact of T1 and T2

LEAP Use Cases

- Iterative development planning
 - LEAP can assess which capabilities are delivered late to need and identify which technologies should be invested in to reduce the risk of late delivery
 - Iterative use of LEAP with the procurement phase can improve each iteration
- Milestone achievement
 - By identifying the capabilities required at each milestone, LEAP can identify which technologies put meeting the milestones at risk
- Analysis of alternative investments
 - Using the Investment Matrix as a guide, the impact of accelerating or decelerating the pace of technology development on the end system can be identified
- Identification of sources and causes of technical debt
 - Technologies that are delivered late to need are potential sources of technical debt – the decision to not implement that technology can cause rework on the other parts of the system when it is finally implemented

For a more detailed use case see Kleinwaks, et al. *LEAPing Ahead – The Space Development Agency's Method for Planning for the Future*¹⁶

Discussion

- Usage at the Space Development Agency¹⁵
 - Enabled estimate of return on investment by showing accelerated delivery of capability to stakeholders
 - Identification of stakeholder needs that can be reevaluated in the next iteration
- Comparison to other iterative development processes
 - Agile: Time boxed iterations with variable scope, priority on early value delivery
 - Spiral: Evidence-based risk assessments guide development spirals
 - LEAP complements these processes by providing an objective assessment of on-time satisfaction of stakeholder needs
- Challenges with LEAP
 - Process currently deals in “absolutes”
 - Challenging to distinguish between capabilities and technologies

Delivery Matrix, D

	C1	C2	C3	C4	C5	C6	C7
2021	0	0	0	0	0	0	0
2022	-1	0	0	0	0	0	0
2023	0	0	0	0	0	0	0
2024	0	0	0	0	0	0	0
2025	0	0	0	0	-1	0	0
2026	0	0	0	-1	-1	0	0
2027	0	0	0	-1	-1	0	0
2028	0	0	0	0	-1	0	1
2029	0	0	0	0	-1	0	1
2030	0	0	0	0	-1	0	1
2031	0	0	0	0	-1	0	1
2032	0	0	0	0	-1	0	0

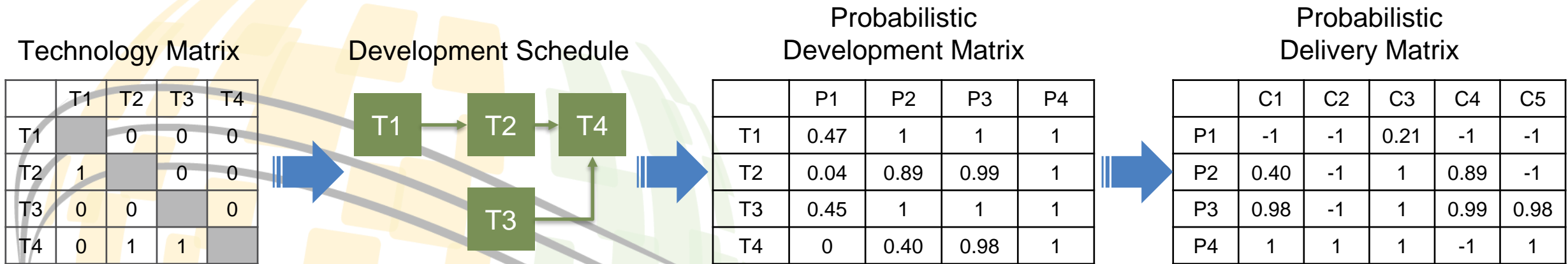
Investment Matrix, I

	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032
T1	0	0	0	0	0	0	0	0	0	0	0	0
T15	0	0	0	0	0	0	0	0	0	0	0	0
T2	0	0	0	0	0	0	0	0	0	0	0	0
T4	0	0	0	0	0	0	0	0	0	0	0	0
T6	0	0	0	0	0	0	0	0	0	0	0	0
T3	0	0	0	0	0	0	0	0	0	0	0	0
T8	0	0	0	0	0	0	0	1	1	0	0	0
T10	0	0	0	0	0	0	0	0	0	0	0	0
T11	0	0	0	0	0	0	0	0	0	0	0	0
T12	0	0	0	0	0	0	0	0	0	0	0	0
T7	0	0	0	0	0	0	0	1	1	1	1	0
T13	0	0	0	0	0	0	0	0	0	0	0	0
T5	0	0	0	0	0	0	0	0	0	0	0	0
T9	0	0	0	0	0	0	0	0	0	0	0	0
T14	0	0	0	0	0	0	0	0	0	0	0	0
T22	0	0	0	0	0	0	0	0	0	0	0	0
T21	0	0	0	0	0	0	0	0	0	0	0	0
T16	0	0	0	0	0	0	0	0	0	0	0	0
T17	0	0	0	0	0	0	0	0	0	0	0	0
T18	0	0	0	0	0	0	0	0	0	0	0	0
T19	0	0	0	0	0	0	0	0	0	0	0	0
T20	0	0	0	0	0	0	0	0	0	0	0	0
T23	0	0	0	0	0	0	0	0	0	0	0	0
T24	0	0	0	0	0	0	0	0	0	0	0	0
T25	0	0	0	0	0	0	0	0	0	0	0	0
T26	0	0	0	0	0	0	0	0	0	0	0	0

Delivery and Investment Matrices in the Space Development Agency's development of optical communication terminals, showing change in deliveries (green) due to technology investment. Figures from Kleinwaks, et al.¹⁵

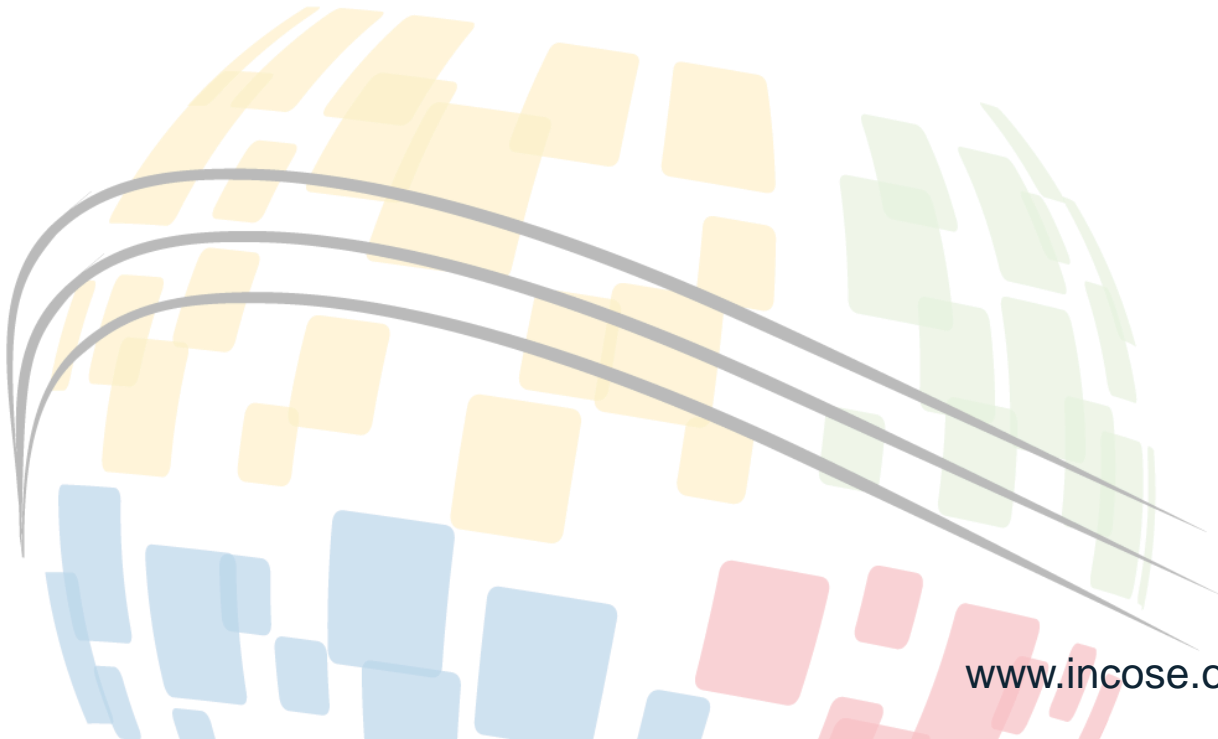
Future Work

- Add a prioritization matrix to enable ranking of needs
- Add probabilistic estimates of technology delivery
- Directly link the Technology Matrix and the Development Matrix
- Continued verification and validation



Conclusion

- LEAP provides a mechanism to identify the future impact of technology development on system capability
 - Can guide the choices and schedules for investments in technology development
 - Can be used to assist in release planning to minimize NRE and risk on iteratively developed programs



Questions

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