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# What is a smart city?



inspiration

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**34<sup>th</sup>** Annual **INCOSE**  
international symposium

hybrid event

Dublin, Ireland  
July 2 - 6, 2024



An evaluation of a small community using the INCOSE Smart Cities framework

# Human-centered Smart Cities

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2-6 July 2024

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# What's a Smart city?



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# Search engines say...

Microsoft Bing

Search 'smart cities'

Sign in 8157 Mobile

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Also try: smart cities world us smart cities

About 1,640,000 results

A smart city is a city that uses electronic and digital technologies to improve the life and work of its citizens<sup>1</sup><sup>2</sup>. A smart city embeds ICT in government systems and encourages innovation and knowledge sharing<sup>1</sup>. A smart city also means smart citizens who have access to information and can make informed choices about their lifestyle, work and travel options<sup>2</sup>.

Learn more:

1 Smart city - Wikipedia  
W wikipedia.org

2 What is a Smart City? | Centre for Cities  
centreforcities....

What are the benefits of smart cities? How can I get involved in smart cities? Wik >

Type a message...

Feedback

People also ask

How smart is a city?  
It finds that cities can use smart

What is a smart city & how does it work?

What is comm

Smart city  
Smart urban area

A smart city is a technologically modern urban area that uses different types of electronic methods and sensors to collect specific data. Information gained from that data is used to manage assets, re...

Wikipedia

IoT devices are leading this technology revolution as Smart Cities are increasingly installing IoT devices to support Smart Cities projects.

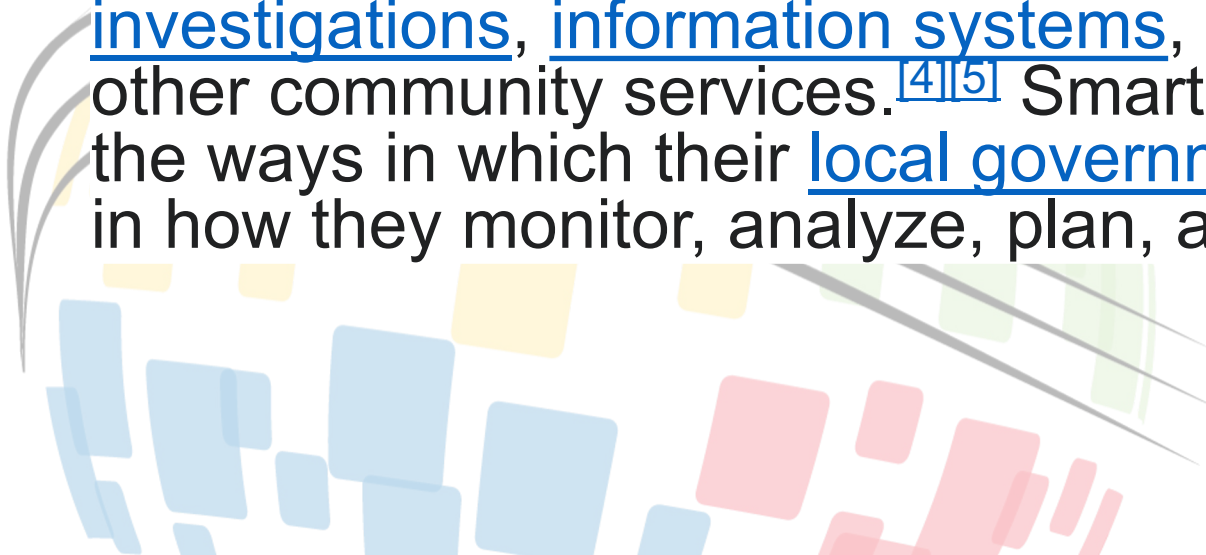
IoT-based connected lighting is another highly active smart city domain that helps municipalities increase energy efficiency and reduce energy and maintenance costs.

Sensors, security cameras, and transmitters throughout a smart city



# Wikipedia says...

A **smart city** is a technologically modern [urban area](#) that uses different types of electronic methods and sensors to [collect specific data](#). Information gained from that data is used to manage assets, resources and services efficiently; in return, that data is used to improve operations across the city.<sup>[1]</sup> This includes data collected from citizens, devices, buildings and assets that is processed and analyzed to monitor and manage [traffic and transportation systems](#),<sup>[2]</sup> [power plants](#), [utilities](#), [urban forestry](#),<sup>[3]</sup> [water supply networks](#), [waste disposal](#), [criminal investigations](#), [information systems](#), schools, libraries, hospitals, and other community services.<sup>[4][5]</sup> Smart cities are defined to be smart both in the ways in which their [local governments](#) harness technology as well as in how they monitor, analyze, plan, and govern the city.



# ChatGPT says...

Smart cities leverage technology and data to enhance the quality of life for their residents, improve sustainability, and streamline urban management. Here are five key criteria for smart cities:



## Digital Infrastructure:

Connectivity, Internet of Things (IoT):



## Sustainability and Environmental Initiatives:

Energy Efficiency, Waste Management, Water Management



## Mobility and Transportation:

Smart Public Transportation, Traffic Management, Electric and Autonomous Vehicles



## Governance and Citizen Engagement:

E-Government Services, Citizen Participation

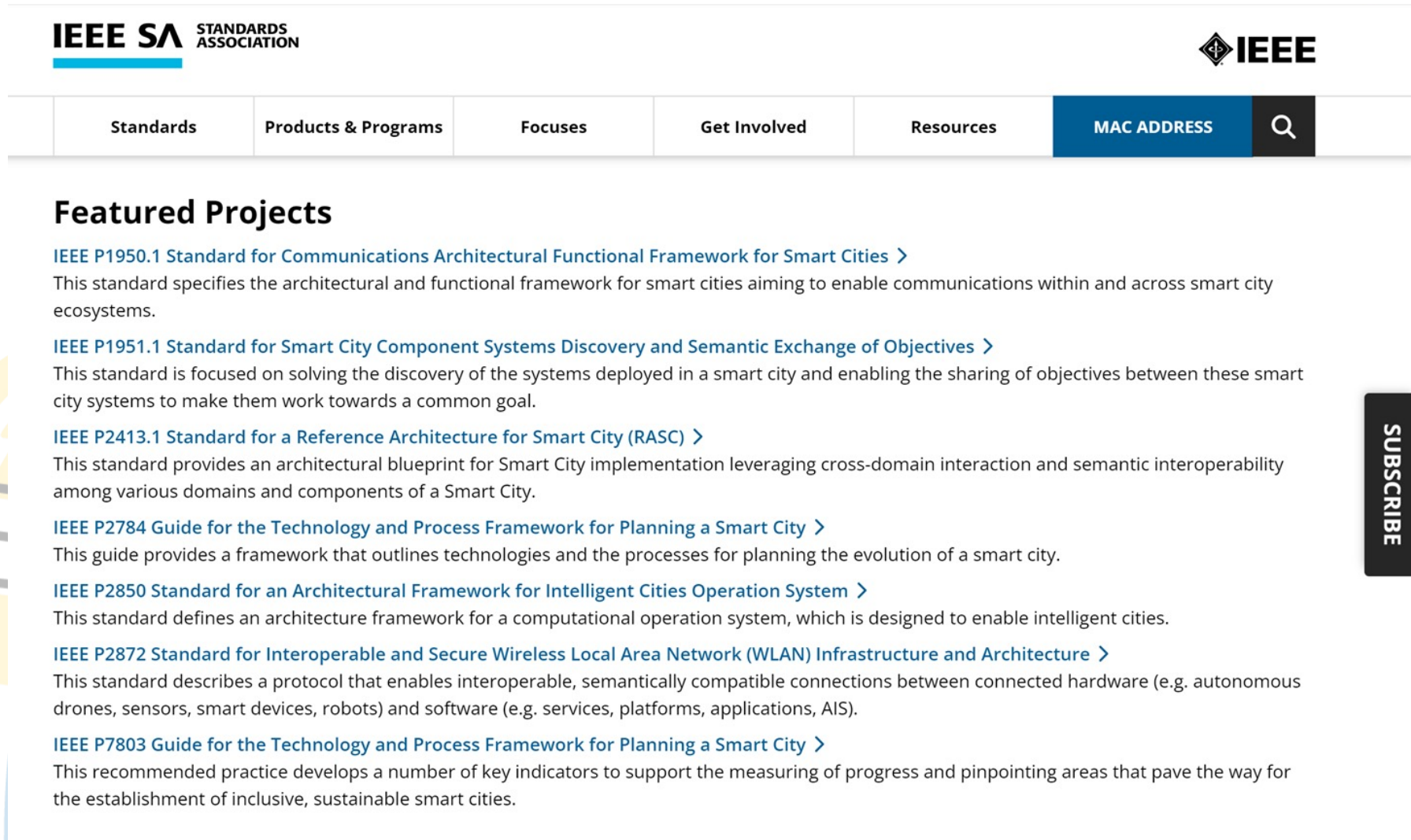



## Health and Safety:

Healthcare Services, Public Safety



# Standards say...



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## Featured Projects

[IEEE P1950.1 Standard for Communications Architectural Functional Framework for Smart Cities >](#)  
This standard specifies the architectural and functional framework for smart cities aiming to enable communications within and across smart city ecosystems.

[IEEE P1951.1 Standard for Smart City Component Systems Discovery and Semantic Exchange of Objectives >](#)  
This standard is focused on solving the discovery of the systems deployed in a smart city and enabling the sharing of objectives between these smart city systems to make them work towards a common goal.

[IEEE P2413.1 Standard for a Reference Architecture for Smart City \(RASC\) >](#)  
This standard provides an architectural blueprint for Smart City implementation leveraging cross-domain interaction and semantic interoperability among various domains and components of a Smart City.

[IEEE P2784 Guide for the Technology and Process Framework for Planning a Smart City >](#)  
This guide provides a framework that outlines technologies and the processes for planning the evolution of a smart city.

[IEEE P2850 Standard for an Architectural Framework for Intelligent Cities Operation System >](#)  
This standard defines an architecture framework for a computational operation system, which is designed to enable intelligent cities.

[IEEE P2872 Standard for Interoperable and Secure Wireless Local Area Network \(WLAN\) Infrastructure and Architecture >](#)  
This standard describes a protocol that enables interoperable, semantically compatible connections between connected hardware (e.g. autonomous drones, sensors, smart devices, robots) and software (e.g. services, platforms, applications, AIS).

[IEEE P7803 Guide for the Technology and Process Framework for Planning a Smart City >](#)  
This recommended practice develops a number of key indicators to support the measuring of progress and pinpointing areas that pave the way for the establishment of inclusive, sustainable smart cities.

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Why don't  
smart cities  
look like  
this?





# INCOSE Smart City Definition says...



A smart city is capable of



identifying its problems and



mitigating root causes

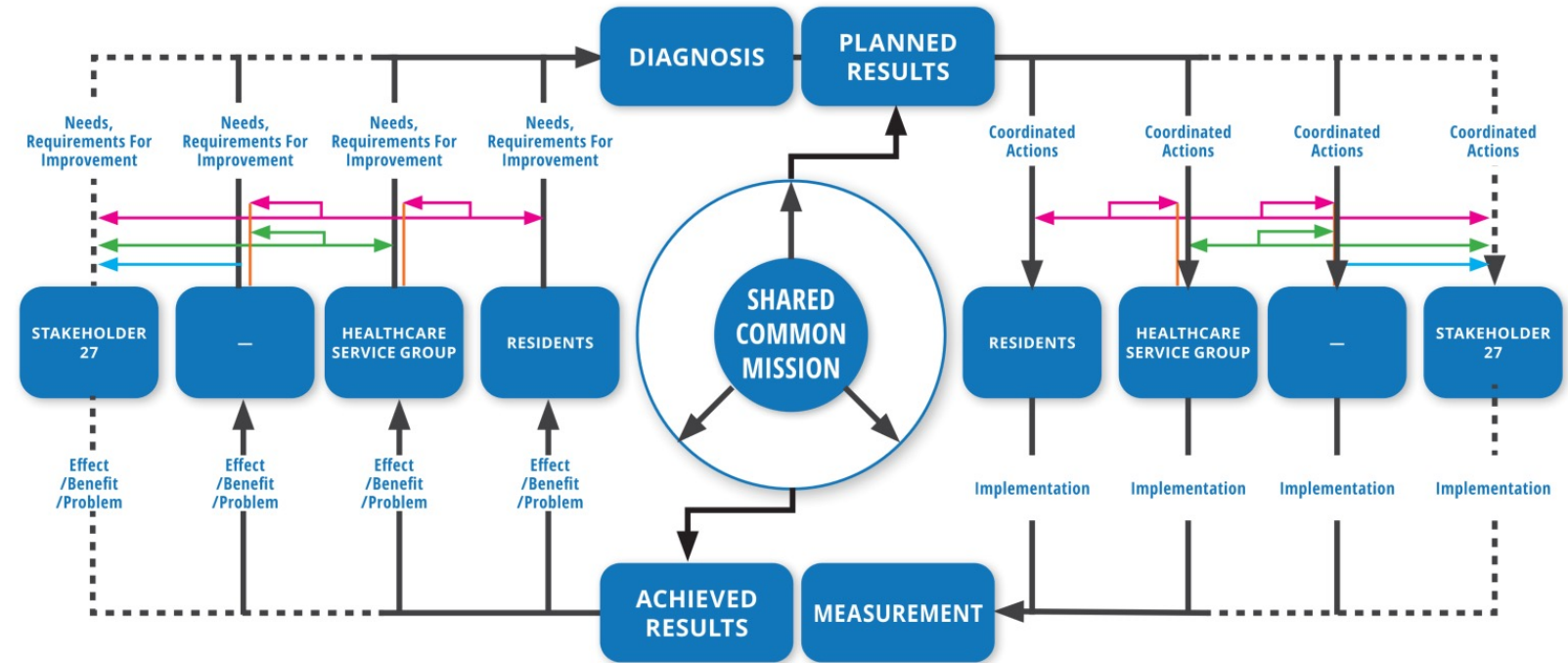


by generating and processing



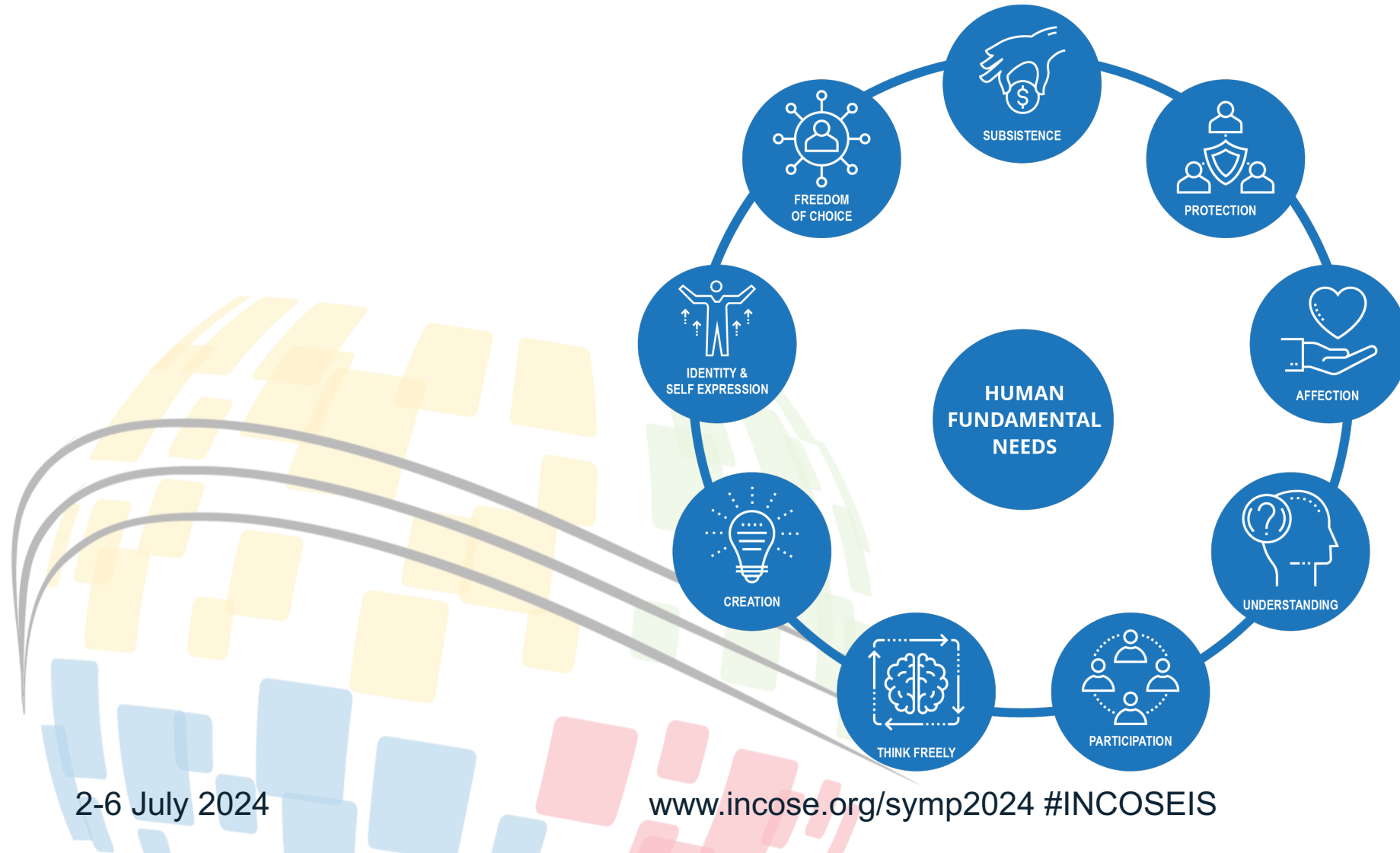
engineered quality data in a  
continuous and inclusive manner.

The INCOSE-TUS Reference Model is a robust, tailorable, and systematic way to view and evaluate a smart city as an integrated complex social system





# Fundamental human needs are the basis for a smart city's common mission

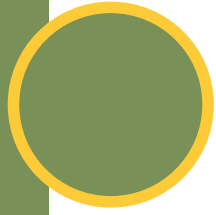


# Several definitions and concepts provide the foundation for our Smart Cities framework

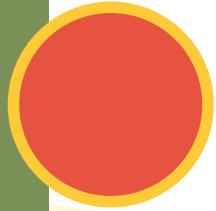
- Smart City definition
- Common mission
- Fundamental human needs
- City definition
- Paradigm shifts



# What is a City?



**Purposely created**



**Land officially recognized**



**Infrastructure for residents**

# The INCOSE Smart City Framework is based on paradigm shifts

## Existing Smart City Paradigms

**Technologies make Smart cities**

**A city has its own goal**

**A city must satisfy the needs of its residents**

## INCOSE Smart City Paradigms

Humans build Smart cities

Humans develop technologies that support human activities

A city has a goal reflecting the common needs of the humans in the city

A city must create an environment enabling its residents to satisfy their own needs



How robust is our model? Can the  
INCOSE-TUS model be applied to a  
small, low-tech community?

Key aspects of  
the INCOSE  
Smart City  
Framework were  
considered



Paradigm Shifts

Definitions

Common Goal

Fundamental Human Needs





# JAMES PROJECT





# Key Background Factors

## Guatemalan context



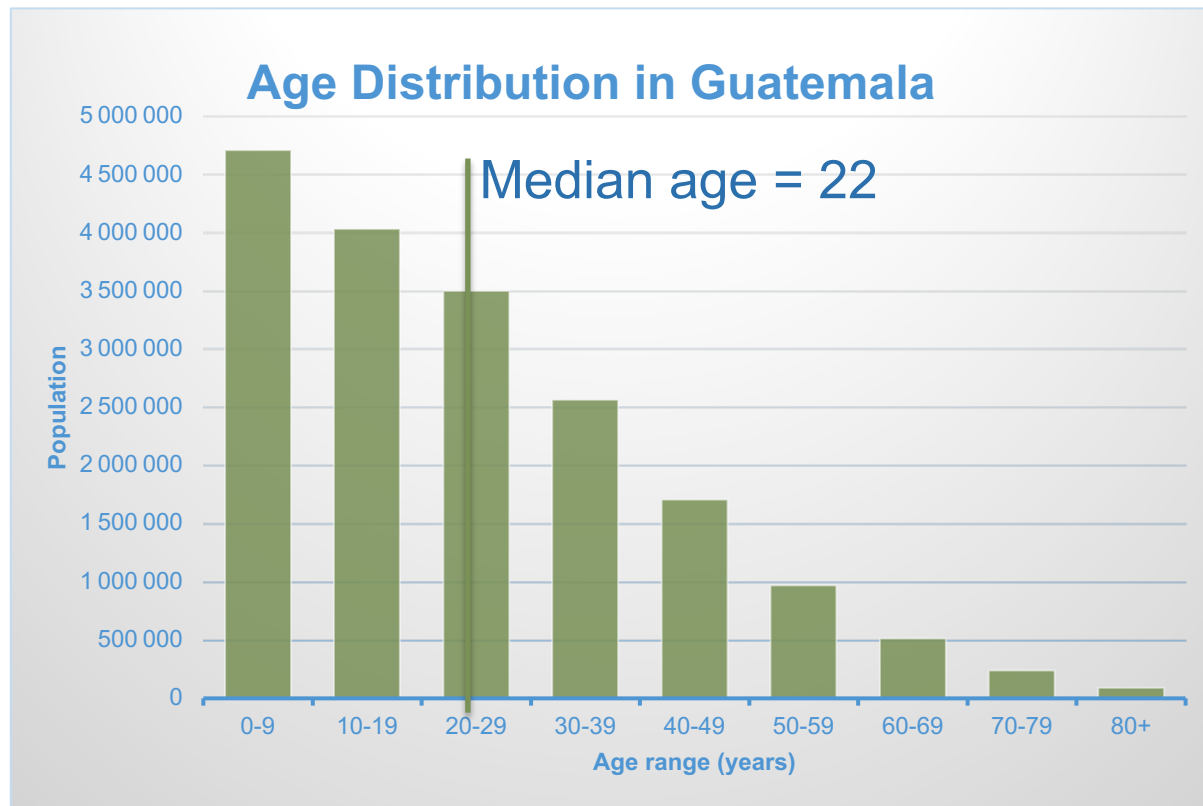
## Municipal context



(Russell, 2022)

# Key Background Factors

## Human condition



(World Population Prospects, 2022)

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## The James Project



(JamesProject.org, 2024)

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Is the  
James  
Project  
a  
City?

**YES**

## Purposely created

- Established in 2008 for the purpose of providing temporary housing and care for foster children in Guatemala

## Land officially recognized

- Physical walls differentiate property boundary

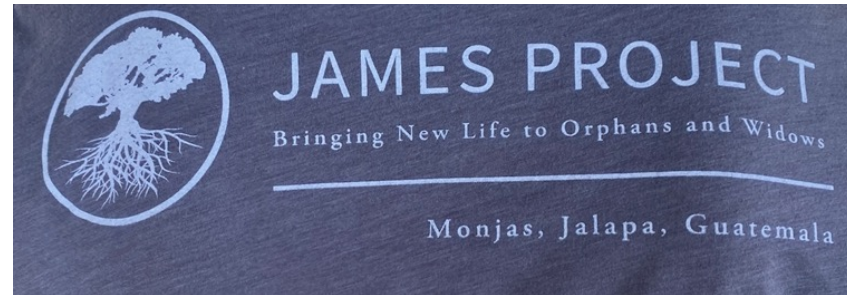
## Infrastructure

- |               |             |           |
|---------------|-------------|-----------|
| • Water       | • Security  | • Medical |
| • Electricity | • Education | • Housing |
| • Roads       | • Farming   |           |



Does the community (James Project) meet intended paradigm shifts?

YES



## INCOSE Smart City Paradigms

Humans build Smart cities

Humans develop technologies that support human activities

A city has a goal reflecting the common needs of the humans in the city

A city must create an environment enabling its residents to satisfy their own needs

# Does the community meet the definition of a smart city?

Problem:

Government removal  
of children without  
support to care for  
them.



A smart city is capable of



identifying its problems and

# Does the community meet the definition of a smart city?

## Root causes:

- lack of a commonly shared goal
- a misunderstanding (or disregard) for human needs
- no accountability for existing laws or policies.



A smart city is capable of



identifying its problems and



mitigating root causes



Defining a  
common goal was  
part of process for  
this group





# Does the community meet the definition of a smart city?

## Mitigate root causes:

- define a commonly shared goal
- understanding and meet human needs
- be accountable to follow existing laws and policies.



A smart city is capable of



identifying its problems and



mitigating root causes

# Does the community meet the definition of a smart city?

YES



A smart city is capable of



identifying its problems and



mitigating root causes



by generating and processing



engineered quality data in a continuous and inclusive manner.

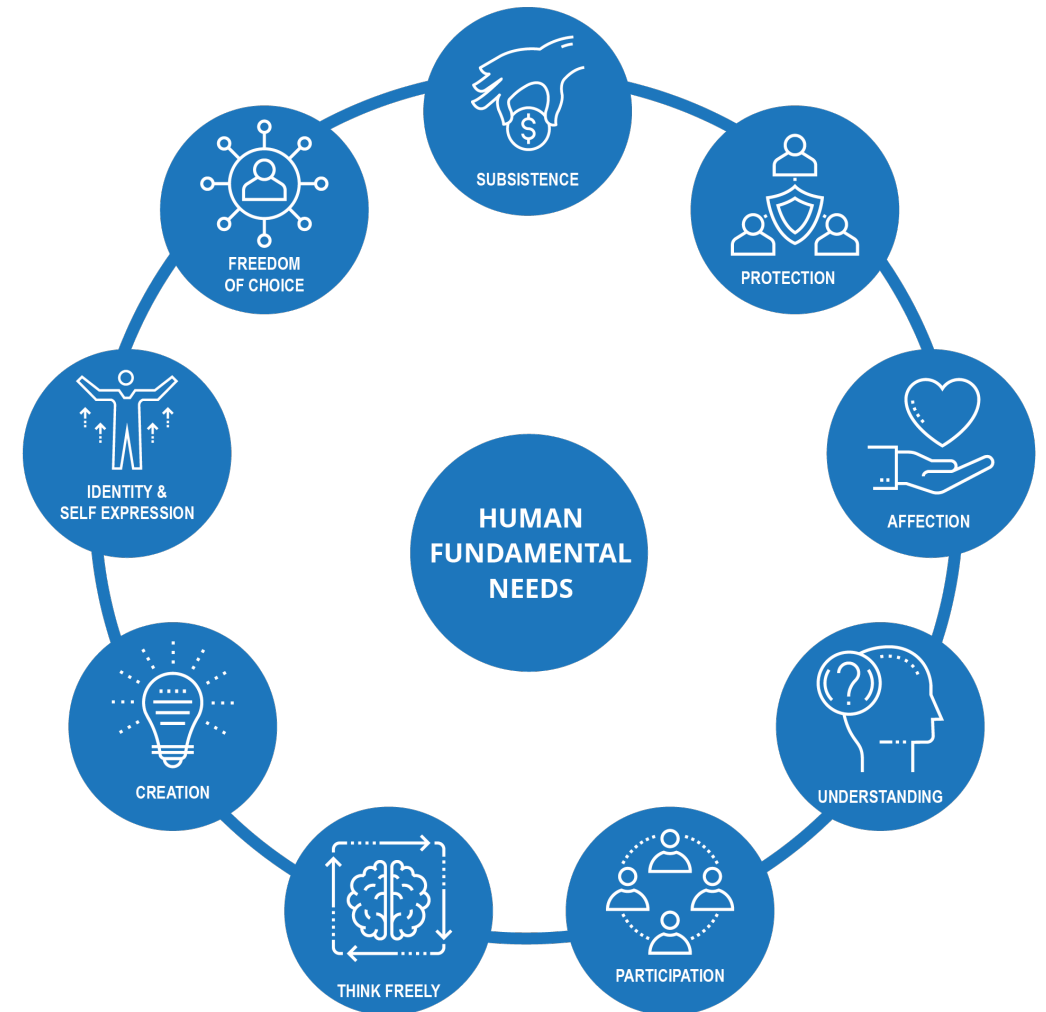
Next steps

# Fundamental human needs are the basis for a smart city's common mission

Remember our new paradigm:



A city must create an environment enabling its residents to satisfy their own needs



# Affection and Understanding



## Our process

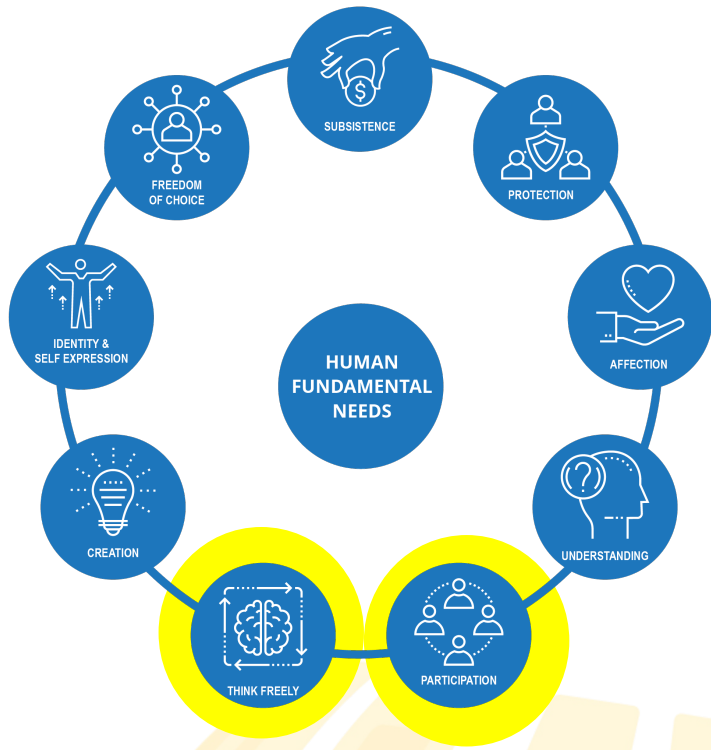
For those who have suffered, we offer holistic care, including providing essentials like food and shelter, psychological support, legal advocacy, and educational opportunities. Those in need find refuge within our safe homes and programs, shielded from harm and nurtured toward healing and growth, often under the protective umbrella of court orders.



**JAMES PROJECT**  
RESCUING THE VULNERABLE

2-6 July 2024





# Participation and Free Thinking

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# Creation







# Freedom of Choice Identity and Self- expression

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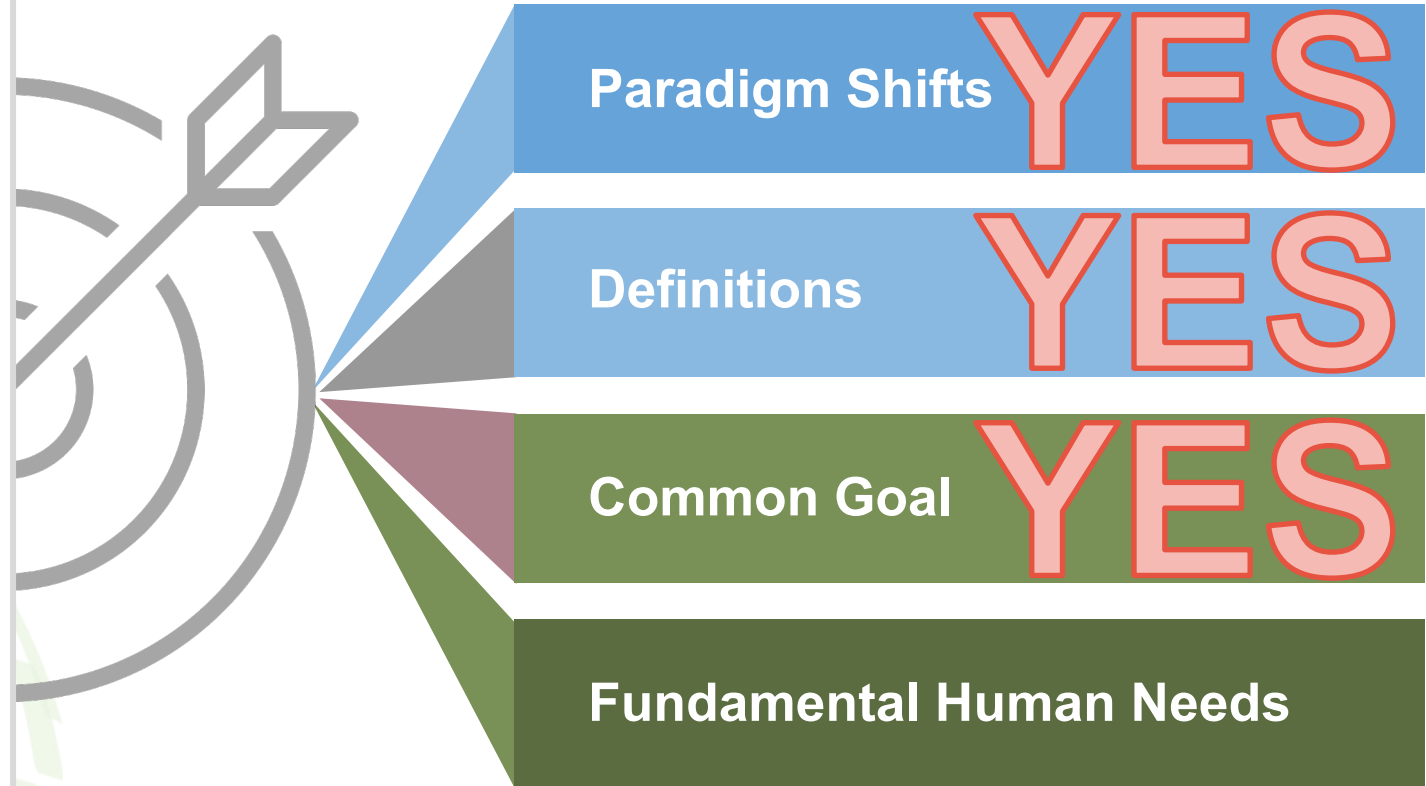
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**JAMES PROJECT**  
RESCUING THE VULNERABLE

Did our key aspects of a smart city help us deeply analyze the services the city is providing?

YES



YES



# Was the approach of putting the humans first an effective way to evaluate 'smart-ness'?

YES

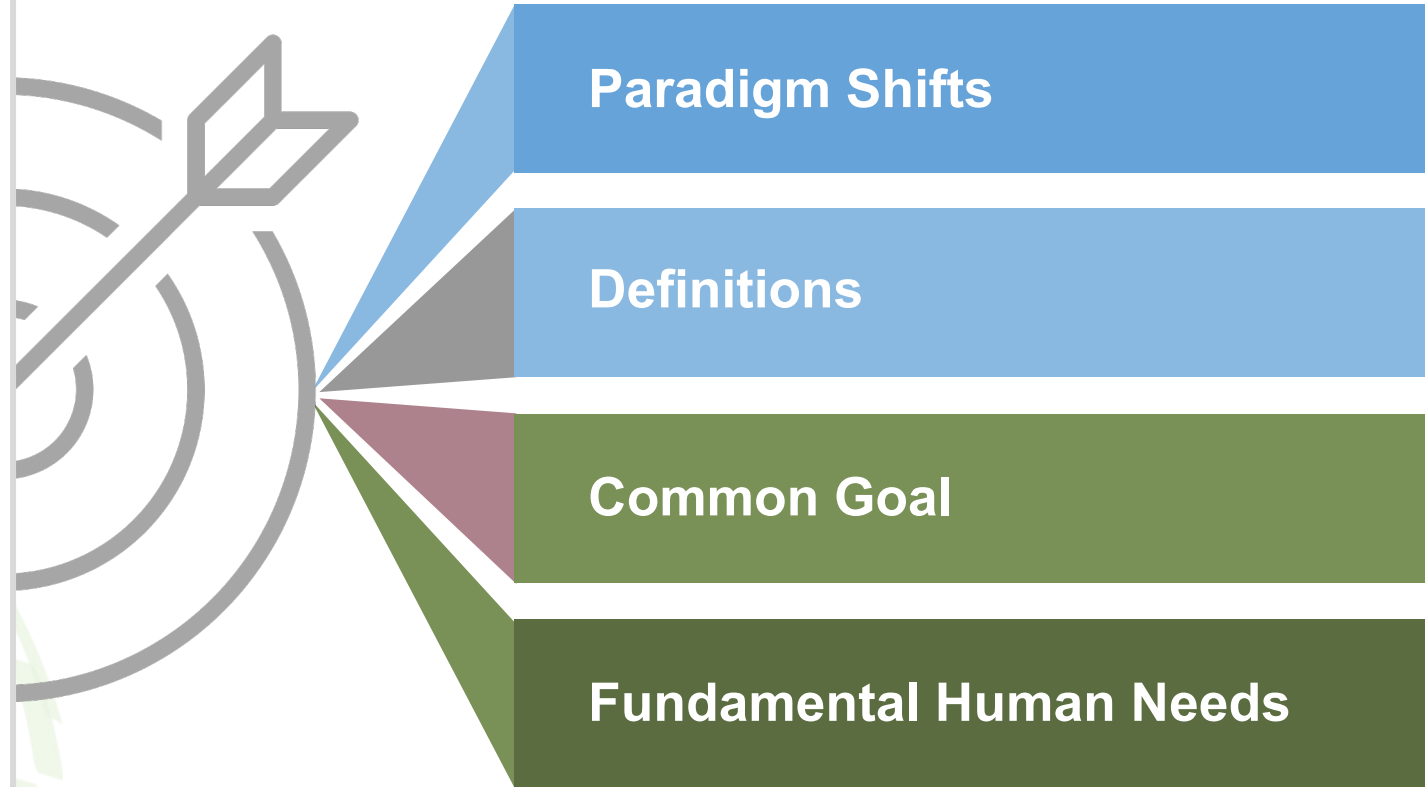
## Strengths

- Fast, simple evaluation
- Streamlined review of human needs and links to services provided
- Maintains focus on fulfilling fundamental human needs

## Weaknesses

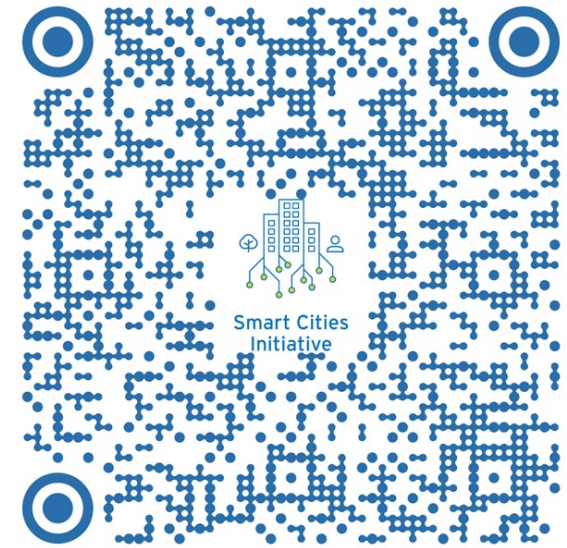
- Deeper analysis is beneficial
- Didn't evaluate engineered quality data
- Didn't review the technology supporting delivery of services

Conclusion: The foundations of INCOSE-TUS Smart City Framework are robust



# Learn More and Join Us

JamesProject.Org



## INCOSE Profile Updates

<https://portal.incose.org/membership/processApplication>

1

SELECT A WORKING GROUP

2

DETAIL OF CHANGES

3

REVIEW CHANGES

Join a Working Group and Initiative

Joining is free, however you will need to click through the 4 step process to add a Working Group or Initiative. Please review the [INCOSE website](#) if you have any questions.

### Working Group

Smart Cities Initiative

✓ Selected



# 34<sup>th</sup> Annual **INCOSE** international symposium

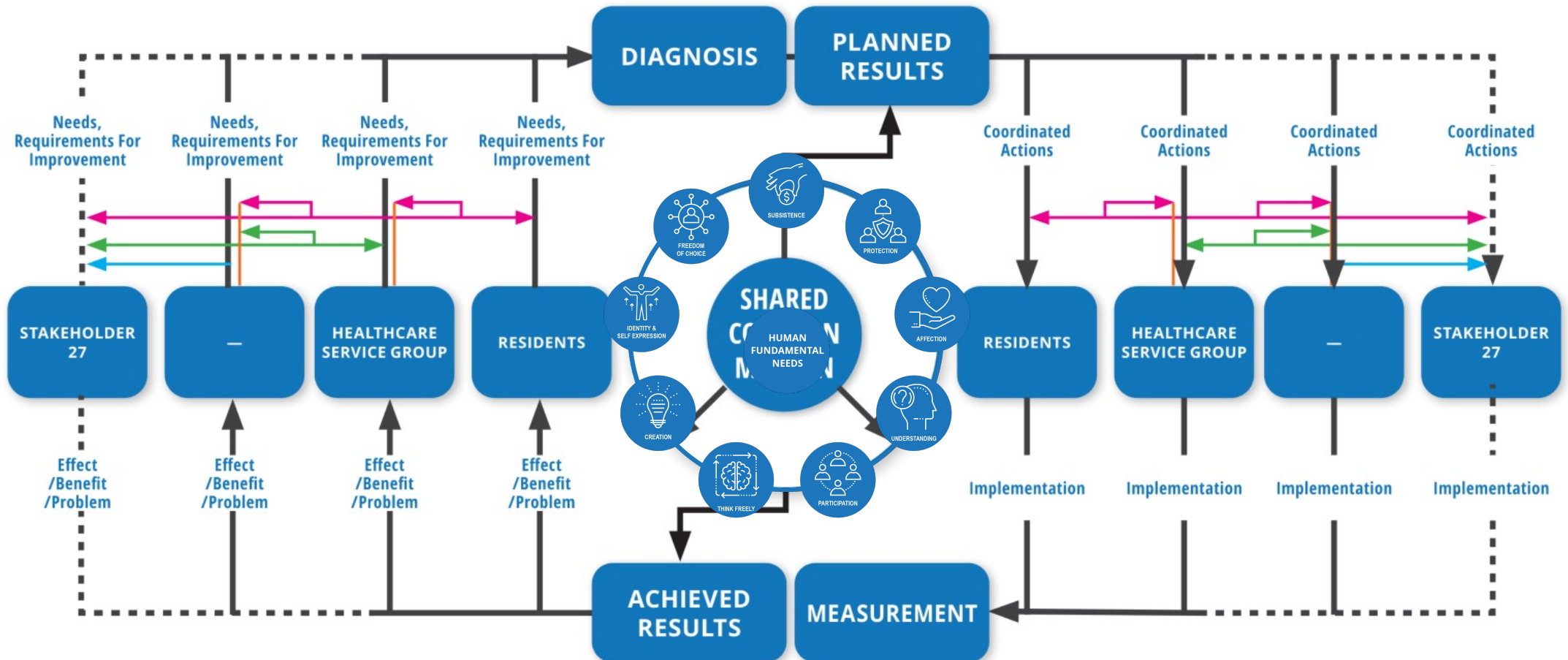
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# Conclusion: The foundations of INCOSE-TUS Smart City Framework are Useful





Engineered  
Quality Data is  
used to identify  
and mitigate root  
causes



# INCOSE's smart city metrics are tied to fulfilling the fundamental human needs

NEEDS AND SATISFIERS	METRICS FOR SMART CITY MISSION REALIZATION
<b>SUBSISTENCE</b>	<ol style="list-style-type: none"><li>1. GDP Per Capita</li><li>2. Homelessness Rate</li><li>3. Employment Rate (Employed/Total Population)</li><li>4. Average Household Income</li><li>5. Air Quality Index</li><li>6. Water Quality Index</li><li>7. Soil Quality Index</li><li>8. Life Expectancy</li><li>9. Consumer Price Index</li><li>10. Import Dependency Ratio</li></ol>
<b>PROTECTION</b>	<ol style="list-style-type: none"><li>1. Population Health Index</li><li>2. Mortality Rate</li><li>3. Number of Households Below Minimum Income Standard</li><li>4. Crime Rate</li><li>5. Injury Incidence Rate</li><li>6. Infant Mortality Rate</li><li>7. Domestic Violence Rate</li><li>8. Budget Transparency Score</li></ol>